



# Social housing in Hackney

Have your say on how we allocate homes and support people in housing need



Please respond by **8 March 2021**



# Have your say on how we allocate homes and support people in housing need

44 % of Hackney residents live in social housing, provided by either the Council or a social landlord such as a housing association. The majority of social rent homes in the borough are offered by Hackney Council to households on the Council's housing register, with applicants and tenants able to bid for homes that are available.

More than 13,000 households are currently on this list, including those without a suitable place to live and those whose social rent home doesn't meet their needs looking to transfer. This number has risen continually in recent years as finding an affordable place to live in the borough has become more and more difficult.

As demand has grown and supply shrunk, the Council's allocations system – designed to give people choice, flexibility and a meaningful say in the place they call home – has increasingly struggled to meet the needs of the people it is there to help.

## Why demand has grown

All of London and much of the country is experiencing a housing crisis. Hackney, however, is particularly hard hit.

The borough has seen some of the biggest house price increases in the country, meaning that buying a home is out of reach for most low and even middle income households.

Meanwhile, private rents have risen far more than people's incomes, and the Local Housing Allowance which determines how much support private renters can get to help pay their rent has been frozen, making private renting unaffordable for many people.

The result of this is that, for many Hackney residents, social housing is seen as the only option for an affordable, stable place to live in the borough.

The number of households seeking social housing in Hackney now significantly exceeds 13,000, while the proportion of these households considered to be in high priority has also increased; from 18 % in April 2014 to 35 % in July 2020. There are now over 4,700 households identified as in urgent or very urgent need.

While the demand has increased significantly, the number of social properties becoming available to be let has reduced due to a number of factors such as the impact of right to buy and fewer people leaving existing tenancies. The number of social housing becoming available to be let has reduced by almost 50 % over the last 5 years: in 2018/19 only 640 lettings became available.

## Why supply has reduced

The number of homes we have available to let each year continues to get smaller. There are a number of reasons for this, including:

- **Right-to-buy** – government rules allow Council tenants to buy their home at a reduced rate under the right-to-buy scheme, and Councils do not receive the full income from these sales to replace them.
- **Emergency rehousing** – in recent years there has been an increase in emergency housing transfers, for example due to critical safety reasons. This reduces the number available to let to people on the housing register.
- **Affordability** – with other housing options increasingly unaffordable to social housing tenants, fewer people are making the choice to leave their homes and move elsewhere.
- **Ageing population** – as people live longer, less existing housing stock is made available for new generations.

We're continuing to deliver an ambitious programme of new Council homes, and always seek to maximise the delivery of genuinely affordable homes across our direct delivery and through our partnerships with Housing Associations and the planning process. However, this still cannot meet the scale of demand we face.

## What is an allocations scheme?

The Council is required by law to have a housing allocation scheme. The allocations scheme sets out the eligibility and qualification criteria for the housing register in Hackney. Through the allocation of points the current scheme is designed to differentiate between applicants with different requirements and characteristics to prioritise those with greater needs.

The Council currently uses a choice based lettings system that allows residents to be involved in deciding where they want to live and what type of property they would prefer. Everyone who joins the Council's housing waiting list is assessed according to their housing needs and placed in one of five priority bands:

- **Emergency band** – households with an immediate need for a home due to fire or flood, hospital discharges, or witness protection.
- **Urgent band** – households living in properties which are severely overcrowded; or who live in accommodation which negatively affects their health; or residents who are fleeing domestic violence.
- **Priority/Homeless band** – homeless households which the Council has a legal duty to house and those leaving care or supported housing, or accepted under mobility schemes (schemes that allow residents to relocate from their current area to other parts of the country).
- **General band** – households with a housing need less urgent than other bands.
- **Reserve band** – households with no significant housing need.

Each applicant is also given a band date, which is usually the date that they joined that band. Applicants with older band dates are given priority over those that have been waiting for less time within their band.

Vacant Council and housing association homes are made available for Hackney residents to bid on each week, with each home allocated to the bidder with the earliest date in the highest priority band.

