



# Parking Zone U (Upper Clapton)

Introduction and Design of  
Parking Controls  
Summary Booklet

# Consultation Outcome

## Why have I received this summary booklet?

Parking Services consulted you between January and March 2018 on the introduction and design of parking controls in your area. This was due to requests received from residents in the area for parking controls following the extensions to zones N and R.

We would like to thank all those who returned their questionnaire and provided feedback during the consultation. Your views are important to us and help shape the future of parking in your area.

We are pleased to announce that the consultation feedback has been reviewed and the final design has been approved by the Council. We will commence lining and signage works in the area to implement these changes pending statutory consultation.

This booklet provides a summary of the consultation results and the final design of the parking restrictions that will be implemented in your area. It also provides dates of when works are likely to begin.

To view the full consultation results please download a copy of the delegated report from our website: [www.hackney.gov.uk/parking-hys](http://www.hackney.gov.uk/parking-hys)

Email: [consultparking@hackney.gov.uk](mailto:consultparking@hackney.gov.uk) or call **020 8356 8877**.

## What is contained in this booklet?

- Your consultation feedback
- Parking Zone Design and hours of operation
- What happens next?
- Key dates
- Frequently asked questions (FAQs)

## Your consultation feedback and final decision

In order to make a decision on whether to introduce parking controls in your road or not, we have analysed your feedback on a street-by street or a part street basis. The decision to introduce parking controls in a street is based on both the feedback received as well as other factors such as the creation of a logical boundary for the zone, maintaining the flow of traffic and consideration of displacement parking.

## Response Rate

Consultation packs were sent to 1961 households and businesses in the Zone U area, with 615 responses received. This equates to a response rate of 31 %, which is higher than the average response rate for Stage One and Two consultations which is typically between 15 – 20 %.

## Support for parking controls on your road

When asked if residents and businesses initially supported the introduction of controls, 71 % were in favour of parking controls whilst 29 % were against.

When analysed on a street by street basis, the majority of the roads consulted (19 out of 26 roads) supported parking controls, 5 roads were against parking controls and 2 roads were undecided.

Table 1 indicates the support received from each street. The sections highlighted in purple indicate the streets which supported parking controls, with those in orange undecided.

**Table 1. Support for parking controls**

	Total Responses		Responses (%)	
	Yes	No	Yes	No
ALCESTER CRESCENT	5	5	50%	50%
ALDEBURGH CLOSE	0	1	0%	100%
BRAMPTON CLOSE	7	4	64%	36%
CASIMIR ROAD	47	6	89%	11%
CLEVELEYS ROAD	73	0	100%	0%
COMBERTON ROAD	6	1	86%	14%
DENNINGTON CLOSE	3	1	75%	25%
DETMOLD ROAD	15	14	52%	48%
DUDLINGTON ROAD	3	2	60%	40%
FRAMLINGHAM CLOSE	5	0	100%	0%
GUNTON ROAD	66	3	96%	4%
HALESWORTH CLOSE	9	1	90%	10%
HARLESTON CLOSE	7	7	50%	50%
HARRY ZEITAL WAY	9	34	21%	79%
INVER CLOSE	2	7	22%	78%
LEA BRIDGE ROAD	7	6	54%	46%
LOWESTOFT CLOSE	0	5	0%	100%
MOUNT PLEASANT HILL	11	3	79%	21%
MOUNT PLEASANT LANE	30	2	94%	6%
MUNDFORD ROAD	6	4	60%	40%
OULTON CLOSE	5	4	56%	44%
PROUT ROAD	18	4	82%	18%
RADLEY SQUARE	0	2	0%	100%
SOUTHWOLD ROAD	69	46	60%	40%
THEYDON ROAD	1	0	100%	0%
UPPER CLAPTON ROAD	20	12	63%	38%
<b>TOTAL</b>	<b>424</b>	<b>174</b>	<b>71%</b>	<b>29%</b>

## Support for controls if parking controls are introduced on nearby roads

Residents and businesses were also asked if they would support parking controls if they were introduced in nearby roads. Out of the 615 responses received, 591 respondents answered this question.

Overall 70% of respondents showed support for parking controls if controls were implemented on nearby roads. When analysed on a street by street basis, the majority of the roads (21 of the 26 roads) were also in support of parking controls and 5 were opposed. The table below indicates the support received from each street.

