



# Review of Parking Zone F

## Hoxton



Scan the QR code or visit  
[consultation.hackney.gov.uk/parking-markets/zonefreview](https://consultation.hackney.gov.uk/parking-markets/zonefreview)  
to give your views

# Parking consultation

## Why I am being consulted?

Parking Zone (PZ) F was last reviewed in 2010. Since then there have been various developments and parking changes both within the parking zone and in the zones surrounding it. In line with our Parking and Enforcement Plan, the Council has a duty to review parking zones as and when they are needed.

The review process is a great opportunity for us to hear about your parking experience within your PZ and to find out whether it is currently meeting your parking needs.

## Who is included in this consultation?

Every resident and business within Parking Zone F has the opportunity to have their say during this consultation.

During the consultation, we are seeking your views on:

- The hours of operation for your zone
- Proposed parking design changes for the area
- Sustainable transport initiatives.

## Operational hours

As part of the review, Parking Services are consulting residents and businesses on the hours of operation in Zone F. Following the implementation of borough-wide parking zones across Hackney, the Council has found that shorter operational hours are less effective at discouraging commuting by cars, vans or motorcycles. In addition, shorter operational hours can lead to an increase in parking pressure after the controlled hours end. For these reasons, and in line with the Parking and Enforcement Plan (PEP) 2022-27, the Council will be offering a choice of standardised hours of operation.

The current hours for your Parking Zone F are:

### **Monday to Friday 7.30am to 6.30pm and Saturday 7.30am to 1.30pm**

The existing hours of operation will no longer be offered as these are not in line with our standardised hours. Instead, residents and businesses have been provided with a choice of standardised hours identified in the PEP 2022-27:

- Monday to Friday 8.30am to 6.30pm
- Monday to Saturday 8.30am to 6.30pm
- Monday to Friday 8.30am to 6.30pm and Saturday 8.30am to 1.30pm
- Monday to Saturday 8.30am - midnight
- Monday to Sunday - 24 hour controls.

Residents and businesses can provide their feedback on their preferred hours of operation as well as any comments they have in the questionnaire provided. This feedback will help the Council decide the hours of operation that are likely to best serve the area.

Alongside public feedback, the Council will also consider other factors such as road safety, traffic flow, supply and demand for parking, and the environmental impact of parking when making recommendations for the zone.

All decisions will be detailed in a report which will be available to the public once the consultation closes.

Please note that if the majority feedback is in favour of a change to the hours of operation, this may result in a change to the current maximum stay periods for all shared use and pay and display bays in the area. Should the hours of operation change, this will not affect the price of your parking permit or the single yellow line restrictions in Zone F.

**Parking permit prices are based on the CO2 emissions of vehicles as opposed to the operational hours of a zone. This means that should the operational hours of Zone F be reduced or increased, the price of your permit will remain the same.**

**The Council will make changes to the current restrictions based on the outcome of this consultation – it is therefore vital we get everyone’s opinion, even if you do not want any changes.**

## Parking design

Parking Services are proposing to implement design changes across the zone. These changes are being made in response to issues and feedback raised by residents and businesses and as a result of assessments carried out by our engineers who have recommended several changes. The enclosed questionnaire lists the proposed changes in the area for which your feedback is sought.

Parking Services are proposing to change the existing resident and business permit bays throughout the zone to permit bays, in order to standardise the bay types and signage in the area. Both resident and business permit holders are able to park in permit bays, thereby reducing the need for resident and business bays without compromising the availability of parking bays for permit holders. The standardisation of signage will reduce the cost of sign maintenance throughout the zone as there will be less variation of types of sign needed on each street.

Parking Zone F was last reviewed in 2010, when the existing operational hours of the zone were confirmed. Previous feedback from the consultation indicated the zone varies in the socio-economic makeup, from residential areas in the east and west, to a strong commercial and night time economy in the south. With this in mind, along with the proposed design changes, residents and businesses are welcome to make specific design requests in the questionnaire enclosed.

## Sustainable transport

Parking Services is committed to supporting the development and implementation of sustainable transport initiatives, which will improve air quality and public health, reduce the need to travel by private car, increase social inclusion and economic activity in the borough. The Parking and Enforcement Plan 2022-27 has placed a great importance on the need for a greener and cleaner borough.

