



Stage 2 Parking Design Consultation Outcome

Parking Zone Y
(Stamford Hill East/Springfield)

Why have I received this summary booklet?

Parking Services consulted you between September and November 2021 on the design of parking controls in your area, both in terms of operational hours and a parking design (the layout and positioning of parking bays). The decision to carry out a Stage 2 consultation was as a result of the recommendations that followed the Stage 1 consultation in August 2021 on proposals to introduce parking controls in Zone Y.

We would like to thank all those people who returned their questionnaire and provided feedback during the consultation. Your views are important to us and have helped shape the future of parking in your area.

The consultation feedback has been reviewed and Parking Services have finalised a set of operational hours for Zone Y and a parking design for the area. We will commence lining and signage work in the area to implement these changes pending statutory consultation.

This booklet provides a summary of the consultation results and the final design of the parking restrictions to be implemented. It also provides dates of when works are likely to begin.

To view the full consultation results you can:

- Download a copy of the report from our website: hackney.gov.uk/parking-hys
- Email consultparking@hackney.gov.uk
- Or call **020 8356 8877**

What is contained in this booklet?

- **Your consultation feedback**
- **Parking Zone Design**
- **What happens next?**
- **Key dates**
- **Frequently asked questions (FAQs)**

Your consultation feedback and final decision

In order to make a decision on the operational hours for Zone Y, we have analysed your feedback on a street by street basis. In addition to the feedback received from the consultation area, the final recommendations are based on several factors including; the need to create a logical boundary, the Council's existing parking policies detailed in the Parking Enforcement Plan (PEP 2015-2020), the requirement to balance the needs of the local community, improve road safety and maintain the free flow of traffic.

Response Rate

Consultation packs were sent to 2372 households and businesses in the Zone Y area. In total, 391 valid responses were received from addresses in the consultation area which equates to a response rate of 16%.

Consultation Feedback

Operational hours

As your street will form part of a new Parking Zone (Zone Y), we wanted to hear your views on the preferred hours of operation for your parking zone. Parking Services proposed four sets of standardised hours for residents and businesses in Zone Y to provide feedback on:

- **Monday–Friday, 10.00am–12.00pm (noon)**
- **Monday–Friday, 7.00am–11.00am**
- **Monday–Friday, 8.30am–6.30pm**
- **Monday–Saturday, 8.30am–6.30pm**

98% of respondents provided feedback to the question regarding their preferred hours of operation. Of those who responded, 72% supported Monday to Friday 10am to 12pm (noon), whilst 6% supported Monday to Friday 7am to 11am. 9% supported Monday to Friday 8.30am to 6.30pm and 13% supported Monday to Saturday 8.30am to 6.30pm.

The table below indicates the support received for each set of hours of operation.

Hours of Operation	Response	Percentage
Monday to Friday 10:00 am - 12:00 pm (noon)	278	72%
Monday to Friday, 7:00 am - 11:00 am	22	6%
Monday to Friday, 8:30 am - 6:30 pm	34	9%
Monday to Saturday, 8:30 am - 6:30 pm	50	13%
Grand Total	384	100%

*Excludes responses which do not meet the consultation criteria.

The table below indicates the support received for each operational hours option by road. Rows highlighted in green show where there is majority support for Monday to Friday 10.00am - 12.00pm (noon).

Road Name	Monday - Friday, 10:00 am - 12:00 pm (noon)	Monday - Friday, 7:00 am - 11:00 am	Monday - Friday, 8:30 am - 6:30 pm	Monday - Saturday 8:30 am - 6:30 pm	Grand Total
ASHTEAD ROAD	21	0	0	1	22
CASTLEWOOD ROAD	41	4	3	5	53
CLAPTON COMMON	20	1	2	2	25
CRAVEN PARK ROAD	11	1	0	0	12
CRAVEN WALK	22	0	1	0	23
EGERTON ROAD	11	0	2	0	13
LEABOURNE ROAD	14	0	1	2	17
LEADALE ROAD	23	0	3	0	26
LINGWOOD ROAD	21	0	0	2	23
MAPLE CLOSE	4	0	2	1	7
MOUNDFIELD ROAD	20	4	3	3	30
OLINDA ROAD	20	2	7	18	47
OVERLEA ROAD	1	2	2	2	7
PRIESTLEY CLOSE	0	0	0	1	1
RAVENSDALE ROAD	20	4	2	3	29
ROOKWOOD ROAD	7	1	0	1	9

SAW MILL WAY	4	0	1	4	9
SPRING HILL	2	0	1	1	4
STAMFORD HILL	2	0	2	2	6
TIMBERWHARF ROAD	5	0	2	0	7
WATERMINT QUAY	9	3	0	2	14
Grand Total	278	22	34	50	384

*Excludes responses which do not meet the consultation criteria.

