



Review of Parking Zone Y

Stamford Hill East/ Springfield



Scan the QR code or visit

 consultation.hackney.gov.uk/parking-markets/zoneyreview
to give your views

Parking consultation

Why I am being consulted?

As part of our Parking and Enforcement Plan (PEP) we have made a commitment to review Parking Zones (PZ) within a year of implementation. However, due to other priority projects and limited resources, we have had to delay this review. The review process is a great opportunity for us to hear about your parking experience and to understand whether parking controls within the PZ currently meet your parking needs.

Who is included in this consultation?

Every resident and business within Parking Zone Y has the opportunity to have their say during this consultation.

During the consultation, we are seeking your views on:

- The hours of operation for your zone
- Sustainable transport initiatives

Operational hours

As part of the review, Parking Services are consulting residents and businesses on the hours of operation in Zone Y. Following the implementation of borough-wide parking zones across Hackney, the Council has found that shorter operational hours are less effective at discouraging commuting by private vehicles. In addition, shorter operational hours can lead to an increase in parking pressure after the controlled hours end. For these reasons, and in line with the Parking and Enforcement Plan (PEP) 2022-27, the Council will be offering a choice of standardised hours of operation.

The current hours of operation for Parking Zone Y are:

- **Monday to Friday 10 am to 12 pm**

Residents and businesses have been provided with a choice of standardised hours identified in the PEP 2022-27:

- Monday to Friday 10 am to 12 pm (current hours)
- Monday to Friday 7 am to 11 am
- Monday to Friday 8.30 am to 6.30 pm
- Monday to Saturday 8.30 am to 6.30 pm
- Monday to Friday 8.30 am to 6.30 pm and Saturday 8.30 am to 1.30 pm
- Monday to Saturday 8.30 am to 11 pm
- Monday to Saturday 8.30 am to midnight
- Monday to Sunday - 24-hour controls

Residents and businesses can provide their feedback on their preferred hours of operation as well as any comments they have on the questionnaire provided. This feedback will help the Council decide the hours of operation that are likely to best serve the area.

Alongside public feedback, the Council will also consider other factors such as road safety, traffic flow, supply and demand for parking, and the environmental impact of parking when making recommendations for the zone.

All decisions will be detailed in a report which will be available to the public once the consultation closes.

Please note that if there is a change to the hours of operation, this may result in a change to the current maximum stay periods for all shared use (chargeable or permit) and pay and display bays in the area.

The Council will analyse the feedback received on a street-by-street level and should there be a demand for a change of operational hours in a section of the zone, the Council will consider dividing the zone into sections.

Parking permit prices are based on the CO² emissions of vehicles as opposed to the operational hours of a zone. This means should the operational hours of Zone Y be reduced or increased, the price of your permit will remain the same.

Parking design

Parking Zone Y was introduced in 2021, and while the parking restrictions are relatively new, we still want to hear your views on whether these are meeting your needs. Please provide your feedback in the comments section of the questionnaire.

Sustainable transport

Parking Services is committed to supporting the development and implementation of sustainable transport initiatives which will improve air quality and public health, reduce the need to travel by private vehicles, to increase social inclusion and economic activity in the borough. The Parking and Enforcement Plan 2022-27 has placed greater importance on the need for a greener and cleaner borough.

Within the wider borough, the Council has implemented various sustainable transport initiatives ranging from electric vehicle charging points, car clubs, bicycle sharing schemes, parklets, School Street schemes and ultra-low emission vehicle streets. A number of estates within the borough also contain cycle storage and hangers as well as electric vehicle charging points. For a list of the locations of the sustainable transport facilities please visit

 hackney.gov.uk/menu#sustainable-transport-and-parking

Parking Services in collaboration with the Council's Streetscene service is keen to investigate and install, where appropriate, facilities to help residents adopt sustainable modes of transport and deliver greater equality of access to sustainable transport schemes for all residents. We are keen to hear your feedback on which sustainable transport initiatives you would like to see in your parking zone. Please use the consultation questionnaire to provide comments and requests. Alternatively, you can call the parking consultation team directly on **020 8356 5250** or email **consultparking@hackney.gov.uk** to discuss this further.

Disabled parking bays

As part of the review process, all existing disabled parking bays are audited to ensure that they are still required by the registered user. In addition, we also assess the level of general use disabled bays in the zone and will consider installing additional bays close to shops and other amenities in the area where necessary.

Our consultation process

Our consultation process is designed to ensure that residents and businesses are given the opportunity to have their say on proposals that affect their area. The consultation will run for a period of six weeks and will follow the policies and procedures set out in our Parking and Enforcement Plan. Please visit

 hackney.gov.uk/pep for more information.