Within the wider borough, the Council has implemented various sustainable transport initiatives ranging from electric vehicle charging points, car clubs, bicycle sharing schemes, parklets, School Street schemes and ultra low emission vehicle streets. A number of estates within the borough also contain cycle storage and hangers as well as electric vehicle charging points. For a list of the locations of the sustainable transport facilities please visit [bit.ly/3SuIxi2](https://bit.ly/3SuIxi2)

Parking Services in collaboration with the Council's Streetscene service, is keen to investigate and install, where appropriate, facilities to help residents adopt sustainable modes of transport, and deliver greater equality of access to sustainable transport schemes for all residents. We are keen to hear your feedback on which sustainable transport initiatives you would like to see in your parking zone. Please use the consultation questionnaire to provide comments and requests. Alternatively, you can email the consultation team directly on **020 8356 8877** or [consultparking@hackney.gov.uk](mailto:consultparking@hackney.gov.uk) to discuss this further.

## Disabled bays

As part of the review process, all existing disabled parking bays are audited to ensure that they are still required by the registered user. In addition we also assess the level of general use disabled bays in the zone and will consider installing additional bays close to shops and other amenities in the area where necessary.

# Our Consultation Process

Our consultation process is designed to ensure that residents and businesses are given the opportunity to have their say on proposals that affect their area. The consultation will run for a period of six weeks and will follow the policies and procedures set out in our Parking and Enforcement Plan. Please visit [hackney.gov.uk/pep](https://hackney.gov.uk/pep) for more information.

To ensure that the consultation is a fair and a meaningful exercise, we follow the following principles:

1. Consultation takes place at a time when proposals are still at a formative stage
2. Sufficient reasons are given for any proposals to permit intelligent consideration and response
3. Adequate time is given for consideration and response; and
4. The consultation is conscientiously taken into account when finalising the decision.

It is important to note that this consultation is not a referendum. Your feedback is extremely important in informing the Council's decision, however this is only one of the factors considered alongside other key considerations such as parking pressure, road safety, traffic flow and air quality, which are equally considered by the Council in reaching a decision.

## How do we make a decision?

The feedback we receive regarding the operational hours and proposed parking design changes will be analysed and considered on a street-by-street basis. Along with consultation feedback, the Council will consider other factors such as road safety, traffic flow, supply and demand for parking, and the environmental impact of parking before confirming a final set of operational hours. In the past this has led to parking zones being divided into sections with differing operational hours.

The Council by law has a duty to ensure its traffic management duties are adhered to and considered as a priority over public opinion.

All decisions will be detailed in a Delegated Report and will be available to the public.

## Who is included in this consultation?

Every resident and business within Zone F has the opportunity to have their say during this consultation.

During the consultation, we are seeking your views on:

- The hours of operation for Zone F
- Proposed parking design changes for Zone F
- Sustainable transport initiatives.

