



Zone U Review

Consultation Outcome

Why have I received this summary booklet?

Parking Services consulted residents and businesses in the area between July and August 2021 to see whether the existing parking controls still suited local needs.

We would like to thank all those people who returned their questionnaire and provided feedback during the consultation. Your views are important to us and have helped shape the future of parking in your area.

We are pleased to announce that the consultation feedback has been reviewed and the final design has been approved by the Council. We will commence signage works in the area to implement these changes pending statutory consultation.

This booklet provides a summary of the consultation results, final design of the parking restrictions for your area and dates of when the restrictions are likely to be implemented.

To view the full consultation results you can:

- Download a copy of the report from our website: hackney.gov.uk/parking-hys
- Email consultparking@hackney.gov.uk
- Or call **020 8356 8877**

Parking zone design changes

During the public consultation we sought your views on:

- The operational hours of parking controls in your zone
- Proposed design changes

Response Rate

Consultation packs were delivered to 5367 households and businesses in the Zone U area. In total, 349 valid responses were received from addresses in the consultation area which equates to a response rate of 7%. This is within the average response rate for a standard review consultation which is between 6-7%.

Consultation Feedback

Operational Hours

As part of the consultation, we asked for your views on the current operational hours for your zone to ensure that they still meet your needs. Residents and businesses were given four options on the hours of operation which included:

- Option 1: Monday to Saturday 8.30 am to 6.30 pm (current hours of operation)
- Option 2: Monday to Friday 8.30 am to 6.30 pm
- Option 3: Monday to Friday 7.00 am to 11.00 am
- Option 4: Monday to Friday 10.00 am to 12 pm (noon)

96% of respondents provided feedback to this question, with mixed support for both long and short hours of operation. Overall, most respondents (42%) supported a reduction of hours to **Monday to Friday 10.00am - 12.00 (noon)**, whilst 30% of respondents were in favour of the operational hours of **Monday to Saturday 8.30am to 6.30pm (current hours)**.

Hours of Operation	Response	Percentage
Option 1: Monday to Saturday, 8:30am to 6:30pm (current hours of operation)	99	30%
Option 2: Monday to Friday, 8:30am to 6:30pm	62	18%
Option 3: Monday to Friday, 7:00am to 11:00am	34	10%
Option 4: Monday to Friday 10:00am to 12:00 (noon)	139	42%
	334	100%

Although the majority of the feedback indicates support for a reduction in operational hours, roads in the southern section of Zone U, from Mount Pleasant Lane extending down to Lea Bridge Road supported longer operational hours.

Based on the feedback received, Parking Services have recommended a split zone with the retention of the existing operational hours of **Monday to Saturday 8.30am to 6.30pm** in the southern section which includes the following roads:

Alcester Crescent	Dudlington Road	Prout Road
Casimir Road	Gunton Road	Riverside Close
Cleveleys Road	Mount Pleasant Hill	Southwold Road
Comberton Road	Mount Pleasant Lane (between Upper Clapton Road & Mount Pleasant Hill)	Theydon Road (between Mount Pleasant Hill & Southwood Road)
Detmold Road	Munford Road	Woodmill Road

The northern section of Zone U, extending from Mount Pleasant Lane to Holmleigh View will adopt the shorter hours of **Monday to Friday 10.00am to 12.00 (noon)** as there was a majority support for shorter hours of operation in this area. This includes the following roads:

Bakers Hill	Jessam Avenue	Springfield
Big Hill	Knightland Road	Springfield Gardens
Harrington Hill	Leaside Road	Warwick Grove
Hawkwood Mount	Muston Road	Mount Pleasant Lane (between Mount Pleasant Hill & Big Hill)
Holmbury View	Sachs Road	Theydon Road (between Mount Pleasant Hill & Leaside Road)

There are roads in both the northern and southern sections of Zone U which do not support the operational hours they will be assigned to. However, to ensure that a logical boundary is created and maintained within the zone, a decision was made to include those roads within their respective sections. The recommended hours of operation for each section reflects the differing needs of the residents and businesses within these areas.

There are no changes being made to estate controls within the northern and southern section of Zone U. All estates will retain their existing hours of control.

Despite the different hours within the zone, residents in the northern and southern section can still travel within the zone and park in each section. The change in the operational hours within their section will not have an impact on parking around the zone. All permits and vouchers will still be applicable in both sections.