To ensure that the consultation is a fair and meaningful exercise, we follow the following principles:

1. Consultation takes place at a time when proposals are still at a formative stage.
2. Sufficient reasons are given for any proposals to permit intelligent consideration and response.
3. Adequate time is given for consideration and response.
4. The consultation is conscientiously taken into account when finalising the decision.

It is important to note that this consultation is not a referendum. Your feedback is extremely important in informing the Council's decision, however, this is only one of the factors considered alongside other key considerations such as parking pressure, road safety, traffic flow and air quality, which are equally considered by the Council in reaching a decision.

How do we make a decision?

The feedback we receive regarding the operational hours and proposed parking design changes will be analysed and considered on a street-by-street basis. Along with consultation feedback, the Council will consider other factors such as road safety, traffic flow, supply and demand for parking, and the environmental impact of parking before confirming a final set of operational hours. In the past, this has led to parking zones being divided into sections with differing operational hours.

The Council by law has a duty to ensure its traffic management duties are adhered to and considered as a priority over public opinion.

All decisions will be detailed in a Delegated Report and will be available to the public.

Who is included in this consultation?

Every resident and business within Zone Y has the opportunity to have their say during this consultation.

During the consultation, we are seeking your views on:

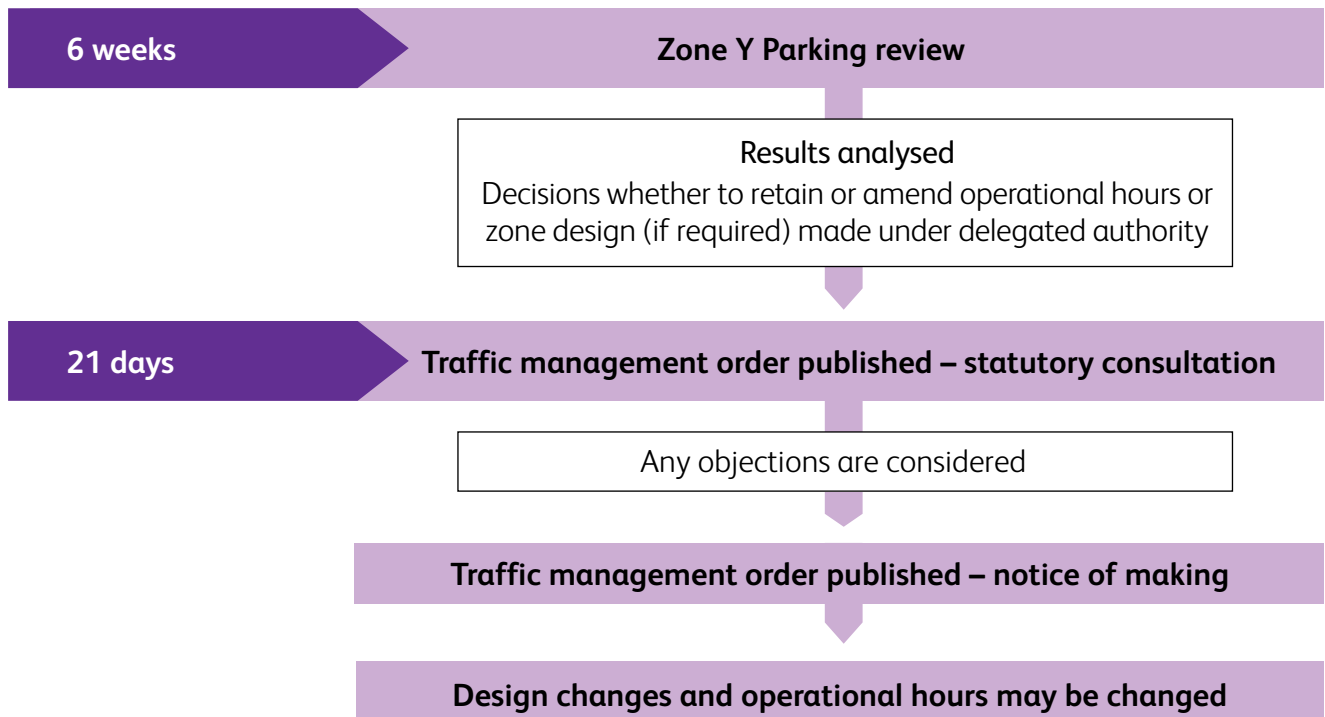
- The hours of operation for Zone Y
- Sustainable transport initiatives

Review consultation process

Informal consultation

As stated above, PZs are reviewed to ensure that they continue to meet the needs of the community. A consultation pack including a questionnaire is sent to all residents and businesses in the area.

