

DECISION AUDIT FORM

For use by Assistant Directors in Exercising (Category 3) or delegated powers
- (Protocol for Officer Delegation)

NEIGHBOURHOOD AND HOUSING DIRECTORATE – PARKING OPERATIONS TEAM

DECISION: - Proceed with the making of the proposals to introduce parking controls in parking zone U area.

Agree to:-

- **Overrule the objections received and proceed with the making of traffic proposals to introduce parking controls in the following roads; Alcester Crescent, Aldeburgh Close, Brampton Close, Casimir Road, Cleveleys Road, Comberton Road, Dennington Close, Detmold Road, Dudlington Road, Framlingham Close, Gunton Road, Halesworth Close, Harleston Close, Harry Zeital Way, Inver Close, Lea Bridge Road, Lowestoft Close, Mount Pleasant Hill, Mount Pleasant Lane (between its junctions with Upper Clapton Road and Mount Pleasant Hill), Mundford Road, Oulton Close, Prout Road, Radley Square, Southwold Road, Theydon Road and Upper Clapton Road.**
- **Uphold the objection received and proceed with the proposals to convert a permit holders only bay outside 17 Mount pleasant hill to a 4 hr maximum stay shared use parking bay (cashless).**

Reasons;

- 1 Parking Services carried out its duties to consult and introduce parking controls in the parking zone U area in line with the Parking Enforcement Plan (PEP) 2015 - 2020.
- 2 The proposals to introduce parking controls in the zone U (Upper Clapton area) including the design and hours of operation were based on three main reasons;
 - Feedback received from the stage one and two consultation carried out in the area between
 - To protect the parking needs of the residents and businesses in the area from high parking stress caused by commuter parking and displacement parking from nearby parking zones.

- Existing Council parking policy (PEP 2015 – 2020) on introducing parking controls in new areas.

Consultation process

- 3 Parking Services consulted residents in the zone U area in line with parking policies and the Council's consultation charter.
- 4 A combined stage one and two consultation was carried out in the zone U area between January and March 2018 after Parking Services received two petitions requests for parking controls from residents in the area.

Consultation feedback

- 5 In line with our process, the stage one and two consultation feedback for support for parking controls was analysed on a street by street whilst the feedback on the hours of operation was based on an overall majority.
- 6 As a new area was being created, residents and businesses were also consulted on their preferred hours of operation for the area based on a choice of standardised hours currently in force in other areas with similar characteristics within the borough.
- 7 Consultation leaflets and questionnaires delivered to residents and businesses provided detailed information regarding how the Council makes its decision on the introduction of parking controls.

Support for parking controls.

- 8 Overall 71% of all consultation responses received were in favour of introducing parking controls in the zone U area. When analysed on a street by street basis, majority of roads consulted (21 out of 26 roads) were also in favour of parking controls being introduced in the area. Please see the delegated report for more information; https://consultation.hackney.gov.uk/parking-services/zone-u/results/zone_u_-_delegated_report.pdf

Hours of operation

- 9 As identified in para. 5, the hours of operation proposed for the area was based on the overall majority feedback received from the consultation.
- 10 As the hours of operation implemented may impact the design of parking controls for the area, it is useful to consult residents on both aspects at the same time once support for controls are established.
- 11 Residents and businesses were given a choice of hours in line with our standardised hours of operation. These included; Mon – Fri; 8.30am to 6.30pm, Mon – Sat; 8.30am to 6.30pm and Mon – Fri; 10am to 12pm.
- 12 This process is set out within our parking policies (PEP) as well as in the consultation documents that were sent to all addresses in the area.
- 13 Majority (41%) of the feedback received were in favour of the proposed hours of operation Monday to Saturday 8.30am to 6.30pm. Based on this feedback, Parking Services have proposed these hours for parking zone U as there was a clear preference for those hours of operation in the area.
- 14 All the options provided regarding the hours of operation were mutually exclusive and could not be grouped together.
- 15 Although, 112 residents also made specific comments on alternative hours which were not specified in the consultation questionnaire, there were a variety of hours stipulated in the comments made.
- 16 However, the majority of the comments relating to hours of operation (71%) also requested for Monday to Saturday 7am to 11am showing that there was also a clear preference from majority of these residents for Saturday controls as well. See delegated report for more information; https://consultation.hackney.gov.uk/parking-services/zone-u/results/zone_u_-_delegated_report.pdf

