



Review of Parking Zone D (Hackney North, Central and South)

Parking Consultation

have  say

 Hackney

Why I am being consulted?

As a part of our Parking and Enforcement Plan (PEP) we have promised to review parking zones (PZ) to ensure that the parking controls in the area continue to meet the needs of residents and businesses.

The review process is a great opportunity for us to hear about your parking experience within your parking zone and how it has worked for you.

Over the years parking zones have expanded around zone D, as part of this review, Parking Services will be proposing some amendments to the boundary to improve parking in the area.

Who is included in this consultation?

Every resident and business located within the parking zone has the opportunity to have their say during this consultation.

This booklet contains a detailed explanation of the proposed design and boundary changes for your zone. During the consultation, we also seeking your views on the operational hours of your zone.

Parking zone boundary change and renaming

The Council is proposing to simplify the names of its parking zones throughout the borough in order to reduce confusion to permit holders and visitors alike. We have identified that where zones are similarly named, this is causing confusion to motorists

For example, there have been complaints from permit holders saying that the sub zone names and signs were misleading. Visitors who park in sub zone D North (n) are under the assumption that they can park in the area with either a zone D or a zone N visitor permit.

We have proposed the following changes, to make it easier:

- Merge sub zones D Central (c) and D South (s) and some streets within zone D (n) and rename this area as zone D.
- Rename the majority of streets within sub zone D (n) as zone S.

Please see the attached maps showing the proposed changes to the zone names and boundaries.

Under new proposals, most of the permit holders in zone D (n), will move over to the new zone S. This will mean for those moving, zone D(n) permits will no longer be valid in the remainder of zone D, and will only be valid in their new zone S.

In addition, zone D permits will not be valid to park in the new zone S.

How does this impact permit holders?

Parking Services will write to you with details of the consultation outcome and an explanation of how the changes in your area will affect you.

Boundary change - Stevens Avenue

Parking Services has reviewed the boundary of zone Q and zone D and have proposed to adjust the boundary to improve parking opportunities for residents and businesses of Stevens Avenue. The current entrance to Stevens Avenue is within zone Q, if the street is moved into zone Q, residents have more options to park in nearby streets when spaces are not available in zone D.

Parking Services is proposing to change the boundary of zone Q to include all properties of Steven's Avenue and Retreat Place including Butfield House, Rivaz Place, Rowe House.

Please see the map and questionnaire for further details.

Boundary change – Mare Street

An opportunity to improve the boundary between zone D and zone J has been identified on Mare Street between Richmond Road and Andrews Road.

By amending the zone J boundary to include properties on the western side of Mare Street between Richmond Road and Andrews Road, including the properties and permit bays on Helmsley Street. Permit holders will be able to access the parking bays closest to their properties.

Review design proposals

Parking design

To balance the needs of all road users, we are proposing to make some changes to the bay type allocation throughout the zone.

We have identified a number of proposals that will improve parking opportunities for local residents and businesses as well as visitors.

If you would like additional changes to be made to the parking restrictions in your zone, please provide your feedback in the comments box within the attached questionnaire. Please be aware that although all comments will be considered, any requests which may have a negative impact on safety will not be considered.

Parking bay type review

As part of the new business developments in the Hackney Central area, the Council is looking to improve parking facilities to support the local businesses whilst also balancing the needs of residents' parking requirements in the area.

Following an assessment of the parking restrictions in this area, we are proposing to introduce additional shared use bays (four hours maximum stay) throughout Chatham Place and Belsham Street.

Parking Services will also be proposing to change a number of resident permit bays throughout the zone to permit bays (resident and business permit holders) in order to standardise the bay types and signage in the area. The standardisation of signage will reduce the cost of implementation and maintenance of the parking bays throughout the zone. This change will not impact residents' parking as residents permit holders will still be able to park in these bays.

In areas where there is high commercial presence, we will be maintaining the resident bays to ensure the parking needs of residents are protected.

Pay and display provision

A number of areas have been identified where parking bays will be changed to shared use (permit and visitor parking) in order to improve parking opportunities for visitors and to assist local businesses. Please see the attached questionnaire with the list of proposed changes.