**Table 2. Support for parking controls if implemented on nearby street**

	Total Responses		Responses (%)	
	Yes	No	Yes	No
ALCESTER CRESCENT	8	1	89%	11%
ALDEBURGH CLOSE	0	1	0%	100%
BRAMPTON CLOSE	8	3	73%	27%
CASIMIR ROAD	45	6	88%	12%
CLEVELEYS ROAD	71	2	97%	3%
COMBERTON ROAD	7	0	100%	0%
DENNINGTON CLOSE	3	1	75%	25%
DETMOLD ROAD	15	14	52%	48%
DUDLINGTON ROAD	3	2	60%	40%
FRAMLINGHAM CLOSE	5	0	100%	0%
GUNTON ROAD	61	5	92%	8%
HALESWORTH CLOSE	7	3	70%	30%
HARLESTON CLOSE	9	5	64%	36%
HARRY ZEITAL WAY	11	34	24%	76%
INVER CLOSE	3	6	33%	67%
LEA BRIDGE ROAD	7	6	54%	46%
LOWESTOFT CLOSE	1	4	20%	80%
MOUNT PLEASANT HILL	11	3	79%	21%
MOUNT PLEASANT LANE	29	2	94%	6%
MUNDFORD ROAD	7	3	70%	30%
OULTON CLOSE	5	4	56%	44%
PROUT ROAD	18	4	82%	18%
RADLEY SQUARE	0	2	0%	100%
SOUTHWOLD ROAD	58	56	51%	49%
THEYDON ROAD	1	0	100%	0%
UPPER CLAPTON ROAD	18	13	58%	42%
<b>GRAND TOTAL</b>	<b>411</b>	<b>180</b>	<b>70%</b>	<b>30%</b>

## Hours of Operation

During the consultation, residents and businesses were given 3 options on the hours of operation which were based on the existing range of standardised hours within the borough. These options were:

- Monday to Friday: 8.30am to 6.30pm
- Monday to Saturday: 8.30am to 6.30pm
- Monday to Friday: 10am to noon

60% of respondents answered this question with the majority (41%) in favour of Monday to Saturday 8:30am to 6:30pm. See the table below for more details:

Option	Responses	%
Monday to Friday: 10am to noon	69	19%
Monday to Friday: 8.30am to 6.30pm	148	40%
Monday to Saturday: 8.30am to 6.30pm	151	41%

## Parking Zone Design

During the public consultation we also sought your views on the proposed design of the Parking Zone (PZ) including the location and type of parking bays. The majority of respondents (53%) were in favour of the proposed parking design for the area as indicated in the table below.

### Support for parking design from each street

	Total Responses		Responses (%)	
	Yes	No	Yes	No
ALCESTER CRESCENT	5	5	50%	50%
ALDEBURGH CLOSE	0	1	0%	100%
BRAMPTON CLOSE	2	9	18%	82%
CASIMIR ROAD	40	8	83%	17%
CLEVELEYS ROAD	59	8	88%	12%
COMBERTON ROAD	4	4	50%	50%
DENNINGTON CLOSE	3	1	75%	25%
DETMOLD ROAD	11	17	39%	61%
DUDLINGTON ROAD	1	4	20%	80%
FRAMLINGHAM CLOSE	3	1	75%	25%
GUNTON ROAD	49	15	77%	23%
HALESWORTH CLOSE	2	8	20%	80%
HARLESTON CLOSE	0	14	0%	100%
HARRY ZEITAL WAY	7	34	17%	83%
INVER CLOSE	2	7	22%	78%
LEA BRIDGE ROAD	5	8	38%	62%
LOWESTOFT CLOSE	0	5	0%	100%

	Total Responses		Responses (%)	
	Yes	No	Yes	No
MOUNT PLEASANT HILL	7	7	50%	50%
MOUNT PLEASANT LANE	20	11	65%	35%
MUNDFORD ROAD	6	4	60%	40%
OULTON CLOSE	3	6	33%	67%
PROUT ROAD	8	14	36%	64%
RADLEY SQUARE	0	2	0%	100%
SOUTHWOLD ROAD	45	58	44%	56%
THEYDON ROAD	1	0	100%	0%
UPPER CLAPTON ROAD	19	13	59%	41%
<b>TOTAL</b>	<b>302</b>	<b>264</b>	<b>53%</b>	<b>47%</b>

*Excludes blank responses*

## Bay allocation

We also asked for your views on the type of bays you would prefer in your area, with 291 respondents providing feedback. A high proportion of respondents (51 %) did not make any specific suggestions about design changes.

