

Parking Zone U Displacement

Consultation Outcome





Consultation Outcome

Why have I received this summary booklet?

Parking Services consulted you between January and February 2019 on the introduction and design of parking controls in your area. This was due to requests and a petition received for parking controls from the area following the decision to implement parking controls in nearby roads in Upper Clapton in 2018 (Zone U).

We would like to thank all those people who returned their questionnaire and provided feedback during the consultation. Your views are important to us and have helped shape the future of parking in your area.

The consultation feedback has been reviewed and Parking Services have recommended that parking controls are introduced in the Zone U displacement area. We will commence lining and signage work in the area to implement these changes pending statutory consultation.

This booklet provides a summary of the consultation results and the final design of the parking restrictions to be implemented. It also provides dates of when works are likely to begin.

To view the full consultation results you can:

- Download a copy of the report from our website: www.hackney.gov.uk/parking-hys
- Email consultparking@hackney.gov.uk
- Or call 020 8356 8877

What is contained in this booklet?

- Your consultation feedback
- Parking Zone Design
- What happens next?
- Key dates
- Frequently asked questions (FAQs)

Your consultation feedback and final decision

In order to make a decision on whether or not to introduce parking controls in your road, we have analysed your feedback on a street by street basis. In addition to the feedback received, the decision to introduce parking controls is based on other factors such as creating a logical boundary for the zone, maintaining traffic flow and consideration of the effects of displacement parking.

Response Rate

Consultation packs were sent to 3102 households and businesses in the Zone U displacement area. In total, 758 valid responses were received from addresses in the consultation area which equates to a response rate of 24%. This is higher than the average response rate for Stage one and two consultations which is usually between 15-20%.

Consultation Feedback

Support for parking controls on your road

When asked if residents and businesses initially supported the introduction of controls, 54% of respondents were in favour of parking controls whilst 46% were not. From the 24 roads consulted, 13 were in favour of parking controls including Bakers Hill, Grosvenor Way, Hawkwood Mount, High Hill Ferry, Knightland Road, Leaside Road, Moresby Road, Mount Pleasant Lane, Muston Road, Sach Road, Springfield, Theydon Road and Woodmill Road. No responses were received from Spring Lane.

The table below indicates the support received from each street. Sections highlighted in green show those streets who support controls, whilst the section highlighted in yellow indicates the streets where support was undecided.

	Total Re	sponses	Respon	ses (%)
Road Name	Yes	No	Yes	No
BAKERS HILL	21	13	62%	38%
BIG HILL	7	18	28%	72%
BROADVIEW PLACE	0	4	0%	100%
GROSVENOR WAY	2	0	100%	0%
HARRINGTON HILL	33	40	45%	55%
HAWKWOOD MOUNT	5	3	63%	38%
HIGH HILL FERRY	2	0	100%	0%
HOLMBURY VIEW	9	13	41%	59%
JESSAM AVENUE	9	15	38%	63%
KNIGHTLAND ROAD	33	3	92%	8%
LEASIDE ROAD	12	6	67%	33%
MORESBY ROAD	28	25	53%	47%
MORETON CLOSE	10	10	50%	50%
MOUNT PLEASANT LANE	51	20	72%	28%
MUSTON ROAD	4	3	57%	43%
RIVERSIDE CLOSE	18	21	46%	54%
SACH ROAD	22	7	76%	24%
SPRINGFIELD	39	35	53%	47%
SPRINGFIELD GARDENS	6	14	30%	70%
THEYDON ROAD	11	3	79%	21%
UPPER CLAPTON ROAD	11	13	46%	54%
WARWICK GROVE	34	50	40%	60%
WOODMILL ROAD	34	30	53%	47%
Grand Total	401	346	54%	46%

^{*}Excludes duplicate responses, responses from outside the area and unknown addresses.

Support for controls if parking controls are introduced on nearby roads

Residents and businesses were also asked if they would support parking controls if they were introduced in nearby roads. Out of the 758 responses received, 733 respondents answered this question. The feedback remained the same with the majority (57%) of respondents stating they were in favour of parking controls should they be implemented on nearby roads. The number of roads in favour of controls increased from 13 to 16 roads and now includes Harrington Hill, Moreton Close and Riverside Close. No responses were received from Spring Lane.