Other considerations

- 17 The recent extension of parking controls in Parking Zones N and R has already caused significant parking stress and safety issues in some of the roads which were consulted as part of the zone U consultation.

18 In addition, the nearby zones (including Zones S and recently implemented zone T) currently have Saturday controls. Not introducing Saturday controls in the zone U area could also cause increased parking stress on Saturdays in the zone U area due to displacement parking from areas with longer hours of operation.

Parking Design

19 As identified in para.3.33 of the zone U delegated report; https://consultation.hackney.gov.uk/parking-services/zone-u/results/zone_u_-_delegated_report.pdf, the parking layout for zone U has been designed to suit the nature and characteristics of the area.

20 We have implemented visitor parking bays in areas near the businesses such as close to junctions with Upper Clapton Road.

21 In addition, due to additional feedback received from the consultation we have also proposed to implement additional visitor parking on Casimir Road close to the park on Casimir Road to cater for the visitors to the park.

22 Parking Services are open to requests or recommendations for design changes from residents or businesses and will make changes to the design if these do not impact on road safety and traffic flow.

23 Based on further feedback received during the statutory consultation period, we will also be proposing to convert the proposed permit bay outside number 17 Mount Pleasant Hill (Cooperative food store) to a cashless Shared Use bay in order to cater for the visitors to the businesses in that section of the road. This change will be completed as an amendment to the approved final design.

Background

Following the implementation of parking controls in zone R and extension of zones N and S area in 2017, Parking Services received requests for parking controls from some of the uncontrolled roads in the Upper Clapton area.

Two petitions requesting parking controls were subsequently received from the roads to the north of Lea Bridge Road and south of Southwold Road between in June 2017.

Based on the requests received, Parking Services requested for authorisation from Cabinet to consult residents in the displacement roads located to the north of Lea Bridge Road and south of Mount Pleasant Hill. Authorisation was granted by Cabinet in October 2017.

To ensure that the uncontrolled roads do not suffer from the effects of displacement parking for longer than necessary, a 'combined' stage one and two consultation was completed in the Zone U area between 22nd January and 5th March 2018. This ensured that if residents were in favour of parking controls in the area, then parking controls could be implemented in the quickest time possible.

In line with our policies, as a new parking zone was being created, residents and businesses were consulted on support for parking controls, parking design and the hours of operation for the area.

Approval to introduce controls in the zone U area was granted via delegated authority from the Group Director in May 2018. See copy of the delegated report for more information; https://consultation.hackney.gov.uk/parking-services/zone-u/results/zone_u_-_delegated_report.pdf.

The Traffic Management Order (TMO) statutory consultation proposal to introduce parking controls in the parking zone U area commenced on 9th July 2018 with a three week objection period ending on the 30th July 2018.

The notice was advertised in the local newspaper (Hackney Today) and site notices were displayed on each street affected by the proposed changes.

Three objections were received from the residents who lived in the proposed parking zone against the proposed Traffic Management Order proposals. Majority of the objections were against the proposed hours of operation for the area.

This report provides a background of the actions taken by the Council, outlines the objections raised and officers' recommendations.

Comments against TMO and Officer's response:

A summary of the objections received and officers' recommendations are provided below. Appendix 1 contains copies of all emails and correspondence received against the TMO notice issued on 9th July 2018.

All of the objections received were from residents who lived within the parking zone U area.

Two of the objections were against the hours of operation proposed for the zone U area whilst the third objection requested for a change to the parking design for the area.