As the level of demand in the borough has increased, the level of supply has decreased – for every 100 properties that become available we will receive 11,000 bids. This means that those currently in the general or reserve bands are extremely unlikely to secure a social home as everyone who joins the register with a higher level of need increases their wait time further.

The below table shows estimated wait times if the housing register was closed to new applicants. However, in reality more applicants would join the register over time in higher priority bands and the wait time of those in the lower bands would be further extended.

Waiting times if the Housing Register was closed as of 24 July 2020					
Band	Number of bedrooms required				
	1	2	3	4	5
Urgent	10 mths	14 mths	1 yr	7 yrs	32 yrs
Homeless/Priority	3 yrs	12yrs	9 yrs	13 yrs	39 yrs
General	6 yrs	19 yrs	26 yrs	26 yrs	53 yrs
Reserve	15 yrs	24yrs	30 yrs	28 yrs	54 yrs

### Why are we consulting?

This system was designed when the number of homes for social rent was double that of today, and when fewer people were in need of social housing.

While everyone who joins the housing register has a level of housing need, households are currently able to join even if they don't have a reasonable chance of receiving a home for social rent. With 11,000 bids received for every 100 homes that become available, thousands of households put time, effort and emotional energy into their search for a home, often without a realistic chance of benefitting.

Under the current system, residents with the highest priority can also turn down suitable properties, extending the amount of time they wait for a home. The system has also had the unintended consequence of discouraging some people from taking

other opportunities to address their housing difficulties, in case it reduces their priority.

This system has created a huge operational challenge, with an ever-growing register requiring resources to manage as the numbers of enquiries, complaints and review requests increase despite fewer homes being allocated. These can be better spent providing proactive support to those in housing need.

We want to create a simpler, more transparent housing register, better suited to the situation in Hackney today. At a time of increasing demand and reduced supply, the Council must ensure that the limited stock of social housing that becomes available goes to those in greatest need while also investing in advice and support for all those unlikely to access a home through the housing register.

## Proposed changes

**We want to create a new system that is:**

- **Empathic** – prioritising people with the greatest need
- **Simple** – easier to apply and guides people to the right outcome
- **Robust** – generates less confusion and misunderstanding
- **Fairer** – provides predictable outcomes
- **Clearer** – changing the conversation about what's possible

We are proposing a comprehensive set of measures to provide the right support for all people in housing need. This would include changes to the requirements to join the register, changes to the number of bands, increased assistance to access alternative accommodation, renaming the bands, and reducing the number of times that a household can refuse a suitable offer.

### Changes to the number of bands

We are proposing to replace the current five band housing register with a three band register. This would include the bands listed below. In this system, households in Band A, those needing emergency rehousing, would no longer bid for properties through the choice based lettings system, but would instead be offered one direct offer of suitable permanent accommodation that meets the household's needs. Households in bands B and C would continue to bid for properties through a choice based lettings system, as with the current housing register:

- **Band A** – Households with an emergency need for housing. They would receive one direct offer of accommodation.
- **Band B** – Households with a significant need for housing. They would bid for properties through a choice based lettings system or receive one direct offer of accommodation.

- **Band C** – Households with a specific need for a restricted type of accommodation, such as sheltered or older persons accommodation.

### Changes to requirements to join the register

While every household on the current housing register has a level of housing need, the existing allocations scheme and shortage of available accommodation means that many households in the lower priority bands are highly unlikely to ever secure accommodation through the scheme. This can create false expectations among applicants, who make a time and emotional commitment in placing bids without reward.

As the number of households on the housing register has grown, this has also become more complicated and resource intensive to administer, with increases in enquiries and complaints. The resources used to administer this system could be used to provide more effective support and advice to households in housing need but who are unlikely to be housed through the housing register.

We are proposing to focus on those households who have the greatest need, whether because of overcrowding, medical reasons or social reasons. This would mean that only those residents that have a higher level of need will qualify to join the register.

- **Statutorily overcrowded households** – lacking two or more rooms.
- **Significant medical need** – existing accommodation leaves someone housebound or has a pronounced impact on their wellbeing due to medical reasons.
- **Significant social need** – existing accommodation is a threat to life or has a pronounced impact on their wellbeing, where there is no alternative effective remedy other than moving from the accommodation.

