



Review of Parking Zone J

Queensbridge Parking Consultation

Why am I being consulted?

As part of our Parking Enforcement Plan (PEP) we have made a commitment to review existing Parking Zones (PZ) to ensure that the controls in the area continue to meet the needs of residents and businesses.

Parking Services are aware that there have been changes to a number of roads within zone J and nearby parking zones since the last consultation in the area in 2009.

The review process is a great opportunity for us to hear about your parking experience within your zone and to find out whether it's currently meeting your parking needs.

Who is included in this consultation?

Every resident and business within parking zone J has the opportunity to have their say during this consultation.

This booklet contains a detailed explanation of the proposed parking design for your zone.

During the consultation, we are seeking your views on:

- Proposed parking design changes for the area.
- The hours of operation for your zone.

Review design proposals

Parking design

Parking Services will be proposing to change the existing resident and business permit bays throughout the zone to permit bays in order to standardise the bay types and signage in the area. Both resident as well as business permit holders are able to park in permit bays, therefore reducing the need for resident and business bays. The standardisation of signage will reduce the cost of implementation and maintenance of the parking bays throughout the zone as there will be less variations in terms of types of signs needed on each street. This change will not impact residents' parking needs.

Pay and display

A number of areas have been identified within Parking Zone J where additional visitor parking bays (shared use bays) can be introduced in order to improve parking opportunities for visitors and to assist local businesses. There are currently 70 business permit holders in zone J, shared use parking bays can be utilised by all permit holders within the parking zone.

Please see the attached questionnaire for the list of proposed changes.

Operational hours

We have received requests for longer hours of operation from some residents within the Broadway Market area in zone J. Based on these requests, we would like to know your views on whether the current operational hours in zone J are meeting your needs or if residents and businesses would prefer longer hours of operation in their area. The current hours for your Parking Zone J are:

Monday to Friday 8:30am–6:30pm

Residents and businesses can provide their feedback on their preferred hours of operation as well as any comments on the questionnaire provided. The decision on the preferred hours of operation will be based on the majority support received from the area.

Disabled bays

As part of the review process, all existing disabled parking bays are audited to ensure that they are still required by the registered user. In addition we also assess the level of general use disabled bays in the zone and will consider installing additional bays close to shops and other amenities in the area where necessary.

Broadway Market

Background

The Council is committed in its Transport Strategy to making Hackney's roads safer for everyone living, working and visiting the Borough. The Council's Streetscene department is proposing changes to the current parking arrangements on Broadway Market to contribute to achieving those aims.

The Broadway Market Engagement Study carried out in 2017 highlighted a number of concerns shared by businesses, residents and visitors to Broadway Market. Many respondents felt that the street was 'too narrow for the current traffic and parking arrangement, which involves a combination of two way traffic, parked cars and high volumes of cyclists and pedestrians'. Additionally, 'respondents described cyclists and vehicles using/being pushed onto the pavement facilitated by the flush kerb and encouraged by parked cars and oncoming traffic reducing the street width'. The Mayor of Hackney's manifesto is committed to improving and supporting local shopping centres and street markets by restricting vehicle traffic on Broadway Market and improving the environment for pedestrians and cyclists.

Congestion and overcrowding along Broadway Market also make it difficult for essential delivery vehicles to park near to the businesses they are servicing. These vehicles then often park on the footway damaging the footway creating a trip hazard and additional cost of maintenance for repairs.

Proposal

Based on the feedback received, we are consulting residents in the Broadway Market area on changes proposed to the current parking layout on Broadway Market which aim to create a safer, more pleasant environment for everyone using this area, especially for pedestrians and cyclists.

The proposed changes include;

- Converting two of the existing Shared Use spaces into Disabled parking spaces on Broadway Market, outside the medical centre near the junction with Duncan Road.
- Converting all remaining parking bays on Broadway Market between Westgate Street and Ada Street, to “restricted Loading bays ” with the allowed loading times to be:
 - Monday to Friday and Sunday – Loading only permitted from 10am–12.00 noon and 2pm to 3pm and from 7pm–7am
- Saturday – No change to existing controls. Broadway Market remains a Pedestrian Zone, No vehicles between 6am–8pm, with the exception for T1 permit holders during specified times of 6–10am and 4–8pm.

Additional engagement

Hackney Council appreciates that there are a variety of loading and access requirements amongst the businesses on Broadway Market. During the consultation period, Streetscene officers will be canvassing the businesses on Broadway Market directly, to ensure we have the clearest picture of their needs.

