



# Have your say on City & Hackney's Safeguarding Adults Board Strategy 2015-2020







#### Overview

Help to make sure that Safeguarding is Everyone's Business

The City and Hackney Safeguarding Adults Board is a group of organisations working in the City of London and in Hackney that have come together to form a partnership. We have a shared vision:

"People should be able to live a life free from harm in communities that are intolerant of abuse, work together to prevent abuse and know what to do when it happens."

We have developed a new five year strategy to help us realise this vision in the City and Hackney. We want the strategy to help organisations to work together to protect adults in our communities who are not able to protect themselves from abuse and neglect because of their care and support needs. The strategy will run until 2020.

#### Why we are consulting

The Board has suggested four principles that we think should underpin all of our work and five things that this strategy could aim to achieve. We would like to hear your views about the principles and aims and what action you think we could take. What you tell us will help to make sure that our strategy is the right one for you by focusing on what is important to you and people in our local communities. We also want to hear your views on adult safeguarding across the City and Hackney.

The Care Act 2014 requires that a Safeguarding Adults Board produces a strategy that will help it to be assured that local safeguarding arrangements are in place and are effective. This consultation will help us to meet our duties under the Act.

We will also be attending local events and forums to publicise the consultation and to ask people for their views and opinions.

#### Who do we want to hear from?

The consultation is open to all, but we would particularly encourage local people, and those that have an interest in the safeguarding strategy.

We will also be consulting with statutory stakeholders like City & Hackney Healthwatch.

#### How can you take part?

- You can complete this questionnaire online at: www.consultation.hackney.gov.uk
- Return your completed questionnaire to:

City and Hackney safeguarding Adults Board Hackney Service Centre 1 Hillman Street Hackney London, E8 1DY

Email: CHSAB@hackney.gov.uk

Phone: 020 8356 7338

#### What happens next

The consultation will run from 23rd October 2015 until January 2016 and we will publish a report of the findings afterwards.

We will use what you tell us to review and improve our strategy, which we will then publish. Each year we must develop an action plan to help us to achieve our aims and realise our vision. We will use what you tell us to develop our action plan for our work from 2016 to 2017. We will report on what we have achieved every year and we will also publish those reports annually.





Are you (please tick all that apply)?
Someone who uses health or social care services
☐ A carer
☐ A local resident
Employed in health or social care
Employed in police, probation, community safety or the criminal justice system
Employed or a volunteer in a community/voluntary organisation or group
Other
Where you live:
Please tell us which postcode district you live in  If you live in Hackney, please indicate your postcode area:
$\square$ E1 $\square$ E2 $\square$ E5 $\square$ E8 $\square$ E9 $\square$ E10 $\square$ E15 $\square$ EC1 $\square$ EC2 $\square$ N1 $\square$ N4 $\square$ N16
Other
If you live in City of London, please indicate your postcode area:
□ EC1 □ EC2 □ EC3 □ EC4 □ Other
What do you think of the Board's strategic principles?  Principle 1: "All our learning will be shared learning - so that all relevant agencies have ownership and understanding of what the issues are locally."
1a) Do you think this is the right principle for the Board to have?
☐ Yes ☐ Don't Know ☐ No
<b>1b)</b> Why?
1c) What do you think the Board should do to help shared learning happen?





Dringinlo 2	"Wo will promote a fai	and open culture - a working environment is established within which	
Principle 2.	professionals and peop	e who use services feel safe to speak out. Local people will be active asibility for raising concerns if they are worried that someone is being harmed."	-
<b>2α)</b> Do you	think this is the right prin	ciple for the Board to have?	
Yes	☐ Don't Know	□No	
<b>2b)</b> Why?			
2c) What do	o you think the Board sho	uld do to promote a fair and open culture?	
•	established whereby pro their skill-base in all par	contline staff and managers will be continuously improving - systems are actitioners and managers are supported and enabled to continuously development organisations. The Board will have clearly identified training priorities." ciple for the Board to have?	
Yes	☐ Don't Know	□No	
<b>3b)</b> Why?			
	o you think the Board sho ork with you?	uld do to improve staff skills so that you can be confident in the people who	





Principle 4: "We will understand the local complexity of safeguarding needs - systems are in place



		d respond to trends in need and in practice, through a combination aring and intelligence on the ground. The Board makes strategic and other boards."	
<b>4α)</b> Do you	think this the right principle	e for the Board to have?	
Yes	☐ Don't Know	□No	
<b>4b)</b> Why?			
4c) What do commun		uld do to understand the needs of the various groups that make up our	
<b>5a)</b> Do you  ☐ Yes	think that the Board should	d have different principles?	
		k these should be and why?	