### Current banding

<b>Emergency</b>
<b>Urgent need</b>
<b>Priority: Homeless household</b>
<b>General housing needs: Non priority households</b>
<b>Reserve: No or limited immediate housing needs</b>

### Proposed banding

<b>BAND A</b> Those needing emergency rehousing
<b>BAND B</b> Those who have a significant housing need
<b>BAND C</b> Those that have a specific housing need

### Changes to the names of the bands

We are proposing to change the names of the bands from Emergency, Urgent, Priority/ Homeless, General and Reserve Bands to A, B and C. This is because the current band names do not always reflect reality and can give false expectations. For example, households in the urgent band can often wait a number of years for an offer of accommodation.

### Changes to the support to access alternative accommodation

Simplifying the allocations scheme would allow more resources to provide dedicated support to households in housing need who we are unable to rehouse through the housing register. This will include:

- Personalised, dedicated housing advice and support.
- Help finding suitable privately rented accommodation.
- An enhanced mutual exchange offer to help households already in permanent social housing to find and agree a transfer to alternative accommodation.
- Dedicated downsizing support for households looking for a smaller home.

### What does this support include?

- **Mutual Exchange** – Council tenants can ‘swap’ tenancies.
- **Under occupation Incentive Scheme** – Households moving from properties with more bedrooms than they need can get paid to downsize.
- **Mayor of London Mobility Schemes – Housing Moves & Seaside & Country Homes** – Housing Moves allows tenants of London boroughs or housing associations to move outside their existing borough to a different part of London. Seaside & Country Homes offers older tenants of councils and housing associations the opportunity to move away from London.
- **Home Swapper** – Council and Social tenants can ‘swap’ tenancies through the homeswapper website.
- **Homefinder** – National mobility scheme that helps homeless households and social housing applicants find a permanent home.
- **Shared Ownership** – An affordable home ownership option helping first time buyers get on the property ladder. This is offered by Hackney Sales, the Council’s in-house sales team.



### **Changes to the number of times a household can refuse a suitable offer**

Under the current allocations scheme, households can refuse up to three offers of a suitable home. As, we only have a small number of properties that become available each year, we don't want people to miss out because they are waiting for a type of property that may not become available for many years. We are proposing to reduce the number of times that a household can refuse a suitable offer of accommodation from three times to two times. A single offer will be made to a homeless household when a direct offer is made.

### **Which lettings does the proposed scheme cover?**

This allocation scheme will cover permanent social housing managed by the Council and housing associations. This does not apply if;

- You are seeking temporary accommodation and/or a non-secure tenancy.
- You want to apply for housing within a supported housing unit, including extra care sheltered accommodation.
- You are currently a social tenant seeking a transfer, mutual exchange or similar transfer of the tenancy.
- You have purchased/are looking to purchase the leasehold through right to buy.
- You are seeking detailed information on a statutory succession to a social rented unit.

- You have a query regarding the vesting or disposal of a property pursuant to a court order.
- You are moving from your current home as part of an identified regeneration scheme and you are to be rehoused as part of the regeneration programme.
- You live on an estate with a Local Lettings Policy. The Local Lettings Policy would apply instead.

### **How must properties be allocated?**

We are required under the Housing Act 1996 Part 6 as amended by the Homelessness Act 2002 and Localism Act 2011 to have a housing allocation scheme. The Act also sets out the legal framework for the scheme. A summary is included below but the key legal requirements and powers are set out in full in the draft scheme, which can be viewed at



**[consultation.hackney.gov.uk](https://consultation.hackney.gov.uk)**

### **To be allocated a home, you must be eligible:**

- Anyone subject to immigration control is ineligible unless they are in an exceptional class (as outlined by the Secretary of State).
- Anyone who is not subject to immigration control will be ineligible if they are in certain classes of people prescribed by the Secretary of State.
- If they are ineligible, an applicant must be informed of the decision and the grounds for it.
- Applicants must also meet the qualifying persons criteria set by the council.
- The Council cannot disqualify anyone for not having a local connection who is:
  - A member of the Armed Forces.
  - A former partner and spouse of a member of the Armed Forces.
  - People looking to move to work in the borough.