Of the respondents who made specific suggestions, the responses were mixed with 27 % of respondents suggesting more resident permit bays, 8 % suggesting more shared use bays, 6 % suggesting more permit bays, 6 % suggesting more disabled bays and 1 % suggesting more loading bays.

Parking Services have assessed all feedback received and have proposed a design which provides the right balance of parking bays to suit the characteristics of the area.

## Final Recommendations

As the majority of the roads consulted (21 out of 26) were in favour of the introduction of parking controls in the Parking Zone U area, the Council recommends for parking controls to be implemented in all of the public highway roads consulted and a new Parking Zone (Zone U) to be created in the displacement area between Lea Bridge Road (northern kerb) and Mount Pleasant Hill / Lane as well as between River Lea and Upper Clapton Road. The following roads below will be included within the new Zone U boundary;

Alcester Crescent, Aldeburgh Close, Brampton Close, Casimir Road, Cleveleys Road, Comberton Road, Dennington Close, Detmold Road, Dudlington Road, Framlingham Close, Gunton Road, Halesworth Close, Harleston Close, Harry Zeital Way, Inver Close, Lea Bridge Road, Lowestoft Close, Mount Pleasant Hill, Mount Pleasant Lane (between its junctions with Upper Clapton Road and Mount Pleasant Hill), Mundford Road, Oulton Close, Prout Road, Radley Square, Southwold Road, Theydon Road and Upper Clapton Road.

Although parking controls will not be implemented within any private or estate roads in the area (Aldeburgh Close, Brampton Close, Dennington Close, Framlingham Close, Halesworth Close, Harleston Close, Harry Zeital Way, Inver Close, Lowestoft Close, Oulton Close and Radley Square), these roads will be included within the zone U boundary to ensure that residents in these roads can purchase permits to park on the public highway roads within the Zone U area subject to satisfying our permit eligibility criteria.

**Please see the enclosed map showing the new parking area that will soon be introduced.**

## Parking Design

Based on the feedback received, the proposed design will remain unchanged in the majority of roads within the Zone U area. Parking controls in Zone U have been designed to suit the needs of the area, with Permit parking bays being proposed on residential streets to protect the needs of the residents and ensure they can park close to their properties. Visitor parking (shared use bays) have been proposed close to businesses in the area to provide parking for their customers and visitors.

However based on the feedback received, Parking Services have reviewed the proposed design for the area and introduced additional 4 hour maximum stay pay by mobile (cashless) shared use bays on Casimir Road to cater for visitors to the park and area. This change has been included in the final design for the area.

Disabled Bays are implemented upon request from residents who are able to apply directly to the Council.

We will continue to monitor the parking allocation in the area to ensure it continues to meet the needs of the community.

## Pay and Display

The Council will be implementing a number of pay by mobile only (cashless) shared use bays with a 4 hour maximum stay limit in Casimir Road, Cleveleys Road, Detmold Road, Gunton Road, Mount Pleasant Lane and Southwold Road in order to cater for customers and visitors to the businesses in the area.

The pay and display charges in the area will be £2.60 per hour for mobile phone (cashless) parking.

Please see the enclosed map for the final design of the new parking restrictions within your area.

## Operational hours

The operational hours for Zone U will be: **Monday – Saturday; 8:30 am to 6:30pm.**

This is based on the majority feedback received from the consultation.