Parking Design Changes

As Zone U was originally introduced in 2018, followed by the introduction of controls in the displacement area in 2019, minimal design changes were proposed for the zone. The Council asked residents and businesses if the current design of the zone continued to meet their needs and requested feedback on four proposed design changes.

Overall, 63 % of the respondents who answered this question were happy with the existing design of their parking zone.

The table below indicates the level of support from each street for the current parking design of the zone. Sections highlighted in green show those streets where the majority of respondents supported the existing parking design. Sections highlighted in yellow show those streets where the support was evenly split in terms of support for existing parking design. Sections not highlighted show those streets where respondents did not support the existing parking design.

Road Name	Total Response		Response %	
	Yes	No	Yes	No
ALCESTER CRESCENT	3	1	75 %	25 %
ALDEBURGH CLOSE	1	0	100 %	0 %
BAKERS HILL	1	3	25 %	75 %
BIG HILL	1	1	50 %	50 %
BROADVIEW PLACE	0	1	0 %	100 %
CASIMIR ROAD	11	2	85 %	15 %
CLEVELEYS ROAD	14	2	88 %	13 %
DENNINGTON CLOSE	1	0	100 %	0 %
DETMOLD ROAD	2	1	67 %	33 %
DUDLINGTON ROAD	2	2	50 %	50 %
GROSVENOR WAY	3	1	75 %	25 %
GUNTON ROAD	7	1	88 %	13 %
HALESWORTH CLOSE	2	0	100 %	0 %
HARLESTON CLOSE	0	1	0 %	100 %
HARRINGTON HILL	7	2	78 %	22 %
HARRY ZEITAL WAY	6	3	67 %	33 %
HAWKWOOD MOUNT	1	1	50 %	50 %
HOLMBURY VIEW	3	2	60 %	40 %
JESSAM AVENUE	6	6	50 %	50 %
KNIGHTLAND ROAD	8	2	80 %	20 %
LEA BRIDGE ROAD	1	0	100 %	0 %
LEASIDE ROAD	2	4	33 %	67 %

MORESBY ROAD	11	8	58 %	42 %
MORETON CLOSE	2	0	100 %	0 %
MOUNT PLEASANT HILL	2	0	100 %	0 %
MOUNT PLEASANT LANE	13	7	65 %	35 %
MUNDFORD ROAD	1	0	100 %	0 %
MUSTON ROAD	1	0	100 %	0 %
PROUT ROAD	2	0	100 %	0 %
RIVERSIDE CLOSE	3	2	60 %	40 %
SACH ROAD	8	2	80 %	20 %
SOUTHWOLD ROAD	6	11	35 %	65 %
SPRINGFIELD	12	10	55 %	45 %
SPRINGFIELD GARDENS	6	9	40 %	60 %
THEYDON ROAD	4	5	44 %	56 %
UPPER CLAPTON ROAD	6	5	55 %	45 %
WARWICK GROVE	13	12	52 %	48 %
WOODMILL ROAD	11	2	85 %	15 %
Grand Total	183	109	63%	37%

Residents and businesses had the opportunity to express their feedback and provide comments in the consultation questionnaire. Parking Services have reviewed and taken into account all design related comments submitted by residents and businesses and where feasible will explore individual requests.

Parking Services requested feedback on specific bay changes on some roads within the parking zone. The proposals highlighted in green in the table below received majority support and will be implemented. The proposal on Springfield which did not receive majority support, will also be implemented due to the Council's need to improve road safety within the location.

The table below outlines the design proposals which will be implemented as a result of feedback received from residents and businesses in Zone U.

ID	Street Location	Proposal	Yes	No
1	Casimir Road, opposite numbers 39 to 43	Replace 20 metres of double yellow lines with a permit bay	81%	15%
2	Springfield, parking space outside number 22	Replace a section of the permit bay with double yellow lines	42%	58%
3	Springfield Gardens, parking spaces opposite numbers 1 to 17	Change permit bays to cashless 4 hour maximum stay chargeable/ permit bay	71%	29%
4	Theydon Road, existing shared use bay outside 6 Urban Hive	Extend the existing shared use parking bay by 12 metres	88%	12%

What happens next?