Useful facts

Drawn from the 2017 engagement work representing the views of 672 respondents including 30 local businesses:

- At least 85 % of visitors to Broadway Market arrive by bike or on foot.
- 65 % of respondents feel that there is too much traffic on Broadway Market and 58 % feel that vehicle speeds are too fast.
- 82 % of respondents stated that they would support solutions to reduce traffic in the area
- 90 % of respondents would support solutions to improve conditions for walking and cycling.
- The most common suggestion from respondents on how to improve Broadway Market was to reduce traffic on Broadway Market. Suggestions as to how to do so consisted of either closing the road to through traffic, making it one way, or pedestrianizing it entirely. This will be the focus of a future engagement and consultation exercise.
- The second most common suggestion for improvement involved the reduction of parking. Hackney Council feel that the proposed changes to the parking provision on Broadway Market will reduce traffic volumes.

The 2017 Sustrans report can be found on our website:

<https://consultation.hackney.gov.uk/parking-services/zone-j-review>

Dunston Road, Denne Terrace

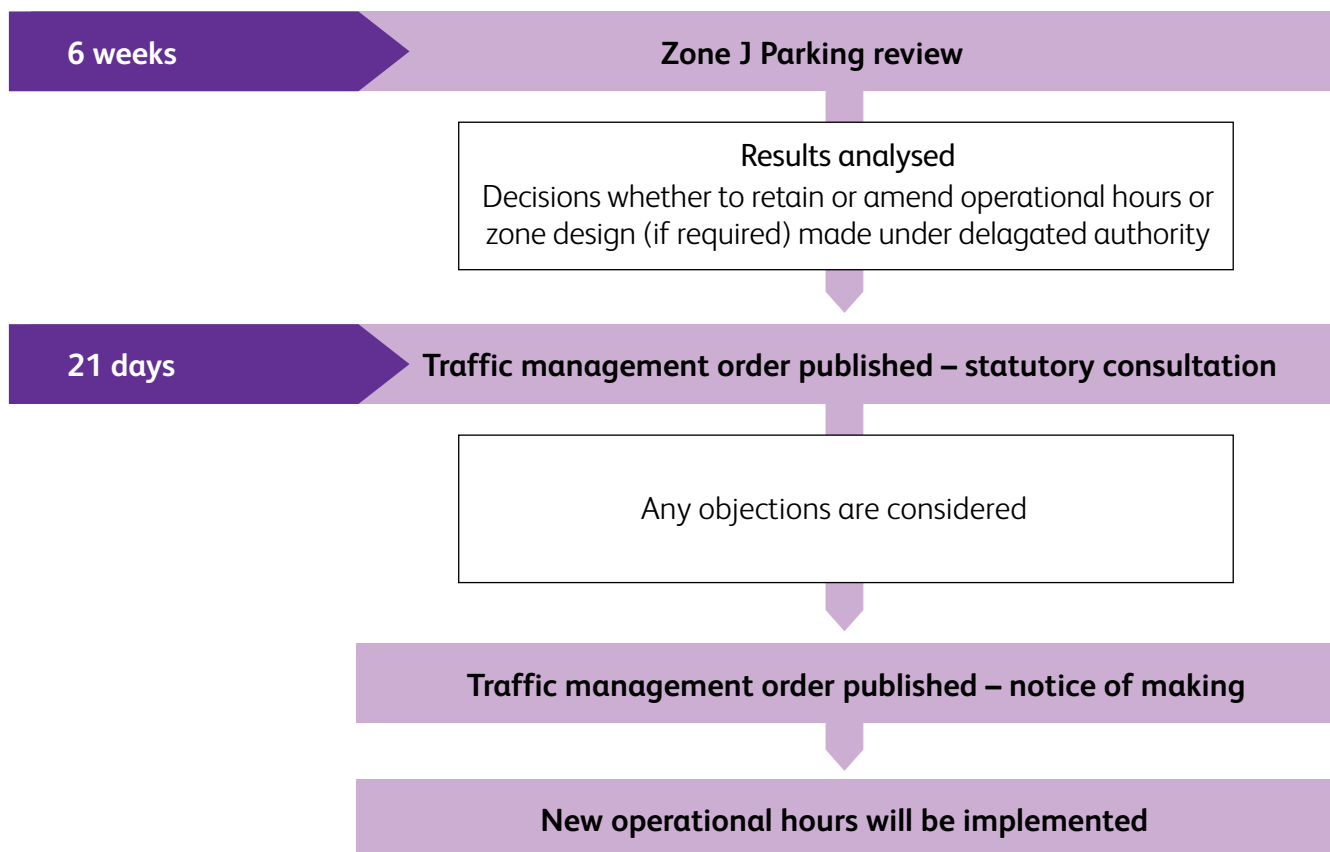
To facilitate tree planting and improve the environment, the Council's Streetscene department have proposed to re-locate parking bays from the south side of Dunston Road and Denne Terrace, to the opposite side of the road and replace existing parking bays with tree planting and double yellow lines. This complements a separate proposal being progressed by the Council's Streetscene department to close Dunston Road at Haggerston Road (not subject to this consultation) to improve the parallel walking and cycling route along the Grand Union Canal between Kingsland Road and Mare Street.