# What happens next?

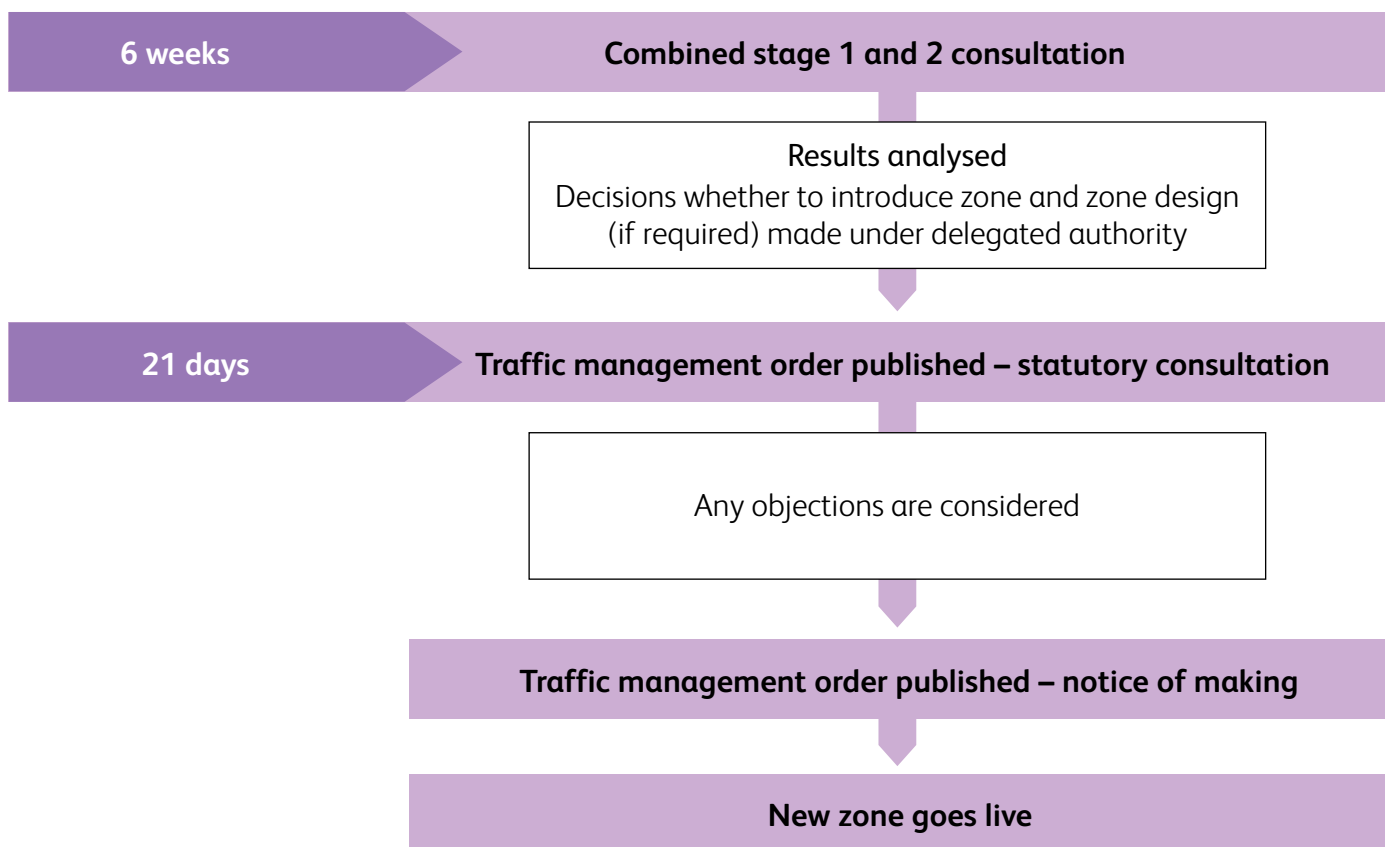
June 2018

## Statutory Consultation

Now the public consultation has been completed and recommendations have been approved, the Council is required to carry out a Statutory Consultation, where a Traffic Management Order notice is advertised in Hackney Today for a 21 day period. This process allows anyone to formally declare their representation on the changes proposed. All representations received will be considered. The Council is then required to draft a decision audit report detailing the objections and its recommendation on whether these objections will be upheld or not. The report is then approved by the Director of Public Realm prior to the measures being implemented.

The diagram below describes the Stage 1 and 2 consultation process undertaken by the Council before the implementation of new parking restrictions.

### Combined stage 1 & 2 Consultation



The proposed Traffic Management Order will be advertised in Hackney Today on 09 July 2018. The statutory consultation closing date will be the 16 July 2018. All feedback will need to be received by the Council no later than **Monday 30 July 2018**. Any feedback received after this date will not be considered.

August 2018

## Parking Permit Applications

Residents and businesses can begin applying for a parking permit from **Monday 13 August 2018** pending



statutory consultation, either online at [www.hackney.gov.uk/resident-permits](http://www.hackney.gov.uk/resident-permits), or via post to London Borough of Hackney P.O Box 39054, London. E8 1WS.