April 2022

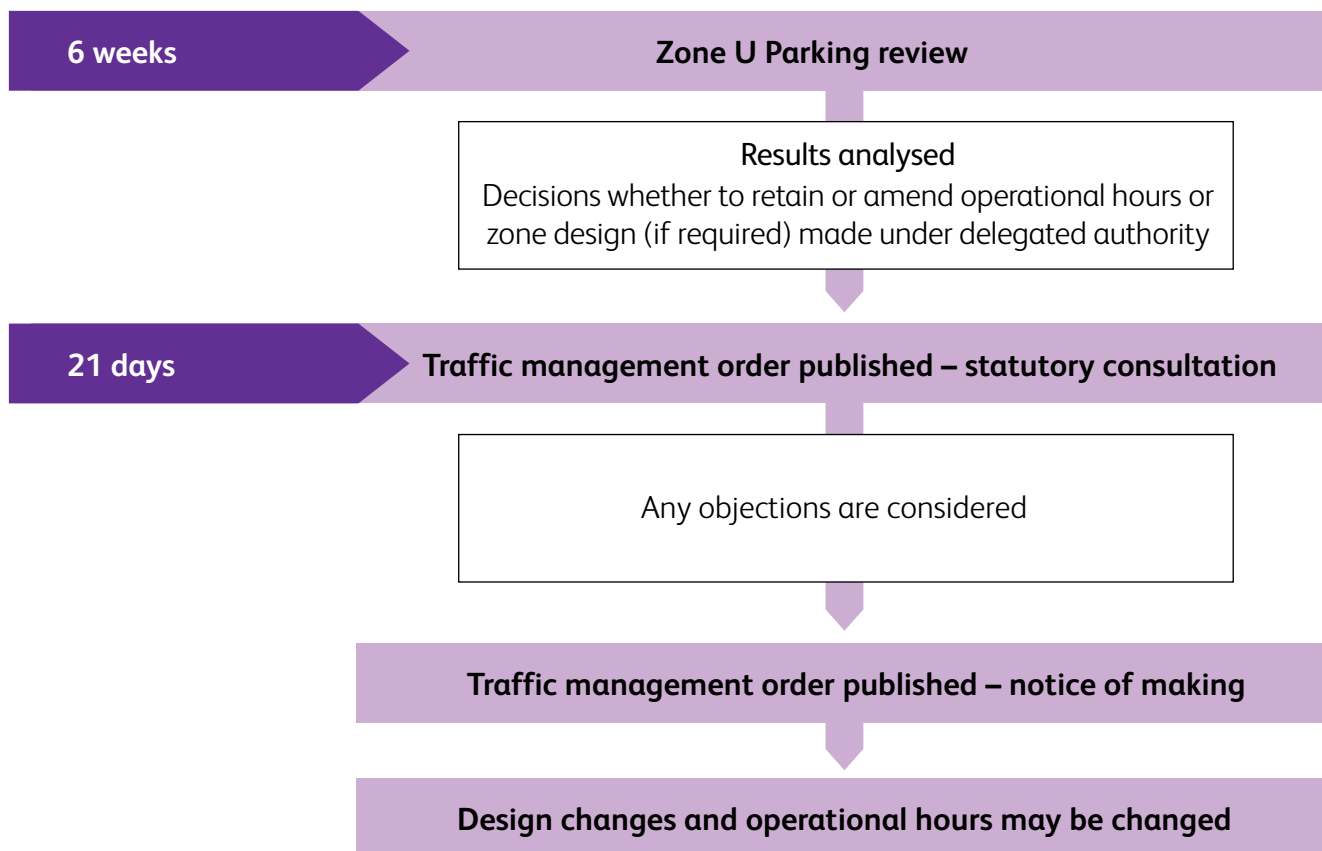
Statutory Consultation

Now that the public consultation has been completed and recommendations have been approved, the Council is required to carry out a statutory consultation where a Traffic Management Order notice is advertised in the Hackney Citizen. The public then has a period of 21 days to make any comments on the proposals made.

The statutory consultation process allows any member of the public to formally declare their representations on the changes proposed. All representations received will be considered by the Council which provides formal responses within a decision audit report, detailing the objections and recommendations on whether these objections will be upheld or not. The report is then approved by the Strategic Director - Sustainability and Public Realm prior to the recommendations being implemented.

The proposed Traffic Management Order will be advertised in the Hackney Citizen on **25 March 2022**.

All feedback will need to be received by the Council by **Friday 15 April 2022**. Any feedback received after this date will not be considered. Please check the Hackney Traffweb consultation page <https://www.hackneytraffweb.co.uk/main.html>, Hackney Gazette and on street notices for further information.



