



# Parking Consultation Summary Booklet

The introduction of  
parking controls in Zone E  
displacement area



## Why have I received this summary leaflet?

Parking Services consulted your area on the introduction of parking controls between August and October 2015, due to requests and petitions received from residents in the area who were finding it difficult to park.

This booklet explains the results of the consultation and provides details of the Council's decision on the proposed introduction of parking controls and how it will affect you. We would like to thank all those who returned their questionnaire and provided feedback during the consultation. Your views are important to us and have helped shape the future of parking in your area.

For full results of the consultation, please visit [www.hackney.gov.uk/parking-hys](http://www.hackney.gov.uk/parking-hys) for a copy of the delegated report, or alternatively contact Parking Services on **0208 356 8877** to request a printed copy.

## What is contained in this booklet?

- Your consultation feedback
- What happens next?
- Key dates
- Frequently asked questions (FAQs)

## Your consultation feedback and final decision

For the purpose of the consultation, we have analysed your feedback on a street-by street or part street basis. The decision to include a street into a zone is not only based on the feedback received, but also considers other factors such as creating a logical boundary.

## Response Rate

Consultation packs were sent to 1177 households and businesses in the Zone E displacement area. The Council also carried out door knocking in the area to encourage feedback from the residents and businesses.

535 responses were received from the addresses in the area. This equates to a response rate of 45 % which is much higher than the initially anticipated by the Council. The average response rate for Stage One consultations is between 15 – 20 %.

## Consultation Feedback

### Support for parking controls on your road

There was overall majority support for parking controls in the Zone E displacement area. 55 % of the responses received from the area were in favour of the introduction of parking controls on their road whilst 45 % were not.

On a street by street basis, the majority of responses supported parking controls except for Brooke Road, Evering Road and Stoke Newington Common.

Stellman Close and Dunnock Mews were also not in favour of controls. However, as these are estate roads they already have 24 hour controls and would not be impacted by the introduction of parking controls. Estate residents are entitled to purchase permits for the public highway therefore they are included in parking consultations.

The table below indicates the support received from each street. The sections highlighted in a darker shade indicate those streets who support parking controls.

Street	Total Response		Responses %	
	Yes	No	Yes	No
Benthal Road	79	38	68 %	32 %
Brooke Road	30	43	41 %	59 %
Dunnock Mews	1	4	20 %	80 %
Evering Road	57	65	47 %	53 %
Goldcrest Mews	11	2	85 %	15 %
Maury Road	46	19	71 %	29 %
Norcott Road	28	23	55 %	45 %
Ottaway Street	4	0	100 %	0 %
Rectory Road	4	0	100 %	0 %
Stellman Close	5	18	22 %	78 %
Stoke Newington Common	11	16	41 %	59 %
<b>Grand Total</b>	<b>276</b>	<b>228</b>	<b>55%</b>	<b>45%</b>

## Support for controls if parking controls are introduced on nearby roads

Residents and businesses were asked if they would support parking controls if they were introduced in nearby roads. When asked this question, there was minimal change in terms of the response received. Those who were in support of controls initially still wanted parking controls if introduced in nearby roads. In terms of those who did not support parking controls initially, Stoke Newington Common and Brooke Road were still not in support, whilst feedback from Evering Road changed to show support for parking controls. The overall majority support for controls therefore rose from 55 % to 59 %.

The table below indicates the support received from each street. The sections highlighted in a darker shade indicate those streets who support parking controls.

Street	Total Response		Responses %	
	Yes	No	Yes	No
Benthal Road	81	32	72 %	28 %
Brooke Road	34	38	47 %	53 %
Dunnock Mews	1	4	20 %	80 %
Evering Road	65	57	53 %	47 %
Goldcrest Mews	11	2	85 %	15 %
Maury Road	44	20	69 %	31 %
Norcott Road	33	19	63 %	37 %
Ottaway Street	3	0	100 %	0 %
Rectory Road	4	0	100 %	0 %
Stellman Close	5	18	22 %	78 %
Stoke Newington Common	10	16	38 %	62 %
<b>Grand Total</b>	<b>291</b>	<b>206</b>	<b>59%</b>	<b>41%</b>

## Final Recommendation

Based on the feedback received, parking controls will be implemented on all roads consulted and a new Parking Zone (Zone R) created in the Zone E displacement area as it is evident that the majority of roads in this area are in support of parking controls. These are:

- Benthall Road
- Evering Road (section from Jenner Road to Brooke Road)
- Maury Road
- Stoke Newington Common
- Brooke Road (section from Jenner Road to Rendlesham Road)
- Norcott Road
- Goldcrest Mews
- Ottoway Road

Although there was no support from both Stoke Newington Common and Brooke Road, parking controls will also be introduced on these roads to ensure that residents and businesses are protected from any undue parking pressure once controls are introduced in the area.

In addition, when introducing parking controls, the Council needs to ensure that a logical parking zone boundary is created. Therefore there may be occasions where roads who do not support parking controls must be included within a parking zone if the surrounding streets support it.

Parking Services is also recommending for Rendlesham Road, which was consulted as part of the Zone Dn displacement consultation, to be included in the proposed Zone R as not only does this create a logical boundary but it also provides residents and businesses of Rendlesham Road with more alternatives to park if there is no available parking in Rendlesham Road.

Both Stellman Close and Dunnock Mews will also be included in the Zone R boundary to allow them to purchase Zone R permits if they wish to do so.

