

Zone U (Upper Clapton)

Parking Consultation





1. Why am I being consulted?

The Council recently consulted and implemented parking controls in nearby roads in the Lea Bridge and Hackney Downs Wards in 2017.

Since parking controls were introduced in the above areas, Parking Services received a high number of requests for the introduction of parking controls from residents in your area who are experiencing difficulty with parking due to increased parking stress in the area.

We recognise that the introduction of controls in the nearby area has had an impact on parking in your road and other uncontrolled roads in your area. To minimise the impact of parking pressure in these roads, we are consulting residents and businesses in your area to provide them with another opportunity to have their say on the introduction of parking controls.

Parking Services are carrying out a 'combined' stage 1 and 2 consultation to ensure that controls are implemented in a timely manner if residents are in favour.

We are requesting your feedback on:

- Support for parking controls
- The proposed design of parking controls for the area
- Hours of operation for parking controls in your area.

Please see the enclosed map for more information about the area being consulted and the proposed design of parking restrictions.

How can I have my say?

You can have your say by completing the attached questionnaire and returning it using the Freepost envelope enclosed or online by visiting www.hackney.gov.uk/parking-hys by the 05 March 2018. Please be aware that we will not take into consideration any responses received after the closing date.

As this is a stage one and two consultation, where a decision is being made on whether parking controls should be please replace with introduced, if there is support for parking controls in your area we will propose to install parking restrictions as shown in the attached map. If you have any comments on the proposed design changes please let us know what these are in the comments section in the attached questionnaire.

It is important that you give us your feedback on the proposed design even if you do NOT support the introduction of parking controls as this will affect you if the scheme goes ahead.

For further information on the consultation please contact Parking Services on 020 8356 8877 or visit **www.hackney.gov.uk/parking**.

2. What is a Parking Zone (PZ)?

A Parking Zone (PZ) is an area where all kerbside space is controlled by either yellow lines or parking places which generally have the same operational hours and days of control.

There are 3 types of zones currently used in Hackney.

Controlled Parking Zones (CPZs)

This is where zone entry plates are used to indicate the operational hours of the single yellow lines within the zone. Within a CPZ, signs are not required to indicate the operational hours of single yellow lines throughout the zone. Parking bays within the CPZ are signed with the operational hours.

Parking Zones (PZs)

This is where there are no large entry signs to the zone. All parking bays and single yellow lines are signed with the operational hours of the zone at each location.

If parking controls are supported, you will be forming a new parking zone (Zone U), which will be introduced as a PZ.

Restricted Parking Zones (RPZs)

These are where there are no lines at all; instead the restrictions are individually signed. RPZs are only used where there are special circumstances such as narrow streets or special carriageway materials (e.g. cobbles) that make lining inappropriate.

2.1 What is the purpose of a parking zone?

Parking zones provide a range of benefits to local communities and can be used for a variety of purposes.

Parking Zones:

- Effectively manage supply and demand for on street parking in an area
- Improve road safety and visibility for all road users and pedestrians
- Reduce parking stress and traffic congestion
- Improve the local environment and local air quality by reducing CO2 emissions by discouraging unnecessary car use
- Assist the Council in prioritising parking spaces according to need (e.g. resident only parking to protect the needs of local residents from non-local demands of commuters)
- Encourage visitor-only parking close to businesses to protect the needs of local businesses

2.2 How does the Council decide whether a parking zone is introduced?

The Council decision to implement a parking zone in an area is based on a combination of the following factors:

- Feedback from local residents and businesses responding to a consultation (petitions are not factored into the percentage support but are noted)
- Road safety
- Traffic flow

- Supply and demand for parking
- The environmental and air quality impacts of parking and traffic

All factors above have an equal weighting in the decision making process.

The feedback received from the consultation is analysed on a **street-by-street** or **part-of-street** basis and used as part of the decision making process on whether or not to introduce parking controls and the potential boundary of any new zone.

The Council may introduce parking controls on a street-by-street or part-of-street basis if it is able to form a logical boundary.

Although the consultation responses form a key part in the decision making process for the introduction of any parking zone, the final decision will also take account of some or all of the factors bullet pointed above. It should be noted that that the cost of introducing any proposed measures is also considered when making any final decision. For the avoidance of doubt, a parking zone consultation is not a referendum, as public opinion is only one of several factors that must be considered. We will break down the responses we receive so that we know the majority of support in each street or part of street.

2.3 How does the Council decide on the hours of operation?

While in some parts of Hackney there are circumstances that necessitate specific hours of control, many areas in Hackney share the same characteristics and are suitable for similar hours of control as other parking zones which are already in force; for example, residential areas are typically controlled from Monday – Friday, 8.30am to 6.30pm. Other key features may look at whether the area is a business district, residential area or both.