Review consultation process

Informal consultation

As stated above, PZs are reviewed to ensure that they still continue to meet the needs of the community. A consultation pack including a questionnaire is delivered to all affected residents and businesses in the area.

We would like to hear from you, even if you do not drive or own a vehicle, as parking may affect you as a pedestrian or cyclist and the people who visit you.



Statutory consultation

Once the public consultation has been completed and any recommendations approved, the Council is then required to carry out a statutory consultation. This requires for a Traffic Management Order notice to be advertised in the Hackney Today for a period of 21 days. This process allows anyone to formally declare their representation on the changes proposed. All representations received will be considered where, the Council is required to draft a decision audit report detailing the objections and its recommendation on whether these objections will be upheld or not. The report is then approved by the Assistant Director of Public Realm prior to the measures being implemented.

How can I have my say?

You can have your say by completing the attached questionnaire and returning it using the Freepost envelope enclosed or online by visiting www.hackney.gov.uk/parking-hys by **Friday 12 July 2019**.

Please note:

- **We will not take into consideration any responses received after the closing date.**
- Only original copies of consultation questionnaires will be accepted. We will not accept photocopies of the questionnaires received. If you require any additional questionnaires, please contact us using the details below and another consultation pack will be sent out to you. Alternatively, you can also provide your feedback online via the Council website; www.hackney.gov.uk/parking-hys

Please complete the enclosed questionnaire and return it to us using the freepost envelope provided by **Friday 12 July 2019**.

If you have any comments on the proposed changes, please let us know what these are in the comments section in the enclosed questionnaire.

For further information on the consultation please contact Parking Services on **020 8356 8877** or consultparking@hackney.gov.uk

Alternatively you can visit www.hackney.gov.uk/parking

What happens next?

Consultation closes

Date: Friday 12 July 2019

Closing date of consultation and last day to return your questionnaire.

Consultation results

Date: October 2019

Consultation results will be made available to the residents and businesses. A summary consultation pack detailing the results will be sent to all residents and businesses in the area by post and will be available on the Hackney website.

If you have any questions regarding the consultation please contact us through the Hackney Service Centre on **020 8356 8877** or email: **consultparking@hackney.gov.uk**

Frequently asked questions

Are PZs just a money making scheme for the Council?

No. By law revenue generated from PZs must be invested back into transport related improvements such as concessionary fares meeting costs relating to the provision or operation of, or of facilities for, public passenger transport services. The London Borough of Hackney uses any surplus from its Parking account to contribute towards its charge for the London-wide Freedom Pass scheme.

How do you decide upon the design changes to the zone?

Prior to the start of consultation, we analyse the permit occupancy, Penalty Charge Notice (PCN) issue rates, pay and display revenue data and parking stress survey data on a street by street basis.

Throughout the six week consultation we receive feedback in the form of questionnaires, telephone queries and letters and door knocking interviews. All feedback is taken into consideration in the formulation of final design changes. Every attempt is made to balance the needs of all service users.

Can I submit more than one consultation response?

Only one consultation response will be accepted per person. If you would like to submit more than one questionnaire from the same household, please ensure that you provide your name as the Council will only accept more than one questionnaire from the same address if a name has been provided. This is to ensure that there are no duplications.

What if I live on an estate?

There are a number of Council housing estates in the area which have their own parking regulations; these are independent of parking zones and would not be affected. However, as an estate resident you would still be entitled to have your say on the existing design and hours of your zone.

What if I own a motorcycle?

Motorcycles can be parked free of charge in all bays within a PZ where residents and businesses can park (this excludes Zone B where parking for motorcycles are restricted to motorcycle bays only), except for in pay and display bays.

Motorcycles should be parked at a right angle to the kerb and if possible, at the end of the parking bay. You should use dedicated motorcycle bays if available, rather than resident permit bays.

Where can I load/unload if I receive deliveries?

Active loading and unloading can take place on all single and double yellow lines where there are no loading restrictions as well as within parking bays. For any specific requests, such as removals, you can request a dispensation or a bay suspension. Please visit our website for more information www.hackney.gov.uk/parking

What if I have a Blue Badge or a Companion Badge?

Blue Badge holders are eligible to park in all shared use bays (pay and display and permit) and pay and display only bays for an unlimited amount of time and on single and double yellow lines for a maximum of 3 hours, providing there are no loading restrictions in place and that the vehicle is not causing an obstruction. Blue Badge holders may also use any disabled bay.

Companion badge holders can park in the same bays as Blue Badge holders, but have the added advantage of being able to park in resident and permit parking bays within their home parking zone.

For more information on Companion Badges please visit:

<http://hackney.gov.uk/companion-badge>

What if I live on a private road?