Parking Zone Design

During the public consultation we sought your views on the proposed design for Zone Y including the location and type of parking bays.

Parking Design

We asked for feedback on the design of parking controls proposed for your area. The majority of respondents (58%) were in favour of the proposed parking design as indicated in the table below.

When analysed on a street by street basis, 12 roads were in favour of the proposed design for the area, 8 roads were against the proposed parking design and 1 road was undecided.

Whilst respondents had the opportunity to provide feedback on alternative types of parking bays they would prefer, a majority of 58% did not make any specific recommendations on what design they would like to see.

Support for parking design from each street

Road Name	Total Responses		Responses (%)	
	Yes	No	Yes	No
ASHTEAD ROAD	11	8	58%	42%
CASTLEWOOD ROAD	28	25	53%	47%
CLAPTON COMMON	8	17	32%	68%
CRAVEN PARK ROAD	4	9	31%	69%
CRAVEN WALK	7	13	35%	65%
EGERTON ROAD	5	6	45%	55%
LEABOURNE ROAD	13	4	76%	24%
LEADALE ROAD	16	10	62%	38%
LINGWOOD ROAD	20	2	91%	9%
MAPLE CLOSE	2	5	29%	71%
MOUNDFIELD ROAD	18	12	60%	40%
OLINDA ROAD	39	7	85%	15%
OVERLEA ROAD	5	2	71%	29%
PRIESTLEY CLOSE	0	1	0%	100%
RAVENSDALE ROAD	16	9	64%	36%
ROOKWOOD ROAD	4	3	57%	43%
SAW MILL WAY	5	4	56%	44%

SPRING HILL	2	2	50%	50%
STAMFORD HILL	2	4	33%	67%
TIMBERWHARF ROAD	6	1	86%	14%
WATERMINT QUAY	5	10	33%	67%
Grand Total	216	154	58%	42%

*Excludes responses which do not meet the consultation criteria.

Sustainable Transport Initiative

As part of the consultation, Parking Services requested feedback on support for the implementation of sustainable transport initiatives such as parklets, electric vehicle charging points, car club bays, micro mobility hubs (electric scooters, shared use bikes) and secure bicycle parking facilities.

From the feedback received, 35% respondents favoured at least one form of sustainable transport scheme to be implemented on their roads.

See table below for a breakdown of responses received.

Sustainable Transport Initiative	Total Responses	
	Yes	%
Parklets	49	18%
Electric vehicle charging points	95	35%
Car clubs	31	11%
Micro mobility hubs (electric scooters, shared use bikes)	37	13%
Secure bicycle parking facilities	63	23%
Grand Total	226	100%

Final Recommendation

Operational hours

The Council recommends for the operational hours of Monday to Friday 10.00 am to 12.00 pm (noon) to be introduced on all public highway roads in Zone Y.

These include:

Ashtead Road	Belz Terrace	Castlewood Road	Sections of Clapton Common
Craven Walk	Egerton Road	Fairweather Road	Leabourne Road
Leadale Road	Lingwood Road	Moundfield Road	Olinda Road
Overlea Road	Ravensdale Road	Rookwood Road	Spring Hill
Timberwharf Road			

The following non-public roads, a combination of red routes and private roads will also be included in Zone Y but will not have parking controls.

Sections of Clapton Common	Priestley Close	Maple Close	Ravensdale Commercial Estate
Saw Mill Way	Stamford Hill	Tatton Crescent	Watermint Quay
Yizal Close			

The operational hours of Monday to Friday 10.00 am to 12:00 pm (noon) were supported by 72% of the responses received, and 17 out of the 23 roads consulted. Although there are roads within Zone Y that support other sets of operational hours, the Council has made the decision to implement parking controls Monday to Friday 10.00 am to 12.00 pm (noon) in all of Zone Y, in order to create a logical boundary and to protect the residents in these roads from increased parking pressure caused by displacement parking.

