



Have your say on the future of parking in Hackney

Hackney Council is currently updating its Parking and Enforcement Plan (referred to from here as the PEP) for the period 2021-26. The PEP is the Council’s primary parking policy and strategy document. It provides an overview of the Council’s parking policy, proposals to be delivered over the next five years, and the procedures the Council will follow when making parking related decisions.

It is important for us to hear from local residents, businesses, and visitors about what they think of the new PEP, and in particular the new policy recommendations contained within it.

 The consultation **started on Monday 16 August 2021**, and will run for 13 weeks and **close on Monday 15 November 2021**. For more information on each section please refer to the ‘Have your say on the future of parking in Hackney’ information booklet.

QUESTIONNAIRE

About you

Your postcode (required)	
Your name (required)	
Name of organisation (if business owner)	
Email (required)	

Would you like to be contacted by Parking Services using your email above about consultations, and other engagement opportunities (your email will only be used for this purpose)? *Please tick one box.*

Yes

No

I am a *(tick all that apply)*

Hackney resident	Commuter	Student in the borough	Worker in the borough	I am a member of a group or organisation
Hackney business owner	Visitor	Blue Badge holder	Hackney NHS worker	Staff of a private medical services provider
Other, please specify				

Do you live on a Hackney Housing estate (Hackney Council-managed estate)? *(required)*

Yes

No

If yes, please complete the estate questions supplement.

PART ONE - The need to prioritise

1. To what extent do you agree or disagree with the proposed hierarchy of parking needs (shown below)? Please tick one box on the bottom row.

Priority	Road user			
1	Blue Badge holders' parking			
2	ultra-low emissions vehicle parking			
3	car clubs			
4	resident's parking			
5	public sector organisations			
6	local business/service operational parking/servicing			
7	short stay shopper/visitor parking			
Strongly agree	Agree	Neither agree/disagree	Disagree	Strongly disagree

2. To what extent do you agree or disagree with the proposed hierarchy of kerbside space? This includes types of bays such as personalised disabled bays and sustainable uses of kerbside space such as cycle hangers and parklets. For a full breakdown of the proposed hierarchy please refer to page 7 of the information booklet.

Strongly agree	Agree	Neither agree/disagree	Disagree	Strongly disagree
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PART TWO - Supporting sustainable transport

3. If some parking spaces were to be used for other purposes, what types of uses would you like to see in on-street parking spaces, car park spaces and parking spaces in Hackney Housing estates? Please tick all that apply.	On-street parking bays	Car parks	Hackney Housing Estate parking bays
Car clubs - short-term car rental services e.g. Zipcar			
Electric vehicle charging points (EVCP)			
Micro mobility vehicles hubs e.g. scooters, dockless bikes, etc			
Bicycle parking e.g. bicycle hangars or stands			
Parklets - parking bays used for community projects e.g. planting			
Cargo and accessible bicycle parking - spaces for larger bicycles			
None of the above			
Other for on-street parking bays, please specify			
Other for car park parking bays, please specify			
Other for Hackney Housing estate parking bays, please specify			

4. How concerned are you about local air quality in Hackney?

A lot	A little	Not at all	Don't know
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5. To what extent do you agree or disagree with the following proposals? Please tick one box per row. The proposed charges can be found in the information booklet.	Strongly agree	Agree	Neither agree/disagree	Neither agree	Strongly disagree
a. The changes to the emissions-based charging structure for permits increasing from five to 13 bands, which will make permits cheaper for low emission vehicles, and more expensive for higher polluting vehicles.					
b. The proposed diesel surcharge increasing year on year to encourage people to move away from diesel vehicles.					

PART THREE - Parking Zones

6. To what extent do you agree or disagree with the proposal to expand the criteria used to trigger a parking zone review, and to assess a parking zone's effectiveness, to include public support, high levels of parking stress (lack of available parking spaces), poor air quality, and/or road safety concerns?

Strongly agree	Agree	Neither agree/disagree	Disagree	Strongly disagree
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7. Do you have any other comments about the parking zone consultation process?

PART FOUR - Permits

8. Do you own a vehicle? (required) If your answer is no, please move to question 11; if your answer is yes, please move onto the next question.

Yes	No
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9. What type of vehicle do you own and how do you use your vehicle? If you do not own a particular type of vehicle, please keep the row empty.	Every day	More than twice per week	Once or twice per week	Less than once per week
Car				
Motorcycle				
Van				
Other, please specify below what type of vehicle you use and how often you use it				

10. Which permit (if any) do you own? Please tick all that apply.

All zone	Doctors	Resident	Companion e-badge
Business	Estate	Health and social care	I don't own a permit

11. To what extent do you agree or disagree with the following proposals? Please tick one box per row.	Strongly agree	Agree	Neither agree/disagree	Neither agree	Strongly disagree
a. To make electric permits free for all permit types (except external all zone and car club permits).					
b. To introduce free parking (e-roamer scheme) across the borough in permit bays between 10am - 3pm for resident and business permit holders with electric vehicles.					
c. To introduce an additional vehicle surcharge for households with two or more permits.					
d. To update the current parking permit emissions-based charging structure by adding engine sizes related to motorcycles, including under 500cc and 501-1200cc for smaller engine sizes.					