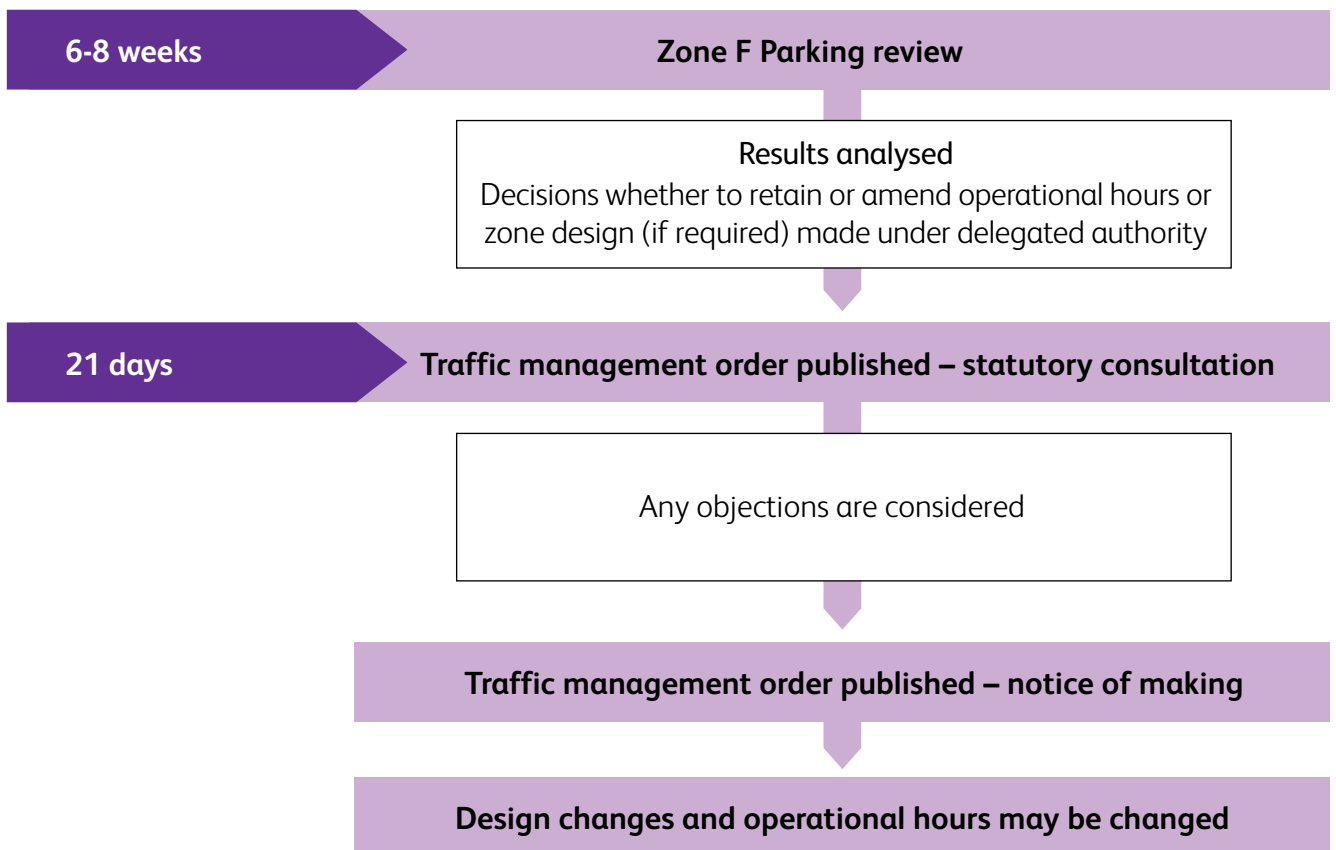
# Review consultation process

## Informal consultation

As stated above, PZs are reviewed to ensure that they still continue to meet the needs of the community.

A consultation pack including a questionnaire is sent to all residents and businesses in the area.

We would like to hear from you, even if you do not drive or own a vehicle, as parking may affect you as a pedestrian or cyclist and the people who visit you.



## Statutory consultation

Once the public consultation has been completed and recommendations approved, the Council is then obliged to carry out a statutory consultation. This process requires the Council to advertise a Traffic Management Order notice in the local press for a period of 21 days.

The statutory consultation process allows any member of the public to formally declare their representations on the changes proposed. All representations received will be considered by the Council which provides formal responses within a decision audit report, detailing the objections and recommendations on whether these objections will be upheld or not. The report is then approved by the Strategic Director of Sustainability and Public Realm prior to the recommendations being implemented.

## How can I have my say?

The easiest way to have your say is by visiting the website [hackney.gov.uk/parking-zone-consultations](https://hackney.gov.uk/parking-zone-consultations) and submitting an online questionnaire. Alternatively, you can complete the enclosed questionnaire and return it using the enclosed Freepost envelope by **Monday 28 August 2023**.

**Please note that our policy on consultation feedback acceptance has changed. We have reviewed our processes to ensure all residents and businesses within a consultation area can express their views on parking related matters that may impact them. The changes will ensure consultation feedback is reflective of the parking needs of the zone and allow the Council to make recommendations based on genuine feedback. The changes in our policy are as follows:**

- One questionnaire per household may be submitted, either by returning the paper form, or by submitting an online response. If more than one response is received from the same household, only the first response will be considered.
- Properties registered as a House of Multiple Occupation (HMO) will receive one consultation per household, as defined by the unique property reference number.
- Photocopies or bulk/multiple submissions will not be accepted.
- Submissions without a full name, full address and signed declaration will not be accepted.
- Email addresses are compulsory for online submissions.
- Submissions received after the closing date will not be considered.
- You will need your unique reference from your consultation pack to submit your online questionnaire. Without this, you will not be able to submit an online response.

