



Stage 1 Parking Consultation

Stamford Hill (East & West)

Parking consultation

Why I am being consulted?

In recent months, uncontrolled roads within the north of the borough (Stamford Hill East and West) have experienced high levels of parking stress and traffic congestion. The zone lies north of Parking Zones E (Stoke Newington), T (Stamford Hill) and U (Upper Clapton) and east of Parking Zone G (Brownswood). To the north of the area is the boundary with Haringey who also operate their own controlled parking zones.

Since the 2018 consultation, parking zone expansion in nearby Zone U and in neighbouring Haringey are strongly correlated with increased parking stress, as commuters, businesses, and residents of neighbouring areas have sought to continue taking advantage of free parking. As a result of this increased parking pressure, the Council has received petitions and individual requests from residents and businesses for parking controls to be introduced in your area, in order to:

- Reduce parking stress caused by displacement parking from commuters, visitors and residents in nearby zones seeking free parking;
- Provide parking spaces specifically for local residents and businesses;
- Reduce traffic congestion;
- Improve access for deliveries, home care visits, and tradespeople
- Improve local air quality; and
- Improve road safety.

Due to the high volume of requests received, the Council have carried out an indicative parking stress survey, which established a number of roads are experiencing high levels of parking stress, and parts of the area attract a substantial number of daytime visitors.

The Council has policies and guidance about how it manages parking in the borough, this is called the Parking Enforcement Plan (PEP). The PEP sets out a 'hierarchy' of different types of drivers based on their needs; for example priority is given to disabled drivers, residents and business over visitors and commuters.

As a result of the petitions, requests from the public and the findings of our indicative parking stress survey, we are consulting residents and businesses within your area to give you the opportunity to have your say on whether you would like parking to be controlled on the roads in your area. Please see the enclosed map which identifies the boundary of the area being consulted.

Please note, this is a Stage 1 Consultation only, this means that we are seeking your views on whether or not parking controls should be introduced. If a decision is made to introduce parking controls in your area, we will carry out a Stage 2 consultation at a later stage to consult you on the design of parking controls and the hours of operation.

In addition, As part of the Stage 1 consultation Hackney Council will undertake the following activities:

- a detailed technical assessment of parking stress, where an assessment of the available space and the demand for parking is undertaken, involving measuring parking stress in the early morning, afternoon and evening;
- an assessment of road safety;
- an assessment of traffic flow; and
- an assessment of environmental and air quality impacts of parking and traffic.

Our Consultation Process

Our consultation process is designed to ensure that residents and businesses are given the opportunity to have their say on proposals that are being made to their area. Due to religious and public festivities, our consultation has been extended to run for a 10 week period and will follow the policies and procedures set out in our Parking and Enforcement Plan. Please visit <https://hackney.gov.uk/pep> for more information.

To ensure that the consultation is a fair and a meaningful exercise, we follow the following principles:

1. Consultation takes place at a time when proposals are still at a formative stage
2. Sufficient reasons are given for any proposals to permit intelligent consideration and response
3. Adequate time is given for consideration and response; and
4. The consultation is conscientiously taken into account when finalising the decision.

It is important to note that the council's consultations about parking controls are not a referendum. Your feedback as part of the consultation is extremely important to informing the council's decision, but is one factor that is considered alongside other key considerations such as parking pressure, road safety, traffic flow and air quality, which are equally considered by the council in reaching a decision.

How do we make a decision?

The feedback we receive from residents and businesses will be analysed and considered on a street by street basis. Should a decision be made to introduce parking controls and progress to a Stage 2 design consultation, streets or parts of streets may be included in a parking zone particularly if there is majority support.

The Council can however in appropriate circumstances make recommendations to introduce parking controls without a clear majority. This is due to other factors such as road safety, traffic flow, supply and demand for parking, and the environmental impact of parking. The need for a logical boundary may also result in some roads or parts of roads receiving controls without majority support.

The Council will take into consideration the level of parking stress in an area, this is where the demand for parking is close to or exceeds the supply of safe kerbside space. At higher levels of parking stress motorists can often be double-parking and parking at junctions, which creates road safety hazards and can block the safe flow of traffic. At the end of the Stage 1 consultation, a combination of detailed assessments will take place including a technical assessment. Should any consulted street or streets experience a peak parking stress of over 85% and or peak visitor parking levels of 30% or more, then the Council may go against majority support and make the decision to introduce parking controls.