Alongside public feedback, the Council has given consideration to other key factors such as the need to create a logical boundary, the Council's existing parking policies detailed in the Parking Enforcement Plan (PEP 2015-2020) and the requirement to balance the needs of the local community, improve road safety and maintain the free flow of traffic.

Please note that parking permit prices are based on the CO2 emissions of vehicles as opposed to the operational hours of a zone. This means that regardless of how long or short the operational hours for Zone Y are, this will have no effect on the price of your parking permit.

Design Changes

Based on the feedback received, the proposed design for the zone will remain unchanged for the majority of the roads.

Parking controls in Zone Y have been designed to suit the needs of the area. Permit parking is proposed on residential streets to protect the needs of the residents and ensure they can park close to their properties, whilst visitor parking (shared use bays) should be positioned close to businesses in the area to provide parking for their visitors. Disabled bays are implemented on request from eligible residents who apply directly to the Council.

Following feedback received during the consultation from residents and businesses in the area and a walkabout with local Councillors, Parking Services are recommending that a few changes are made to the proposed design on the following roads: Leabourne Road, Sections of Overlea Road and Spring Hill. Parking Services recommends that all sections of no waiting restrictions (single yellow lines) within the zone (Belz Terrace, Lingwood Road & Overlea Road) have the operational hours of Monday to Friday 8.30am to 6.30pm. Please refer to the delegated powers report on our website for further information:

 hackney.gov.uk/parking-zone-consultations

We will monitor the demand for parking and parking allocation in the area to ensure it continues to meet the needs of the community.

Visitor Parking

The Council will be implementing a number of shared use bays (permit and visitor parking bays) with 1 hour maximum stay (no return within 1 hour) in Zone Y, to provide sufficient time for visitors to visit nearby businesses and local amenities.

The parking charges for visitors into the area will be £2.80 per hour. This will match the charges in nearby zones that have a similar makeup.

As part of our drive to be more efficient and reduce costs, the Council will be introducing mobile phone only (cashless) visitor parking bays on a number of roads within the borough. Parking Services recommends the introduction of mobile payment-only shared use bays on: Ashtead Road, Castlewood Road, Clapton Common, Craven Walk, Egerton Road, Leadale Road, Lingwood Road, Olinda Road, Ravensdale Road, Rookwood Road, Spring Hill and Timberwharf Road. Visitors wishing to pay and display at these locations will only be able to do so via our RingGo mobile parking system. The Council is looking to introduce a PayPoint option to allow drivers wishing to use cash to pay and display in the near future. At this moment in time Zone Y will be fully cashless.

Please see the enclosed map for the final design of the new parking restrictions in your area.

Footway Parking

Parking Services will be reviewing all footway parking to improve access and safety for pedestrians. Where it is not appropriate to keep footway parking, the bays will be relocated onto the road or removed and replaced with double yellow lines. Footway parking is only kept in locations where there are exceptional circumstances such as there being no alternative parking being available on nearby roads.

Footway parking was banned across London under the London Local Authorities Act 2000. There are very limited exemptions across the borough where designated footway parking is clearly shown by roadside signs and covered by published Traffic Management Orders (TMOs).