If you live on a private road which falls within the consultation area, your road will still be included in the consultation. Although your road will remain free of controls, you will still be entitled to have your say. If you would like your road to form part of the existing zone please let us know in the comments box of the enclosed questionnaire.

Do you consider road safety?

When reviewing parking restrictions, we have taken into account the safety of both pedestrians and motorists. We install either single or double yellow lines (no waiting at any time) to help prevent unsafe parking.

Any design changes are made in consultation with the Emergency Services (Ambulance, Fire Service and the Police) to ensure that there is sufficient road width to allow for the safe passage of emergency vehicles.

All design changes will conform to the design standards recommended by the Department for Transport (DfT). Most existing yellow lines in existing design have been placed for safety or access reasons and would be unlikely to change. Examples of these are:

- Junction protection – double yellow lines placed around the edges of road junctions to ensure visibility for drivers, cyclists, and pedestrians, and to allow space for wheelchair and pram users to safely cross.
- Double yellow lines painted across access points to private property and housing estates, so that we can remove any obstructing vehicles.
- Yellow lines painted along narrow roads to improve access or provide a passing point for vehicles

What if I live on a Car Free Property?

A Car Free Property will be designated under a car free restriction in a planning legal agreement, and should be included in your lease or deeds. If you live on a Car Free Property you can still have your say on the hours of your parking zone but you are not eligible to purchase a parking permit. You are however, eligible to purchase visitor vouchers for your visitors.


If you want to apply for a permit and are not sure if you live in one of these areas please call us on **020 8356 8877**.

How will you use my personal information?

Hackney Council is a Data Controller under the General Data Protection Regulation (GDPR). We hold the information given to us for the specific purpose of processing and managing parking consultations only. Under the GDPR any information you provide may be disclosed to other organisations in order for this local authority to perform its duty to protect public funds it administers, and to this end may use the information you have provided for prevention and detection of fraud. It may also share this information with other bodies responsible for auditing or administering public funds for these purposes

You can read more information about this, and also about your Data Protection rights in line with the provisions of the General Data Protection Regulation and Data Protection Act 2018 by going to <https://www.hackney.gov.uk/privacy> This includes how to contact the Data Protection Officer, how long your information is held, and how we process your personal information. Printed copies of the Council's Privacy Notices can be provided on request.

More information

 For more information about the cost of permits and visitor vouchers please refer to our website www.hackney.gov.uk/parking or call Hackney Parking Services on **020 8356 8877**.

If you would like to find out what this document says please tick the appropriate box, put your name, address and phone number at the bottom of this page and return it to the address below.

Bengali

এই দলিলে কি লেখা আছে সে সম্পর্কে যদি আপনি জানতে চান তাহলে অনুগ্রহ করে উপযুক্ত বাক্সে টিক দিন, এই পাতার নীচে আপনার নাম, ঠিকানা ও ফোন নম্বর লিখুন এবং এটি নীচের ঠিকানায় ফেরত পাঠান।

Somali

Haddii aad jeclaan lahayd in aad ogaato waxa dokumeentigani sheegayo fadlan calaamadi godka ku haboon, ku qor magacaaga, cinwaanka iyo telefoon lambarkaaga boggan dhankiisa hoose ka dibna ku celi cinwaanka hoose.

French

Si vous désirez connaître le contenu de ce document, veuillez cocher la case appropriée et indiquer votre nom, adresse et numéro de téléphone au bas de cette page et la renvoyer à l'adresse indiquée ci-dessous.

Spanish

Si desea saber de lo que trata este documento, marque la casilla correspondiente, escriba su nombre, dirección y número de teléfono al final de esta página y envíela a la siguiente dirección.

Kurdish

Ger hun dixwazin bizanibin ku ev dokument çî dibêje, ji kerema xwe qutîka minasib îşaret bikin, nav, navnîşan û hejmara telefona xwe li jêrê rûpel binivîsin û wê ji navnîşana jêrîn re bişînin.

Turkish

Bu dökümanda ne anlatıldığını öğrenmek istiyorsanız, lütfen uygun kutuyu işaretleyerek, adınızı, adresinizi ve telefon numaranızı bu sayfanın alt kısmına yazıp, aşağıdaki adrese gönderin.

Polish

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Vietnamese

Nếu bạn muốn biết tài liệu này nói gì hãy đánh dấu vào hộp thích hợp, điền tên, địa chỉ và số điện thoại của bạn vào cuối trang này và gửi lại theo địa chỉ dưới đây.

Urdu

اگر آپ یہ جاننا چاہتے ہیں کہ دستاویز میں کیا لکھا ہے تو ازراہ کرم مناسب باکس میں صحیح کا نشان لگائیے اور اپنا نام، پتہ اور فون نمبر اس صفحہ کے نیچے لکھئے اور اسے نیچے دیئے گئے پتہ پر واپس بھیج دیجئے۔

Chinese

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