**If you have not received a questionnaire, please contact us on 020 8356 8877 and a consultation pack will be sent out to you. Consultation packs will only be provided upon provision of proof of residency. The Council will only accept the following proofs:**

- Driving licence
- Council tax statement
- Utility bill dated in last three months
- Signed tenancy agreement
- Bank statement (current or savings account) dated in last 3 months
- Solicitor's letter confirming completion (new residents only)
- Rent book from Council or housing trust.

**You can also provide your feedback online via the Council website at [hackney.gov.uk/parking-zone-consultations](https://hackney.gov.uk/parking-zone-consultations). Please contact us to receive your unique reference number for this.**

The deadline for this consultation is **Monday 28 August 2023**. All consultation responses, both online and via post, must be received by the Council by **Monday 28 August 2023**. Anything received after this date **will not** be considered.

If you have any comments on the proposed changes, please let us know what these are in the comments section online or in the enclosed questionnaire.

For further information on the consultation please contact Parking Services on **020 8356 8877** or at **[consultparking@hackney.gov.uk](mailto:consultparking@hackney.gov.uk)**. Alternatively you can visit **[hackney.gov.uk/parking](https://hackney.gov.uk/parking)**

## What happens next?

### Consultation closes

**Date: Monday 28 August 2023**

Closing date of consultation and the deadline for responses to be received by the Council.

**We will not accept any responses received after this date.**

### Consultation results

**Date: November 2023**

Consultation results will be made available to residents and businesses. A summary consultation pack detailing the results will be sent to all residents and businesses in the area by post and will also be available on the Hackney website.

If you have any questions regarding the consultation please contact us through the Hackney Service Centre on **020 8356 8877** or email: **[consultparking@hackney.gov.uk](mailto:consultparking@hackney.gov.uk)**



## Frequently asked questions

### Are PZs just a money making scheme for the Council?

No. By law revenue generated from PZs must be invested back into transport related improvements such as concessionary fares, meeting costs relating to the provision or operation of, or of facilities for, public passenger transport services. Hackney Council uses any surplus from its Parking account to contribute towards its charge for the London-wide Freedom Pass scheme and improvements to transport infrastructure.

### How do you decide upon the design changes to the zone?

Prior to the start of consultation, we analyse the permit occupancy, Penalty Charge Notice (PCN) issue rates, pay and display revenue data and parking stress survey data on a street by street basis.

Throughout the six week consultation we receive feedback in the form of questionnaires, telephone queries, emails and letters. All feedback is taken into consideration in the formulation of final design changes. Every attempt is made to balance the needs of all service users.

### Can I submit more than one consultation response?

Only one consultation response will be accepted per household. The Council can also only accept original copies of the consultation questionnaire. We will not accept any photocopied responses. Please ensure you read the changes outlined above regarding consultation feedback acceptance.

### What if I live on an estate?

Any Council housing estates in the area which have their own parking regulations in place would not be impacted by the introduction of a parking zone as they are independent. Estate residents would, however, be entitled to purchase an on-street permit if their address is not designated as car-free. As an estate resident you are still entitled to have your say on the operational hours of the zone and proposed parking design.

### What if I live on a private road?

If you live on a private road which falls within the consultation area, your road will still be included in the consultation. Although your road will remain free of controls, you will still be entitled to have your say. If you would like your road to form part of the existing zone please let us know in the comments box of the enclosed questionnaire.

### What if I live on a Car Free Property?

A Car Free Property will be designated under a car free restriction in a legal planning agreement, and should be included in your lease or deeds. If you live in a Car Free Property you can still have your say on the introduction of parking controls but you are not entitled to purchase a parking permit. You are, however, allowed to purchase visitor vouchers for your visitors.

If you want to apply for visitor vouchers or you are not sure if you live in a car free property please call us on **020 8356 8877**.

## What if I own a motorcycle?

Motorcycles can be parked free of charge in all bays within a PZ where residents and businesses can park (this excludes Zone B where parking for motorcycles are restricted to motorcycle bays only), except for in pay and display bays.

Motorcycles should be parked at a right angle to the kerb and if possible, at the end of the parking bay. You should use dedicated motorcycle bays if available, rather than resident permit bays.