Operational hours

We would like to know your views on whether the current operational hours are meeting your needs. The current hours are:

Zone D(n) (most streets to become zone S) – Monday to Saturday 8:30am – 6:30pm

Zone D(c) (most streets to become zone D) – Monday to Saturday 8:30am – 11pm

Zone D(c) (var) (most streets to become zone D) – Monday to Saturday 8:30am – 6:30pm

Zone D(s) (most streets to become zone D) – Monday to Saturday 8:30am – 6:30pm

Please provide your comments on the questionnaire provided.

Disabled bays

As part of the review process, all existing disabled parking bays are audited to ensure that they are still required by the registered user. In addition we also assess the level of general use disabled bays in the zone and will consider installing additional bays close to shops and other amenities in the area where necessary.

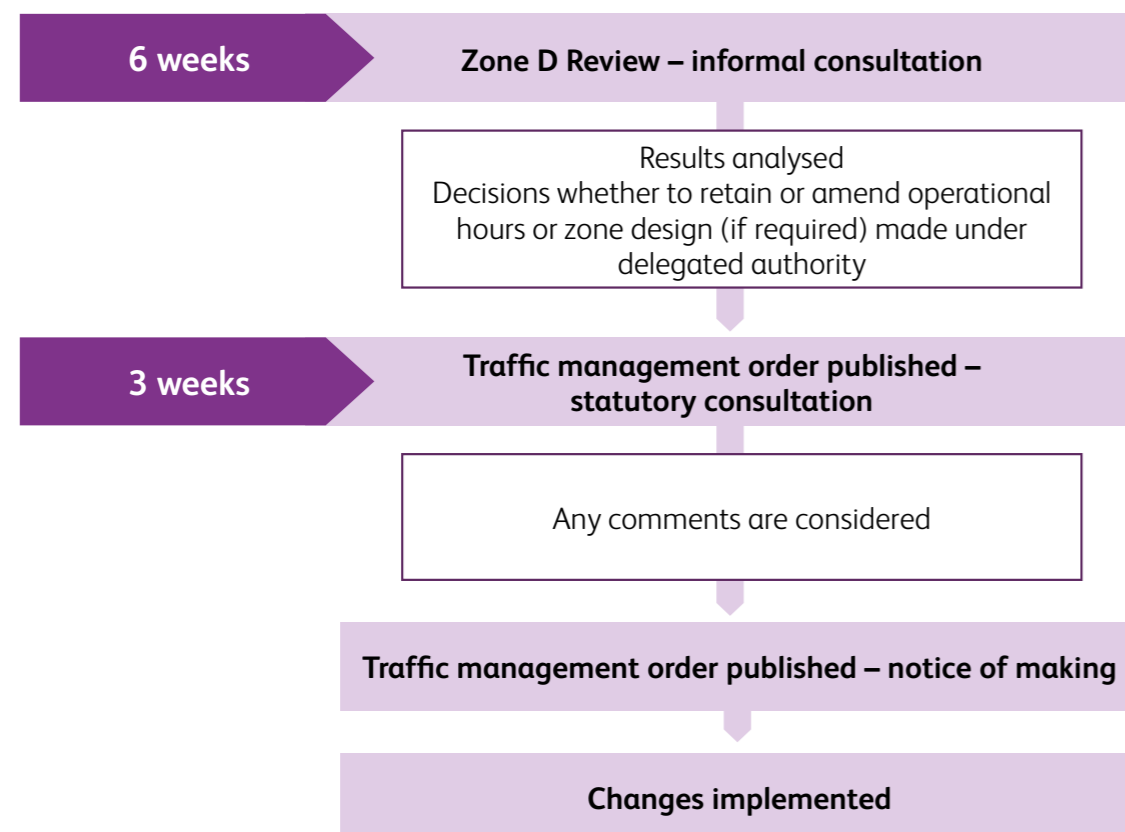
Review consultation process

Informal consultation

As stated above, PZs are reviewed to ensure that they still continue to meet the needs of the community. A consultation pack including a questionnaire is delivered to all affected residents and businesses in the area.

We would like to hear from you, even if you do not drive or own a vehicle, as parking may affect you as a pedestrian or cyclist and the people who visit you.