12. To what extent do you agree or disagree with the proposed introduction of the following? Please tick one box per row.	Strongly agree	Agree	Neither agree/disagree	Neither agree	Strongly disagree
a. A car sharing permit, which would allow people who share a car with another resident in Hackney to purchase a resident permit that would be valid in both their zones.					
b. A market trader permit, which would allow traders to park on market days in the vicinity of their trading location.					
c. A community support permit, which would allow applicants spending at least 30% of their time on the road supporting Hackney residents in the community to park in permit bays around the borough. This change would expand the eligibility of the existing health and social care permit to more organisations.					

PART FIVE - Visitor vouchers

13. To what extent do you agree or disagree with the following proposals? Please tick one box per row.	Strongly agree	Agree	Neither agree/disagree	Neither agree	Strongly disagree
a. That visitor voucher purchase limits may be set on a zone by zone basis, in areas where parking stress or air pollution are very high.					
b. That residents who buy high numbers of vouchers should pay more than those who make occasional purchases.					

14. Do you use visitor vouchers? (required) If your answer is no or don't know please move to question 16; if your answer is yes please move onto the next question.

Yes		No		Don't know	
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15. How do you use your visitor vouchers and how often do you use them? If you do not use visitor vouchers for the reasons listed below, please keep the row empty and use the other box instead.

	Daily	3-5 times per week	1-2 times per week	Once a fortnight	Once a month	Less than once a month
Family/friends visiting						
Works on the property						
Commuting						
To park my vehicle						
Business customer parking						
Health professional visits						
Other, please specify below how you use your visitor vouchers and how often you use them						

PART SIX - Parking provisions and services

16. To what extent do you agree or disagree with the following proposals or statements? Please tick one box per row.	Strongly agree	Agree	Neither agree/disagree	Neither agree	Strongly disagree
a. The introduction of a new charging structure for short stay parking (including a petrol and diesel surcharge) that makes polluting vehicles pay more.					
b. The introduction of a reduced flat rate fee of 50p per hour for electric vehicles parked in any short stay bay.					
c. That the cost of a short stay parking session should not be cheaper than a return bus journey, to encourage more journeys by public transport wherever possible.					
d. The introduction of maximum stay restrictions for car parks to reduce commuting by car.					
e. The introduction of maximum stay hours for all electric vehicle charging points, based on the type of charger available at the bay, to improve access to charging points for drivers.					

17. To what extent do you agree or disagree with the proposal to remove pay and display machines in areas where there is no longer demand for them because customers are now mostly using cashless parking or PayPoint?

Strongly agree		Agree		Neither agree/disagree		Disagree		Strongly disagree	
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PART SEVEN - Compliance and enforcement

18. To what extent do you agree or disagree with the following proposals? Please tick one box per row.	Strongly agree	Agree	Neither agree/disagree	Neither agree	Strongly disagree
a. To adopt demand-led parking enforcement, with more enforcement in problem areas, and less where people park legally.					
b. To grant civil enforcement officers (traffic wardens) additional duties, such as enforcing against vehicle idling and enviro-crime (e.g. dumping waste), and reporting abandoned vehicles and unlicensed skips.					

19. Which are the biggest concerns for you in regards to parking in your area? Please tick all that apply.

Parking for longer than permitted		Parking on yellow lines		Matchday and event day parking		Vehicles blocking dropped kerbs and crossings	
Blue badge misuse		Footway parking		Parking in cycle lanes/tracks		Vehicle engine idling	
Abandoned vehicles		Double parking		Vehicles parked without a permit in permit bays			
Other, please specify							

PART EIGHT - Equality and diversity

20. To what extent do you agree or disagree with the proposal to allow Blue Badge holders to park in any permit holder only bay across the borough? This would not allow Blue Badge holders to park in resident, business, pay and display, and doctors bays.

Strongly agree		Agree		Neither agree/disagree		Disagree		Strongly disagree	
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21. Do you have any other comments about Blue Badge parking provisions in the borough?

PART NINE - Any other comments

22. Do you have any other comments on the Parking and Enforcement Plan?

PART TEN - Equality monitoring

Why do we monitor?

To help us continually improve our services. You can help us find out who we're reaching by providing the following details. It is your choice whether you answer these questions. Your replies will not be used in a way that identifies you; however they will help us to understand how community needs may vary; and helps us make informed decisions on how we develop services and target resources.