As your road will be forming a new Parking Zone (Zone U), we would like to hear your views on your preferred hours of operation for the parking zone. You can have your say using the attached questionnaire.

The range of operational hours that we are proposing is the same as we currently have in place in various other parking zones within the borough.

Having similar operational hours to nearby zones helps motorists understand the times of control in each area and increase the service's efficiency by making storage and maintenance of signs easier. However, we will take into account any other suggestions made by the residents and businesses during the consultation.

Different Operational Hours

If you would like to propose different operational hours you must ensure that you state this within the additional comments box in your response so that it can be taken into account during the analysis stage.

If we introduce a parking zone, the decision on the operational hours will usually be based on a clear majority support from the options provided. If there is no overall majority support for a particular option, the Council will normally base its decision on what it considers to be best option for the area. This will take into account the operational hours of neighbouring parking zones as well as the demographic makeup of the area.

3. The consultation process

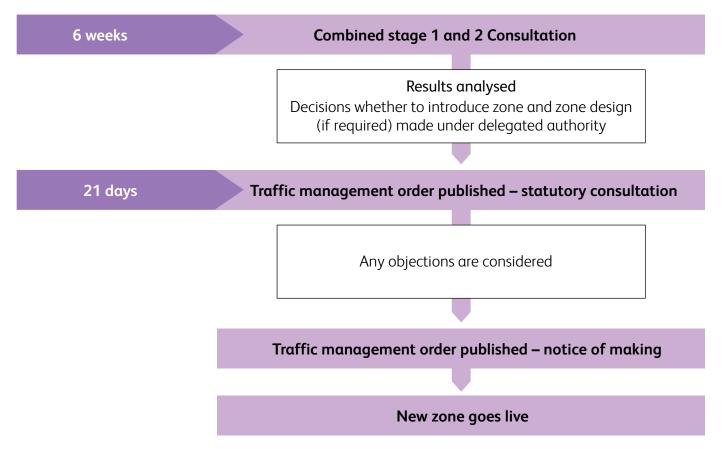
3.1 Informal consultation

A consultation pack including a questionnaire, letter and map is delivered to all affected residents and businesses in the area.

The Council is undertaking a combined stage 1 & 2 public consultation. A combined stage 1 & 2 public consultation combines the 'in principle' and detailed consultation stages together.

The diagram below describes the combined stage 1 and 2 consultation process that is to be undertaken by the Council before deciding whether to introduce a PZ.

Combined stage 1 and 2 consultation



3.2 Statutory consultation

Once the public consultation has been completed and any recommendations approved, the Council is then required to carry out a statutory consultation, where a traffic management order notice is advertised in Hackney Today for a 21 day period.

This process allows anyone to formally declare their representation on the changes proposed. All representations received will be considered. The Council is then required to draft a decision audit report detailing the objections and its recommendation on whether these objections will be upheld or not. The report is then approved by the Director of Public Realm prior to the measures being implemented.

4. How can I have my say?

Please complete the enclosed questionnaire and return it to us using the freepost envelope provided by: **5 March 2018.**

Alternatively you can complete your questionnaire online by visiting: www.hackney.gov.uk/parking-hys

If you have any further questions on this consultation, please contact us using the details provided below:

Email: consultparking@hackney.gov.uk

Telephone: **020 8356 8877**

5. What happens next?

Closing Date - Monday 5 March 2018

Closing date of consultation and last day to return your questionnaire

We will not take into consideration any responses received after the closing date.

Consultation Results - May 2018

Consultation results will be made available to residents and businesses. A summary consultation pack, detailing the results will be sent to all residents and businesses in the area by post and will be available on the Hackney website. If you have any questions regarding the consultation please contact us through the Hackney Service Centre on **020 8356 8877** or email: **consultparking@hackney.gov.uk**.

6. Frequently Asked Questions

Can I submit more than one consultation response?

Only one consultation response will be accepted per person. If you would like to submit more than one questionnaire from the same household, please ensure that you provide your name as the Council will only accept more than one questionnaire from the same address if a name has been provided. This is to ensure that there are no duplications.

Will I have to buy a parking permit?

If your property is located within a parking zone you will need to purchase either a resident or business permit to park on your street during the operational hours of the parking zone.

How much will a parking permit cost?

The way we charge for parking is changing as part of a drive to reduce pollution in the borough. The changes will take place over three years and will see parking permits charged according to CO2 emissions instead of engine size.

