



# Benthal Court Estate

## Parking Consultation

Complete your questionnaire online now!



Visit: [bit.ly/benthal-court-parking](http://bit.ly/benthal-court-parking)



# Introduction of Parking Controls

## Why am I being consulted?

Benthal Court estate is situated within parking Zone R, but the estate itself is not subject to any formal parking controls. As residents of the estate frequently experience parking issues, we are now considering implementing parking controls, with the aim of improving parking for residents.

Parking controls on the estate would aim to:

- Prevent non-estate residents in nearby areas seeking free parking, causing stress for estate residents
- Provide parking spaces specifically for estate residents
- Improve access for deliveries, home care visits, and tradespeople
- Improve local air quality
- Improve road safety

Before introducing parking controls, the Council must consult residents to understand their views. This consultation is being delivered by the Council's Parking Services Team.

## What are we consulting on?

We are asking for your feedback on the introduction of parking controls and the proposed parking design for the estate.

### Operational hours

In line with the approach taken on other estates, we are proposing to introduce 24-hour parking controls. This ensures parking spaces within the estate are reserved at all times for the use of estate residents and their visitors. It is essential to set operational hours that deter non-estate residents and commuters who are attempting to bypass Zone R parking restrictions, thereby safeguarding future parking capacity.

# Proposed Parking Restrictions

We are proposing the following parking design for the estate:



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All kerbside space within an estate is controlled either by yellow lines or by parking bays. This helps to balance the needs of users and to meet road safety requirements.

Parking bays have been located where the road or parking area is safe and wide enough to do so.

In areas where parking spaces cannot be provided and where there are access roads leading to the estate parking area, double yellow lines (no waiting restrictions) would be installed to improve safety for pedestrians and motorists and to keep access points clear.

## How would estate parking controls affect me?

Estate parking controls would mean your vehicle would need an estate parking permit in order to park within the estate. These would be 12 month permits, with the cost based on vehicle CO2 emissions, ranging from £46 for lowest emissions vehicles to £558 for the highest emitters. Motorcycles would be required to have a valid resident permit to park in estate bays.

Please see the table below for existing resident estate parking permit prices: **These prices are correct at the time of consulting. However permit prices are due to change from 1st April 2026.**

### Estate parking permit (blue badge holders only)

| 12 months only | Blue badge holders |
|----------------|--------------------|
| All vehicles   | Free               |

## Estate parking permit - based on CO2 emissions with a diesel surcharge

| Band | 12 months                       |         |
|------|---------------------------------|---------|
| 1    | No local CO2 emissions          | £46.00  |
| 2    | 1-50g/km, 50cc or under*        |         |
|      | All other vehicles              | £56.00  |
|      | Diesel powered vehicles         | £227.00 |
| 3    | 51-75g/km, or 51 - 125cc*       |         |
|      | All other vehicles              | £62.00  |
|      | Diesel powered vehicles         | £233.00 |
| 4    | 76-90g/km                       |         |
|      | All other vehicles              | £69.00  |
|      | Diesel powered vehicles         | £240.00 |
| 5    | 91-100g/km, or 126 - 400cc*     |         |
|      | All other vehicles              | £75.00  |
|      | Diesel powered vehicles         | £246.00 |
| 6    | 101-110g/km                     |         |
|      | All other vehicles              | £81.00  |
|      | Diesel powered vehicles         | £252.00 |
| 7    | 111-130g/km, or 401 - 800cc*    |         |
|      | All other vehicles              | £86.00  |
|      | Diesel powered vehicles         | £257.00 |
| 8    | 131-150g/km                     |         |
|      | All other vehicles              | £97.00  |
|      | Diesel powered vehicles         | £268.00 |
| 9    | 151-170g/km, or 801 - 1200cc*   |         |
|      | All other vehicles              | £120.00 |
|      | Diesel powered vehicles         | £291.00 |
| 10   | 171-190g/km                     |         |
|      | All other vehicles              | £164.00 |
|      | Diesel powered vehicles         | £335.00 |
| 11   | 191-225g/km, or 1201cc- 2000cc* |         |
|      | All other vehicles              | £209.00 |
|      | Diesel powered vehicles         | £380.00 |