If you require an application form please call Parking Services on **020 8356 8877** to request a copy. Alternatively you can download a copy from our website: **[www.hackney.gov.uk/parking](http://www.hackney.gov.uk/parking)**

When making your application you must ensure that you send all supporting documents such as proof of identification, address and vehicle ownership. Further details can be found on the application form and the website.

Please ensure that you enter **15 October 2018** as your start date when you purchase your permit online.

We encourage you to purchase your permit early as this will enable you to park in nearby Zones R and S during the lining works.

## September 2018

### Lining Works

Subject to statutory consultation, we plan to start lining works in the roads within Zone U in September 2018. During this time, we will organise road closures in order to carry out the works. In order to help us complete the works as quickly as possible, parking on roads will be suspended whilst we carrying out lining works. Residents and businesses will be able to park in nearby uncontrolled roads whilst we carry out the works.

Signs will be erected on site to inform you of the dates of the lining works. Please help us to complete works quickly by moving your vehicle as indicated by the temporary signs.

We will write to residents closer to the implementation date to provide further detail regarding parking suspensions on their road.

## October 2018

### Parking Restrictions Implemented

Pending statutory consultation, we plan to begin enforcement of the parking restrictions in your street from the **15 October 2018**. From this date, all motorists will need to have a valid Zone U parking permit, visitor voucher or pay and display ticket during the operational hours of the parking zone. Failure to have a valid permit, visitor voucher or valid visitor parking session may result in motorists receiving a Penalty Charge Notice (PCN).

We will place notices throughout the parking zone showing the exact date when enforcement will begin.

# Frequently Asked Questions

## Will I have to buy a parking permit?

If your property is located within a parking zone and you do not live within a car free development, you will need to purchase either a resident or business permit to park on your street during the operational hours of the parking zone.

## How do I display my permit?

The Council has now introduced e-permits which means that resident permits and Companion badges are now electronic, so you will not receive or need to display a paper permit on your vehicle. An 'E-permit' becomes active from the date you select in your application. Once the permit has been purchased, an enforcement officer can confirm that a vehicle has a valid permit by entering the vehicle registration number into their hand held devices.

**Business permits and visitor vouchers will remain as paper permits until further notice. Business permits will be dispatched by first class post and visitor vouchers will be delivered by courier.**

**All permits can be applied and paid for online by visiting the website [www.hackney.gov.uk/parking](http://www.hackney.gov.uk/parking).**

**There is also a postal application service for those who do not have access to the internet. Please contact parking services on 020 8356 8877 if you do not access to the internet.**

## How much will a parking permit cost?

The way we charge for parking has been changing over the past three years as part of a drive to reduce pollution in the borough and will see parking permits charged according to CO2 emissions instead of engine size.

This will mean cheaper parking permits for low emission vehicles and higher charges for the most polluting vehicles. Our new parking permit price calculator is available at our website and will allow you to view exactly what you will be paying with CO2 emissions-based charging. Please visit the website [www.hackney.gov.uk/parking-permit-price-calculator](http://www.hackney.gov.uk/parking-permit-price-calculator) in order to calculate the cost of your permit.

To help residents and businesses prepare for these changes to charging, CO2 emissions-based charging was phased in over two years from September 2016, with all residents and businesses paying half of the difference between the previous permit price and the new charges in the first year. All new permits from September 2017 have been charged at the full rates based on CO2 emissions, as below:

Band		3 months	6 months	12 months
1	No local emissions	£10.00	£10.00	£10.00
2	Up to 120 g/km	£26.50	£38.50	£61.00
	Price including diesel supplement	£39.00	£63.50	£111.00
3	121 - 185 g/km, or under 1200cc*	£43.00	£67.00	£112.00
	Price including diesel supplement	£55.50	£92.00	£162.00
4	186 - 225 g/km, or 1200-2000cc*	£59.50	£95.50	£163.00
	Price including diesel supplement	£72.00	£120.50	£213.00
5	226 g/km +, or 2001cc*+	£76.00	£124.00	£214.00
	Price including diesel supplement	£88.50	£149.00	£264.00

**The diesel supplement will be £50 per year, and will be pro-rated for 3 and 6 month permits.**

**\*Where no information is held on a vehicle's CO2 emissions, permit price will be calculated on engine size.**

### Other changes include:

- Cars built before 2001 will move up a band in the charging scheme, reflecting the levels of CO2 they produce
- Diesel vehicles will incur a £50 levy, reflecting the high levels of particulate matter pollution they produce

### Visitor Permits

Residents are eligible to purchase visitor vouchers which allow visitors to park in any available resident permit, general permit (resident or business permits) or shared use (pay and display or permit) bay in the PZ.