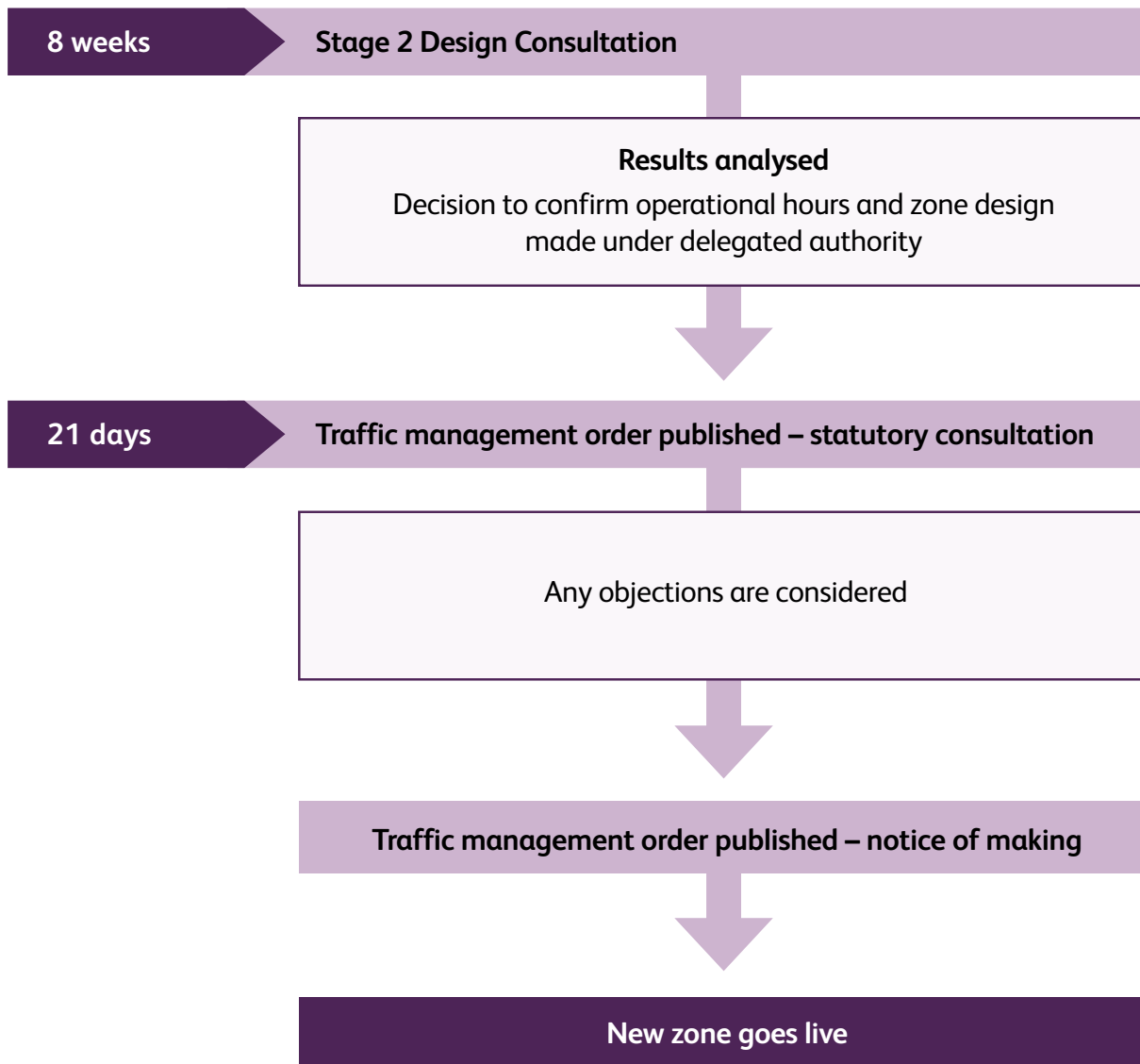
Footway parking is a particular issue as it reduces the available footway width impacting on pedestrians and vulnerable groups such as those who are partially sighted or have reduced mobility. Wheelchair and other mobility aid users along with people using pushchairs are also impacted. In such cases where footway access is obstructed by vehicle parking, people have to divert into the road and in doing so are placed at greater risk of being hit and injured by vehicles. Footway parking also causes damage to the pavement resulting in high maintenance costs, pedestrian injury claims and damage to the urban environment.

What happens next?

April 2022

Statutory Consultation

Stage 2 Design Consultation



Now that the public consultation has been completed and recommendations have been approved, the Council is required to carry out a statutory consultation where a Traffic Management Order notice is advertised in the Hackney Citizen. The public then has a period of 21 days to make any comments on the proposals made.

The statutory consultation process allows any member of the public to formally declare their representations on the changes proposed. All representations received will be considered by the Council which provides formal responses within a decision audit report, detailing the objections and recommendations on whether these objections will be upheld or not. The report is then approved by the Strategic Director - Sustainability and Public Realm prior to the recommendations being implemented.

The proposed Traffic Management Order will be advertised in the Hackney Citizen on **08 April 2022**.

All feedback will need to be received by the Council before **Friday 29 April 2022**. Any feedback received after this date will not be considered. Please check the Hackney Traffweb consultation page hackneytraffweb.co.uk/main.html, Hackney Citizen and on street notices for further information.

June 2022

Parking Permit Applications

Residents and businesses can begin applying for a parking permit from **Monday 13 June 2022** pending statutory consultation, either online at hackney.gov.uk/resident-permits, or via post to:

**LONDON BOROUGH OF HACKNEY
PERMITS AND VOUCHER APPLICATION
PO BOX 75935
LONDON
E5 FA**

Your parking permit will allow you to park in any street within Zone Y.