**Our allocation scheme must give reasonable preference to:**

- Some people who are homeless or threatened with homelessness.
- People living in insanitary or overcrowded housing or other unsatisfactory housing conditions.
- People who need to move on medical or welfare grounds (including any grounds relating to a disability).
- People who need to move to a particular area in the borough, where failure to meet that need would cause hardship (to themselves or others).

**We will give additional preference to anyone who:**

- is in a reasonable preference category
- has an urgent housing need, and:
  - is currently serving in the regular armed forces and suffering from a serious injury, illness or disability which is attributable (wholly or partly) to their service.
  - formerly served in the regular armed forces.
  - is a bereaved spouse or civil partner who has recently ceased, or will cease to be entitled, to reside in accommodation provided by the Ministry of Defence following the death of their spouse or civil partner whose death was attributable (wholly or partly) to service in the regular armed forces.
  - is, or had been, serving in the reserve armed forces (this includes the Territorial Army) and who is suffering from a serious injury, illness or disability which is attributable (wholly or partly) to their service.
  - is moving through the Right to Move scheme.

**The allocation scheme must set out the local authority's policy on offering applicants:**

- a choice of housing accommodation; or,
- the opportunity to express preferences about the housing accommodation allocated to them.

**The scheme must be responsive to the rights of applicants in terms of;**

- Access to information regarding how applications for housing are assessed and the likelihood of being allocated a property and waiting time.
- An applicants' right to a review of any decision(s) on their application, including if they are considered to be ineligible or are considered to be a non-qualifier.



## Case studies

These case studies give examples of those who would be placed in new bands on the register and how others would be assisted to access other accommodation.

**Ms C** occupies a one bedroom housing association property. She joined the register in 2018 following the birth of her daughter. She was placed in the general band, qualifying to bid for a transfer to a two bedroom property.

A year later, Ms C provided details of her newborn son and enquired about when she could bid for three bedroom properties.

Ms C was advised that a second child would not make a difference to her banding or bedroom need until the eldest child reached 10 years old.

Ms C subsequently enquired how long she would need to wait for a two bedroom property. At this time there are 3,300 households with a higher priority for two

bedroom properties. Only 191 two bed properties have become available in the past twelve months.

**Ms C has other options available to her. Under the new system, Ms C would not be eligible to join the housing register at this point. Instead, she would receive tailored support to help her access other accommodation. This could include through a homeswapper, housing association transfer or homefinder. A homeswapper or a housing association transfer would enable her to undertake a mutual exchange with another tenant in London. Homefinder would allow Ms C to search for suitable social housing across the UK.**

**Ms K** lives with her partner and two children in a two bedroom privately rented property.

Because of the age of the children, Ms K is overcrowded by one bedroom and is in the general band. Ms K joined the housing register in 2012.

Despite being on the register for eight years there are still over 1260 households with

higher priority and Ms K has a predicted waiting time of over 14 years.

**Under the proposed scheme Ms K would not qualify to join the housing register. Instead, she would be offered advice and assistance to secure more suitable privately rented accommodation.**

**Ms E** is a council tenant living with her one son aged 22 years old. She currently lives in a three bedroom house and is affected by the bedroom tax. Ms E is not on the housing register and would like to downsize to a three bedroom property and have a bedroom for her grandchildren to sleep in, when they come to visit.

**Under the proposed scheme, Ms E can apply to go on the housing register and will be placed in Band C. Ms E's assessed bedroom needs will be for a two bed, an additional room for her grandchildren to sleep in will not be awarded. Ms E can bid for a two bedroom property.**

**Mr P** is aged 84 years old and is a Council tenant who lives in a one bedroom flat on the second floor of a tower block. Mr P does not have any significant medical conditions. Mr P is on the housing register in the Reserve Band for Older Persons housing.