The Council by law has a duty to ensure its traffic management duties are adhered to and considered before public opinion.

Any decision to incorporate a street will be detailed in the Delegated Report and will be available to the public. If the introduction of a parking zone is agreed following the Stage 1 consultation, the Council may also potentially reconsult roads outside of the agreed zone in order to reduce the impact of displaced parking and ensure a logical boundary is created.

If any streets are not incorporated into a PZ, we will continue to monitor parking stress, traffic flow, safety and air quality closely and would consult again where a need is shown.

Who is included in this consultation?

Every resident and business within Stamford Hill East & West has the opportunity to have their say during this consultation.

During the consultation, we are seeking your views on;

- The introduction of parking controls
- The introduction of parking controls if introduced in nearby roads

How can I have my say?

The easiest way to have your say is by visiting the website www.hackney.gov.uk/parking-hys and submitting an online questionnaire. Alternatively, you can complete the attached questionnaire and return it using the **Freepost** envelope enclosed by **Monday 22 February 2021**.

Please note, our policy on consultation feedback acceptance has changed. We have reviewed our processes to ensure all residents and businesses within a consultation area can express authentic views on parking related matters. The changes will ensure consultation feedback is reflective of the parking needs of the zone and allow the Council to make recommendations based on genuine feedback. The changes in our policy are as follows:

- One questionnaire per household may be submitted, either by returning the paper form, or by submitting an online response. If more than one response is received from the same household, only the first response will be considered.
- Properties registered as a House in Multiple Occupation (HMO) will receive one consultation per household, as defined by the unique property reference number.
- Photocopies or bulk/multiple submissions will not be accepted.
- Submissions without a full name, full address and signed declaration will not be accepted.
- Email addresses are compulsory for online submissions.
- Submissions received after the closing date will not be considered.
- You will need your unique reference from your consultation pack to submit your online questionnaire. Without this, you will not be able to submit an online response.

If you have not received a questionnaire, please contact us on 020 8356 8877 and a consultation pack will be sent out to you. Consultation packs will only be provided upon provision of proof of residency. The Council will only accept the following proofs:

- Driving licence
- Council tax statement
- Utility bill dated in last three months
- Signed tenancy agreement
- Bank statement (current or savings account) dated in last 3 months
- Solicitor's letter confirming completion (new residents only)
- Rent book from Council or housing trust.

You can also provide your feedback online via the Council website; **www.hackney.gov.uk/parking-hys**.

Please contact us to receive your unique reference number for this.

The deadline for this consultation is **Monday 22 February 2021**. All consultation responses both online and via post must be received by the Council by **Monday 22 February 2021**. Anything received after this date will not be considered.

If you have any comments on the proposed changes, please let us know what these are in the comments section online or in the enclosed questionnaire.

For further information on the consultation please contact Parking Services on 020 8356 8877 or consultparking@hackney.gov.uk. Alternatively you can visit **www.hackney.gov.uk/parking**

Frequently asked questions

What is a Parking Zone (PZ)?

A PZ is an area in which all on-street parking is controlled. Parking bays are painted on the road to show where it is safe to park and all other kerbside is marked with yellow lines. This helps keep the street safe for both road users and pedestrians, and allows priority for parking to be given to disabled people, residents and local businesses according to the Council's hierarchy of parking needs.

During the PZ operational hours, vehicles need to have a valid permit, visitor voucher, or 'pay & display' ticket according to the type of bay they are parked in. The Council has the powers to issue a penalty charge notice to people who park in bays without the appropriate permit or ticket, or on yellow lines. You do not need to display a permit, visitor voucher, or 'pay & display' ticket outside of these hours, however other restrictions such as double yellow lines (no waiting at any time) will still apply.

What benefits does a parking zone have?