The objections with similar objection reasons have been grouped together and a response provided accordingly.

The objections raised in relation to the proposed hours of operation for the area have been considered and have been overruled. The reason for this has been explained in the conclusion section of this report.

In addition, the objection raised in relation to the design for the area was also considered and upheld. The reason for this has also been explained in the conclusion section of this report.

Please see appendix 1 for detailed objections received.

Summary of Objections

Objection 1

Received from:

████████████████████
██

The residents objected to the below;

- The proposed hours of operation for the new parking zone U area.
- The hours of operation have been based on a simple majority of less than 1% which is a simplistic way of looking at the result.
- The feedback received from the area shows that majority of residents who provided feedback actually would like Monday to Friday restriction as the feedback showed that majority selected Monday to Friday 10am to noon hours and Monday to Friday 8.30am to 6.30pm.
- In addition, parking stress in the area on weekends is quite low as the stress is caused by commuters parking in the area on weekdays to use the nearby Clapton Station.
- Residents in the area should be given another chance to select their hours of operation during the statutory consultation stage.

Response:

Shortly after the implementation of controls in zone R and extension of parking zones N and S in June 2017, Parking Services received a number of requests and two petitions requesting for the introduction of parking controls from roads south of Southwold Road.

Based on the above, residents and businesses were consulted on the introduction, design and hours of operation for their area between January and March 2018 following approval granted by Cabinet in October 2017.

The consultation documents were sent to all addresses in the area and provided detailed information on why the Council was consulting residents and how a decision on parking controls including the hours of operation for the area will be made. A copy of the consultation documents are available on the council website; <https://consultation.hackney.gov.uk/parking-services/zone-u>

In line with our policies, feedback on support for parking controls are based on a street by street basis whilst feedback and decision on hours of operation are based on overall majority support from the area.

The consultation feedback showed that majority of the roads consulted (21 out of 26 roads) were in favour of parking controls.

In addition, majority (41%) of the feedback received regarding the hours of operation were in favour of the proposed hours of Monday to Saturday 8.30am to 6.30pm which have been proposed for the area.

Based on the feedback received, parking services have proposed those hours for the area.

In line with our consultation process, all the options provided regarding the hours of operation are mutually exclusive and cannot be grouped together. The options on the hours of operation which were provided in the consultation are standardised hours of operation which are currently in operation in other parking zones with similar characteristics within the borough.

Combining the feedback relating to the hours of operation could open the Council and the consultation process to legal challenge as this was not communicated to residents and businesses in the area and would not be in line with our agreed policies and procedures.

In addition to the above, although 112 residents also made specific comments requesting alternative hours which were not specified in the consultation questionnaire, there was a variety of hours stipulated in the comments made.

Of the comments regarding the hours of operation, the majority (71%) requested for Monday to Saturday 7am to 11am hours of operation also showing that there was also a clear preference from majority of these residents for Saturday controls as well.

See delegated report for more information;
https://consultation.hackney.gov.uk/parking-services/zone-u/results/zone_u_-_delegated_report.pdf

Unfortunately, we would not be able to re-consult residents and businesses in the area on the hours of operation as this would delay the implementation of controls in the area and would be unfair to those residents and businesses in the area who are already suffering from high parking pressure in the area.

However, in line with our process, Parking Services review all parking zones one year after they are implemented to ensure that they meet the needs of the area. As part of the review, residents and businesses will be able to have their say on how the hours of operation are working for them.

Objection 2 – Durlston Road

Received from:

[REDACTED]

The residents objected to the below;

- The proposed parking design for zone U area.
- More shared use bays on Mount pleasant hill outside the Co-op to cater for visitors to the local businesses

Response:

Parking Services have proposed to implement parking controls in the zone U area based on the consultation feedback received as well as to protect the residents in the area from parking stress which would be caused by displacement parking from nearby controlled areas.

Parking Services consulted resident and businesses in the zone U area on the introduction and design of parking controls between January and March 2018.

