Helping people to stay safe





questionnaire 2015



Helping people to stay safe



We have a new **strategy** to help people living in the City of London and in Hackney.

A strategy is a big plan made up of lots of smaller parts.



The plan is about helping people to stay safe from abuse or neglect. This is sometimes called **safeguarding.**



The plan is for the next five years.



You can help us to make sure the plan is good.



Our plan has some ideas.

An idea is a thought that helps us to make a plan or sort out a problem.



Our plan has some **aims**.

Aims are things we want to do or make happen, in the future.



Please use this questionnaire to tell us what you think about these ideas and aims.



This will help us to work on things that are important to you.





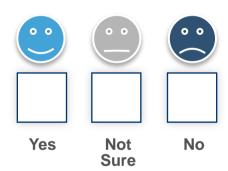
We think that services should learn about safeguarding together.



This can help all services to understand how to help local people to stay safe.

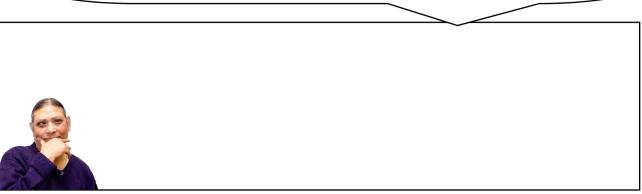


Do you think this is the right idea to have in our plan?





What could we do to make sure services learn together?





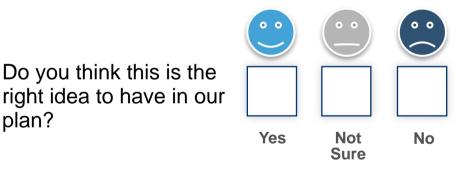


We think that people should feel that they can talk about things that worry them.



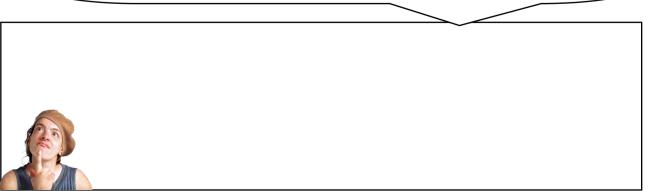
We think that staff and the people they help should be able to do this.







What could we do to make sure people feel they can talk about things that worry them?



plan?





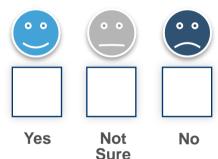
We think that staff should always be working to get better at their jobs. This can help staff who working with people to keep them safe.



We think that staff should be helped to do this, for example with training.

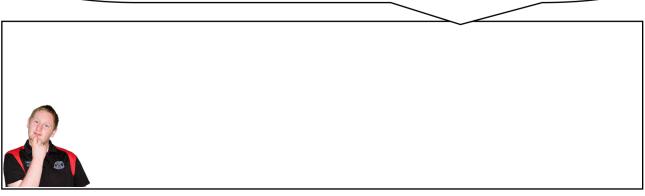


Do you think this is the right idea to have in our plan?





What could we do so that people are confident that staff are doing their best for them?







We think that services should understand how to help local people to keep themselves safe.



To do this we can:

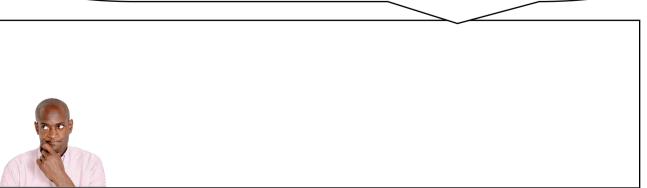
- Use information about safeguarding concerns
- Listen to what people tell us







What could we do to make sure we know about people's safety concerns?



plan?



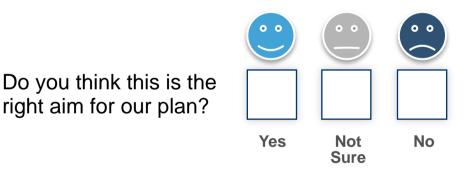


We want to stop abuse and neglect from happening.



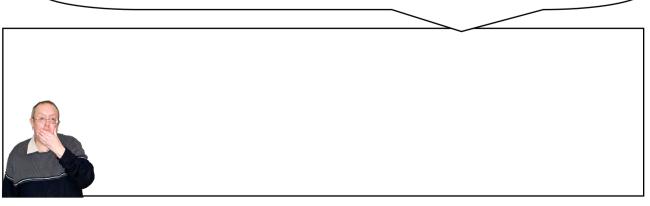
We want to help people when they experience abuse and neglect.







