



Stage 2

Parking Design Consultation

Zone Y
(Stamford Hill East)



Parking consultation

Why I am being consulted?

Parking Services consulted you between December 2020 and February 2021 on the introduction of parking controls on your road and nearby roads in your area (Stage 1 consultation in Stamford Hill East & West). During the consultation all residents and businesses were sent a consultation pack and were given the opportunity to provide feedback on the introduction of parking controls.

As a result of the consultation and other factors such as parking stress, road safety, air quality, the need for a logical boundary and environmental impact of parking, the Council made the recommendation to introduce parking controls on the following public highway roads in Zone Y:

Ashtead Road	Belz Terrace	Castlewood Road	(Sections of) Clapton Common
Craven Walk	Egerton Road	Fairweather Road	Leabourne Road
Leadale Road	Lingwood Road	Moundfield Road	Olinda Road
Overlea Road	Ravensdale Road	Rookwood Road	Spring Hill
Timberwharf Road			

The following non-public roads, a combination of red routes and private roads will also be included in the new proposed zone but will not have parking controls.

(Sections of) Clapton Common	Priestley Close	Maple Close	Ravensdale Commercial Estate
Saw Mill Way	Stamford Hill	Tatton Crescent	Watermint Quay
Yizal Close			

Before the Council installs new parking restrictions, we want to ensure that the operational hours of the parking zone and the design of parking restrictions meet your needs. We are therefore conducting a Stage 2 design consultation to find out your views on the hours of operation and the proposed design including the type and location of different parking bays for your zone.

Operational hours

As your street will be joining a new Parking Zone (Zone Y) we would like to hear your views on your preferred hours of operation for the parking zone. You can express a preference on the enclosed consultation questionnaire.

The Council's policy is to standardise the hours of operation throughout its parking zones. Having similar operational hours in parking zones helps motorists understand the times of control in each area, creates less confusion and helps increase service efficiency as signs can be maintained more easily.

The majority of the parking zones in Hackney share similar characteristics. In residential areas, the operational hours are typically either Monday to Friday 8.30am to 6.30pm or Monday to Saturday 8.30am to 6.30pm. In areas where we have a night time economy, these may be extended to midnight. The hours of control prioritise local parking needs and reflect the characteristics of the area to protect local parking needs.

In areas where commuter parking is the cause of parking stress, shorter hours have been implemented to prevent this. Shorter hours also assist with deterring displacement parking from nearby zones.

Parking Services have proposed four sets of standardised hours for residents and businesses in Zone Y:

- **Monday–Friday, 10.00am–12.00pm (noon)**
- **Monday–Friday, 7.00am–11.00am**
- **Monday–Friday, 8.30am–6.30pm**
- **Monday–Saturday, 8.30am–6.30pm**

These standardised hours are in place in various parking zones within the borough. If residents and businesses would like to propose different operational hours to the ones already proposed, you must ensure that you state this within the additional comments section as part of your consultation response so that it can be taken into account during the analysis stage.

The decision on the operational hours will be based on a number of factors alongside the consultation feedback. This includes road safety, traffic flow, supply and demand for parking and the environmental impact parking has on the area. In the absence of a clear majority for the proposed hours from the consultation, the Council will also take into consideration the Stage 1 technical assessment of the parking stress in the area to determine the most appropriate hours of operations for the PZ.

Please note that parking permit prices are based on the CO2 emissions of vehicles as opposed to the operational hours of a zone. This means that regardless of how long or short the final operational hours for Zone Y are, this will have no effect on the price of your parking permit.

The final operational hours recommended for Zone Y will affect all road users, cyclists, pedestrians and motorists – it is therefore vital we get everyone's opinion even if you do not drive a car, van or motorcycle.

Parking design

The Stage 2 design consultation assists us in determining the parking design (the layout and position of parking bays) of a parking zone. The process involves allocating spaces according to demand and need. It takes into account the impact of parking controls on the local resident and business community and other regeneration factors which support the sustainability of the local area.