Majority of the feedback received showed support for parking controls and the proposed parking design for the area (71% and 53% respectively). In addition, although residents were asked for feedback on what design changes they would prefer, majority of respondents failed to provide any feedback on what design changes they would prefer.

Although the parking layout for zone U has been designed to suit the nature and characteristics of the area, we recognise residents and businesses may have some further feedback which may be suitable for the area. An example of this includes a new shared use bay which has been included in design for Casimir Road to cater for visitors to the park. This proposals was introduced due to feedback received from residents during the consultation.

Based on this additional feedback received, Parking services will also be proposing to convert the proposed permit bay outside number 17 Mount Pleasant Hill (Cooperative food store) to a cashless Shared Use bay with 4 hour maximum stay in order to cater for the visitors to the businesses in that section of the road.

Unfortunately, as the delegated report which shows the final design has been approved, the change will have to be completed as an amendment to the existing design. This can take up to three months for the changes to be completed on street.

Equalities Impact Assessment

As part of the consultation process, the Council carried out an Equality Impact Assessment to ensure that the proposals made do not have an adverse effect on the parking needs of specific groups including disabled drivers.

The public consultation provides an open forum for all local users to have their say on the introduction and the design of local parking controls. The introduction of controls has a positive impact on all road users (motorists, pedestrians and cyclists) by creating a safer road environment and by creating parking scheme which meets the needs of local users.

Financial Implications

The estimated cost of this scheme is £49,049.26. The scheme is fully funded from the capital costs budget for 2018/19.

Conclusions

Recommendation:-

After considering the objections to the publication of the proposals as part of the traffic management order, it is recommended to;

- **Overrule the objections received and proceed with the making of traffic proposals to introduce parking controls in the following roads; Alcester Crescent, Aldeburgh Close, Brampton Close, Casimir Road, Cleveleys Road, Comberton Road, Dennington Close, Detmold Road,**

Dudlington Road, Framlingham Close, Gunton Road, Halesworth Close, Harleston Close, Harry Zeital Way, Inver Close, Lea Bridge Road, Lowestoft Close, Mount Pleasant Hill, Mount Pleasant Lane (between its junctions with Upper Clapton Road and Mount Pleasant Hill), Mundford Road, Oulton Close, Prout Road, Radley Square, Southwold Road, Theydon Road and Upper Clapton Road.

- Uphold the objection received and proceed with the proposals to convert a permit holders only bay outside 17 Mount pleasant hill to a 4 hr maximum stay shared use parking bay (cashless).

Approval

I have noted the contents of this summary and agree with the recommendations contained therein.

Signed..... *Aled Richards*

Dated..... *9/8/2018*

Aled Richards – Corporate Director Public Realm
CC. Councillor Feryal Demirci – Cabinet Member for Neighbourhoods
CC. Andrew Cunningham –Head of Streetscene

APPENDIX 1

Objection: 1a

Received from:

[REDACTED]

Dear Gulgun,

I am now responding to your points, having finally received the paper documents. I have copied in streetworks as that is the email address given in Hackney Today to use to make representations.

1. I object to the basis of choosing the hours of operation.
 - a. In the pdf document you sent me the link to, the 112 people who voted for an option other than the 3 listed were mentioned, but in the paper documents, they have not even been mentioned. 112 people is 24% of the total who gave preferences.
 - b. There is only a difference of 3 people (1%) between those wanting Saturday to be included and those not. This doesn't seem to me to be a clear preference, especially if you add the 69 people who wanted the other Monday to Friday option. In this instance, simply choosing the highest percentage does not reflect the desires of the people in the area.
 - c. Your point that the hours of operation are standardised in Hackney is incorrect. There are several different hours of operation just in Clapton and Stoke Newington alone. I requested that you include another chance for people to select the hours of operation during this phase of the consultation.
2. I think you missed my point about having borough-wide resident parking permits. Much of the parking stress in Hackney is caused by commuters parking in residential areas. Borough-wide resident parking permits would stop this as commuters wouldn't be able to get the permits. The other main cause of parking stress is Hackney Council with its policy of creating CPZ's in a piecemeal way over the years. Separate CPZ's within the borough means difficulty for people living within the borough visiting friends and families.

