


## Have your say on the future of parking in Hackney

Hackney Council is currently updating its Parking and Enforcement Plan (referred to from here as the PEP) for the period 2021-26. The PEP is the Council's primary parking policy and strategy document. It provides an overview of the Council's parking policy, proposals to be delivered over the next five years, and the procedures the Council will follow when making parking related decisions.

It is important for us to hear from local residents, businesses, and visitors about what they think of the new PEP, and in particular the new policy recommendations contained within it.

 The consultation **started on Monday 16 August 2021**, and will run for 13 weeks and **close on Monday 15 November 2021**. For more information on each section please refer to the 'Have your say on the future of parking in Hackney' information booklet.

### QUESTIONNAIRE

#### About you

|  |  |
|--|--|
| Your postcode (required)                 |  |
| Your name (required)                     |  |
| Name of organisation (if business owner) |  |
| Email (required)                         |  |

Would you like to be contacted by Parking Services using your email above about consultations, and other engagement opportunities (your email will only be used for this purpose)? *Please tick one box.*

Yes ☐

No ☐

#### I am a (tick all that apply)

|                        |                          |          |                          |                        |                          |                       |                          |  |                          |
|------------------------|--------------------------|----------|--------------------------|------------------------|--------------------------|-----------------------|--------------------------|--|--------------------------|
| Hackney resident       | <input type="checkbox"/> | Commuter | <input type="checkbox"/> | Student in the borough | <input type="checkbox"/> | Worker in the borough | <input type="checkbox"/> | I am a member of a group or organisation     | <input type="checkbox"/> |
| Hackney business owner | <input type="checkbox"/> | Visitor  | <input type="checkbox"/> | Blue Badge holder      | <input type="checkbox"/> | Hackney NHS worker    | <input type="checkbox"/> | Staff of a private medical services provider | <input type="checkbox"/> |
| Other, please specify  |                          |          |                          |                        |                          |                       |                          |  |                          |

Do you live on a Hackney Housing estate (Hackney Council-managed estate)? *(required)*

Yes ☐

No ☐

If yes, please complete the estate questions supplement.

## PART ONE - The need to prioritise

1. To what extent do you agree or disagree with the proposed hierarchy of parking needs (shown below)? Please tick one box on the bottom row.

| Priority       | Road user  |       |  |                        |  |          |  |                   |  |
|----------------|--|-------|--|------------------------|--|----------|--|-------------------|--|
| 1              | Blue Badge holders' parking                          |       |  |                        |  |          |  |                   |  |
| 2              | ultra-low emissions vehicle parking                  |       |  |                        |  |          |  |                   |  |
| 3              | car clubs  |       |  |                        |  |          |  |                   |  |
| 4              | resident's parking                                   |       |  |                        |  |          |  |                   |  |
| 5              | public sector organisations                          |       |  |                        |  |          |  |                   |  |
| 6              | local business/service operational parking/servicing |       |  |                        |  |          |  |                   |  |
| 7              | short stay shopper/visitor parking                   |       |  |                        |  |          |  |                   |  |
| Strongly agree |  | Agree |  | Neither agree/disagree |  | Disagree |  | Strongly disagree |  |

2. To what extent do you agree or disagree with the proposed hierarchy of kerbside space? This includes types of bays such as personalised disabled bays and sustainable uses of kerbside space such as cycle hangers and parklets. For a full breakdown of the proposed hierarchy please refer to page 7 of the information booklet.

|                |                          |       |                          |                        |                          |          |                          |                   |                          |
|----------------|--------------------------|-------|--------------------------|------------------------|--------------------------|----------|--------------------------|-------------------|--------------------------|
| Strongly agree | <input type="checkbox"/> | Agree | <input type="checkbox"/> | Neither agree/disagree | <input type="checkbox"/> | Disagree | <input type="checkbox"/> | Strongly disagree | <input type="checkbox"/> |
|----------------|--------------------------|-------|--------------------------|------------------------|--------------------------|----------|--------------------------|-------------------|--------------------------|