#### What do you think of the Board's suggested aims? Aim 1: "PREVENTION – people at risk of abuse or neglect are able to protect themselves from harm and help each other." 6a) Do you think that this is the right aim for the Board? ☐ Yes ☐ Don't Know □No **6b)** Why? **6c)** How do you think we could help to prevent people from experiencing abuse or neglect? **6d)** How do you think we could support people who might cause abuse or neglect? Aim 2: "CHOICE AND EMPOWERMENT – people make informed decisions and choices, and manage the risks they take." **7a)** Do you think that this is the right aim for the Board? ☐ Yes ☐ Don't Know $\square$ No **7b)** Why? **7c)** How do you think we can help people to protect themselves from abuse or neglect while living the lives they choose?





Aim 3: "LISTENING AND ENGAGING — using the views and experiences of people who use services, patients, carers and staff to improve and develop services across the partnership."
<b>8a)</b> Do you think that this is the right aim for the Board?  ☐ Yes ☐ Don't Know ☐ No
<b>8b)</b> Why?
8c) How do you think we can make sure that people's views are heard?
8d) How do you think we can make sure that people's views are used to improve services?
Aim 4: "STANDARDS AND ACCOUNTABILITY — people at risk of abuse or neglect using care and support agencies get safe and appropriate services that keep them safe and respect their dignity at all times."
9a) Do you think that this is the right aim for the Board?  ☐ Yes ☐ Don't Know ☐ No
<b>9b)</b> Why?
<b>9c)</b> How do you think we can make sure that care and support services keep people safe and respect their dignity?
9d) When this does not happen, how do you think we should hold individuals or organisations to account?





Aim 5: "ACCESS AND PROTECTION — City and Hackney residents have fair and equitable access to all services across the safeguarding partnership."
<b>10a)</b> Do you think that this is the right aim for the Board?  ☐ Yes ☐ Don't Know ☐ No
<b>10b)</b> Why?
<b>10c)</b> How do you think we can make sure that everyone in our communities has access to the Board's services?
10d) How should the Board provide information about safeguarding and access to services?
11) Is there anything else you would like to tell us about these strategic principles and aims?
<b>12)</b> Is there anything else you would like to tell us about adult safeguarding in the City of London and/or in Hackney?





#### Please tell us a little about yourself

You don't have to answer all or any these questions, but the information can help us to understand the findings of this consultation. We don't look at information on individuals and only use the information to see how we can better understand the needs of the different groups who make up our communities. We won't share this information with other parties and keep all the information safe and in accordance with the Data Protection Act.

None of the questions in this consultation will affect the services you get outside of helping to improve the work of the Safeguarding Adults Board and its members.

Age						
<b>13)</b> What is you	ır age group?					
Under 16	☐ 16-17	□ 18-24	25-34	35-44	45-54	☐ 55-64
65-84	85+	☐ Prefer not to	say			
Caring respon	nsibilities:					
	•			ime providing un ubstance misuse		a family member,
<b>14)</b> Do you regu	ularly provide un	paid support cari	ng for someone	?		
☐Yes	□No					
Disability						
<b>15)</b> Do you cons	sider yourself to	be disabled?				
Yes	□No					
•		lisabled if you ha our ability to do r		mental impairme ivities.	ent that has a 'sı	ubstantial' and
Ethnicity						
<b>16)</b> Are you						
Asian or Asia	ın British	☐ Black or Black	( British			
$\square$ Mixed backg	round	☐ White or Whi	te British			
Other ethnic group please state if you wish						





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Gender					
<b>17)</b> What is your gende	er?				
□Male	☐ Female				
☐ If you prefer to use	your own term please provide this here:				
<b>18)</b> Is your gender ider	ntity different to the sex you were assumed to be at birth?				
☐ Yes it's different	☐ No it's the same				
Religion or belief 19) Are you or do you h	nave				
☐ Atheist/no religious	belief Buddhist Charedi Christian Hindu Jewish				
☐ Muslim ☐ Sec	ular beliefs Sikh Other please state if you wish				
Sexual orientation 20) Are you					
Bisexual	☐ Gay man ☐ Lesbian or Gay woman ☐ Heterosexual				
Other please state if	you wish				
Thank you for helping t	the City and Hackney Safeguardina Adults Roard				