We would like to hear from you, even if you do not drive or own a vehicle, as parking may affect you as a pedestrian or a cyclist and also the people who visit you.



Statutory consultation

Once the public consultation has been completed and recommendations approved, the Council is obliged to conduct a 21-day statutory consultation.

The statutory consultation requires the Council to advertise a “Notice of Proposal” in a local newspaper (Hackney Citizen) and the London Gazette at the start of the 21-day consultation period.

During the 21-day statutory consultation period, any member of the public can formally declare their representations on the changes proposed. All representations received will be considered by the Council which provides formal responses within a decision audit report, detailing the objections and recommendations on whether these objections will be upheld or not. The report is then approved by the Director of Environment & Climate Change before the recommendations can be implemented.

How can I have my say?

The easiest way to have your say is by visiting the website and submitting an online questionnaire:

 hackney.gov.uk/parking-zone-consultations

Alternatively, you can complete the enclosed paper questionnaire and return it using the enclosed **Freepost** envelope by **Friday 13 December 2024**.

Please note that our policy on consultation feedback acceptance requires residents and businesses within a consultation area are subject to the following criteria:

- One questionnaire per household may be submitted, either by returning the paper form or by submitting an online response. If more than one response is received from the same household, only the first response will be considered.
- Properties registered as a House of Multiple Occupation (HMO) will receive one consultation per household, as defined by the unique property reference number
- Photocopies or bulk/multiple submissions will not be accepted
- Submissions without a full name, full address and signed declaration will not be accepted.
- Email addresses are compulsory for online submissions
- Submissions received after the closing date will not be considered
- You will need your unique reference from your consultation pack to submit your online questionnaire. Without this, you will not be able to submit an online response

If you have not received a questionnaire, please contact us on 020 8356 5250 and a consultation pack will be sent out to you. Consultation packs will only be provided upon the provision of proof of residency. The Council will only accept the following proofs:

- Driving licence
- Council tax statement
- Utility bill dated in the last three months
- Signed tenancy agreement
- Bank statement (current or savings account) dated in the last 3 months
- Solicitor's letter confirming completion (new residents only)
- Rent book from Council or housing trust

You can also provide your feedback online via the Council website at:

 **hackney.gov.uk/parking-zone-consultations**

Please contact us to receive your unique reference number for this.

The deadline for this consultation is **Friday 13 December**. All consultation responses, both online and via post, must be received by the Council by **Friday 13 December**. Anything received after this date **will not** be considered.

If you have any comments on the proposed changes, please let us know what these are in the comments section online or in the enclosed questionnaire.



For further information on the consultation, please contact the Parking Consultation team on **020 8356 5250** or at **consultparking@hackney.gov.uk** Alternatively you can visit **hackney.gov.uk/parking**

What happens next?

Consultation closes

Date: Friday 13 December 2024.

Closing date of consultation and the deadline for responses to be received by the Council.

We will not accept any responses received after this date.

Consultation results

Date: April 2025

Consultation results will be made available to residents and businesses. A summary consultation pack detailing the results will be sent to all residents and businesses in the area by post and will also be available on the Hackney website.

If you have any questions regarding the consultation please contact us on **020 8356 5250** or by email to: **consultation.parking@hackney.gov.uk**

Frequently asked questions

Are PZs just a money-making scheme for the Council?

No. By law revenue generated from PZs must be invested back into transport-related improvements such as concessionary fares, and meeting the costs relating to the provision or operation of, or of facilities for, public passenger transport services. Hackney Council uses any surplus from its Parking account to contribute towards its charge for the London-wide Freedom Pass scheme and improvements to transport infrastructure.

How do you decide upon the design changes to the zone?

Prior to the start of the consultation, we analyse the permit occupancy, Penalty Charge Notice (PCN) issue rates, pay and display revenue data and parking stress survey data on a street-by-street basis.

Throughout the six-week consultation, we receive feedback in the form of questionnaires. All feedback is taken into consideration in the formulation of final design changes. Every attempt is made to balance the needs of all service users.

Can I submit more than one consultation response?

Only one consultation response will be accepted per household. The Council can also only accept original copies of the consultation questionnaire. We will not accept any photocopied responses. Please ensure you read the changes outlined above regarding consultation feedback acceptance.

What if I live on an estate?

Any Council housing estates in the area which have their own parking regulations in place would not be impacted by the introduction of a parking zone as they are independent. Estate residents would, however, be entitled to purchase an on-street permit if their address is not designated as car-free. As an estate resident, you are still entitled to have your say on the operational hours of the zone and proposed parking design.

What if I live on a private road?