In a parking zone (PZ) all kerbside space is controlled either by yellow lines or by parking places. PZs help the Council to prioritise parking spaces according to need. The most common example is providing resident-only parking to protect local residents' parking needs from the non-local parking demands of commuters and visitors. This makes it easier for residents to park conveniently and as close as possible to their homes.

Parking bays are also allocated for different users, including local residents, businesses and Pay and Display parking for visitors – see table below.

Where can I park with my permit?	Type of parking bay
Resident permit holders	Resident parking bays
	General permit bays
	Shared used bays (Pay and Display and permit holders)
Business permit holders	General permit bays
	Shared used bays (Pay and Display and permit holders)
	Business permit bays
Pay and Display ticket holders	Pay and Display bays
	Shared used bays (Pay and Display and permit holders)

As part of the Stage 2 design consultation, a user-friendly map showing a proposed design (the layout and position of parking bays) for Zone Y has been provided. Parking bays have been provisionally located where the road is safe and wide enough to do so; the type of bays are reflective of the needs of the users of each road. In all other areas we would install double yellow lines (no waiting loading restrictions) to improve road safety, traffic flow, and provide protection for accesses such as to estates. Double yellow lines would also be installed across all private driveways in the area and as junction protection measures.

Disabled bays

As part of the design process, all disabled bays in Zone Y are audited to ensure that they are still required by the registered user. All disabled bays already confirmed as being in use and required have been incorporated into the proposed design for Zone Y. In addition as part of the design process, we also assess the level of general use disabled bays in the zone and propose additional bays close to shops and other amenities in the area where necessary.

Our consultation process

Our consultation process is designed to ensure that residents and businesses are given the opportunity to have their say on proposals that affect their area. Due to a combination of a religious festivity and the ongoing coronavirus pandemic, our consultation has been extended to run for an eight week period and will follow the policies and procedures set out in our Parking and Enforcement Plan. For more information, please visit:

 hackney.gov.uk/pep

To ensure that the consultation is a fair and a meaningful exercise, we follow the following principles:

1. Consultation takes place at a time when proposals are still at a formative stage
2. Sufficient reasons are given for any proposals to permit intelligent consideration and response
3. Adequate time is given for consideration and response; and
4. The consultation is conscientiously taken into account when finalising the decision.

It is important to note that this consultation is not a referendum. Your feedback is extremely important in informing the Council's decision, however this is only one of the factors considered alongside other key considerations such as parking pressure, road safety, traffic flow and air quality, which are equally considered by the Council in reaching a decision.

How do we make a decision?

The feedback we receive regarding the design of parking controls from residents and businesses will be analysed and considered on a street by street basis. We may make design changes based on the feedback received if it is feasible to do so.

The Stage 2 consultation will also allow residents and businesses in Zone Y to provide feedback on the operational hours they would prefer for their zone.

Along with consultation feedback, the Council will take into consideration other factors such as road safety, traffic flow, supply and demand for parking, and the environmental impact of parking before confirming a final set of operational hours and a final design. In the past this has led to parking zones being divided into sections with differing operational hours.

The Council by law has a duty to ensure its traffic management duties are adhered to and considered before public opinion.

All decisions will be detailed in a Delegated Report and will be available to the public.

Who is included in this consultation?

Every resident and business within Zone Y has the opportunity to have their say during this consultation.

During the consultation, we are seeking your views on;