May/June 2022

Parking Restrictions Implemented

Pending statutory consultation, lining and sign changes in the area will take place in May/June 2022. During this time, we will organise suspensions in order to carry out the works. Parking suspension signs will be erected on site to inform you of the dates of the design changes.

Please be advised that any vehicle parked within the bays whilst the signs are being changed will not be enforced until the start of the next day.

Frequently asked questions

Will the cost of the permits change as a result of the hours reducing?

The cost of a permit is not dependent on the hours of operation in an individual zone. Parking permit prices are based on the CO2 emissions of vehicles as opposed to the operational hours of a zone. The reduction in the hours of operation in the northern section of Zone U does not have any impact on permit prices. All permit prices will therefore remain unchanged based on the differing hours of the zone.

The cost of parking permits in Hackney has now changed. Please see the table below for the new prices as of 6th April 2021.

Resident permit prices, using emission-based charging (CO2) 2021-22		3months	6months	12 months
1	No local emissions	£10.00	£10.00	£10.00
2	Up to 120 g/km	£27.00	£39.50	£62.50
	Price including diesel supplement	£64.50	£114.50	£212.50
3	121 - 185 g/km, or under 1200cc*	£44.00	£68.50	£115.00
	Price including diesel supplement	£81.50	£143.50	£265.00
4	186 - 225 g/km, or 1200-2000cc*	£61.00	£97.50	£167.00
	Price including diesel supplement	£98.50	£172.50	£317.00
5	226 g/km +, or 2001cc*+	£78.00	£127.00	£219.00
	Price including diesel supplement	£115.50	£202.00	£369.00

The diesel supplement will be £150 per year, and will be prorated for 3 and 6 month permits.

*Where no information is held on a vehicle's CO2 emissions, permit price will be calculated on engine size. Information on CO2 emissions for all UK vehicles can be accessed on the government website: <https://www.gov.uk/co2-and-vehicle-tax-tools>

For information about the cost of permits and visitor vouchers please refer to our website hackney.gov.uk/parking or call Hackney Parking Services on **020 8356 8877**.

What do I do with my full day visitor vouchers?

If residents in the northern section of Zone U have any books of full unused undamaged one day visitor vouchers and would like to return these, Parking Services will replace these for a book of 2hr vouchers free of charge. Please return these vouchers, along with a cover letter containing your name and address to:

PERMITS AND VOUCHER APPLICATIONS
PO BOX 75935
LONDON
E5 5FA

All requests have to meet the above criteria and be received no later than **30 September 2022**.

Please note that your all day vouchers will still be valid in the zone where the longer hours are being maintained.

Where can I load and unload if I receive deliveries?

Active loading and unloading can take place on all single and double yellow lines where there are no loading restrictions and also in parking bays. For any specific requests, such as removals, you can request a dispensation or a bay suspension.

Please visit our website for more information hackney.gov.uk/parking.

How can I apply for a disabled bay?

If you are a Blue Badge holder, and your mobility impairment makes it difficult for you to walk short distances, but you do not have access to off-street parking, you may be able to get a disabled parking bay installed outside your home or in a residential car park managed by the Council's parking services.

If you have a valid Blue Badge and want to apply for a personalised permit bay, you will need to apply for a free Companion badge or an estate parking permit if you live within an estate. This will be linked to the vehicle entitled to park in the personalised permit bay.

A personalised permit bay can only be used by the vehicle that has been registered to the bay. Only one vehicle can be registered to each bay. Other Blue Badge holders are not permitted to park within the bay.

No other vehicles displaying the Blue Badge belonging to the registered owner of the bay are permitted to park within the personalised permit bay as the bay is associated with a vehicle and not the Blue Badge.

For advice about disabled bays, please email disabledparking@hackney.gov.uk or call **020 8356 8328**.

What if I have a Blue Badge or a Companion Badge?

Blue Badge holders are eligible to park in all shared use bays (pay and display and permit) and pay and display only bays for an unlimited amount of time and for a maximum of three hours on single and double yellow lines, providing there are no loading restrictions in place and that the vehicle is not causing an obstruction. Blue Badge holders can also use non personalised disabled bays.

Companion badge holders have the advantage of being able to park in resident and permit parking bays within their home parking zone. For more information on Companion Badges please visit hackney.gov.uk/companion-badge

Type of parking bay	Permit, voucher or ticket required
General Permit parking bay	Resident or business parking permit
	Resident or business visitor voucher
Shared Use parking bay	Resident or business parking permit
	Resident or business visitor voucher
	Pay & display ticket
Resident parking bay	Resident parking permit
Business parking bay	Business parking permit

What if I own a motorcycle?