If you require an application form please call Parking Services on 020 8356 8877 to be sent a copy. Alternatively you can download a copy from our website: hackney.gov.uk/parking

When making your application please remember to send all supporting documents such as proof of identification, address and vehicle ownership. Further details can be found on the application form and the website.

Please ensure that you enter Monday 11 July 2022 as your start date when you purchase your permit online.

As a Hackney resident, you are only entitled to one resident permit in your name, even if you have more than one vehicle.

During lining works, the Council will send a timeline of implementation works scheduled to take place in Zone Y. You will need to ensure you adhere to all suspension signs and park in locations where lining work are not taking place.

IMPORTANT

Please be sure to check if your property is subject to ‘car free status’ as part of a Car Free Development before applying for a permit, as residents in these properties are **NOT ELIGIBLE for a parking permit, only visitor vouchers.**

Information regarding the car free status of your property will be under a Section 106 agreement and can be found in your lease or deeds.

June 2022

Lining Works

We plan to start lining works in Zone Y in **June 2022**. This is subject to statutory consultation. During this time, we will organise road closures in order to carry out the works. This will mean that cars should be parked on adjacent roads whilst the works are taking place.

Signs will be erected on site to inform you of the dates of the lining works. Please help us by moving your vehicle as indicated by the temporary signs.

In order to help us complete the works as quickly as possible, parking on roads will be suspended whilst we carry out lining works. Residents and businesses will need to ensure they adhere to all suspension signs, as not doing so can result in a penalty charge notice being issued.

We will write to residents closer to the implementation date to provide further details regarding lining works and parking suspensions on their road.

July 2022

Parking Restrictions go live

Pending statutory consultation, we plan to begin enforcement of the parking restrictions in your street from **Monday 11 July 2022**. From this date, all motorists will need to have a valid Zone Y parking permit, visitor voucher or pay and display session during the operational hours of the parking zone. Failure to have a valid permit, visitor voucher or valid visitor parking session may result in the driver receiving a Penalty Charge Notice (PCN).

In advance of **Monday 11 July 2022**, we will place notices throughout the parking zone advertising that enforcement will begin from this date

Frequently Asked Questions

Will I have to buy a parking permit?

If your property is located within a parking zone and you do not live within a car free development, you will need to purchase either a resident or business permit to park on your street during the operational hours of the parking zone.

How much will a parking permit cost?

The way we charge for parking has been changing over the past three years as part of a drive to reduce pollution and improve air quality. These changes mean that parking permits are charged according to CO₂ emissions instead of engine size.

This will mean cheaper parking permits for low emission vehicles and higher charges for the most polluting vehicles.


The cost of parking permits in Hackney has now changed. Please see the table below for the new prices as of **4 April 2022**.

Resident permit prices, using emission-based charging (CO ₂) 2022-23				
Band		3 months	6 months	12 months
1	No local emissions	£10.50	£10.50	£10.50
2	Up to 120 g/km	£28.00	£40.50	£65.50
	Price including diesel supplement	£64.50	£115.50	£214.50
3	121 - 185 g/km, or under 1200cc*	£44.00	£70.50	£118.50
	Price including diesel supplement	£81.50	£143.50	£268.50
4	186 - 225 g/km, or 1200-2000cc*	£61.00	£100.50	£172.00
	Price including diesel supplement	£98.50	£175.50	£322.00
5	226 g/km +, or 2001cc*+	£80.50	£131.00	£219.00
	Price including diesel supplement	£118.00	£206.00	£369.00

The diesel supplement will be £150 per year, and will be prorated for 3 and 6 month permits.

***Where no information is held on a vehicle's CO₂ emissions, permit price will be calculated on engine size.**

Information on CO₂ emissions for all UK vehicles can be accessed on the government website: gov.uk/co2-and-vehicle-tax-tools

 For information about the cost of permits and visitor vouchers please refer to our website hackney.gov.uk/parking or call Hackney Parking Services on **020 8356 8877**.

Where can my visitors park?

Residents are eligible to purchase visitor vouchers which allow visitors to park in any available resident permit, general permit (resident or business permits) or shared use (pay and display or permit) bay in the parking zone.

Vouchers can be bought by residents who live in parking zones. You do not need to own a car to buy vouchers.