A PZ provides many benefits for the surrounding community, including:

- It's easier for residents and their visitors to find parking spaces close to home.
- It's easier to park near shops, schools, and other amenities within the area with nearby 'pay & display' bays.
- Reduced traffic congestion and improved air quality due to less commuters and visitors seeking out free parking spaces.
- A safer road environment particularly for children, cyclists and pedestrians.
- With Less dangerous parking and yellow lining at junctions visibility will improve and pavements will be clear for pedestrians.
- Improved access for emergency vehicles, able to maintain a safe 'running width' on narrow or busy roads and powers to act on vehicles blocking access to private property.
- Reduced crime levels; the presence and visibility of Civil Enforcement Officers patrolling the streets helps discourage car crime, vandalism and anti-social behaviour as well as dealing with untaxed and abandoned vehicles.
- A tidier, less cluttered street environment through the use of existing lamp posts for signs where possible and better maintenance of street furniture.

What is displacement parking?

Areas that do not have parking controls that are surrounded by areas that do can often experience excessive pressure on the availability of parking spaces. This is typically caused by what is known as displacement parking as drivers from elsewhere seek out spaces that are free to park. This problem is exacerbated in built up city areas with high population density that attract a high number of visitors and commuters as well as residents and businesses from neighbouring areas looking for free parking.

The knock-on effect of displacement parking is that residents and businesses within the uncontrolled area have great difficulty in finding parking spaces near to their homes and businesses causing stress and inconvenience. In addition there are a high number of vehicles in the area looking for free parking which in turn creates traffic congestion, increases accident risks on residential streets and generates more air pollution. We are giving you the opportunity to have your say about the introduction of parking controls as your street is experiencing displacement parking from nearby streets.

Can I have my say on the design of parking controls?

At present this is stage one, The design of parking controls is part of the Stage 2 consultation process. If your road is included in a parking zone once the Stage One consultation is complete, you will be consulted on the design for parking controls at a later date.

Can I have my say on the hours of operation?

If your road is included within a parking zone, you will be consulted on the hours of operation as part of the stage two consultation and will be given a choice of standardised hours, with the decision on what hours to implement being based on this feedback. The hours of operation provided will be based on the needs of the local area and standardised hours across the borough. This will include a combination of both short hours (10-12noon or 7am to 11am) as well as longer hours (8.30am to 6.30pm). The decision on what hours to implement will be based on majority support from the area.

What if I live on an estate?

Any Council housing estates in the area which have their own parking regulations in place would not be impacted by the introduction of a parking zone as they are independent. Estate residents would however be entitled to purchase an on-street permit if their address falls within a parking zone and is not designated as car free. For this reason, all estate residents will be consulted on the introduction of parking controls in the proposed zone.

What if I live on a private road?

If you live on a private road which falls within the consultation area, your road will still be included in the consultation. Although your road will remain free of controls, you will still be entitled to have your say. If you would like your road to form part of the existing zone please let us know in the comments box of the enclosed questionnaire.

What if I live on a Car Free Property?

A Car Free Property will be designated under a car free restriction in a legal planning agreement, and should be included in your lease or deeds. If you live on a Car Free Property you can still have your say on the introduction of parking controls but you are not entitled to purchase a parking permit. You are however, allowed to purchase visitor vouchers for your visitors.

If you want to apply for visitor vouchers or you are not sure if you live in a car free property please call us on **020 8356 8877**.

How would the PZ affect me?

Would I have to buy a permit if a PZ was introduced?

Yes, if you are a resident or business whose address falls within the PZ you would need to purchase either a resident or business permit to park in the PZ, if introduced.

How much will a permit cost?

The way we charge for parking has been changing over the past three years as part of a drive to reduce pollution in the borough and will see parking permits charged according to CO2 emissions instead of engine size. This will mean cheaper parking permits for low emission vehicles and higher charges for the most polluting vehicles.

The cost of a permit is not dependent on the hours of operation in an individual zone.

Please see the table below for the new prices as of 6th April 2020.

Resident permit prices, using emission-based charging (CO2) 2020-21

Band		3 months	6 months	12 months
1	No local emissions	£10.00	£10.00	£10.00
2	Up to 120 g/km	£27.00	£39.00	£62.00
	Price including diesel supplement	£52.00	£89.50	£162.00
3	121 - 185 g/km, or under 1200cc*	£43.50	£68.00	£114.00
	Price including diesel supplement	£68.50	£118.00	£214.00
4	186 - 225 g/km, or 1200-2000cc*	£60.50	£97.00	£166.00
	Price including diesel supplement	£85.50	£147.00	£266.00
5	226 g/km +, or 2001cc*+	£77.50	£126.00	£217.50
	Price including diesel supplement	£102.50	£176.00	£317.50

The diesel supplement will be £100 per year, and will be prorated for 3 and 6 month permits.