The table below indicates the support received from each street:

	Total Re	sponses	Respon	ıses (%)
Road Name	Yes	No	Yes	No
BAKERS HILL	23	11	68%	32%
BIG HILL	8	17	32%	68%
BROADVIEW PLACE	0	4	0%	100%
GROSVENOR WAY	2	0	100%	0%
HARRINGTON HILL	36	32	53%	47%
HAWKWOOD MOUNT	6	2	75%	25%
HIGH HILL FERRY	2	0	100%	0%
HOLMBURY VIEW	9	13	41%	59%
JESSAM AVENUE	12	14	46%	54%
KNIGHTLAND ROAD	33	2	94%	6%
LEASIDE ROAD	11	6	65%	35%
MORESBY ROAD	27	25	52%	48%
MORETON CLOSE	13	8	62%	38%
MOUNT PLEASANT LANE	55	16	77%	23 %
MUSTON ROAD	4	3	57%	43%
RIVERSIDE CLOSE	21	18	54%	46%
SACH ROAD	24	4	86%	14%
SPRINGFIELD	39	35	53%	47 %
SPRINGFIELD GARDENS	6	14	30%	70%
THEYDON ROAD	10	4	71%	29%
UPPER CLAPTON ROAD	11	13	46%	54%
WARWICK GROVE	33	43	43%	57%
WOODMILL ROAD	35	29	55%	45%
Grand Total	420	313	57%	43%

^{*}Excludes duplicate responses and responses from incomplete addresses.

Parking Zone Design

During the public consultation we sought your views on the proposed design of the Parking Zone (PZ) including the location and type of parking bays.

Parking Design

We asked for feedback on the design of parking controls proposed for your area. The majority of respondents (53%) were not in favour of the proposed parking design as indicated in the table below.

When analysed on a street by street basis, 6 roads were in favour of the proposed design for the area including Bakers Hill, Hawkwood Mount, Knightland Road, Leaside Road, Mount Pleasant Lane and Sach Road. The feedback from High Hill Ferry and Muston Road was undecided.

Majority of respondents did not make any specific recommendations on what design they would like to see.

Support for parking design from each street

	Total Responses		Responses (%)	
Road Name	Yes	No	Yes	No
BAKERS HILL	22	13	63%	37%
BIG HILL	3	19	14%	86%
BROADVIEW PLACE	0	4	0%	100%
GROSVENOR WAY	0	2	0%	100%
HARRINGTON HILL	32	36	47%	53%
HAWKWOOD MOUNT	3	2	60%	40%
HIGH HILL FERRY	1	1	50%	50%
HOLMBURY VIEW	10	12	45%	55%
JESSAM AVENUE	8	16	33%	67%
KNIGHTLAND ROAD	22	9	71%	29%
LEASIDE ROAD	10	6	63%	38%
MORESBY ROAD	25	26	49 %	51%
MORETON CLOSE	5	9	36%	64%
MOUNT PLEASANT LANE	39	24	62%	38%
MUSTON ROAD	3	3	50%	50%
RIVERSIDE CLOSE	17	21	45%	55%
SACH ROAD	21	6	78%	22%
SPRINGFIELD	30	38	44%	56%
SPRINGFIELD GARDENS	4	15	21%	79%
THEYDON ROAD	5	9	36%	64%
UPPER CLAPTON ROAD	9	13	41%	59%
WARWICK GROVE	28	46	38%	62%
WOODMILL ROAD	28	36	44%	56%
Grand Total	325	366	47%	53%

^{*}Excludes duplicate responses and responses from incomplete addresses.

Sustainable Transport Initiative

As part of the consultation, Parking Services requested feedback on support for the implementation of sustainable transport initiatives such as electric vehicle bays, car club bays and secure cycle parking facilities.

From the feedback received, 61% of respondents were in favour of sustainable transport schemes to be implemented on their road. See table below for a breakdown of responses received.

	Total Re	sponses	Respon	ıses (%)
Road Name	Yes	No	Yes	No
BAKERS HILL	21	11	66%	34%
BIG HILL	15	9	63%	38%
BROADVIEW PLACE	1	3	25%	75%
GROSVENOR WAY	1	0	100%	0%
HARRINGTON HILL	44	19	70%	30%
HAWKWOOD MOUNT	6	1	86%	14%
HIGH HILL FERRY	2	0	100%	0%
HOLMBURY VIEW	10	11	48 %	52%
JESSAM AVENUE	14	11	56%	44%
KNIGHTLAND ROAD	12	18	40%	60%
LEASIDE ROAD	8	9	47 %	53%
MORESBY ROAD	22	28	44%	56%
MORETON CLOSE	12	7	63%	37%
MOUNT PLEASANT LANE	56	16	78%	22%
MUSTON ROAD	5	3	63%	38%
RIVERSIDE CLOSE	28	8	78 %	22%
SACH ROAD	19	7	73%	27 %
SPRINGFIELD	32	27	54%	46%
SPRINGFIELD GARDENS	4	15	21%	79%
THEYDON ROAD	11	2	85%	15%
UPPER CLAPTON ROAD	7	12	37%	63%
WARWICK GROVE	43	34	56%	44%
WOODMILL ROAD	46	12	79%	21%
Grand Total	419	263	61%	39%

^{*}Excludes duplicate responses and responses from incomplete addresses.