You can choose either e-vouchers (use immediately) or scratchcard vouchers, which are normally delivered within four working days.

You only need to use a voucher during the operational hours of the parking zone. There are two types of vouchers that can be purchased by residents:

- A book of 20, 2 hour scratch cards at a cost of £24.00
- A book of 5, all day scratch cards at a cost of £21.00
- Each household can purchase a maximum of 40 books per calendar year (January to December), with a maximum of 10 books per calendar month. For more information on this please visit hackney.gov.uk/visitor-vouchers or call **020 8356 8877**.

What if I live on a Car Free Property?

A Car Free Property will be designated under a car free restriction in a planning legal agreement, and should be included in your lease or deeds. If you live in a Car Free Property you will not be eligible to purchase a parking permit. However, you are eligible to purchase visitor vouchers for your visitors.

Please ensure that you check the car free status of your property before applying for a permit. Information regarding the car free status of your property can be found in your lease or deeds.

If you want to apply for a permit and are not sure if you live in one of these areas please call us on **020 8356 8877**.

Where can I load and unload if I receive deliveries?

Active loading and unloading can take place on all single and double yellow lines where there are no loading restrictions and also in parking bays. For any specific requests, such as removals, you can request a dispensation or a bay suspension.



Please visit our website for more information hackney.gov.uk/parking.

How can I apply for a disabled bay?

If you are a Blue Badge holder, and your mobility impairment makes it difficult for you to walk short distances, but you do not have access to off-street parking, you may be able to get a disabled parking bay installed outside your home or in a residential car park managed by the Council's parking services.

If you have a valid Blue Badge and want to apply for a personalised permit bay, you will need to apply for a free Companion badge or an estate parking permit if you live within an estate. This will be linked to the vehicle entitled to park in the personalised permit bay.

A personalised permit bay can only be used by the vehicle that has been registered to the bay. Only one vehicle can be registered to each bay. Other Blue Badge holders are not permitted to park within the bay.

No other vehicles displaying the Blue Badge belonging to the registered owner of the bay are permitted to park within the personalised permit bay as the bay is associated with a vehicle and not the Blue Badge..



For advice about disabled bays, please email disabledparking@hackney.gov.uk or call **020 8356 8328**.

What if I have a Blue Badge or a Companion Badge?

Blue Badge holders are eligible to park in all shared use bays (pay and display and permit) and pay and display only bays for an unlimited amount of time and on single and double yellow lines for a maximum of three hours, provided there are no loading restrictions in place and that the vehicle is not causing an obstruction. Blue Badge holders may also use any disabled bay.

Companion badge holders can park in the same bays as Blue Badge holders, but have the added advantage of being able to park in resident and permit parking bays within their home parking zone. For more information on Companion Badges please visit



hackney.gov.uk/companion-badge.

What if I live on an estate?

There are a number of Council housing estates in the area which have their own parking regulations; these are independent of parking zones and would not be affected. However, estate residents whose addresses fall within a parking zone and are not car free are entitled to purchase an on-street permit.

Allocation of parking bays

In a parking zone, parking bays are allocated for different uses including disabled motorists, local residents, businesses and local visitors according to the Council’s ‘hierarchy of parking needs’ - please see the table below. Please refer to the enclosed user-friendly map for the bay locations.

Type of parking bay	Permit, voucher or ticket required
General Permit parking bay	Resident or business parking permit
	Resident or business visitor voucher
Shared Use parking bay	Resident or business parking permit
	Resident or business visitor voucher
	Valid RingGo session

What if I own a motorcycle?

Motorcycles can be parked free of charge in all bays within a parking zone where residents and businesses can park (this excludes Zone B where parking for motorcycles are restricted to motorcycle bays only), except for in pay and display bays.

Motorcycles should be parked at a right angle to the kerb and if possible, at the end of the parking bay. You should use dedicated motorcycle bays if available, rather than resident permit bays.

From summer 2022, the Council will be looking to change the current motorcycle parking policy. Motorcyclists will be required to hold a valid permit and visitors to the borough will be required to pay for their parking session, subject to a statutory consultation.



Please visit hackney.gov.uk/motorcycleparking for further information.

Do you consider road safety?

When reviewing parking restrictions, we take into account the safety of all road users including pedestrians, cyclists and motorists. We install either single or double yellow lines (no waiting at any time) to help prevent unsafe parking and facilitate the smooth flow of traffic.