*Where no information is held on a vehicle's CO2 emissions, permit price will be calculated on engine size.

Information on CO2 emissions for all UK vehicles can be accessed on the government website:
<https://www.gov.uk/co2-and-vehicle-tax-tools>

For information about the cost of permits and visitor vouchers please refer to our website:

hackney.gov.uk/parking or call Hackney Parking Services on **020 8356 8877**.

What about Visitor Permits?

Residents are eligible to purchase visitor vouchers which allow visitors to park in any available resident permit, general permit (resident or business permits) or shared use (pay and display or permit) bay in the PZ.

You only need to use a voucher during operational hours. There are two types of vouchers that can be purchased by residents:

- A book of 20, 2hr scratch cards at a cost of £23.50
- A book of 5, one day scratch cards at a cost of £20.50

Where can I load/unload if I receive deliveries?

Active loading and unloading can take place on all single and double yellow lines where there are no loading restrictions as well as within parking bays. For any specific requests, such as removals, you can request a dispensation or a bay suspension. Please visit our website for more information www.hackney.gov.uk/parking.

What if I have a Blue Badge or a Companion Badge?

Blue Badge holders are eligible to park in all shared use bays (pay and display and permit) and pay and display only bays for an unlimited amount of time and on single and double yellow lines for a maximum of 3 hours, provided there are no loading restrictions in place and that the vehicle is not causing an obstruction. Blue Badge holders may also use any disabled bay.

Companion badge holders can park in the same bays as Blue Badge holders, but have the added advantage of being able to park in resident and permit parking bays within their home parking zone. For more information on Companion Badges please visit <http://hackney.gov.uk/companion-badge>

How can I apply for a disabled bay?

If you're a blue badge holder, and your mobility impairment makes it difficult for you to walk short distances, but you don't have access to off-street parking, you may be able to get a disabled parking bay installed outside your home or in a residential car park managed by the Council's parking services.

If you have a valid blue badge and want to apply for a personalised disabled bay, you will need to apply for a free companion badge or an estate parking permit, this will be linked to the one vehicle entitled to park in the personalised disabled bay.

A personalised disabled bay can only be used by the vehicle that has been registered to the bay. Only one vehicle can be registered to each bay. No other blue badge holders are permitted to park within the bay. No other vehicles displaying the Blue Badge belonging to the registered owner of the disabled bay, are permitted to park within the personalised disabled bay as the bay is associated with a vehicle and not the Blue Badge.

For advice about disabled bays, please email disabledparking@hackney.gov.uk or call **020 8356 8328**.

What if I own a motorcycle?

Motorcycles can be parked free of charge in all bays within a PZ where residents and businesses can park (this excludes Zone B where parking for motorcycles are restricted to motorcycle bays only), except for in pay and display bays. However, parking services are currently consulting on charging for motorcycle parking, therefore this is subject to change.

Motorcycles should be parked at a right angle to the kerb and if possible, at the end of the parking bay. You should use dedicated motorcycle bays if available, rather than resident permit bays.

Do you consider road safety?

When reviewing parking restrictions, we take into account the safety of both pedestrians and motorists. We install either single or double yellow lines (no waiting at any time) to help prevent unsafe parking and facilitate the smooth flow of traffic flow.

Any design changes are made in consultation with the Emergency Services (Ambulance, Fire Service and the Police) to ensure that there is sufficient road width to allow for the safe passage of emergency vehicles.

All design changes conform to the design standards recommended by the Department for Transport (DfT). The yellow lines in the existing design have been placed for safety or access reasons and would be unlikely to change. Examples of these are:

- Junction protection - double yellow lines placed around the edges of road junctions to ensure visibility for drivers, cyclists, and pedestrians, and to allow space for wheelchair and pram users to safely cross.
- Double yellow lines painted across access points to private property and housing estates, so that we can remove any obstructing vehicles.
- Yellow lines painted along narrow roads to improve access or provide a passing point for vehicles

Are PZs just a money making scheme for the Council?