You only need to use a voucher during operational hours. There are two types of vouchers that can be purchased by residents:

- A book of 20, 2hr scratch cards at a cost of £23
- A book of 5, one day scratch cards at a cost of £20

Businesses are also able to buy vouchers for their own vehicles and their visitors, which cost £225 for a book of 10 scratch cards to allow parking in all zones for one day. We also provide Pay & Display parking for businesses visitors wherever possible.

### More information on costs

For more information about the cost of permits and visitor vouchers please refer to our website [www.hackney.gov.uk/parking](http://www.hackney.gov.uk/parking) or call Hackney Parking Services on **020 8356 8877**.

## Where can I load and unload if I receive deliveries?

Active loading and unloading can take place on all single and double yellow lines where there are no loading restrictions and also in parking bays. For any specific requests, such as removals, you can request a dispensation or a bay suspension. Please visit our website for more information

[www.hackney.gov.uk/parking](http://www.hackney.gov.uk/parking).

## How can I apply for a disabled bay?

If you are a Blue Badge holder with no access to off street parking, you may be able to get a disabled parking bay installed outside your home. However, in order to qualify for a bay, there are set criteria which you need to meet including an assessment by Social Services.

Although a disabled parking bay is registered to an individual once installed, it can be used by any Blue Badge holder as the bay is not personalised.

For any advice about disabled bays, please email [disabledparking@hackney.gov.uk](mailto:disabledparking@hackney.gov.uk) call **020 8356 8328**.

## What if I have a Blue Badge or a Companion Badge?

Blue Badge holders are eligible to park in all shared use bays (pay and display and permit) and pay and display only bays for an unlimited amount of time and for a maximum of 3 hours on single and double yellow lines. Blue Badge holders can also use any disabled bay.

Companion badge holders can park in the same bays as Blue Badge holders, but have the added advantage of being able to park in resident and permit parking bays within their home parking zone.

For more information on Companion Badges please visit <http://hackney.gov.uk/companion-badge>

## What if I live on an estate?

There are a number of Council housing estates in the area which have their own parking regulations; these are independent of parking zones and are not affected. However, estate residents whose addresses fall within a parking zone and are not car free are entitled to purchase an on-street permit.

## Allocation of parking bays

In a parking zone, parking bays are allocated for different uses including disabled motorists, local residents, businesses and local visitors according to the Council's 'hierarchy of parking need' – as per the table below. Please refer to the enclosed user friendly map for the bay locations.

Type of parking bay	Permit, voucher or ticket required
<b>General Permit</b> parking bay	<b>Resident</b> or <b>business</b> parking permit <b>Resident</b> or <b>business</b> visitor voucher
<b>Shared Use</b> parking bay	<b>Resident</b> or <b>business</b> parking permit <b>Resident</b> or <b>business</b> visitor voucher <b>Pay &amp; display</b> ticket
<b>Resident</b> parking bay	<b>Resident</b> parking permit
<b>Business</b> parking bay	<b>Business</b> parking permit

## What if I own a motorcycle?

Motorcycles can be parked free of charge in all bays within a PZ where residents and businesses can park. This excludes Zone B where parking for motorcycles are restricted to motorcycle bays only and pay and display bays within all zones.

Motorcycles should be parked at a right angle to the kerb and, if possible at the end of the parking bay; you should use the dedicated motorcycle bays if available, rather than resident permit bays.

## Do you consider road safety?

When reviewing parking restrictions, we have taken into account the safety of both pedestrians and motorists. We install either single or double yellow lines (no waiting at any time) to help prevent unsafe parking.

Any design changes are made in consultation with the Emergency Services (Ambulance, Fire Service and the Police) to ensure that there is sufficient road width to allow for the safe passage of emergency vehicles.