## PART TWO - Supporting sustainable transport

| 3. If some parking spaces were to be used for other purposes, what types of uses would you like to see in on-street parking spaces, car park spaces and parking spaces in Hackney Housing estates? Please tick all that apply. | On-street parking bays   | Car parks                | Hackney Housing Estate parking bays |
|--|--------------------------|--------------------------|-------------------------------------|
| Car clubs - short-term car rental services e.g. Zipcar   | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/>            |
| Electric vehicle charging points (EVCP)  | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/>            |
| Micro mobility vehicles hubs e.g. scooters, dockless bikes, etc  | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/>            |
| Bicycle parking e.g. bicycle hangars or stands   | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/>            |
| Parklets - parking bays used for community projects e.g. planting  | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/>            |
| Cargo and accessible bicycle parking - spaces for larger bicycles  | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/>            |
| None of the above  | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/>            |
| Other for on-street parking bays, please specify   | <input type="text"/>     |                          |                                     |
| Other for car park parking bays, please specify  | <input type="text"/>     |                          |                                     |
| Other for Hackney Housing estate parking bays, please specify  | <input type="text"/>     |                          |                                     |

4. How concerned are you about local air quality in Hackney?

|       |                          |          |                          |            |                          |            |                          |
|-------|--------------------------|----------|--------------------------|------------|--------------------------|------------|--------------------------|
| A lot | <input type="checkbox"/> | A little | <input type="checkbox"/> | Not at all | <input type="checkbox"/> | Don't know | <input type="checkbox"/> |
|-------|--------------------------|----------|--------------------------|------------|--------------------------|------------|--------------------------|

5. To what extent do you agree or disagree with the following proposals? Please tick one box per row. The proposed charges can be found in the information booklet.

|   | Strongly agree           | Agree                    | Neither agree/disagree   | Disagree                 | Strongly disagree        |
|---|--------------------------|--------------------------|--------------------------|--------------------------|--------------------------|
| a. The changes to the emissions-based charging structure for permits increasing from five to 13 bands, which will make permits cheaper for low emission vehicles, and more expensive for higher polluting vehicles. | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| b. The proposed diesel surcharge increasing year on year to encourage people to move away from diesel vehicles.   | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |

## PART THREE - Parking Zones

6. To what extent do you agree or disagree with the proposal to expand the criteria used to trigger a parking zone review, and to assess a parking zone's effectiveness, to include public support, high levels of parking stress (lack of available parking spaces), poor air quality, and/or road safety concerns?

|                |  |       |  |                        |  |          |  |                   |  |
|----------------|--|-------|--|------------------------|--|----------|--|-------------------|--|
| Strongly agree |  | Agree |  | Neither agree/disagree |  | Disagree |  | Strongly disagree |  |
|----------------|--|-------|--|------------------------|--|----------|--|-------------------|--|

7. Do you have any other comments about the parking zone consultation process?

## PART FOUR - Permits

8. Do you own a vehicle? (required) If your answer is no, please move to question 11; if your answer is yes, please move onto the next question.

|     |  |    |  |
|-----|--|----|--|
| Yes |  | No |  |
|-----|--|----|--|

9. What type of vehicle do you own and how do you use your vehicle? If you do not own a particular type of vehicle, please keep the row empty.

|   | Every day | More than twice per week | Once or twice per week | Less than once per week |
|---|-----------|--------------------------|------------------------|-------------------------|
| Car   |           |                          |                        |                         |
| Motorcycle  |           |                          |                        |                         |
| Van   |           |                          |                        |                         |
| Other, please specify below what type of vehicle you use and how often you use it |           |                          |                        |                         |
|   |           |                          |                        |                         |

10. Which permit (if any) do you own? Please tick all that apply.

|          |  |         |  |                        |  |                      |  |
|----------|--|---------|--|------------------------|--|----------------------|--|
| All zone |  | Doctors |  | Resident               |  | Companion e-badge    |  |
| Business |  | Estate  |  | Health and social care |  | I don't own a permit |  |

11. To what extent do you agree or disagree with the following proposals? Please tick one box per row.

|  | Strongly agree | Agree | Neither agree/disagree | Disagree | Strongly disagree |
|--|----------------|-------|------------------------|----------|-------------------|
| a. To make electric permits free for all permit types (except external all zone and car club permits).   |                |       |                        |          |                   |
| b. To introduce free parking (e-roamer scheme) across the borough in permit bays between 10am - 3pm for resident and business permit holders with electric vehicles.                     |                |       |                        |          |                   |
| c. To introduce an additional vehicle surcharge for households with two or more permits.   |                |       |                        |          |                   |
| d. To update the current parking permit emissions-based charging structure by adding engine sizes related to motorcycles, including under 500cc and 501-1200cc for smaller engine sizes. |                |       |                        |          |                   |

| <b>12. To what extent do you agree or disagree with the proposed introduction of the following? Please tick one box per row.</b>  | Strongly agree | Agree | Neither agree/ disagree | Disagree | Strongly disagree |
|---|----------------|-------|-------------------------|----------|-------------------|
| a. A car sharing permit, which would allow people who share a car with another resident in Hackney to purchase a resident permit that would be valid in both their zones.   |                |       |                         |          |                   |
| b. A market trader permit, which would allow traders to park on market days in the vicinity of their trading location.  |                |       |                         |          |                   |
| c. A community support permit, which would allow applicants spending at least 30 % of their time on the road supporting Hackney residents in the community to park in permit bays around the borough. This change would expand the eligibility of the existing health and social care permit to more organisations. |                |       |                         |          |                   |