Motorcycles may be parked free of charge in all bays within a parking zone where residents and businesses can park (this excludes Zone B where parking for motorcycles are restricted to motorcycle bays only), except for in pay and display bays.

Motorcycles should be parked at a right angle to the kerb and if possible, at the end of the parking bay. You should use dedicated motorcycle bays if available, rather than resident permit bays.

The Council will be looking into changing the current motorcycle parking policy in the near future. Once the new policy is introduced, motorcyclists will be required to hold a valid permit and visitors to the borough will be required to pay for their parking session, subject to a statutory consultation. Please visit hackney.gov.uk/motorcycleparking for further information.


What if I live on a Car Free Property?

A Car Free Property will be designated under a car free restriction in a planning legal agreement, and should be included in your lease or deeds. If you live on a Car Free Property you will not be eligible to purchase a parking permit. However, you are eligible to purchase visitor vouchers for your visitors.

Please ensure that you check the car free status of your property before applying for a permit. Information regarding the car free status of your property can be found in your lease or deeds.

If you want to apply for a permit and are not sure if you live in one of these areas please call us on **020 8356 8877**.

More information

 For more information about the consultation results, when the works are planned to take place or any other parking related enquiries please:

Visit our website: hackney.gov.uk/parking-hys

Email: consultparking@hackney.gov.uk

Call: **020 8356 8877**

If you would like to find out what this document says please tick the appropriate box, put your name, address and phone number at the bottom of this page and return it to the address below.

Bengali

এই দলিলে কি লেখা আছে সে সম্পর্কে যদি আপনি জানতে চান তাহলে অনুগ্রহ করে উপযুক্ত বাক্সে টিক দিন, এই পাতার নীচে আপনার নাম, ঠিকানা ও ফোন নম্বর লিখুন এবং এটি নীচের ঠিকানায় ফেরত পাঠান।

Somali

Haddii aad jeclaan lahayd in aad ogaato waxa dokumeentigani sheegayo fadlan calaamadi godka ku haboon, ku qor magacaaga, cinwaanka iyo telefoon lambarkaaga boggan dhankiisa hoose ka dibna ku celi cinwaanka hoose.

French

Si vous désirez connaître le contenu de ce document, veuillez cocher la case appropriée et indiquer votre nom, adresse et numéro de téléphone au bas de cette page et la renvoyer à l'adresse indiquée ci-dessous.

Spanish

Si desea saber de lo que trata este documento, marque la casilla correspondiente, escriba su nombre, dirección y número de teléfono al final de esta página y envíela a la siguiente dirección.

Kurdish

Ger hun dixwazin bizanibin ku ev dokument çî dibêje, ji kerema xwe qutîka minasib îşaret bikin, nav, navnîşan û hejmara telefona xwe li jêrê rûpel binivîsin û wê ji navnîşana jêrîn re bişînin.

Turkish

Bu dökümanda ne anlatıldığını öğrenmek istiyorsanız, lütfen uygun kutuyu işaretleyerek, adınızı, adresinizi ve telefon numaranızı bu sayfanın alt kısmına yazıp, aşağıdaki adrese gönderin.

Polish

Jeśli chcesz dowiedzieć się, jaka jest treść tego dokumentu, zaznacz odpowiednie pole, wpisz swoje nazwisko, adres i nr telefonu w dolnej części niniejszej strony i przeslij na poniższy adres.

Vietnamese

Nếu bạn muốn biết tài liệu này nói gì hãy đánh dấu vào hộp thích hợp, điền tên, địa chỉ và số điện thoại của bạn vào cuối trang này và gửi lại theo địa chỉ dưới đây.

Urdu

اگر آپ یہ جاننا چاہتے ہیں کہ دستاویز میں کیا لکھا ہے تو ازراہ کرم مناسب باکس میں صحیح کا نشان لگائیے اور اپنا نام، پتہ اور فون نمبر اس صفحہ کے نیچے لکھئے اور اسے نیچے دیئے گئے پتہ پر واپس بھیج دیجئے۔

Chinese

如果你想知道這分文件的詳細內容，請在方框內打鉤，在本頁下面寫下你的名字、地址和電話號碼並寄到下面的地址。

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