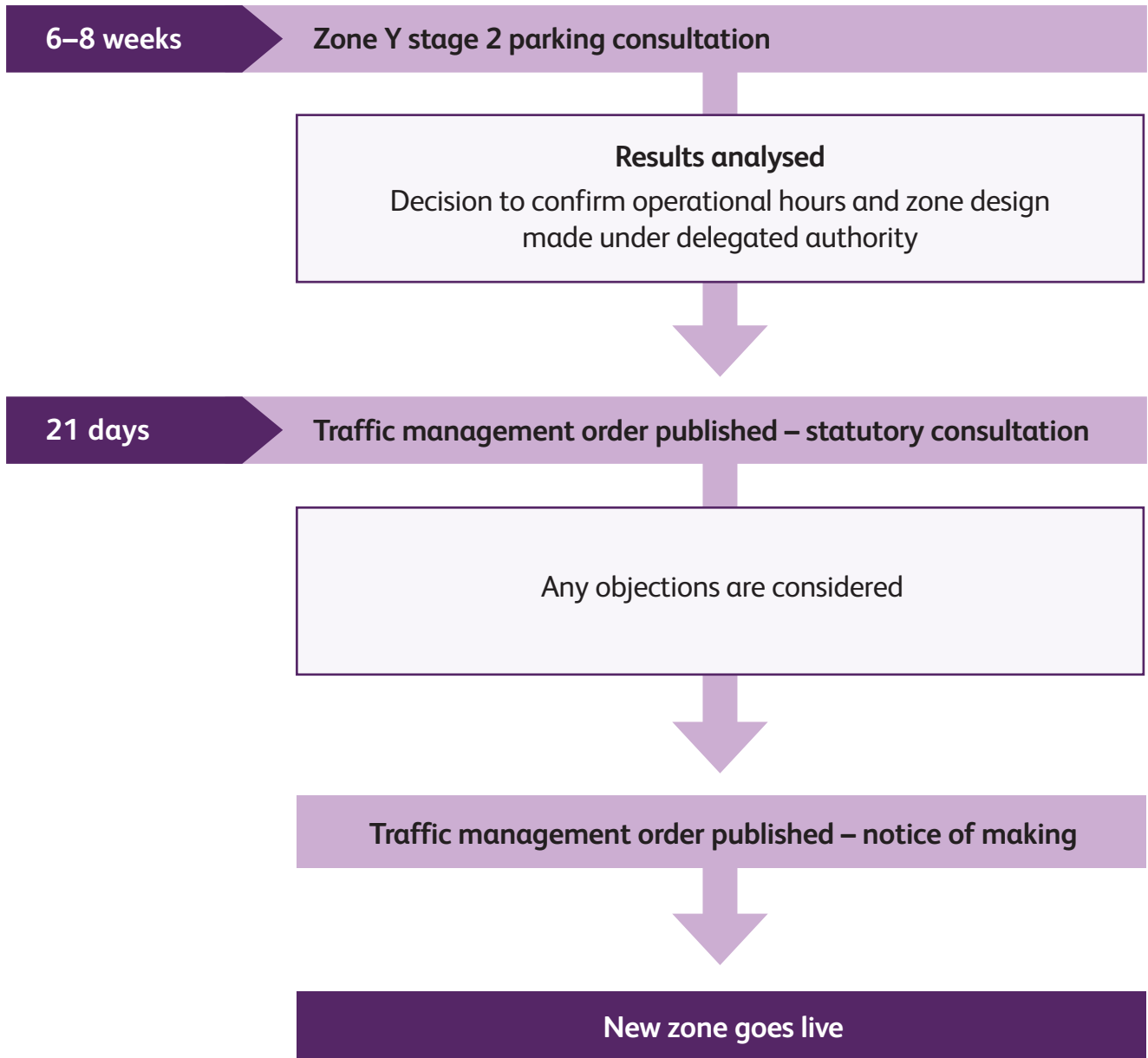
- Operational hours for Zone Y
- Proposed parking design for Zone Y

Stage 2 consultation process

Informal consultation

As stated above, Stage 2 parking design consultations allowed the Council to work with residents and businesses to determine the operational hours and parking design for the new parking zone. A consultation pack including a questionnaire is sent to all residents and businesses in the area.

We would like to hear from you, even if you do not drive or own a vehicle, as parking may affect you as a pedestrian or cyclist and the people who visit you.



Statutory consultation

Once the public consultation has been completed and recommendations approved, the Council is then obliged to carry out a statutory consultation. This process requires the Council to advertise a Traffic Management Order notice in the local press for a period of 21 days.

The statutory consultation process allows any member of the public to formally declare their representations on the changes proposed. All representations received will be considered by the Council which provides formal responses within a decision audit report, detailing the objections and recommendations on whether these objections will be upheld or not. The report is then approved by the Director of Public Realm prior to the recommendations being implemented.