Essentially, I am requesting a re-think on the hours of operation and am looking into challenging the selection of the most drastic hours when that choice is not a clear majority.

Thank you,

[REDACTED]

Objection: 1b

Received from:

[REDACTED]

Dear Sirs

Further to the introduction of parking restrictions in Zone U in Hackney, I make the following representations to be considered as part of the Statutory Consultation process. I live at 59 Casimir Road, E5 9NU, which is within Zone U.

First of all I welcome the introduction of parking restrictions. The residents in Zone U have suffered considerable parking stress since the almost simultaneous introduction of parking restrictions in the three zones surrounding Zone U.

Currently the proposal is to have restrictions in place Monday to Saturday, 8:30am to 6:30pm, based on a simple majority of 3 (less than 1%) from the survey, as shown below:

Days	Start time	End time	Voted for	Percentage
Monday to Friday	10:00	12:00	69	18.8%
Monday to Friday	08:30	18:30	148	40.2%
Monday to Saturday	08:30	18:30	151	41.0%
			368	100.0%

My objection is that this simplistic method has produced a perverse result. These options should not be considered in isolation. A more accurate reflection of what the majority of the residents want is **Monday to Friday, 8:30am to 6:30pm, i.e. no restrictions on Saturday**. Those 69 residents who voted for Monday to Friday, 10am to 12pm, clearly do not want restrictions on Saturdays. A more accurate and rational reflection of residents' wishes for the days that parking restrictions apply is:

Days	Voted for	Percentage
Monday to Friday	217	59.0%
Monday to Saturday	151	41.0%
	368	100.0%

Then after that, the majority, 299 (148 + 151), want the restrictions to be in place between 8:30am and 6:30pm.

In addition, I note the Delegation Report on the Hackney Council website refers to 112 residents who proposed times other than those above. The details are in Appendix 1 to that report which was not available on the website; I have requested a copy and am waiting for a reply. Notwithstanding receipt of Appendix 1, the body of the Delegation Report states that 89 of the 112 proposed times of 7am to 11am. The report is silent as to what days of the week the 89 proposed but I would hazard to guess it is Monday to Friday; which would increase the majority to over 75% reinforcing the argument to apply parking restrictions Monday to Friday only.

Finally, anecdotally if you speak to residents, you will find that the stress on parking on Saturday and Sunday is less acute than during week days. Many of the cars that park during the week belong to non-residents who park in Zone U as they either work close by or commute to work using Clapton Overground station which is in Zone U. These are in addition to others who park their cars long term as it is one of the few zones without parking restrictions.

Kind regards



Objection 2

Received from:

[REDACTED]

I would like to reply to your plans to alter the parking arrangements near my home.

In the booklet it says on page 7 that visitor parking (shared bays) have been proposed close to businesses in the area to provide parking for their customers and visitors. However on the map there is no such provision around the Co-op on Theydon Road/Mount Pleasant Hill. This is one of the most heavily used businesses in the area.

Under current plans the streets around Co-ope will be Permit Parking bays with restrictions Mon-Sat 8.30am-6.30pm. I think it would be fair and sensible and in keeping with your own stated intention of providing visitor parking around businesses, to alter your plans and make some of the areas around the Co-op visitor parking bays.

People often park for a few minutes around that part of Mount Pleasant Hill to pop into the shop on their way home etc, and I think the new scheme should allow for this. I believe that without these changes you will be unintentionally targeting people with unfair parking fines just for going about their daily lives in a way which is reasonable and which is not causing any increase to traffic or congestion in the area. I think that these changes I have suggested are in keeping with the council's pledge to "make Hackney a better place to live".

Best wishes

[REDACTED]