Stage 4 Parking Review



Statutory consultation

Once the public consultation has been completed and any recommendations approved, the Council is then required to carry out a statutory consultation. This requires for a Traffic Management Order notice to be advertised in the Hackney Today for a period of 21 days. This process allows anyone to formally declare their representation on the changes proposed. All representations received will be considered where, the Council is required to draft a decision audit report detailing the objections and its recommendation on whether these objections will be upheld or not. The report is then approved by the Assistant Director of Public Realm prior to the measures being implemented.

How can I have my say?


Please complete the enclosed questionnaire and return it to us using the freepost envelope provided by **Sunday 15 November 2015**.

Alternatively you can complete your questionnaire online by visiting:

www.hackney.gov.uk/parking-hys

or print a copy from our website and return it to us using the freepost address below;

Parking Zone D Review
Parking Services
Freepost RTES-SACS-HLRA
PO Box 39055
London
E8 1WT

 If you have any further questions on this consultation, please contact us using the details provided below:

Email: consultparking@hackney.gov.uk

Telephone: **020 8356 8877**

What happens next?

Consultation closes

Date: **Sunday 15 November 2015**.

Closing date of consultation and last day to return your questionnaire.

Consultation results

Date: **February 2016**

Consultation results will be made available to the residents and businesses. A summary consultation pack detailing the results will be sent to all residents and businesses in the area by post and will be available on the Hackney website.

Frequently asked questions

Are PZs just a money making scheme for the Council?

No. By law revenue generated from PZs must be invested back into transport related improvements such as concessionary fares meeting costs relating to the provision or operation of, or of facilities for, public passenger transport services. The London Borough of Hackney uses any surplus from its Parking account to contribute towards its charge for the London-wide Freedom Pass scheme.

How do you decide upon the design changes to the zone?

Prior to the start of consultation we analyse the permit occupancy, Penalty Charge Notice (PCN) issue rates, pay and display revenue data and parking stress survey data on a street by street basis.

Throughout the six week consultation we receive feedback in the form of questionnaires, telephone queries and letters, door knocking interviews and drop-in sessions. All feedback is taken into consideration in the formulation of final design changes. Every attempt is made to balance the needs of all service users.

Can I submit more than one consultation response?

Only one consultation response will be accepted per person. If you would like to submit more than one questionnaire from the same household, please ensure that you provide your name as the Council will only accept more than one questionnaire from the same address if a name has been provided. This is to ensure that there are no duplications.

What if I live on an estate?

There are a number of Council housing estates in the area which have their own parking regulations; these are independent of parking zones and would not be affected. However, as an estate resident you would still be entitled to have your say on the existing design and hours of your zone.

What if I own a motorcycle?

Motorcycles can be parked free of charge in all bays within a PZ where residents and businesses can park (this excludes zone B where parking for motorcycles are restricted to motorcycle bays only), except for in pay and display bays. Motorcycles should be parked at a right angle to the kerb and if possible, at the end of the parking bay. You should use dedicated motorcycle bays if available, rather than resident permit bays.

Where can I load/unload if I receive deliveries?

Active loading and unloading can take place on all single and double yellow lines where there are no loading restrictions as well as within parking bays. For any specific requests, such as removals, you can request a dispensation or a bay suspension. Please visit our website for more information www.hackney.gov.uk/parking.

What if I have a blue badge or a companion badge?

Blue badge holders are eligible to park in all shared use bays (pay and display and permit), pay and display only bays, single and double yellow lines (for a maximum of three hours). They can park in any disabled bay.

Companion badge holders can park in the same bays as blue badge holders, but have the added advantage of being able to park in residents and permit bays within their home parking zone.

What if I live on a private road?

If you live on a private road which falls within the consultation area, your road will still be included in the consultation. Although your road will remain free of controls, you will still be entitled to have your say. If you would like your road to form part of the existing zone please let us know in the comments box of the enclosed questionnaire.

Do you consider road safety?

When reviewing parking restrictions, we have taken into account the safety of both pedestrians and motorists. We install either single or double yellow lines (no waiting at any time) to help prevent unsafe parking.

Any design changes are made in consultation with the Emergency Services (Ambulance, Fire Service and the Police) to ensure that there is sufficient road width to allow for the safe passage of emergency vehicles.