|    |                         |         |
|----|-------------------------|---------|
| 12 | 226-255g/km             |         |
|    | All other vehicles      | £276.00 |
|    | Diesel powered vehicles | £447.00 |
| 13 | Over 256g/km or 2001cc* |         |
|    | All other vehicles      | £387.00 |
|    | Diesel powered vehicles | £558.00 |

\*Where no information is held on a vehicle's CO2 emissions, the price will be calculated on engine size.

\*\*Diesel surcharge - except RDE2 compliant vehicles will be £171 per year

## Visitors

Due to the limited number of parking spaces on this estate, visitor vouchers will not be available.

However, estate residents are entitled to purchase on-street Zone R visitor vouchers.

Vouchers can be bought by estate residents who live in the parking zone. You do not need to own a car to buy vouchers. You can choose either e-vouchers (use immediately) or scratchcard vouchers, which will normally be delivered within seven working days. A £3.70 postage and packaging fee is applicable for scratch card vouchers. The fee may vary depending on the type of delivery.

We offer:

- Books of 20 x 2 hour vouchers
- Books of 5 x one day vouchers

You only need to use a voucher during the operational hours of the parking zone. The operational hours of Zone R are Monday to Friday 7am to 11am.

 For information about the cost of visitor vouchers, please refer to our website [hackney.gov.uk/visitor-vouchers](http://hackney.gov.uk/visitor-vouchers) or call Parking Services on **020 8356 8877**.

## Estate Resident Blue Badge Holders

Estate residents who hold a Blue Badge can apply for a free permit to park within a permit bay within the estate. They are also able to park on double yellow lines for up to 3 hours.

Blue Badge holders are also entitled to a free Companion Badge which will allow them to park in permit, resident and shared use (permit and visitor parking bay) in Zone R.

## Sustainable transport

The Council is committed to supporting sustainable transport initiatives to improve air quality and public health, reduce the need to travel by private car increase social inclusion and economic activity in the borough.

Within the wider borough, the Council has implemented various sustainable transport initiatives.

We are keen to hear your feedback on which sustainable transport initiatives you would like to see on your estate. These might include electric vehicle charging points, cycle storage, car clubs, bicycle sharing schemes, parklets, School Street schemes or ultra low emission vehicle streets.

 Please use the consultation questionnaire to provide comments and requests about sustainable transport. Alternatively, you can email the consultation team at [consultparking@hackney.gov.uk](mailto:consultparking@hackney.gov.uk) or contact them on **020 8356 5250** to discuss this further.

# How can I have my say?



We welcome views from all residents on our proposal and design.

The consultation will run for a period of six weeks, from **Monday 19 January to Monday 2 March**, and will follow the policies and procedures set out in Section 9 of our Parking and Enforcement Plan 2022-27.

Please visit [hackney.gov.uk/pep](http://hackney.gov.uk/pep) for more information.

The deadline for this consultation is **Monday 2 March**. All consultation responses both online and via post must be received by the council by **23:59 on Monday 2 March**. Unfortunately, we will be unable to consider any responses received after this date.

## How to respond



The easiest way to have your say is by visiting the website [bit.ly/benthal-court-parking](http://bit.ly/benthal-court-parking) and submitting an online questionnaire. Alternatively, you can complete the attached questionnaire and return it using the **Freepost envelope enclosed**.