What could we do to stop people from experiencing abuse and neglect?



Aim 2 People can make their own decisions about being safe



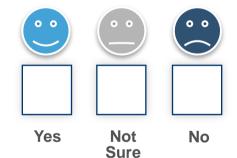
We want people to be **empowered** to keep themselves safe.

Empowered is when you help yourself or someone helps you to be in charge of your life.

We want people to be able to choose how they keep themselves safe.



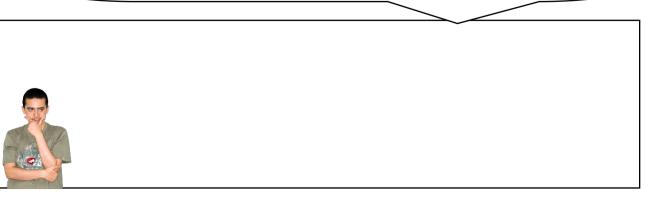






What could we do to help people protect themselves from abuse and neglect?

Do you think this is the right aim for our plan?





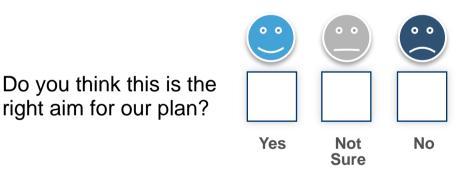


We want to listen to what people have to say about their services and about keeping safe.



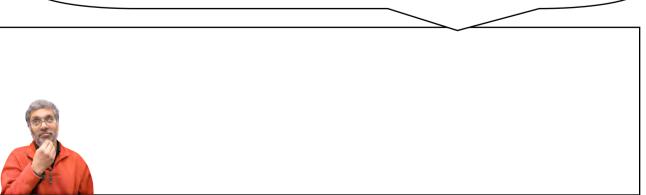
We want services to use what people tell them to make the services better.







What could we do to help us listen to people'







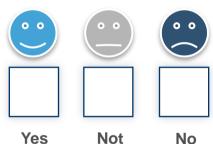
We want good services to treat people with respect.

Respect is when we treat a person as important and serious. We remember or we think about important and good things they do.

We want services to keep people safe from abuse and neglect when people need this.



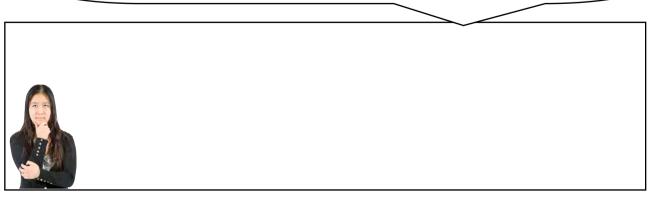
Do you think this is the right aim for our plan?



Sure



What could we do to make sure that services treat people with respect?







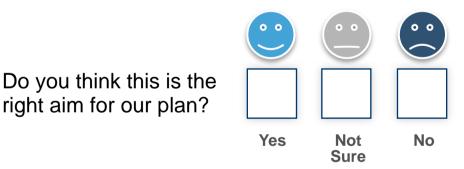
We want services to treat people with equality.

Equality means making sure people are treated fairly and not picked on or not given chances because other people don't like things about them.



We want people to have information about safeguarding that they can understand.







What are good ways to give people information about safeguarding?

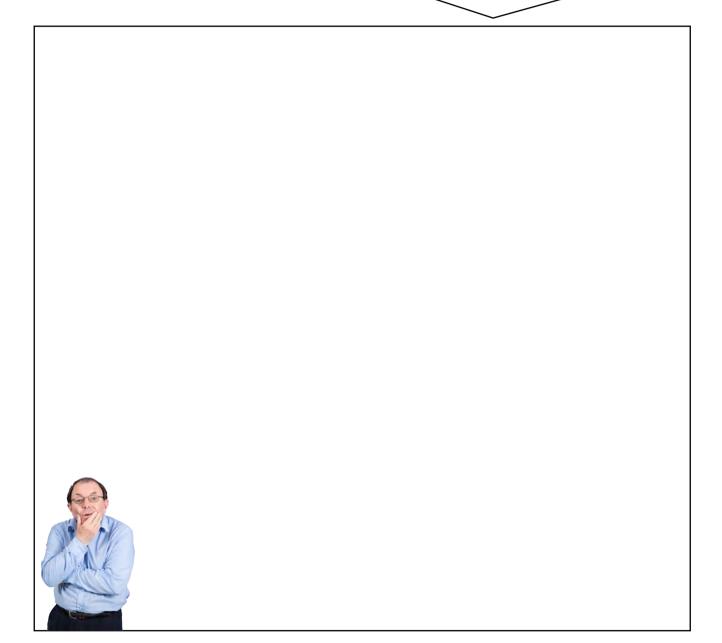
right aim for our plan?



