Helping people to stay safe

questionnaire
2015
Helping people to stay safe

We have a new **strategy** to help people living in the City of London and in Hackney.

A strategy is a big plan made up of lots of smaller parts.

The plan is about helping people to stay safe from abuse or neglect. This is sometimes called **safeguarding**.

The plan is for the next five years.

You can help us to make sure the plan is good.
Our plan has some **ideas**.

An idea is a thought that helps us to make a plan or sort out a problem.

Our plan has some **aims**.

**Aims** are things we want to do or make happen, in the future.

Please use this questionnaire to tell us what you think about these ideas and aims.

This will help us to work on things that are important to you.
Idea 1
People learn together

We think that services should learn about safeguarding together.

This can help all services to understand how to help local people to stay safe.

Do you think this is the right idea to have in our plan?

Yes  |  Not Sure  |  No

What could we do to make sure services learn together?
**Idea 2**

**People speak about things that worry them**

We think that people should feel that they can talk about things that worry them.

We think that staff and the people they help should be able to do this.

Do you think this is the right idea to have in our plan?

Yes  Not Sure  No

What could we do to make sure people feel they can talk about things that worry them?
Idea 3
Staff are good at their jobs

We think that staff should always be working to get better at their jobs. This can help staff who are working with people to keep them safe.

We think that staff should be helped to do this, for example with training.

Do you think this is the right idea to have in our plan?

What could we do so that people are confident that staff are doing their best for them?
Idea 4
We help local people to be safe

We think that services should understand how to help local people to keep themselves safe.

To do this we can:

- Use information about safeguarding concerns
- Listen to what people tell us

Do you think this is the right idea to have in our plan?

What could we do to make sure we know about people’s safety concerns?
Aim 1
People don’t experience abuse and neglect

We want to stop abuse and neglect from happening.

We want to help people when they experience abuse and neglect.

Do you think this is the right aim for our plan?

What could we do to stop people from experiencing abuse and neglect?
Aim 2

People can make their own decisions about being safe

We want people to be **empowered** to keep themselves safe.

Empowered is when you help yourself or someone helps you to be in charge of your life.

We want people to be able to choose how they keep themselves safe.

Do you think this is the right aim for our plan?

Yes  Not Sure  No

What could we do to help people protect themselves from abuse and neglect?
Aim 3
We listen to people

We want to listen to what people have to say about their services and about keeping safe.

We want services to use what people tell them to make the services better.

Do you think this is the right aim for our plan?

What could we do to help us listen to people’
Aim 4
Services are good and safe

We want good services to treat people with **respect**.

Respect is when we treat a person as important and serious. We remember or we think about important and good things they do.

We want services to keep people safe from abuse and neglect when people need this.

Do you think this is the right aim for our plan?

What could we do to make sure that services treat people with respect?
Aim 5
Everyone can use services

We want services to treat people with equality.

Equality means making sure people are treated fairly and not picked on or not given chances because other people don’t like things about them.

We want people to have information about safeguarding that they can understand.

Do you think this is the right aim for our plan?

Yes Not Sure No

What are good ways to give people information about safeguarding?
Is there anything else you want to tell us about safeguarding in Hackney or the City of London?
About you

You don’t have to answer these questions. If you do your answers can help us to understand our work better.

Are you a man or a woman?

☐ I am a man
☐ I am a woman

How old are you?

☐ 18 - 24
☐ 25 - 34
☐ 35 - 44
☐ 45 - 54
☐ 55 - 64
☐ 65 - 74
☐ 75 and over
What is your ethnic group?

- White
- Asian
- Black
- Mixed
- Other
Do you have a disability?

- [ ] Yes I do
- [ ] No I don’t

If yes, what is your disability?

- [ ] Physical disability
- [ ] Learning disability
- [ ] Mental health
- [ ] Ill for a long time
- [ ] Something else?
What is your sexual preference?

- [ ] Heterosexual or straight
- [ ] Gay
- [ ] Lesbian
- [ ] Bisexual
What is your religion?

- Buddhist
- Christian
- Hindu
- Jewish
- Muslim
- Sikh
What is the first part of your postcode?

**In Hackney**

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Thank you for completing this questionnaire.

Please send your answers to us

CHSAB
Hackney Service Centre
1 Hillman Street
Hackney
London
E8 1DY

CHSAB@hackney.gov.uk

You can get in touch

020 8356 7338