**Please ensure you familiarise yourself with our policy on consultation feedback acceptance. Our process has been thoroughly reviewed to ensure all residents within a consultation area can express authentic views on parking related matters. Our policy ensures consultation feedback is reflective of the parking needs of the consultation area and allows the Council to make recommendations based on genuine feedback. The policy is as follows:**

- One questionnaire per household may be submitted, either by returning the paper form, or by submitting an online response. If more than one response is received from the same household, only the first response will be considered.
- Properties registered as a House in Multiple Occupation (HMO) will receive one consultation per household, as defined by the unique property reference number
- Photocopies or bulk/multiple submissions will not be accepted
- Submissions without a full name, full address and signed declaration will not be accepted
- Email addresses are compulsory for online submissions
- Submissions received after the closing date will not be considered
- You will need your unique reference from your consultation pack to submit your online questionnaire. Without this, you will not be able to submit an online response

**If you have not received a questionnaire, please contact us on 020 8356 5250 and a consultation pack will be sent out to you. Consultation packs will only be provided upon provision of proof of residency. The Council will only accept the following proofs:**

- Driving licence
- Council tax statement
- Utility bill dated in last three months
- Signed tenancy agreement
- Bank statement (current or savings account) dated in last 3 months
- Solicitor's letter confirming completion (new residents only)
- Rent book from council or housing trust.

 For further information on the consultation please contact Parking Services on **020 8356 8877** or [consultparking@hackney.gov.uk](mailto:consultparking@hackney.gov.uk). Alternatively you can visit [hackney.gov.uk/parking](http://hackney.gov.uk/parking).

## What happens next?

### How do we make a decision?

Along with consultation feedback, the Council will take into consideration other factors such as road safety, traffic flow, supply and demand for parking, and the environmental impact of parking before confirming a final design. The Council can however in certain circumstances make recommendations without a clear majority.

The Council by law has a duty to ensure its traffic management duties are adhered to and considered before public opinion.

The feedback we receive from residents in Benthal Court will be analysed and considered. We may make design changes based on the feedback received if it is feasible to do so.

All decisions will be detailed in a delegated powers decision report and will be available to the public.

### Consultation results

#### Date: May 2026

Consultation results will be made available to residents and businesses. A summary consultation pack detailing the results will be sent to all residents and businesses in the area by post and will also be available on the Hackney council website.

 If you have any questions regarding the consultation please contact the Parking Services on **020 8356 8877** or email [consultparking@hackney.gov.uk](mailto:consultparking@hackney.gov.uk)

## Frequently asked questions

### What are parking controls within an estate?

Parking controls within an estate are where parking provisions are controlled. Parking bays are painted in locations to show where it is safe to park and all other kerbsides are marked with yellow lines. This helps keep the estate safe for both road users and pedestrians, and allows priority for parking to be given to disabled people, residents and visitors according to the council's hierarchy of parking needs.

During the parking operational hours, vehicles need to have a valid e-permit or visitor vouchers in order to park within the estate. They also need to be mindful of the type of bay they are parked in e.g. a personalised parking bay. The council has the powers to issue a penalty charge notice to people who park in bays without the appropriate e-permit/voucher or on yellow lines.

### What benefits would parking controls within my estate have?

Parking controls provide many benefits for the residents, including:

- ease for residents and their visitors to find parking spaces close to their home
- the reduction of traffic congestion and improved air quality due to less commuters and visitors seeking out free parking spaces
- a safer environment particularly for children, cyclists and pedestrians due to the introduction of yellow lines at junctions and access points, as well as other areas where it is not safe to park

- improved access for emergency vehicles, able to maintain a safe ‘running width’ on narrow parts of the estate and powers to act on vehicles blocking access to properties
- reduced crime levels; the presence and visibility of Road and Traffic Enforcement Officers patrolling the estate helps discourage car crime, vandalism and anti-social behaviour as well as dealing with untaxed and abandoned vehicles

## What would estate parking controls look like for me?

If parking controls are implemented on your estate, this would mean your vehicle will require a valid permit to park within the estate. Your visitors will also need Zone R visitor vouchers and park on street.