**Under the proposed scheme, if Mr P reapplied he will remain on the register and be placed in Band C, his effective band date will be unchanged if there has been no changes to his household.**

**Ms M** lives in a one bedroom housing association property with her three teenage children. She has been on the housing register in the general band since 2013.

Although Ms M has a three bedroom need (children of the same sex are expected to share a bedroom up to the age of 21) she is only overcrowded by one bedroom. This is because under housing law a living room is also treated as a space for sleeping.

Ms M is prepared to bid for any property in any area, as her level of housing need is lower than those in the higher bands she remains highly unlikely to bid successfully.

Ms M has other options available to her. Under the new system, Ms M would not be eligible to join the housing register at this point. Instead, she would receive tailored support to help her access other accommodation. This could include through a homeswapper, housing association transfer or homefinder. A homeswapper or a housing association transfer would enable her to undertake a mutual exchange with another tenant in London. Homefinder would allow Ms M to search for suitable social housing across the UK.

**Mr Z** is 45 year old man living alone in a basement flat. As a result of an accident Mr Z sustained life changing injuries and also suffers from depression. He is unable to get around unaided and is using a wheelchair for mobility needs. The property Mr Z occupies is not wheelchair accessible

or adapted and as a result he is not able to access his property.

**Mr Z would qualify to join the housing register and would be placed in Band A as he needs emergency rehousing. Mr Z would be made a single offer of a wheelchair adapted property.**

**Mr G**, his partner and 5 year old child live in temporary accommodation because they were made homeless two years ago. The council has accepted a Housing Duty to Mr G and he is currently on the housing register in the homeless band.

Under the proposed scheme Mr G would remain on the register and be placed in Band B. Mr G would retain the date he was initially accepted as homeless within the new scheme. Because Mr B is likely to have to wait several more years before successfully bidding for social housing he would be offered personalised advice.



### How to have your say

The consultation will be open from **14 December 2020 to 8 March 2021**.

You can take part in the consultation online at **[consultation.hackney.gov.uk](https://consultation.hackney.gov.uk)**

Otherwise, you can also request a paper copy of the summary document, draft allocations scheme and questionnaire by phoning **020 8356 2929**.

You can also speak to Council officers at the Q&A sessions that we will be holding on the following dates and times:

**12 January 2021, 7pm–8.30pm**

**9 February 2021, 6pm–7.30pm**

**27 January 2021, 12 noon–1.30pm**

**24 February 2021, 4.30pm–6pm**

Please pre-register to attend one of the sessions by visiting **[consultation.hackney.gov.uk](https://consultation.hackney.gov.uk)**

If you would prefer to speak to someone on the telephone, you can call **020 8356 2929**.

# Survey

## 1. Current situation

The current five band scheme includes: Emergency, Urgent, Priority/Homeless, General and Reserve bands. Through an allocation of points the current scheme is designed to differentiate between applicants with different requirements and characteristics to prioritise those with greater needs.

The huge demand for social housing in the borough means that there are currently over 13,000 households on Hackney's housing register. Most applicants on the register will not be offered a social housing tenancy, as there simply isn't enough social housing to go round. We anticipate that only around 600 homes will become available as social lets between April 2020 and April 2021.

**Do you agree or disagree that social housing should be allocated to those most in need?**

☐ Strongly agree

☐ Agree

☐ Neither agree nor disagree

☐ Disagree

☐ Strongly disagree

☐ Don't know

## The proposal

We believe that allowing households with little prospect of being housed to join the housing register raises their expectations that they will receive an offer of housing when this is unlikely to happen. We also believe that this results in applicants constantly searching for additional points, as they expect that it will increase their priority.