Anything else?



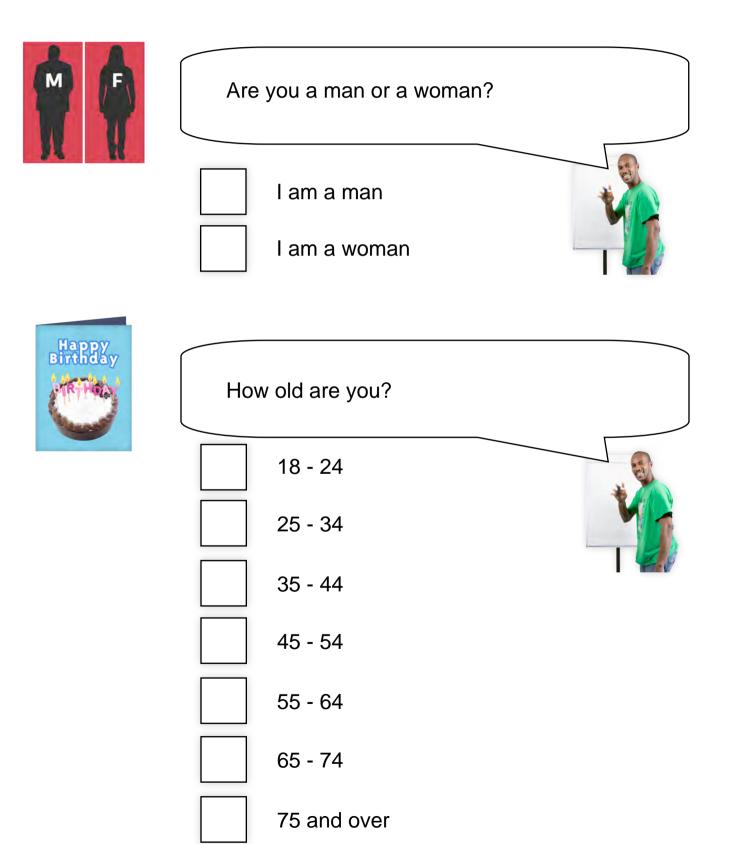
Is there anything else you want to tell us about safeguarding in Hackney or the City of London?





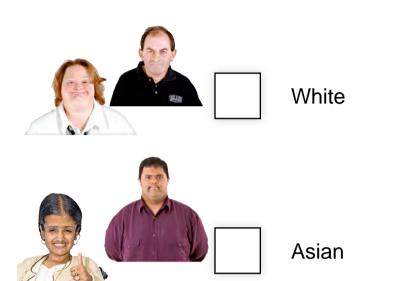
About you

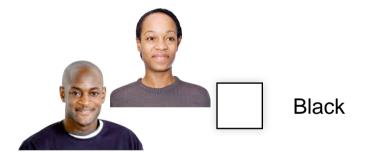
You don't have to answer these questions. If you do your answers can help us to understand our work better.





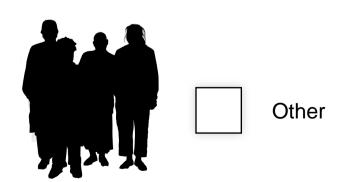
What is your ethnic group?