## PART FIVE - Visitor vouchers

| <b>13. To what extent do you agree or disagree with the following proposals? Please tick one box per row.</b>                             | Strongly agree | Agree | Neither agree/ disagree | Disagree | Strongly disagree |
|---|----------------|-------|-------------------------|----------|-------------------|
| a. That visitor voucher purchase limits may be set on a zone by zone basis, in areas where parking stress or air pollution are very high. |                |       |                         |          |                   |
| b. That residents who buy high numbers of vouchers should pay more than those who make occasional purchases.                              |                |       |                         |          |                   |

**14. Do you use visitor vouchers? (required) If your answer is no or don't know please move to question 16; if your answer is yes please move onto the next question.**

|     |  |    |  |            |  |
|-----|--|----|--|------------|--|
| Yes |  | No |  | Don't know |  |
|-----|--|----|--|------------|--|

**15. How do you use your visitor vouchers and how often do you use them? If you do not use visitor vouchers for the reasons listed below, please keep the row empty and use the other box instead.**

|  | Daily | 3-5 times per week | 1-2 times per week | Once a fortnight | Once a month | Less than once a month |
|--|-------|--------------------|--------------------|------------------|--------------|------------------------|
| Family/friends visiting  |       |                    |                    |                  |              |                        |
| Works on the property  |       |                    |                    |                  |              |                        |
| Commuting  |       |                    |                    |                  |              |                        |
| To park my vehicle   |       |                    |                    |                  |              |                        |
| Business customer parking  |       |                    |                    |                  |              |                        |
| Health professional visits   |       |                    |                    |                  |              |                        |
| Other, please specify below how you use your visitor vouchers and how often you use them |       |                    |                    |                  |              |                        |
|  |       |                    |                    |                  |              |                        |

## PART SIX - Parking provisions and services

| 16. To what extent do you agree or disagree with the following proposals or statements? Please tick one box per row.   | Strongly agree | Agree | Neither agree/disagree | Disagree | Strongly disagree |
|--|----------------|-------|------------------------|----------|-------------------|
| a. The introduction of a new charging structure for short stay parking (including a petrol and diesel surcharge) that makes polluting vehicles pay more.                                 |                |       |                        |          |                   |
| b. The introduction of a reduced flat rate fee of 50p per hour for electric vehicles parked in any short stay bay.   |                |       |                        |          |                   |
| c. That the cost of a short stay parking session should not be cheaper than a return bus journey, to encourage more journeys by public transport wherever possible.                      |                |       |                        |          |                   |
| d. The introduction of maximum stay restrictions for car parks to reduce commuting by car.   |                |       |                        |          |                   |
| e. The introduction of maximum stay hours for all electric vehicle charging points, based on the type of charger available at the bay, to improve access to charging points for drivers. |                |       |                        |          |                   |

**17. To what extent do you agree or disagree with the proposal to remove pay and display machines in areas where there is no longer demand for them because customers are now mostly using cashless parking or PayPoint?**

|                |  |       |  |                        |  |          |  |                   |  |
|----------------|--|-------|--|------------------------|--|----------|--|-------------------|--|
| Strongly agree |  | Agree |  | Neither agree/disagree |  | Disagree |  | Strongly disagree |  |
|----------------|--|-------|--|------------------------|--|----------|--|-------------------|--|

## PART SEVEN - Compliance and enforcement

| 18. To what extent do you agree or disagree with the following proposals? Please tick one box per row.   | Strongly agree | Agree | Neither agree/disagree | Disagree | Strongly disagree |
|--|----------------|-------|------------------------|----------|-------------------|
| a. To adopt demand-led parking enforcement, with more enforcement in problem areas, and less where people park legally.  |                |       |                        |          |                   |
| b. To grant civil enforcement officers (traffic wardens) additional duties, such as enforcing against vehicle idling and enviro-crime (e.g. dumping waste), and reporting abandoned vehicles and unlicensed skips. |                |       |                        |          |                   |