No. By law revenue generated from PZs must be invested back into transport related improvements such as concessionary fares meeting costs relating to the provision or operation of, or of facilities for, public passenger transport services. The London Borough of Hackney uses any surplus from its Parking account to contribute towards its charge for the London-wide Freedom Pass scheme and improvements to transport infrastructure.

Can I submit more than one consultation response?

Only one consultation response will be accepted per household. The Council can also only accept original copies of the consultation questionnaire, we will not accept any photocopied responses.

How will you use my personal information?

Hackney Council is a Data Controller under the General Data Protection Regulation (GDPR). We hold the information given to us for the specific purpose of processing and managing parking consultations only. Under the GDPR any information you provide may be disclosed to other organisations in order for this local authority to perform its duty to protect public funds it administers, and to this end we may use the information you have provided for prevention and detection of fraud. We may also share this information with other bodies responsible for auditing or administering public funds for these purposes

You can read more information about this, and also about your Data Protection rights in line with the provisions of the General Data Protection Regulation and Data Protection Act 2018 by going to <https://www.hackney.gov.uk/privacy>. This includes how to contact the Data Protection Officer, how long your information is held, and how we process your personal information. Printed copies of the Council's Privacy Notices can be provided on request.

More information

 For more information about the cost of permits and visitor vouchers please refer to our website www.hackney.gov.uk/parking or call Hackney Parking Services on **020 8356 8877**.

If you would like to find out what this document says please tick the appropriate box, put your name, address and phone number at the bottom of this page and return it to the address below.

Bengali

এই দলিলে কি লেখা আছে সে সম্পর্কে যদি আপনি জানতে চান তাহলে অনুগ্রহ করে উপযুক্ত বাক্সে টিক দিন, এই পাতার নীচে আপনার নাম, ঠিকানা ও ফোন নম্বর লিখুন এবং এটি নীচের ঠিকানায় ফেরত পাঠান।

Somali

Haddii aad jeclaan lahayd in aad ogaato waxa dokumeentigani sheegayo fadlan calaamadi godka ku haboon, ku qor magacaaga, cinwaanka iyo telefoon lambarkaaga boggan dhankiisa hoose ka dibna ku celi cinwaanka hoose.

French

Si vous désirez connaître le contenu de ce document, veuillez cocher la case appropriée et indiquer votre nom, adresse et numéro de téléphone au bas de cette page et la renvoyer à l'adresse indiquée ci-dessous.

Spanish

Si desea saber de lo que trata este documento, marque la casilla correspondiente, escriba su nombre, dirección y número de teléfono al final de esta página y envíela a la siguiente dirección.

Kurdish

Ger hun dixwazin bizanibin ku ev dokument çî dibêje, ji kerema xwe qutîka minasib îşaret bikin, nav, navnîşan û hejmara telefona xwe li jêrê rûpel binivîsin û wê ji navnîşana jêrîn re bişînin.

Turkish

Bu dökümanda ne anlatıldığını öğrenmek istiyorsanız, lütfen uygun kutuyu işaretleyerek, adınızı, adresinizi ve telefon numaranızı bu sayfanın alt kısmına yazıp, aşağıdaki adrese gönderin.

Polish

Jeśli chcesz dowiedzieć się, jaka jest treść tego dokumentu, zaznacz odpowiednie pole, wpisz swoje nazwisko, adres i nr telefonu w dolnej części niniejszej strony i przeslij na poniższy adres.

Vietnamese

Nếu bạn muốn biết tài liệu này nói gì hãy đánh dấu vào hộp thích hợp, điền tên, địa chỉ và số điện thoại của bạn vào cuối trang này và gửi lại theo địa chỉ dưới đây.

Urdu

اگر آپ یہ جاننا چاہتے ہیں کہ دستاویز میں کیا لکھا ہے تو ازراہ کرم مناسب باکس میں صحیح کا نشان لگائیے اور اپنا نام، پتہ اور فون نمبر اس صفحہ کے نیچے لکھئے اور اسے نیچے دیئے گئے پتہ پر واپس بھیج دیجئے۔

Chinese

如果你想知道這分文件的詳細內容，請在方框內打鉤，在本頁下面寫下你的名字、地址和電話號碼並寄到下面的地址。

If you would like this document in any of the following formats or in another language not listed above, please complete and send the form to the address below.

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In another language, please state:

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Return to: Please use the envelope provided