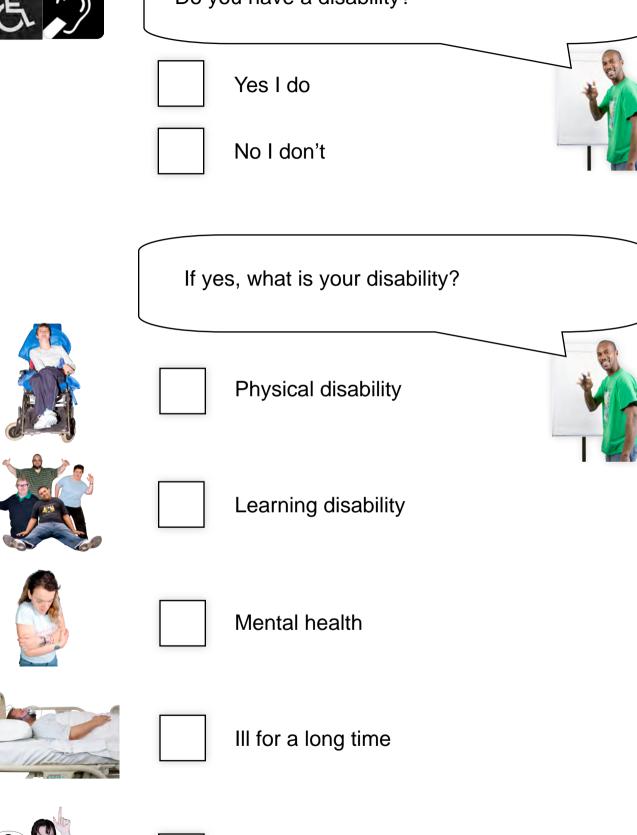


Mixed

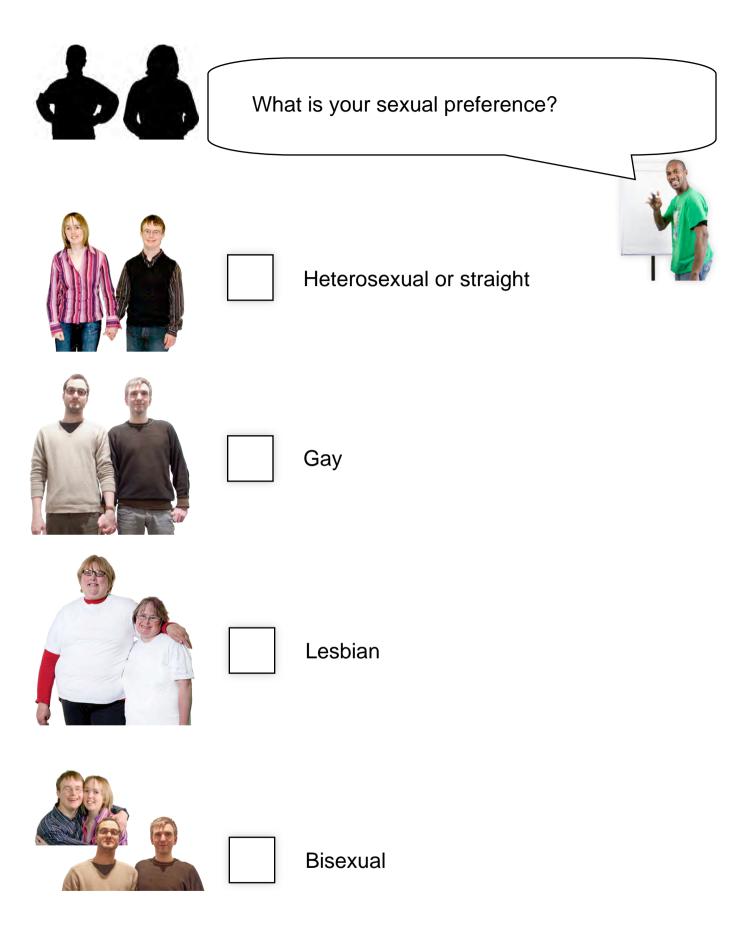


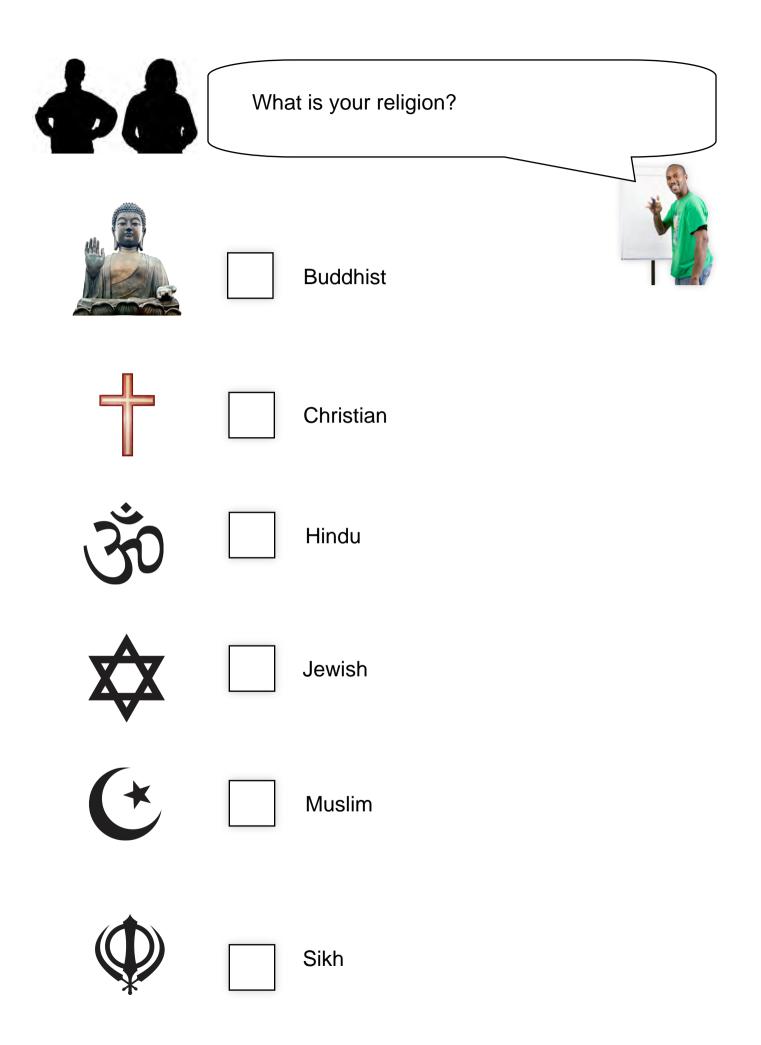


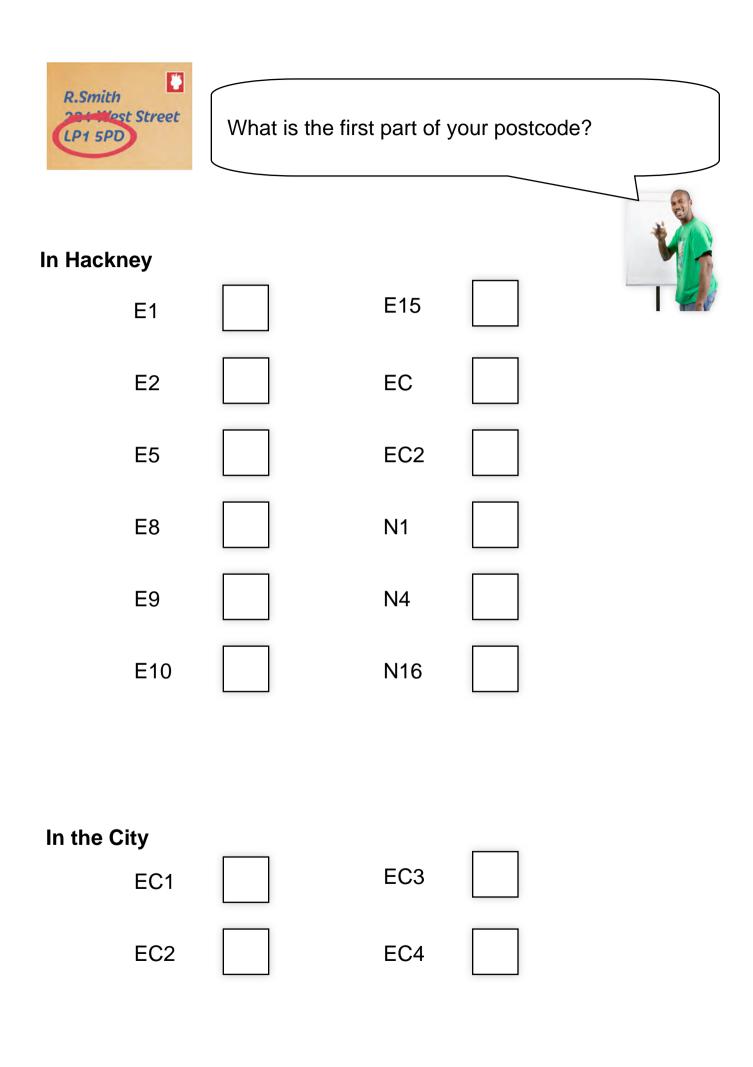
Do you have a disability?











Thank you!



Thank you for completing this questionnaire.

Please send your answers to us





CHSAB Hackney Service Centre 1 Hillman Street Hackney London E8 1DY

CHSAB@hackney.gov.uk

You can get in touch



020 8356 7338