How can I have my say?

The easiest way to have your say is by visiting the website:

 hackney.gov.uk/parking-zone-consultations

and submitting an online questionnaire. Alternatively, you can complete the attached questionnaire and return it using the **Freepost** envelope enclosed by **Monday 22 November 2021**.

Please note that our policy on consultation feedback acceptance has changed. We have reviewed our processes to ensure all residents and businesses within a consultation area can express their views on parking related matters that may impact them. The changes will ensure consultation feedback is reflective of the parking needs of the zone and allow the Council to make recommendations based on genuine feedback.

The changes in our policy are as follows:

- One questionnaire per household may be submitted, either by returning the paper form, or by submitting an online response. If more than one response is received from the same household, only the first response will be considered.
- Properties registered as a House of Multiple Occupation (HMO) will receive one consultation per household, as defined by the unique property reference number.
- Photocopies or bulk/multiple submissions will not be accepted.
- Submissions without a full name, full address and signed declaration will not be accepted.
- Email addresses are compulsory for online submissions.
- Submissions received after the closing date will not be considered.
- You will need your unique reference from your consultation pack to submit your online questionnaire. Without this, you will not be able to submit an online response.

If you have not received a questionnaire with a unique reference number, please contact us on 020 8356 8877 and a consultation pack will be sent out to you. Consultation packs will only be provided upon provision of proof of residency.

The Council will only accept the following proofs:

- Driving licence
- Council tax statement
- Utility bill dated in last three months
- Signed tenancy agreement
- Bank statement (current or savings account) dated in last 3 months
- Solicitor's letter confirming completion (new residents only)
- Rent book from Council or housing trust.

The deadline for this consultation is **Monday 22 November 2021**. All consultation responses, both online and via post, must be received by the Council by **Monday 22 November 2021**. Anything received after this date will not be considered.

If you have any comments on the proposed changes, please let us know what these are in the comments section online or in the enclosed questionnaire.



For further information on the consultation please contact Parking Services on **020 8356 8877** or at **consultparking@hackney.gov.uk**
Alternatively you can visit **hackney.gov.uk/parking**

What happens next?

Drop in sessions

The Council will hold virtual drop-in sessions on the dates below.

- **Tuesday 2 November 2021, 2–3 pm**
- **Thursday 4 November 2021, 5–6pm**

Registration will be required for both drop-in sessions. Further information relating to the sessions and how to register are available on our website at:

 **hackney.gov.uk/parking-zone-consultations**

Residents and businesses can also request further information on the drop-in sessions by emailing the parking consultation team at:

 **consultparking@hackney.gov.uk**

If you would like to discuss the consultation proposals and you are not able to take part in the online drop-in sessions, call-in sessions will also be held for residents and businesses to discuss any questions in relation to the consultation.

These will take place on the following days:

- **Tuesday 2 November 2021, 4pm–5pm**
- **Thursday 4 November 2021, 6pm–7pm**

Details of the call-in session will be provided on our website. Therefore residents and businesses will need to ensure that they check our website nearer the time.

Consultation closing date

Date: **Monday 22 November 2021.**

Closing date of consultation and the deadline for responses to be received by the Council.

We will not accept any responses received after this date.

Consultation results

Date: **January 2022**

Consultation results will be made available to residents and businesses. A summary consultation pack detailing the results will be sent to all residents and businesses in the area by post and will also be available on the Hackney website.

 If you have any questions regarding the consultation please contact us through the Hackney Parking Services on **020 8356 8877** or email: **consultparking@hackney.gov.uk**

Frequently asked questions

Can I submit more than one consultation response?

Only one consultation response will be accepted per household. The Council can also only accept original copies of the consultation questionnaire. We will not accept any photocopied responses.

Please ensure you read the changes outlined above regarding consultation feedback acceptance.

What are the benefits of a parking zone?