## How will the estate be enforced?

Parking Services will visit your estate daily to ensure vehicles are complying with parking regulations and non-estate residents are not parking within the estate without an estate parking permit.

If you need to report illegal parking you will be able to do so as Parking Enforcement deal solely with requests for illegally parked vehicles and enforcement requests.

When enforcement is required outside of this period, please utilise the ‘out of hours line’.



### Please see below for more contact details:

Monday to Friday, 8am to 5pm: 020 8356 8877, 5pm to 8:30pm: 020 8356 7555

Saturday, 08:30am to 8.30pm: 020 8356 7555

Sunday, 8.15am to 4.30PM 020 8356 7555

## Where can I load/unload if I receive deliveries?

Active loading and unloading can take place in all parking bays and on double yellow lines as long as vehicles are not causing an obstruction.

## Could I reserve a parking bay for building works or removals?

 You would be able to reserve a bay for a specific use for a specific time frame by applying for a bay suspension. Please visit our website for more information: [hackney.gov.uk/parking](http://hackney.gov.uk/parking)

## What if I have a Blue Badge?

Blue Badge holders would be able to apply for a free estate permit to park within a permit bay. They can also park on double yellow lines for up to 3 hours with their Blue Badge as long as they display their clock.

Blue Badge holders are also entitled to apply for a companion badge to park within Zone R. A companion badge works in the same way as a Blue Badge but has the added advantage of being able to park in resident and permit parking bays within their home parking zone. For more information on Companion Badges please visit [hackney.gov.uk/companion-badge](http://hackney.gov.uk/companion-badge)

## How can I apply for a personalised permit bay?

If you are a Blue Badge holder, and your mobility impairment makes it difficult for you to walk short distances, but you do not have access to off-street parking, you may be able to get a personalised permit bay on your estate.

If you have a valid Blue Badge and want to apply for a personalised permit bay, you would need to apply for an estate permit, which would be linked to the one vehicle entitled to park in the personalised permit bay.

 For advice about disabled bays, please email [disabledparking@hackney.gov.uk](mailto:disabledparking@hackney.gov.uk) or call **020 8356 8328**.

## What if I own a motorcycle?

Motorcycles are required to have a valid resident permit to park in estate bays.

## Are parking restrictions just a money making scheme for the council?

No. By law revenue generated from parking restrictions must be invested back into transport related improvements such as concessionary fares meeting costs relating to the provision or operation of, or of facilities for, public passenger transport services. The London Borough of Hackney uses any surplus from its Parking account to contribute towards its charge for the London-wide Freedom Pass scheme and improvements to transport infrastructure.

## Can I submit more than one consultation response?

Only one consultation response will be accepted per household. The council can also only accept original copies of the consultation questionnaire. We will not accept any photocopied responses.

**Please ensure you read the changes outlined above regarding consultation feedback acceptance.**

## How will you use my personal information?

Hackney council is a Data Controller under the General Data Protection Regulation (GDPR). We hold the information given to us for the specific purpose of processing and managing parking consultations only. Under the GDPR any information you provide may be disclosed to other organisations in order for this local authority to perform its duty to protect public funds it administers, and to this end we may use the information you have provided for prevention and detection of fraud. We may also share this information with other bodies responsible for auditing or administering public funds for these purposes.

You can read more information about this, and also about your Data Protection rights in line with the provisions of the General Data Protection Regulation and Data Protection Act 2018 by going to [hackney.gov.uk/privacy](http://hackney.gov.uk/privacy). This includes how to contact the Data Protection Officer, how long your information is held, and how we process your personal information. Printed copies of the council's Privacy Notices can be provided on request.

## More information

 For more information about the cost of permits and visitor vouchers please refer to our website [hackney.gov.uk/parking](http://hackney.gov.uk/parking) or call Parking Services on **020 8356 8877**.

## Accessibility statement

If you require this document in a different format, please email

 **consultparking@hackney.gov.uk**

We will consider your request and get back to you in the next five working days.