23. Age: what is your age group?									
Under 16		16-17		18-24		25-34		35-44	
45-54		55-64		65-74		75-84		85+	

24. Housing tenure: Which of the following best describes the ownership of your home					
Being bought on a mortgage/ owned outright		Rented (local Authority/ Council)		Rented (Housing Association/trust)	
Rent (private)		Shared ownership (part rent/ part buy)		Don't know	

25. Caring responsibilities: A carer is someone who spends a significant proportion of their time providing unpaid support to a family member, partner or friend who is ill, frail disabled or has mental health or substance misuse problems. Do you regularly provide unpaid support caring for someone?			
Yes		No	

26. Disability: Under the Equality Act you are disabled if you have a physical or mental impairment that has a 'substantial' and 'long-term' negative effect on your ability to do normal daily activities. Do you consider yourself to have a disability?			
Yes		No	

27. Ethnicity: Are you...					
Asian or Asian British		Black or Black British		Other ethnic group	
White or White British		Mixed background		Other, please state if you wish	

28. Gender: Are you...					
Male		Female		If you prefer to use your own term please provide this here	

29. Gender: Is your gender identity different to the sex you were assumed to be at birth?			
Yes it's different		No it's the same	

30. Religion or belief: what is your age group?					
Atheist/no religious belief		Buddhist		Christian	
Hindu		Jewish		Muslim	
Sikh		Charedi		Secular belief	
Other, please state if you wish					

31. Sexual orientation: Are you...			
Bisexual		Gay man	
Heterosexual		Lesbian or gay woman	
Other, please state if you wish			

How we use your data:

Hackney Council is a Data Controller under the General Data Protection Regulation (GDPR). We hold the information given to us for the specific purpose of processing and managing parking consultations only. Under the GDPR any information you provide may be disclosed to other organisations in order for this local authority to perform its duty to protect public funds it administers, and to this end may use the information you have provided for prevention and detection of fraud. It may also share this information with other bodies responsible for auditing or administering public funds for these purposes.

How to return your questionnaire

- Post:** Complete this questionnaire and return it to us using the envelope enclosed by **Monday 15 November 2021**.
- Online:** Visit consultation.hackney.gov.uk/parking-services/pep2021-26 to complete the questionnaire online.
- Call:** Complete this questionnaire and call us on **020 8356 4008**. You can read your responses to a member of the Parking Policy team who will submit them on our online system on your behalf. You will receive a receipt of your response via email or post.



For further information, please email: parking.policy@hackney.gov.uk

The results and outcome of this consultation will be available to view on the Hackney Council website in Spring 2022. Please visit consultation.hackney.gov.uk and search for PEP 2021-26.

Thank you for completing this questionnaire.

If you would like to find out what this document says please tick the appropriate box, put your name, address and phone number at the bottom of this page and return it to the address below.

এই দলিলে কি লেখা আছে সে সম্পর্কে যদি আপনি জানতে চান তাহলে অনুগ্রহ করে উপযুক্ত বাক্সে টিক দিন, এই পাতার নিচে আপনার নাম, ঠিকানা ও ফোন নম্বর লিখুন এবং এটি নিচের ঠিকানায় ফেরত পাঠান। (Bengali)

如果你想知道這分文件的詳細內容，請在方框內打鉤，在本頁下面寫下你的名字、地址和電話號碼並寄到下面的地址。 (Chinese)

Si vous désirez connaître le contenu de ce document, veuillez cocher la case appropriée et indiquer votre nom, adresse et numéro de téléphone au bas de cette page et la renvoyer à l'adresse indiquée ci-dessous. (French)

Ger hun dixwazin bizanibin ku ev dokument çi dibêje, ji kerema xwe qutika minasib îşaret bikin, nav, navnîşan û hejmara telefona xwe li jêrê rûpel binivîsin û wê ji navnîşana jêrîn re bişînin. (Kurdish)

Jeśli chcesz dowiedzieć się, jaka jest treść tego dokumentu, zaznacz odpowiednie pole, wpisz swoje nazwisko, adres i nr telefonu w dolnej części niniejszej strony i przeslij na poniższy adres. (Polish)

Haddii aad jeclaan lahayd in aad ogaato waxa dokumeentigani sheegayo fadlan calaamadi godka ku haboon, ku qor magacaaga, cinwaanka iyo telefoon lambarkaaga boggan dhankiisa hoose ka dibna ku celi cinwaanka hoose. (Somali)

Si desea saber de lo que trata este documento, marque la casilla correspondiente, escriba su nombre, dirección y número de teléfono al final de esta página y envíela a la siguiente dirección. (Spanish)

Bu dökümanda ne anlatıldığını öğrenmek istiyorsanız, lütfen uygun kutuyu işaretleyerek, adınızı, adresinizi ve telefon numaranızı bu sayfanın alt kısmına yazıp, aşağıdaki adrese gönderin. (Turkish)

(Urdu) اگر آپ یہ جاننا چاہتے ہیں کہ دستاویز میں کیا لکھا ہے تو ازراہ کرم مناسب باکس میں صحیح کا نشان لگائیے اور اپنا نام، پتہ اور فون نمبر اس صفحہ کے نیچے لکھیے اور اسے نیچے دیئے گئے پتہ پر واپس بھیج دیجئے۔
Nếu bạn muốn biết tài liệu này nói gì hãy đánh dấu vào hộp thích hợp, điền tên, địa chỉ và số điện thoại của bạn vào cuối trang này và gửi lại theo địa chỉ dưới đây. (Vietnamese)

If you would like this document in any of the following formats or in another language not listed above, please complete and send the form to the address below.

In large print In Braille On Disk On audio tape In another language, please state:

Name:	
Address	
Telephone:	

Return to: Parking Services, PO Box 76121, London, E5 5FG or please use the envelope provided