**We want to create a new system that is:**

- **Empathic** – prioritising people with the greatest need
- **Simple** – easier to apply and guides people to the right outcome
- **Robust** – generates less confusion and misunderstanding
- **Fairer** – provides predictable outcomes
- **Clearer** – changing the conversation about what's possible

**Do you agree or disagree that the current system needs to change?**

☐ Strongly agree

☐ Agree

☐ Neither agree nor disagree

☐ Disagree

☐ Strongly disagree

☐ Don't know

2. We are proposing to replace the current five band housing register with a three band register. This would include the bands listed below. In this system, households in Band A would no longer bid for properties through a choice based lettings system, but would instead be offered one direct offer of suitable permanent accommodation that meets the household's needs. Households in bands B and C would continue to bid for properties through a choice based lettings system, as with the current housing register:

- **Band A** – Households with an emergency need for housing. They would receive one direct offer of accommodation.
- **Band B** – Households with a significant need for housing. They would bid for properties through a choice based lettings system or receive one direct offer of accommodation.
- **Band C** – Households with a specific need for a restricted type of accommodation, such as sheltered or older persons accommodation.

The new three band register would focus on those households who have the greatest need, whether this be overcrowding, medical or social, and only these residents would qualify to join.

- **Statutorily overcrowded households** – lacking two or more rooms.
- **Significant medical need** – existing accommodation leaves someone housebound or has a pronounced impact on their wellbeing due to medical reasons.
- **Significant social need** – existing accommodation is a threat to someone's life or has a pronounced impact on their wellbeing, and there is no alternative effective remedy other than moving from the accommodation.

We are proposing to do this because the current scheme has low entry requirements meaning that many people get placed in the lower priority bands who are highly unlikely to ever secure a social home. This can lead to false expectations and increased levels of complaints and reviews. We think a more transparent system with realistic entry requirements would help people understand their options better.

**Do you agree or disagree with the proposal to replace the current five band register with a new three band register?**

- |   |  |   |
|---|--|---|
| <input type="checkbox"/> Strongly agree | <input type="checkbox"/> Agree             | <input type="checkbox"/> Neither agree nor disagree |
| <input type="checkbox"/> Disagree       | <input type="checkbox"/> Strongly disagree | <input type="checkbox"/> Don't know                 |

**3. Do you agree or disagree that the new register should include those with the greatest level of need (overcrowding, medical and social)?**

- |   |  |   |
|---|--|---|
| <input type="checkbox"/> Strongly agree | <input type="checkbox"/> Agree             | <input type="checkbox"/> Neither agree nor disagree |
| <input type="checkbox"/> Disagree       | <input type="checkbox"/> Strongly disagree | <input type="checkbox"/> Don't know                 |

4. Under the current allocations scheme, households can refuse up to three offers of a suitable home.

As part of the proposals, we are considering reducing the number of times that a household can refuse an offer from three times to two times. This is because we only have a small number of properties that become available each year and we don't want people to miss out because they are waiting for a type of property that may not become available for a long time.

At the moment, homeless households receive one direct offer, and this would continue to be the case under the new scheme.

**Do you think it is reasonable to reduce the number of times that a non-homeless household can refuse an offer from three to two?**

- |                              |                                     |
|------------------------------|-------------------------------------|
| <input type="checkbox"/> Yes | <input type="checkbox"/> Neutral    |
| <input type="checkbox"/> No  | <input type="checkbox"/> Don't know |

5. As part of our proposals, many people would no longer be eligible to join the housing register, and instead we would work with them to help them into other accommodation.

At the moment, officers spend a lot of time administering the current system, responding to queries and complaints. If we move to the proposed three band system, officer time would be freed up to provide other services including:

- Personalised, dedicated housing advice and support.
- Help finding suitable privately rented accommodation.
- An enhanced mutual exchange offer to help households already in permanent social housing to agree a transfer to alternative accommodation.
- Dedicated downsizing support for households under occupying accommodation.

**Do you agree or disagree that access to these services would benefit those who do not qualify to join the register?**

- |   |  |   |
|---|--|---|
| <input type="checkbox"/> Strongly agree | <input type="checkbox"/> Agree             | <input type="checkbox"/> Neither agree nor disagree |
| <input type="checkbox"/> Disagree       | <input type="checkbox"/> Strongly disagree | <input type="checkbox"/> Don't know                 |

6. Do you have any other comments or suggestions?



Please return this completed questionnaire to arrive no later than **8 March 2021** to:

**Social Housing in Hackney Consultation**

**Benefits and Housing Needs Service**

**London Borough of Hackney**

**Hackney Service Centre**

**1 Hillman Street**

**London E8 1DY**

Thank you for taking part of this consultation.