**19. Which are the biggest concerns for you in regards to parking in your area? Please tick all that apply.**

|                                   |  |                         |  |   |  |   |  |
|-----------------------------------|--|-------------------------|--|---|--|---|--|
| Parking for longer than permitted |  | Parking on yellow lines |  | Matchday and event day parking                  |  | Vehicles blocking dropped kerbs and crossings |  |
| Blue badge misuse                 |  | Footway parking         |  | Parking in cycle lanes/tracks                   |  | Vehicle engine idling                         |  |
| Abandoned vehicles                |  | Double parking          |  | Vehicles parked without a permit in permit bays |  |   |  |
| Other, please specify             |  |                         |  |   |  |   |  |

## PART EIGHT - Equality and diversity

**20. To what extent do you agree or disagree with the proposal to allow Blue Badge holders to park in any permit holder only bay across the borough? This would not allow Blue Badge holders to park in resident, business, pay and display, and doctors bays.**

|                |  |       |  |                        |  |          |  |                   |  |
|----------------|--|-------|--|------------------------|--|----------|--|-------------------|--|
| Strongly agree |  | Agree |  | Neither agree/disagree |  | Disagree |  | Strongly disagree |  |
|----------------|--|-------|--|------------------------|--|----------|--|-------------------|--|

**21. Do you have any other comments about Blue Badge parking provisions in the borough?**

**PART NINE - Any other comments**

**22. Do you have any other comments on the Parking and Enforcement Plan?**

## PART TEN - Equality monitoring

### Why do we monitor?

To help us continually improve our services. You can help us find out who we're reaching by providing the following details. It is your choice whether you answer these questions. Your replies will not be used in a way that identifies you; however they will help us to understand how community needs may vary; and helps us make informed decisions on how we develop services and target resources.

|   |  |       |  |       |  |       |  |       |  |
|---|--|-------|--|-------|--|-------|--|-------|--|
| <b>23. Age:</b> what is your age group? |  |       |  |       |  |       |  |       |  |
| Under 16                                |  | 16-17 |  | 18-24 |  | 25-34 |  | 35-44 |  |
| 45-54                                   |  | 55-64 |  | 65-74 |  | 75-84 |  | 85+   |  |

|   |  |   |  |                                       |  |
|---|--|---|--|---------------------------------------|--|
| <b>24. Housing tenure:</b> Which of the following best describes the ownership of your home |  |   |  |                                       |  |
| Being bought on a mortgage/<br>owned outright   |  | Rented<br>(local Authority/ Council)      |  | Rented<br>(Housing Association/trust) |  |
| Rent (private)  |  | Shared ownership<br>(part rent/ part buy) |  | Don't know                            |  |

|   |  |    |  |
|---|--|----|--|
| <b>25. Caring responsibilities:</b> A carer is someone who spends a significant proportion of their time providing unpaid support to a family member, partner or friend who is ill, frail disabled or has mental health or substance misuse problems. Do you regularly provide unpaid support caring for someone? |  |    |  |
| Yes   |  | No |  |

|   |  |    |  |
|---|--|----|--|
| <b>26. Disability:</b> Under the Equality Act you are disabled if you have a physical or mental impairment that has a 'substantial' and 'long-term' negative effect on your ability to do normal daily activities. Do you consider yourself to have a disability? |  |    |  |
| Yes   |  | No |  |

|                                  |  |                        |  |                                 |  |
|----------------------------------|--|------------------------|--|---------------------------------|--|
| <b>27. Ethnicity:</b> Are you... |  |                        |  |                                 |  |
| Asian or Asian British           |  | Black or Black British |  | Other ethnic group              |  |
| White or White British           |  | Mixed background       |  | Other, please state if you wish |  |

|                               |  |        |  |   |  |
|-------------------------------|--|--------|--|---|--|
| <b>28. Gender:</b> Are you... |  |        |  |   |  |
| Male                          |  | Female |  | If you prefer to use your own term please provide this here |  |

|  |  |                  |  |
|--|--|------------------|--|
| <b>29. Gender:</b> Is your gender identity different to the sex you were assumed to be at birth? |  |                  |  |
| Yes it's different   |  | No it's the same |  |

|  |  |          |  |                |  |
|--|--|----------|--|----------------|--|
| <b>30. Religion or belief:</b> what is your age group? |  |          |  |                |  |
| Atheist/no religious belief                            |  | Buddhist |  | Christian      |  |
| Hindu  |  | Jewish   |  | Muslim         |  |
| Sikh   |  | Charedi  |  | Secular belief |  |
| Other, please state if you wish                        |  |          |  |                |  |

|   |  |                      |  |
|---|--|----------------------|--|
| <b>31. Sexual orientation:</b> Are you... |  |                      |  |
| Bisexual                                  |  | Gay man              |  |
| Heterosexual                              |  | Lesbian or gay woman |  |
| Other, please state if you wish           |  |                      |  |

## How we use your data:

Hackney Council is a Data Controller under the General Data Protection Regulation (GDPR). We hold the information given to us for the specific purpose of processing and managing parking consultations only. Under the GDPR any information you provide may be disclosed to other organisations in order for this local authority to perform its duty to protect public funds it administers, and to this end may use the information you have provided for prevention and detection of fraud. It may also share this information with other bodies responsible for auditing or administering public funds for these purposes.