All design changes will conform to the design standards recommended by the Department for Transport (DfT). Most existing yellow lines in existing design have been placed for safety or access reasons and would be unlikely to change. Examples of these are:

- Junction protection - double yellow lines placed around the edges of road junctions to ensure visibility for drivers, cyclists, and pedestrians, and to allow space for wheelchair and pram users to safely cross.
- Double yellow lines painted across access points to private property and housing estates, so that we can remove any obstructing vehicles.
- Yellow lines painted along narrow roads to improve access or provide a passing point for vehicles

What if I live on a Car Free property?

A Car Free property will be under a Section 106 agreement and will be included in your lease or deeds. If you live on a Car Free property you can still have your say on the design and hours of your parking zone but would not be eligible to purchase a parking permit.

If you want to apply for a permit and are not sure if you live in one of these areas please call us on **020 8356 8877**.

How will you use my personal information?

Hackney Council will use the information you have provided for the purpose of identifying support for parking controls in the area. No personal information you have given us will be passed on to third parties for commercial purposes. Our policy is that all information will be shared among officers and other agencies where the legal framework allows it, if this will help to improve the service you receive and to develop other services.

If you do not wish certain information about you to be exchanged within the Council, you can request that this does not happen.

All information provided will be handled under the Data Protection Act 1998 strict controls.

Understanding the restrictions

Parking bays

There are different types of parking bays, such as resident or business permit holders, pay and display bays, and shared use bays for permit holders or pay and display customers. A sign placed in the bay will tell you what type(s) of parking is permitted. Restrictions on these bays are only enforced during the PZ hours. Motorcycles can park for free in any of these bays, as long as it is at a right angle to the kerb. Disabled bays are only for the use of blue or companion badge holders and are enforceable at all times.

Operational hours

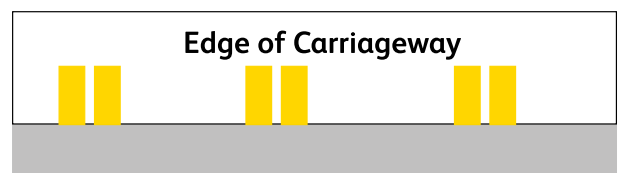
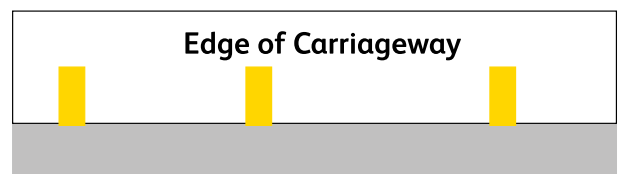
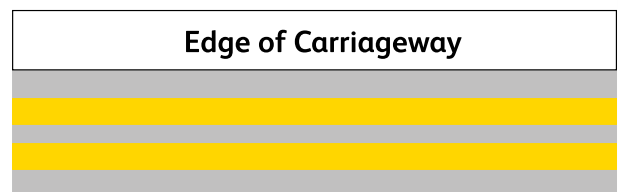
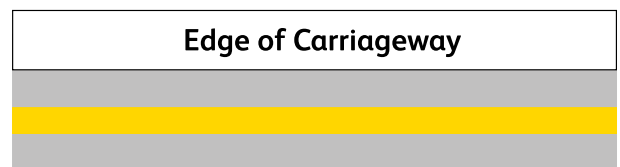
A CPZ is enforceable during the hours of operation. These are shown on the zone Entry signs found at the boundary of the PZ. Outside the hours of operation you do not need to display a permit. However, double yellow lines or other loading restrictions (as shown below) are enforceable 24 hours a day.

Waiting restrictions

Waiting restrictions are indicated by yellow lines. Single yellow lines are used where waiting is not permitted during the PZ hours or other hours as indicated by a sign. A double yellow line is used where waiting is not permitted at any time, such as on a junction or in front of access to property. You can load or unload on a single or double yellow line except when there are loading restrictions in place.

Loading restrictions

Loading restrictions are indicated by yellow kerb marks. Single yellow kerb marks mean that loading is not permitted during the times shown, which may be during peak times. Double yellow kerb marks mean that loading is not permitted at any time.



More information



For more information about the cost of permits and visitor vouchers please refer to our website www.hackney.gov.uk/parking or call Hackney Parking Services on **020 8356 8877**.