The Council is looking to introduce a new motorcycle policy in December 2023. Motorcyclists will be required to hold a valid permit and visitors to the borough will be required to pay for their parking session. Please visit [hackney.gov.uk/motorcycleparking](https://hackney.gov.uk/motorcycleparking) for further information.

## Where can I load/unload if I receive deliveries?

Active loading and unloading can take place on all single and double yellow lines where there are no loading restrictions as well as within parking bays. For any specific requests, such as removals, you can request a dispensation or a bay suspension. Please visit our website at [hackney.gov.uk/parking](https://hackney.gov.uk/parking) for more information.

## What if I have a Blue Badge or a Companion Badge?

Blue Badge holders are eligible to park in all shared use bays (pay and display and permit) and pay and display only bays for an unlimited amount of time and on single and double yellow lines for a maximum of three hours, provided there are no loading restrictions in place and that the vehicle is not causing an obstruction. Blue Badge holders may also use any disabled bay.

Companion badge holders can park in the same bays as Blue Badge holders, but have the added advantage of being able to park in resident and permit parking bays within their home parking zone. For more information on Companion Badges please visit [hackney.gov.uk/companion-badge](https://hackney.gov.uk/companion-badge)

## How can I apply for a personalised permit bay for disabled drivers?

If you are a Blue Badge holder, and your mobility impairment makes it difficult for you to walk short distances, but you do not have access to off-street parking, you may be able to get a personalised permit bay installed outside your home or in a residential car park managed by the Council's parking services.

If you have a valid Blue Badge and want to apply for a personalised permit bay, you will need to apply for a free companion badge or an estate parking permit if you live on an estate. This will be linked to the one vehicle entitled to park in the personalised permit bay.

A personalised permit bay can only be used by the vehicle that has been registered to the bay. Only one vehicle can be registered to each bay. No other Blue Badge holders are permitted to park within the bay. No other vehicles displaying the Blue Badge belonging to the registered owner of the personalised permit bay are permitted to park within the bay, as the bay is associated with a vehicle and not the Blue Badge.

For advice about disabled bays, please email [disabledparking@hackney.gov.uk](mailto:disabledparking@hackney.gov.uk), call **020 8356 8328** or visit the website for more information [hackney.gov.uk/parking-bays-for-disabled-drivers](https://hackney.gov.uk/parking-bays-for-disabled-drivers)

## Do you consider road safety?

When reviewing parking restrictions, we take into account the safety of all road users including pedestrians, cyclists and motorists. We install either single or double yellow lines (no waiting at any time) to help prevent unsafe parking and facilitate the smooth flow of traffic.

Any design changes are made in consultation with the Emergency Services (Ambulance, Fire Service and the Police) to ensure that there is sufficient road width to allow for the safe passage of emergency vehicles.

All design changes conform to the design standards recommended by the Department for Transport (DfT). The yellow lines in the existing design have been placed for safety or access reasons and would be unlikely to change. Examples of these are:


- Junction protection – double yellow lines placed around the edges of road junctions to ensure visibility for drivers, cyclists, and pedestrians, and to allow space for wheelchair and pram users to safely cross
- Double yellow lines painted across access points to private property and housing estates, so that we can remove any obstructing vehicles
- Yellow lines are painted along narrow roads to improve access or provide a passing point for vehicles.

## How will you use my personal information?

Hackney Council is a Data Controller under the General Data Protection Regulation (GDPR). We hold the information given to us for the specific purpose of processing and managing parking consultations only. Under the GDPR any information you provide may be disclosed to other organisations in order for this local authority to perform its duty to protect public funds it administers, and to this end we may use the information you have provided for prevention and detection of fraud. We may also share this information with other bodies responsible for auditing or administering public funds for these purposes

You can read more information about this, and also about your Data Protection rights in line with the provisions of the General Data Protection Regulation and Data Protection Act 2018 by going to <https://www.hackney.gov.uk/privacy>. This includes how to contact the Data Protection Officer, how long your information is held, and how we process your personal information. Printed copies of the Council's Privacy Notices can be provided on request.

## More information

 For more information about the cost of permits and visitor vouchers please refer to our website [hackney.gov.uk/parking](https://www.hackney.gov.uk/parking) or call Parking Services on **020 8356 8877**.

## **Accessibility statement**

If you require this document in a different format, please email **[consultparking@hackney.gov.uk](mailto:consultparking@hackney.gov.uk)**

We will consider your request and get back to you in the next five working days.