**Please see the enclosed map showing the new parking area that will soon be introduced.**

## What Happens Next?

### May 2016 – Stage Two (detailed design) consultation

Parking Services will carry out a Stage two 'detailed consultation' in the proposed Parking Zone R area for a period of 6 weeks.

Residents and businesses will be sent a consultation leaflet, map (showing the proposed parking layout of the area) and a questionnaire which will ask their feedback on the proposed parking design and hours of operation for the new Zone R.

## Frequently asked questions

### How much will a permit cost?

The Council has introduced a fairer policy for parking permits in the Borough according to the size of the vehicle and its engine size. As a guide, an annual resident permit for a normal engine size car currently costs £112.00 (1200-2000cc). The equivalent permit for a business vehicle costs £540.00.

Residents are also able to purchase visitor vouchers for their visitors. These cost £20.00 for a book of 20 two hour vouchers and £17.50 for a book of 5 one-day vouchers. Discounted rates are available for Blue Badge Holders and people over 60.

Please note that as part of our drive to reduce pollution within the borough, from April 2016 the price of permits will be based on vehicle emissions rather than the engine size. To find out how much your permit will cost over the next two years please visit our website; [www.hackney.gov.uk/parking-permit-price-calculator.htm](http://www.hackney.gov.uk/parking-permit-price-calculator.htm).

For more information about our permits please call **020 8356 8877** or visit <http://www.hackney.gov.uk/ek-residents-permits>.

## **How will a decision be made on the hours of operation for my area?**

If you form part of a new zone then the hours of operation will be based on feedback received from the Stage Two consultation. However, roads which are joining an existing zone (based on feedback from the Stage One or their proximity to an existing parking zone) will assume the operational hours of the zone they are joining.

## **Will I have to buy a parking permit if my street becomes part of a Parking Zone (PZ)?**

You will need to purchase either a resident or business permit to park on street during the operational hours of the PZ.

## **What if I live on an estate?**

There are Council housing estates in your area which have their own parking regulations; these are independent of PZs and would not be changed. You would be eligible to buy an on-street permit if your estate falls within a parking zone even if your estate has its own parking scheme.

## **What if I live on a private road?**

If you live on a private road, you do not need to purchase a parking permit or a visitor voucher to park on your road as the Council will not be implementing controls on your road. However, you will still be eligible to buy a parking permit for your zone to park on all other roads.

## **What if I have a Blue Badge or Companion Badge?**

Blue Badge holders are eligible to park in all shared use bays (pay and display and permit), 'pay and display only' bays, single and double yellow lines (for a maximum of 3 hours). They can also use any Blue Badge bay.

Companion Badge holders can park in the same bays as Blue Badge holders, but have the added advantage of being able to park in resident and permit parking bays within their home parking zone.

If you currently hold a Companion Badge and your street is being incorporated into a PZ, you must ensure that the Companion Badge reflects the zone you are joining. You will receive a separate letter from our permits team with regards to how you can do this during the Stage 2 Consultation process.

## **Where can my visitors park?**

Residents are eligible to purchase 'visitor vouchers' which allow visitors to park in any available resident permit, general permit (resident or business permits) or shared use (pay and display or permit) bay in the parking zone. You only need to use a voucher during operational hours of your zone.

## What if I own a motorcycle?

Two-wheeled motorcycles can currently park free of charge in residential, business, general permit and shared use bays within a Hackney parking zone (this excludes Zone B). You cannot park for free in other places such as pay and display bays, disabled people's bays and car club bays. We ask you to park at a right angle to the kerb and, if possible, at the end of the parking bay; you should use the dedicated motorcycle bays if available, rather than resident permit bays.

## As a permit holder which bays can I park in?

In a parking zone parking bays are allocated for different uses including disabled motorists, local residents, businesses and local visitors, according to the Council's 'hierarchy of parking need' – please see the table below.

Type of parking bay	Permit, voucher or ticket required
General Permit parking bay	Resident or business parking permit
	Resident or business visitor voucher
Pay and Display parking bay	Pay and display ticket only
Shared Use parking bay	Resident or business parking permit
	Resident or business visitor voucher
	Pay & display ticket
Business parking bay	Business permit
Resident parking bay	Resident permit

## Where can I load/unload if I receive deliveries?

Active loading and unloading can take place on all single and double yellow lines where there are no loading restrictions and also in parking bays. For any specific requests, such as removals, you can request a dispensation or a bay suspension. Please visit our website for more information [www.hackney.gov.uk/parking](http://www.hackney.gov.uk/parking)

## Are PZs just a money-making scheme for the Council?

No. By law revenue generated from CPZs must be invested back into transport-related improvements such as highways, street scene, parking enforcement and safer car parks. It also contributes to the funding of the Freedom Pass scheme.

## What if I live on a Car Free Development?

A Car Free Development will be under a Section 106 agreement and will be included in your lease or deeds. If you live on a Car Free Development you may not be eligible to purchase a parking permit to park in a CPZ. If you want to apply for a permit and are not sure if you live in one of these areas please call us on **020 8356 8877**.

## How will you use my personal information?

Hackney Council will use the information you have provided for the purpose of identifying support for parking controls in the area. No personal information you have given us will be passed on to third parties for commercial purposes.

Our policy is that all information will be shared among officers and other agencies where the legal framework allows it, if this will help to improve the service you receive and to develop other services.

If you do not wish certain information about you to be exchanged within the Council, you can request that this does not happen.

All information provided will be handled under the Data Protection Act 1998 strict controls'



### More information

For more information about the cost of permits and visitor vouchers please refer to our website **www.hackney.gov.uk/parking** or call Hackney Parking Services on **020 8356 8877**.