## How to return your questionnaire

1. **Post:** Complete this questionnaire and return it to us using the envelope enclosed by **Monday 15 November 2021**.
2. **Online:** Visit [consultation.hackney.gov.uk/parking-services/pep2021-26](https://consultation.hackney.gov.uk/parking-services/pep2021-26) to complete the questionnaire online.
3. **Call:** Complete this questionnaire and call us on **020 8356 4008**. You can read your responses to a member of the Parking Policy team who will submit them on our online system on your behalf. You will receive a receipt of your response via email or post.



For further information, please email: [parking.policy@hackney.gov.uk](mailto:parking.policy@hackney.gov.uk)

The results and outcome of this consultation will be available to view on the Hackney Council website in Spring 2022. Please visit [consultation.hackney.gov.uk](https://consultation.hackney.gov.uk) and search for PEP 2021-26.

Thank you for completing this questionnaire.

If you would like to find out what this document says please tick the appropriate box, put your name, address and phone number at the bottom of this page and return it to the address below.

এই দলিলে কি লেখা আছে সে সম্পর্কে যদি আপনি জানতে চান তাহলে অনুগ্রহ করে উপযুক্ত বাক্সে টিক দিন, এই পাতার নিচে আপনার নাম, ঠিকানা ও ফোন নম্বর লিখুন এবং এটি নীচের ঠিকানায় ফেরত পাঠান। (Bengali)

如果你想知道這分文件的詳細內容，請在方框內打鉤，在本頁下面寫下你的名字、地址和電話號碼並寄到下面的地址。 (Chinese)

Si vous désirez connaître le contenu de ce document, veuillez cocher la case appropriée et indiquer votre nom, adresse et numéro de téléphone au bas de cette page et la renvoyer à l'adresse indiquée ci-dessous. (French)

Ger hun dixwazin bizanibin ku ev dokument çi dibêje, ji kerema xwe qutika minasib îşaret bikin, nav, navnîşan û hejmara telefona xwe li jêrê rûpel binivîsin û wê ji navnîşana jêrîn re bişînin. (Kurdish)

Jeśli chcesz dowiedzieć się, jaka jest treść tego dokumentu, zaznacz odpowiednie pole, wpisz swoje nazwisko, adres i nr telefonu w dolnej części niniejszej strony i przeslij na poniższy adres. (Polish)

Haddii aad jeclaan lahayd in aad ogaato waxa dokumeentigani sheegayo fadlan calaamadi godka ku haboon, ku qor magacaaga, cinwaanka iyo telefoon lambarkaaga boggan dhankiisa hoose ka dibna ku celi cinwaanka hoose. (Somali)

Si desea saber de lo que trata este documento, marque la casilla correspondiente, escriba su nombre, dirección y número de teléfono al final de esta página y envíela a la siguiente dirección. (Spanish)

Bu dökümanda ne anlatıldığını öğrenmek istiyorsanız, lütfen uygun kutuyu işaretleyerek, adınızı, adresinizi ve telefon numaranızı bu sayfanın alt kısmına yazıp, aşağıdaki adrese gönderin. (Turkish)

اگر آپ یہ جاننا چاہتے ہیں کہ دستاویز میں کیا لکھا ہے تو ازراہ کرم مناسب باکس میں صحیح کا نشان لگائیے اور اپنا نام، پتہ اور فون نمبر اس صفحہ کے نیچے لکھیے اور اسے نیچے دیے گئے پتہ پر واپس بھیج دیجیے۔ (Urdu)

Nếu bạn muốn biết tài liệu này nói gì hãy đánh dấu vào hộp thích hợp, điền tên, địa chỉ và số điện thoại của bạn vào cuối trang này và gửi lại theo địa chỉ dưới đây. (Vietnamese)

If you would like this document in any of the following formats or in another language not listed above, please complete and send the form to the address below.

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|            |  |
| Telephone: |  |

Return to: Parking Services, PO Box 76121, London, E5 5FG or please use the envelope provided