If you live on a private road which falls within the consultation area, your road will still be included in the consultation. Although your road will remain free of controls, you will still be entitled to have your say. If you would like your road to form part of the existing Zone Y, please let us know in the comments box of the enclosed questionnaire.


What if I live on a Car Free Property?

Some developments will have a car-free obligation included in the planning process. If you live in a car-free property you will not be entitled to purchase a parking permit but will be able to purchase visitor vouchers. However, you are still entitled to participate in the review of parking controls for your area.


If you are not sure if you live in a car-free property please call us on **020 8356 5250**.

What if I own a motorcycle?

From 10 June 2024, motorcycles can no longer park for free in Hackney, and all motorcycles will be


required to hold a valid permit, visitor voucher or have a valid paid for RingGo parking session. Please visit  hackney.gov.uk/motorcycleparking for further information.

Where can I load/unload if I receive deliveries?

Active loading and unloading can take place on all single and double yellow lines where there are no loading restrictions as well as within parking bays. For any specific requests, such as removals, you can request a dispensation or a bay suspension. Please visit our website at  hackney.gov.uk/parking for more information.

What if I have a Blue Badge or a Companion Badge?

Blue Badge holders are eligible to park in all shared use bays and pay and display only bays for an unlimited amount of time and on single and double yellow lines for a maximum of three hours, provided there are no loading restrictions in place and that the vehicle is not causing an obstruction. Blue Badge holders may also use any disabled bay.

Companion Badge holders can park in the same bays as Blue Badge holders, but have the added advantage of being able to park in resident and permit parking bays within their home parking zone. For more information on Companion Badges please visit  hackney.gov.uk/companion-badge

How can I apply for a personalised permit bay for disabled drivers?

If you are a Blue Badge holder, and your mobility impairment makes it difficult for you to walk short distances, but you do not have access to off-street parking, you may be able to get a personalised permit bay installed outside your home or in a residential car park managed by the Council's parking services.

If you have a valid Blue Badge and want to apply for a personalised permit bay, you will need to apply for a free Companion Badge or an estate parking permit if you live on an estate. This will be linked to the one vehicle entitled to park in the personalised permit bay.

A personalised permit bay can only be used by the vehicle that has been registered to the bay. Only one vehicle can be registered to each bay. No other Blue Badge holders are permitted to park within the bay. No other vehicles displaying the Blue Badge belonging to the registered owner of the personalised permit bay are permitted to park within the bay, as the bay is associated with a vehicle and not the Blue Badge.



For advice about personalised permit bays, please email disabledparking@hackney.gov.uk call **020 8356 8328** or visit hackney.gov.uk/parking-bays-for-disabled-drivers for more information.

Do you consider road safety?

When reviewing parking restrictions, we take into account the safety of all road users including pedestrians, cyclists and motorists. We install either single or double yellow lines (no waiting at any time) to help prevent unsafe parking and facilitate the smooth flow of traffic.


Any design changes are made in consultation with the Emergency Services (Ambulance, Fire Service and Police) to ensure that there is sufficient road width to allow for the safe passage of emergency vehicles.

All design changes conform to the design standards recommended by the Department for Transport (DfT). The yellow lines in the existing design have been placed for safety or access reasons and would be unlikely to change. Examples of these are:

- Junction protection – double yellow lines placed around the edges of road junctions to ensure visibility for drivers, cyclists, and pedestrians, and to allow space for wheelchair and pram users to safely cross
- Double yellow lines are painted across access points to private property and housing estates, so that we can remove any obstructing vehicles
- Yellow lines are painted along narrow roads to improve access or provide a passing point for vehicles

How will you use my personal information?

Hackney Council is a Data Controller under the General Data Protection Regulation (GDPR). We hold the information given to us for the specific purpose of processing and managing parking consultations only. Under the GDPR any information you provide may be disclosed to other organisations in order for this local authority to perform its duty to protect public funds it administers, and to this end we may use the information you have provided for prevention and detection of fraud. We may also share this information with other bodies responsible for auditing or administering public funds for these purposes.

You can read more information about this, and also about your Data Protection rights in line with the provisions of the General Data Protection Regulation and Data Protection Act 2018 by going to  hackney.gov.uk/privacy This includes how to contact the Data Protection Officer, how long your information is held, and how we process your personal information. Printed copies of the Council's Privacy Notices can be provided on request.

More information



For more information about the cost of permits and visitor vouchers please refer to our website hackney.gov.uk/parking or call Parking Services on **020 8356 5250**.

Notes

Accessibility statement

If you require this document in a different format, please email

 **consultparking@hackney.gov.uk**

We will consider your request and get back to you in the next five working days.