A PZ provides many benefits for the surrounding community, including:

- It is easier for residents and their visitors to find parking spaces close to home.
- It is easier to park near shops, schools, and other amenities within the area with nearby 'Pay and Display' bays.
- Reduced traffic congestion and improved air quality due to less commuters and visitors seeking out free parking spaces.
- A safer road environment particularly for children, cyclists and pedestrians.
- With less dangerous parking and yellow lining at junctions visibility will improve and pavements will be clear for pedestrians.
- Improved access for emergency vehicles, able to maintain a safe 'running width' on narrow or busy roads and powers to act on vehicles blocking access to private property.
- Reduced crime levels; the presence and visibility of Civil Enforcement Officers patrolling the streets helps discourage car crime, vandalism and anti-social behaviour as well as dealing with untaxed and abandoned vehicles.
- A tidier, less cluttered street environment through the use of existing lamp posts for signs where possible and better maintenance of street furniture.

Will I have to buy a permit?

Yes, if you are a resident or business whose address falls within the PZ you would need to purchase either a resident or business permit to park in the PZ.


How much will a permit cost?

The way we charge for parking has been changing over the past three years as part of a drive to reduce pollution in the borough and will see parking permits charged according to CO2 emissions instead of engine size. This will mean cheaper parking permits for low emission vehicles and higher charges for the most polluting vehicles.

The cost of a permit is not dependent on the hours of operation in an individual zone. Please see the table below for the new prices as of 6 April 2020.

Resident permit prices, using emission-based charging (CO2) 2020–21				
Band		3 months	6 months	12 months
1	No local emissions	£10.00	£10.00	£10.00
2	Up to 120 g/km	£27.00	£39.00	£62.00
	Price including diesel supplement	£52.00	£89.50	£162.00
3	121–185 g/km, or under 1200cc*	£43.50	£68.00	£114.00
	Price including diesel supplement	£68.50	£118.00	£214.00
4	186–225 g/km, or 1200-2000cc*	£60.50	£97.00	£166.00
	Price including diesel supplement	£85.50	£147.00	£266.00
5	226 g/km +, or 2001cc*+	£77.50	£126.00	£217.50
	Price including diesel supplement	£102.50	£176.00	£317.50

The diesel supplement will be £100 per year, and will be prorated for 3 and 6 month permits.
 *Where no information is held on a vehicle's CO2 emissions, permit price will be calculated on engine size.
 Information on CO2 emissions for all UK vehicles can be accessed on the government website:
gov.uk/co2-and-vehicle-tax-tools

 For information about the cost of permits and visitor vouchers please refer to our website hackney.gov.uk/parking or call Hackney Parking Services on **020 8356 8877**.

What about visitor permits?

Residents are eligible to purchase visitor vouchers which allow visitors to park in any available resident permit, general permit (resident or business permits) or shared use (Pay and Display or permit) bay in the PZ.

Vouchers can be bought by residents who live in parking zones. You do not need to own a car to buy vouchers.

You can choose either e-vouchers (use immediately) or scratchcard vouchers, which will normally be delivered within four working days.

You only need to use a voucher during the operational hours of the PZ. There are two types of vouchers that can be purchased by residents:

- A book of 20, 2hr scratch cards at a cost of £23.50
- A book of 5, one day scratch cards at a cost of £20.50
- Each household can purchase a maximum of 40 books per calendar year (January to December), with a maximum of 10 books per calendar month.
For more information on this please visit hackney.gov.uk/visitor-vouchers or call **020 8356 8877**.

Are PZs just a money making scheme for the Council?

No. By law revenue generated from PZs must be invested back into transport related improvements such as concessionary fares, meeting costs relating to the provision or operation of, or of facilities for, public passenger transport services. Hackney Council uses any surplus from its Parking account to contribute towards its charge for the London-wide Freedom Pass scheme and improvements to transport infrastructure.

What if I live on an estate?

Any Council housing estates in the area which have their own parking regulations in place would not be impacted by the introduction of a parking zone as they are independent. Estate residents would, however, be entitled to purchase an on-street permit if their address is not designated as car free. As an estate resident you are still entitled to have your say on the operational hours of the zone and proposed parking design.