This will mean cheaper parking permits for low emission vehicles and higher charges for the most polluting vehicles. Other changes include:

- Cars built before 2001 will move up a band in the charging scheme, reflecting the levels of CO2 they produce.
- Diesel vehicles will incur a £50 levy, which represents the high levels of particulate matter pollution.

Our new parking permit price calculator is available at our website and will allow you to view exactly what you will be paying with CO2 emissions-based charging. Please visit the website www.hackney.gov.uk/parking-permit-price-calculator.

Resident permit prices, using emission-based charging (CO2) from September 2017

All permits after September 2017 will only be based in vehicle emissions.

Band		3 months	6 months	12 months
1	No local emissions	£10.00	£10.00	£10.00
2	Up to 120 g/km	£26.50	£38.50	£61.00
	Price including diesel supplement	£39.00	£63.50	£111.00
3	121 - 185 g/km, or under 1200cc*	£43.00	£67.00	£112.00
	Price including diesel supplement	£55.50	£92.00	£162.00
4	186 - 225 g/km, or 1200-2000cc*	£59.50	£95.50	£163.00
	Price including diesel supplement	£72.00	£120.50	£213.00
5	226 g/km +, or 2001cc*+	£76.00	£124.00	£214.00
	Price including diesel supplement	£88.50	£ 149.00	£264.00

There is a £10 discount when purchasing resident permits online or by post.

The diesel supplement will be £50 per year, and will be pro-rated for 3 and 6 month permits.

My street has footway parking. Will this be removed?

Footway parking is banned across London under the London Local Authorities Act 2000. Footway parking is a particular issue as it reduces the available footway width, impacting on pedestrians and vulnerable groups such as those who are partially sighted, have reduced mobility, are wheelchair users, or are people using pushchairs and buggies or prams.

Footway parking also tends to result in damage to the pavement resulting in high maintenance costs, pedestrian injury claims and damage to the urban environment. Therefore, proposals to increase footway parking are contrary to the aims and objectives of the Council to provide a safe and attractive public realm in Hackney.

The proposed design for this scheme will not include any footway parking. All footway parking will be relocated onto the road public highway where it is safe to do so. Double yellow lines have been proposed at locations where we are unable to relocate the parking safely on the road.

^{*}Where no information is held on a vehicle's ${\sf CO}_2$ emissions, permit price will be calculated on engine size.

Where can my visitors park?

Residents are eligible to purchase visitor vouchers which allow visitors to park in any available general permit (resident or business permits) or shared use (pay and display or permit) bay in the PZ.

You only need to use a voucher during operational hours. There are two types of vouchers that can be purchased by residents:

- A book of 20, 2hr scratch cards at a cost of £20
- A book of 5, one day scratch cards at a cost of £16.50

Please note that there is a 50% discount for blue badge holders and people over 60 for the first two books purchased per calendar month.

Businesses are also able to buy vouchers for their own vehicles and their visitors, which cost £225 for a book of 10 scratch cards. This allows parking in all zones for one day in any general permit or shared use bay (please note this does not include resident permit bays).

We also provide short term parking bays where visitors can pay for parking either by buying a ticket from a nearby machine or paying by mobile. Please note both options may not be available at all locations as we now have some locations around the borough where only pay by mobile is accepted.

Where can I load and unload if I receive deliveries?

Active loading and unloading can take place on all single and double yellow lines where there are no loading restrictions and also in parking bays. For any specific requests, such as removals, you can request a dispensation or a bay suspension. Please visit our website for more information at **www.hackney.gov.uk/parking**.

How can I apply for a disabled bay?

If you are a Blue Badge holder with no access to off street parking, you may be able to get a disabled parking bay installed outside your home. However, in order to qualify for a bay, there is a set criteria which you need to meet including an assessment by Social Services.

Although a disabled parking bay is registered to an individual once installed, it can be used by any Blue Badge holder as the bay is not personalised.

For any advice about disabled bays, please email disabledparking@hackney.gov.uk call 020 8356 8328.

What if I have a Blue Badge or a Companion Badge?

Blue Badge holders are eligible to park in all shared use bays (pay and display and permit), pay and display only bays for an unlimited amount of time and for a maximum of three hours on single and double yellow lines. Blue Badge holders can also use any disabled bay.

Companion Badge holders can park in the same bays as Blue Badge holders, but have the added advantage of being able to park in resident and permit parking bays within their home parking zone.

What if I live on an estate?

There are a number of Council housing estates in the area which have their own parking regulations; these

are independent of parking zones and would not be affected. However, as an estate resident you would still be entitled to have your say on the existing design and hours of operation. Estate residents whose addresses fall within a parking zone are entitled to purchase an on-street permit.