Any design changes are made in consultation with the Emergency Services (Ambulance, Fire Service and the Police) to ensure that there is sufficient road width to allow for the safe passage of emergency vehicles.


All design changes conform to the design standards recommended by the Department for Transport (DfT). The yellow lines in the existing design have been placed for safety or access reasons and would be unlikely to change. Examples of these are:

- Junction protection – double yellow lines placed around the edges of road junctions to ensure visibility for drivers, cyclists, and pedestrians, and to allow space for wheelchair and pram users to safely cross.
- Double yellow lines painted across access points to private property and housing estates, so that we can remove any obstructing vehicles.
- Yellow lines are painted along narrow roads to improve access or provide a passing point for vehicles..

Are parking zones just a money making scheme for the Council?

No. By law revenue generated from parking zones must be invested back into transport related improvements such as concessionary fares, meeting costs relating to the provision or operation of, or of facilities for, public passenger transport services. Hackney Council uses any surplus from its Parking account to contribute towards its charge for the London-wide Freedom Pass scheme and improvements to transport infrastructure.

More information

 For more information about the consultation results, when the works are planned to take place or any other parking related enquiries please:

Visit our website: **hackney.gov.uk/parking-hys**

Email: **consultparking@hackney.gov.uk**

Call: **020 8356 8877**.

If you would like to find out what this document says please tick the appropriate box, put your name, address and phone number at the bottom of this page and return it to the address below.

Bengali

এই দলিলে কি লেখা আছে সে সম্পর্কে যদি আপনি জানতে চান তাহলে অনুগ্রহ করে উপযুক্ত বাক্সে টিক দিন, এই পাতার নীচে আপনার নাম, ঠিকানা ও ফোন নম্বর লিখুন এবং এটি নীচের ঠিকানায় ফেরত পাঠান।

Somali

Haddii aad jeclaan lahayd in aad ogaato waxa dokumeentigani sheegayo fadlan calaamadi godka ku haboon, ku qor magacaaga, cinwaanka iyo telefoon lambarkaaga boggan dhankiisa hoose ka dibna ku celi cinwaanka hoose.

French

Si vous désirez connaître le contenu de ce document, veuillez cocher la case appropriée et indiquer votre nom, adresse et numéro de téléphone au bas de cette page et la renvoyer à l'adresse indiquée ci-dessous.

Spanish

Si desea saber de lo que trata este documento, marque la casilla correspondiente, escriba su nombre, dirección y número de teléfono al final de esta página y envíela a la siguiente dirección.

Kurdish

Ger hun dixwazin bizanibin ku ev dokument çi dibêje, ji kerema xwe qutîka minasib îşaret bikin, nav, navnîşan û hejmara telefona xwe li jêrê rûpel binivîsin û wê ji navnîşana jêrîn re bişînin.

Turkish

Bu dökümanda ne anlatıldığını öğrenmek istiyorsanız, lütfen uygun kutuyu işaretleyerek, adınızı, adresinizi ve telefon numaranızı bu sayfanın alt kısmına yazıp, aşağıdaki adrese gönderin.

Polish

Jeśli chcesz dowiedzieć się, jaka jest treść tego dokumentu, zaznacz odpowiednie pole, wpisz swoje nazwisko, adres i nr telefonu w dolnej części niniejszej strony i przeslij na poniższy adres.

Vietnamese

Nếu bạn muốn biết tài liệu này nói gì hãy đánh dấu vào hộp thích hợp, điền tên, địa chỉ và số điện thoại của bạn vào cuối trang này và gửi lại theo địa chỉ dưới đây.

Urdu

اگر آپ یہ جاننا چاہتے ہیں کہ دستاویز میں کیا لکھا ہے تو ازراہ کرم مناسب باکس میں صحیح کا نشان لگائیے اور اپنا نام، پتہ اور فون نمبر اس صفحہ کے نیچے لکھئے اور اسے نیچے دیئے گئے پتہ پر واپس بھیج دیجئے۔

Chinese

如果你想知道這分文件的詳細內容，請在方框內打鉤，在本頁下面寫下你的名字、地址和電話號碼並寄到下面的地址。

If you would like this document in any of the following formats or in another language not listed above, please complete and send the form the address below.

In large print On disk In Braille On audio tape

In another language, please state:

Name:

Address:

Tel:

Return to: Please use the envelope provided