What if I live on a private road?

If you live on a private road which falls within the consultation area, your road will still be included in the consultation. Although your road will remain free of controls, you will still be entitled to have your say. If you would like your road to form part of the existing zone please let us know in the comments box of the enclosed questionnaire.

What if I live on a car free property?

A car free property will be designated under a car free restriction in a legal planning agreement, and should be included in your lease or deeds. If you live in a car free property you can still have your say on the introduction of parking controls but you are not entitled to purchase a parking permit. You are, however, allowed to purchase visitor vouchers for your visitors.

If you want to apply for visitor vouchers or you are not sure if you live in a car free property please call us on **020 8356 8877**.

What if I own a motorcycle?

Motorcycles can be parked free of charge in all bays within a PZ where residents and businesses can park (this excludes Zone B where parking for motorcycles are restricted to motorcycle bays only), except for in Pay and Display bays.

Motorcycles should be parked at a right angle to the kerb and if possible, at the end of the parking bay. You should use dedicated motorcycle bays if available, rather than resident permit bays.

From Spring 2022, the Council will be looking to change the current motorcycle policy. Motorcyclists will be required to hold a valid permit and visitors to the borough will be required to pay for their parking session, subject to a statutory consultation. For further information, please visit:



hackney.gov.uk/motorcycleparking

Where can I load/unload if I receive deliveries?

Active loading and unloading can take place on all single and double yellow lines where there are no loading restrictions as well as within parking bays. For any specific requests, such as removals, you can request a dispensation or a bay suspension. For more information, please visit:

 hackney.gov.uk/parking

What if I have a Blue Badge or a Companion Badge?

Blue Badge holders are eligible to park in all shared use bays (Pay and Display and permit) and Pay and Display only bays for an unlimited amount of time and on single and double yellow lines for a maximum of three hours, provided there are no loading restrictions in place and that the vehicle is not causing an obstruction. Blue Badge holders may also use any disabled bay.

Companion badge holders can park in the same bays as Blue Badge holders, but have the added advantage of being able to park in resident and permit parking bays within their home parking zone. For more information on Companion Badges please visit:

 hackney.gov.uk/companion-badge


How can I apply for a disabled bay?

If you are a Blue Badge holder, and your mobility impairment makes it difficult for you to walk short distances, but you do not have access to off-street parking, you may be able to get a disabled parking bay installed outside your home or in a residential car park managed by the Council's parking services.

If you have a valid Blue Badge and want to apply for a personalised disabled bay, you will need to apply for a free companion badge or an estate parking permit. This will be linked to the one vehicle entitled to park in the personalised disabled bay.

A personalised disabled bay can only be used by the vehicle that has been registered to the bay.

Only one vehicle can be registered to each bay. No other blue badge holders are permitted to park within the bay. No other vehicles displaying the Blue Badge belonging to the registered owner of the disabled bay are permitted to park within the personalised disabled bay, as the bay is associated with a vehicle and not the Blue Badge.

 For advice about disabled bays, please email disabledparking@hackney.gov.uk call **020 8356 8328** or visit the website for more information
hackney.gov.uk/parking-bays-for-disabled-drivers

Do you consider road safety?

When reviewing parking restrictions, we take into account the safety of all road users including pedestrians, cyclists and motorists. We install either single or double yellow lines (no waiting at any time) to help prevent unsafe parking and facilitate the smooth flow of traffic.

Any design changes are made in consultation with the Emergency Services (Ambulance, Fire Service and the Police) to ensure that there is sufficient road width to allow for the safe passage of emergency vehicles.

All design changes conform to the design standards recommended by the Department for Transport (DfT). The yellow lines in the existing design have been placed for safety or access reasons and would be unlikely to change. Examples of these are:

- Junction protection – double yellow lines placed around the edges of road junctions to ensure visibility for drivers, cyclists, and pedestrians, and to allow space for wheelchair and pram users to safely cross
- Double yellow lines painted across access points to private property and housing estates, so that we can remove any obstructing vehicles
- Yellow lines painted along narrow roads to improve access or provide a passing point for vehicles.