All design changes will conform to the design standards recommended by the Department for Transport (DfT). Most existing yellow lines in existing design have been placed for safety or access reasons and would be unlikely to change. Examples of these are:

- Junction protection - double yellow lines placed around the edges of road junctions to ensure visibility for drivers, cyclists, and pedestrians, and to allow space for wheelchair and pram users to safely cross.
- Double yellow lines painted across access points to private property and housing estates, so that we can remove any obstructing vehicles.
- Yellow lines painted along narrow roads to improve access or provide a passing point for vehicles

## What if I live on a Car Free Property?

A Car Free Property will be designated under a Section 106 agreement and will be included in your lease or deeds. If you live on a Car Free Property you can still have your say on the design and hours of your parking zone but you will not be eligible to purchase a parking permit. However, you are eligible to purchase visitor vouchers for your visitors.

If you want to apply for a permit and are not sure if you live in one of these areas please call Parking Services on **020 8356 8877**

## Are parking zones just a money making scheme for the Council?

No. By law revenue generated from PZs must be invested back into transport-related improvements such as highways, street scene, parking enforcement and safer car parks. It also contributes to the funding of the Freedom Pass scheme.

## More information



For more information about the cost of permits and visitor vouchers please refer to our website

[www.hackney.gov.uk/parking](http://www.hackney.gov.uk/parking) or

call Hackney Parking Services on **020 8356 8877**.



If you would like to find out what this document says please tick the appropriate box, put your name, address and phone number at the bottom of this page and return it to the address below.

### Bengali

এই দলিলে কি লেখা আছে সে সম্পর্কে যদি আপনি জানতে চান তাহলে অনুগ্রহ করে উপযুক্ত বাক্সে টিক দিন, এই পাতার নীচে আপনার নাম, ঠিকানা ও ফোন নম্বর লিখুন এবং এটি নীচের ঠিকানায় ফেরত পাঠান।

### Somali

Haddii aad jeclaan lahayd in aad ogaato waxa dokumeentigani sheegayo fadlan calaamadi godka ku haboon, ku qor magacaaga, cinwaanka iyo telefoon lambarkaaga boggan dhankiisa hoose ka dibna ku celi cinwaanka hoose.

### French

Si vous désirez connaître le contenu de ce document, veuillez cocher la case appropriée et indiquer votre nom, adresse et numéro de téléphone au bas de cette page et la renvoyer à l'adresse indiquée ci-dessous.

### Spanish

Si desea saber de lo que trata este documento, marque la casilla correspondiente, escriba su nombre, dirección y número de teléfono al final de esta página y envíela a la siguiente dirección.

### Kurdish

Ger hun dixwazin bizanibin ku ev dokument çî dibêje, ji kerema xwe qutîka minasib îşaret bikin, nav, navnîşan û hejmara telefona xwe li jêrê rûpel binivîsin û wê ji navnîşana jêrîn re bişînin.

### Turkish

Bu dökümanda ne anlatıldığını öğrenmek istiyorsanız, lütfen uygun kutuyu işaretleyerek, adınızı, adresinizi ve telefon numaranızı bu sayfanın alt kısmına yazıp, aşağıdaki adrese gönderin.

### Polish

Jeśli chcesz dowiedzieć się, jaka jest treść tego dokumentu, zaznacz odpowiednie pole, wpisz swoje nazwisko, adres i nr telefonu w dolnej części niniejszej strony i przeslij na poniższy adres.

### Vietnamese

Nếu bạn muốn biết tài liệu này nói gì hãy đánh dấu vào hộp thích hợp, điền tên, địa chỉ và số điện thoại của bạn vào cuối trang này và gửi lại theo địa chỉ dưới đây.

### Urdu

اگر آپ یہ جاننا چاہتے ہیں کہ دستاویز میں کیا لکھا ہے تو ازراہ کرم مناسب باکس میں صحیح کا نشان لگائیے اور اپنا نام، پتہ اور فون نمبر اس صفحہ کے نیچے لکھئے اور اسے نیچے دیئے گئے پتہ پر واپس بھیج دیجئے۔

### Chinese

如果你想知道這分文件的詳細內容，請在方框內打鉤，在本頁下面寫下你的名字、地址和電話號碼並寄到下面的地址。

If you would like this document in any of the following formats or in another language not listed above, please complete and send the form to the address below.

In large print

In Braille

On Disk

On audio tape

In another language, please state:

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Tel:

Return to: Please use the envelope provided