Allocation of parking bays

In a parking zone, parking bays are allocated for different uses including disabled motorists, local residents, businesses and local visitors, according to the Council's 'hierarchy of parking need' – please see the table below.

Type of parking bay	Permit, voucher or ticket required	
Concert Downit parking bay	Resident or business parking permit	
General Permit parking bay	Resident or business visitor voucher	
Chargeable Visitor parking bay	Pay and display ticket and/or cashless payment (Pay by mobile)*	
	Resident or business parking permit	
Shared Use parking bay	Resident or business visitor voucher	
Silance Coop arming cay	Pay and display ticket and/or cashless payment (Pay by mobile)*	
Resident parking bay	Resident parking permit	
Business parking bay	Business parking permit	

^{*}Pay and Display machines will not be available at all locations. At locations without a machine visitors must use the pay by mobile option.

With regards to this consultation we have provisionally allocated 'permit holder' bays along the majority of roads, reflecting the make-up of the area. Some shared use spaces have been Cleveley's Road, Detmold Road, Gunton Road, Mount Pleasant Lane and Southwold Road for people visiting local parks and other amenities.

What if my street is not included in the PZ?

From past experience we are aware that parking displacement can occur in uncontrolled streets when new parking controls are installed nearby, specifically in roads closest to the zone boundary. Residents and businesses are therefore given the opportunity to have a say on whether they want any controls, if similar controls are to be introduced in nearby streets, given that this is likely to have a significant impact on their parking ability.

If a road is not included within a parking zone, residents and businesses in uncontrolled streets can request parking controls if they are impacted by a PZ introduced nearby through the following process:

Email: consultparking@hackney.gov.uk

Phone: Hackney Parking Services on 020 8356 8877

Online: www.hackney.gov.uk/parking-hys

For more information on the Council's Parking Policy please visit www.hackney.gov.uk/pep

What if I own a motorcycle?

Motorcycles can be parked free of charge in all bays within a PZ where residents and businesses can park. (This excludes Zone B where parking for motorcycles are restricted to motorcycle bays only and all pay and display bays). Motorcycles should be parked at a right angle to the kerb and, if possible, at the end of the parking bay. Dedicated motorcycle bays should be used if available, rather than resident permit bays.

What if I live on a private road?

If you live on a private road which falls within the consultation area, your road will still be included in the consultation. Although your road will remain free of controls, you will still be entitled to have your say. If you would like your road to form part of the existing zone please let us know in the comments box of the enclosed questionnaire.

Do you consider road safety?

When reviewing parking restrictions, we have taken into account the safety of both pedestrians and motorists. We install either single or double yellow lines (no waiting at any time) to help prevent unsafe parking.

Any design changes are made in consultation with the Emergency Services (Ambulance, Fire Service and the Police) to ensure that there is sufficient road width to allow for the safe passage of emergency vehicles.

All design changes will conform to the design standards recommended by the Department for Transport (DfT). Most existing yellow lines have been placed for safety or access reasons and would be unlikely to change. Examples of these are:

- Junction protection double yellow lines placed around the edges of road junctions to ensure visibility for drivers, cyclists, and pedestrians, and to allow space for wheelchair and pram users to safely cross.
- Double yellow lines painted across access points to private property and housing estates, so that we can remove any obstructing vehicles.
- Yellow lines painted along narrow roads to improve access or provide a passing point for vehicles.

What if I live on a Car Free Property?

A Car Free Property will be designated under a Section 106 agreement and will be included in your lease or deeds. If you live on a car free property you can still have your say on the design and hours of your parking zone but would not be eligible to purchase a parking permit, however you will still be entitled to purchase visitor vouchers.

If you want to apply for a permit and are not sure if you live in one of these areas please call us on **020 8356 8877**.

Are parking zones just a money making scheme for the Council?

No. By law revenue generated from PZs must only be invested back into transport-related improvements such as highways, street scene, parking enforcement and safer car parks. It also contributes to the funding of the Freedom Pass scheme.

How will you use my personal information?

Hackney Council will use the information you have provided for the purpose of identifying support for parking controls in the area.

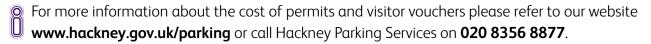
No personal information you have given us will be passed on to third parties for commercial purposes.

Our policy is that all information will be shared among officers and other agencies where the legal framework allows it, if this will help to improve the service you receive and to develop other services.

If you do not wish certain information about you to be exchanged within the Council, you can request that this does not happen.

All information provided will be handled under the strict controls of the Data Protection Act 1998.

7. More information



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