## About you

This information will help us to understand our service users and residents, allowing us to establish if the response to the questionnaire is representative of the borough. All information is used under the strict controls of the 1998 Data Protection Act and the 2016 General Data Protection Regulations (GDPR).

This information is optional and will not be used in a way that identifies you.

Are you currently on the housing register? ☐ Yes ☐ No

Are you a:

- |   |   |
|---|---|
| <input type="checkbox"/> Pensioner                                | <input type="checkbox"/> Family with one or two dependent children    |
| <input type="checkbox"/> Student                                  | <input type="checkbox"/> Family with three or more dependent children |
| <input type="checkbox"/> Carer                                    | <input type="checkbox"/> Lone parent household                        |
| <input type="checkbox"/> Part time worker                         | <input type="checkbox"/> Couple with no children                      |
| <input type="checkbox"/> Full time worker                         | <input type="checkbox"/> Single person                                |
| <input type="checkbox"/> Someone who is disabled                  | <input type="checkbox"/> War widow / war widower                      |
| <input type="checkbox"/> Service personnel / Ex-Service personnel |   |
| <input type="checkbox"/> Other (please specify)                   | <input type="text"/>  |

Age – what is your age group?

- |                                   |                                |                                |                                |                                |
|-----------------------------------|--------------------------------|--------------------------------|--------------------------------|--------------------------------|
| <input type="checkbox"/> Under 16 | <input type="checkbox"/> 16–17 | <input type="checkbox"/> 18–24 | <input type="checkbox"/> 25–34 | <input type="checkbox"/> 35–44 |
| <input type="checkbox"/> 45–54    | <input type="checkbox"/> 55–64 | <input type="checkbox"/> 65–74 | <input type="checkbox"/> 75–84 | <input type="checkbox"/> 85+   |

Caring responsibilities – A carer is someone who spends a significant proportion of their time providing unpaid support to a family member, partner or friend who is ill, frail disabled or has mental health or substance misuse problems.

Do you regularly provide unpaid support caring for someone? ☐ Yes ☐ No

Under the Equality Act you are disabled if you have a physical or mental impairment that has a 'substantial' and 'long-term' negative effect on your ability to do normal daily activities.

Do you consider yourself to be disabled? ☐ Yes ☐ No

Ethnicity – are you... ☐ Asian or Asian British ☐ Black or Black British  
☐ Mixed background ☐ White or White British

☐ Other ethnic group (please state if you wish)

Gender – are you... ☐ Male ☐ Female

If you prefer to use your own term please provide this here:

Is your gender identity different to the sex you were assumed to be at birth?

☐ Yes it's different ☐ No it's the same

Religion or belief? ☐ Atheist/no religious belief ☐ Buddhist ☐ Charedi  
☐ Christian ☐ Hindu ☐ Jewish ☐ Muslim  
☐ Secular beliefs ☐ Sikh ☐ Other (please specify if you wish)

Sexual orientation – are you... ☐ Bisexual ☐ Gay man ☐ Lesbian or Gay woman  
☐ Heterosexual ☐ Other (please specify if you wish)

Pregnancy or maternity

Have you been pregnant and / or on maternity leave during the past 2 years? ☐ Yes ☐ No

If you would like to find out what this document says please tick the appropriate box, put your name, address and phone number at the bottom of this page and return it to the address below.

- ☐ এই দলিলে কি লেখা আছে সে সম্পর্কে যদি আপনি জানতে চান তাহলে অনুগ্রহ করে উপযুক্ত বাক্সে টিক দিন, এই পাতার নিচে আপনার নাম, ঠিকানা ও ফোন নম্বর লিখুন এবং এটি নীচের ঠিকানায় ফেরত পাঠান। (Bengali)
- ☐ 如果你想知道這分文件的詳細內容，請在方框內打鉤，在本頁下面寫下你的名字、地址和電話號碼並寄到下面的地址。 (Chinese)
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