How will you use my personal information?

Hackney Council is a Data Controller under the General Data Protection Regulation (GDPR). We hold the information given to us for the specific purpose of processing and managing parking consultations only. Under the GDPR any information you provide may be disclosed to other organisations in order for this local authority to perform its duty to protect public funds it administers, and to this end we may use the information you have provided for prevention and detection of fraud. We may also share this information with other bodies responsible for auditing or administering public funds for these purposes.

You can read more information about this, and also about your Data Protection rights in line with the provisions of the General Data Protection Regulation and Data Protection Act 2018 by going to **hackney.gov.uk/privacy** This includes how to contact the Data Protection Officer, how long your information is held, and how we process your personal information. Printed copies of the Council's Privacy Notices can be provided on request.

More information



For more information about the cost of permits and visitor vouchers please refer to our website **hackney.gov.uk/parking** or call Hackney Parking Services on **020 8356 8877**.

If you would like to find out what this document says please tick the appropriate box, put your name, address and phone number at the bottom of this page and return it to the address below.

Bengali

এই দলিলে কি লেখা আছে সে সম্পর্কে যদি আপনি জানতে চান তাহলে অনুগ্রহ করে উপযুক্ত বাক্সে টিক দিন, এই পাতার নীচে আপনার নাম, ঠিকানা ও ফোন নম্বর লিখুন এবং এটি নীচের ঠিকানায় ফেরত পাঠান।

Somali

Haddii aad jeclaan lahayd in aad ogaato waxa dokumeentigani sheegayo fadlan calaamadi godka ku haboon, ku qor magacaaga, cinwaanka iyo telefoon lambarkaaga boggan dhankiisa hoose ka dibna ku celi cinwaanka hoose.

French

Si vous désirez connaître le contenu de ce document, veuillez cocher la case appropriée et indiquer votre nom, adresse et numéro de téléphone au bas de cette page et la renvoyer à l'adresse indiquée ci-dessous.

Spanish

Si desea saber de lo que trata este documento, marque la casilla correspondiente, escriba su nombre, dirección y número de teléfono al final de esta página y envíela a la siguiente dirección.

Kurdish

Ger hun dixwazin bizanibin ku ev dokument çî dibêje, ji kerema xwe qutîka minasib îşaret bikin, nav, navnîşan û hejmara telefona xwe li jêrê rûpel binivîsin û wê ji navnîşana jêrîn re bişînin.

Turkish

Bu dökümanda ne anlatıldığını öğrenmek istiyorsanız, lütfen uygun kutuyu işaretleyerek, adınızı, adresinizi ve telefon numaranızı bu sayfanın alt kısmına yazıp, aşağıdaki adrese gönderin.

Polish

Jeśli chcesz dowiedzieć się, jaka jest treść tego dokumentu, zaznacz odpowiednie pole, wpisz swoje nazwisko, adres i nr telefonu w dolnej części niniejszej strony i przeslij na poniższy adres.

Vietnamese

Nếu bạn muốn biết tài liệu này nói gì hãy đánh dấu vào hộp thích hợp, điền tên, địa chỉ và số điện thoại của bạn vào cuối trang này và gửi lại theo địa chỉ dưới đây.

Urdu

اگر آپ یہ جاننا چاہتے ہیں کہ دستاویز میں کیا لکھا ہے تو ازراہ کرم مناسب باکس میں صحیح کا نشان لگائیے اور اپنا نام، پتہ اور فون نمبر اس صفحہ کے نیچے لکھئے اور اسے نیچے دیئے گئے پتہ پر واپس بھیج دیجئے۔

Chinese

如果你想知道這分文件的詳細內容，請在方框內打鉤，在本頁下面寫下你的名字、地址和電話號碼並寄到下面的地址。

If you would like this document in any of the following formats or in another language not listed above, please complete and send the form the address below.

In large print On disk In Braille On audio tape

In another language, please state:

Name:

Address:

Tel:

Return to: Please use the envelope provided