Final Recommendations

Parking Controls

The Council recommends for parking controls to be introduced on all public highway roads that were consulted and to incorporate these roads into Parking Zone U.

These include:

Bakers Hill	Holmbury View	Muston Road	Springfield Gardens
Big Hill	Jessam Avenue	Mount Pleasant Lane	Springfield
Harrington Hill	Knightland Road	Riverside Close	Theydon Road (between Mount Pleasant Hill and Leaside Road)
Hawkwood Mount	Leaside Road	Sach Road	Warwick Grove
High Hill Ferry	Moresby Road	Spring Lane	Woodmill Road

The following non-public roads will also be included in the Zone U boundary but will not have parking controls, however residents in these roads will be able to purchase a parking permit or visitor vouchers for zone U.

Upper Clapton	Broadview Place	Grosvenor Way	Moreton Close
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The introduction of parking controls was initially supported by 13 out of the 24 roads consulted including Bakers Hill, Grosvenor Way, Hawkwood Mount, High Hill Ferry, Knightland Road, Leaside Road, Moresby Road, Mount Pleasant Lane, Muston Road, Sach Road, Springfield, Theydon Road and Woodmill Road.

When residents were asked if they supported parking controls if they were introduced in nearby roads, the total number of streets who supported controls increased from 13 to 16 streets to include Harrington Hill, Moreton Close and Riverside.

Although Big Hill, Broadview Place, Holmbury View, Jessam Avenue, Springfield Gardens, Upper Clapton Road and Warwick Grove did not support parking controls, it is recommended that these roads are included in the extension of Zone U in order to create a logical boundary and to protect the residents in these roads from increased parking pressure caused by displacement parking.

Currently roads within the Zone U displacement area suffer from very high parking pressures due to controls being introduced on nearby roads. If the streets that are not in favour of parking controls are excluded from having controls, this will significantly increase parking stress in these roads as a result of displacement parking caused by commuters and motorists who will move their vehicles to avoid parking controls.

Other key factors considered in making the decision to introduce parking controls include road safety and air quality. Road safety plays a key feature in ensuring parking restrictions are safe for motorists and pedestrians. Bays are only proposed where it is considered safe to do so, with the remaining kerb space marked to maintain access, visibility and traffic flow. The allocation of parking spaces is in line with the Council's hierarchy of needs as set out in its Parking Enforcement Plan.

Air quality is considered a significant influence when expanding the current zone U. The Council has a responsibility to promote a cleaner environment for the health of residents in the area. The introduction of parking restrictions will increase the use of more sustainable forms of transport which in turn will reduce congestion, improve the local environment, reduce harmful emissions and improve local air quality.

Parking restrictions will be implemented on all roads consulted; this will protect the parking needs of residents and businesses from parking pressure caused by displacement parking, create a logical boundary and ensure free flow and safe movement of traffic is maintained in the area.

Design Changes

Based on the feedback received, the proposed design will remain unchanged for the majority of the roads within the Zone U displacement area.

Parking controls in the Zone U displacement area have been designed to suit the needs of the area. Permit parking is proposed on residential streets to protect the needs of the residents and ensure they can park close to their properties, whilst visitor parking (shared use bays) should be positioned close to businesses in the area to provide parking for their visitors. Disabled bays are implemented on request from eligible residents who are able to apply directly to the Council.

We will continue to monitor the parking availability and allocation in the area to ensure it continues to meet the needs of the community.

Pay and Display

The Council will be implementing a number of shared use bays with 4 hour maximum stay on Big Hill, Springfield, Leaside Road, Mount Pleasant Lane, Moresby Road and Theydon Road.

The pay and display charges in the area will be £2.60 per hour for mobile phone (cashless) parking and £2.80 per hour for cash parking. This will match the charges in the rest of Zone U.

As part of the Council's drive to be more efficient and reduce costs, Big Hill, Springfield, Leaside Road, Mount Pleasant Lane and Moresby Road will have cashless parking. Visitors wishing to pay and display at these locations will only be able to do so via our RingGo mobile parking system. The only cash option available will be on Theydon Road.

Please see the enclosed map for the final design of the new parking restrictions in your area.

Footway Parking

In line with our parking policies, Parking Services will be removing all footway parking and relocating these wholly on the road to improve safety for pedestrians as well as to encourage more walking.

Footway parking was banned across London under the London Local Authorities Act 2000. There are very limited exemptions across the borough where designated footway parking is clearly shown by roadside signs and covered by published Traffic Management Orders (TMOs).

Footway parking is a particular issue as it reduces the available footway width impacting on pedestrians and vulnerable groups such as those who are partially sighted or have reduced mobility. Wheelchair and other mobility aid users along with people using pushchairs are also impacted. Footway parking causes damage to the pavement resulting in high maintenance costs, pedestrian injury claims and damage to the urban environment.

Operational hours

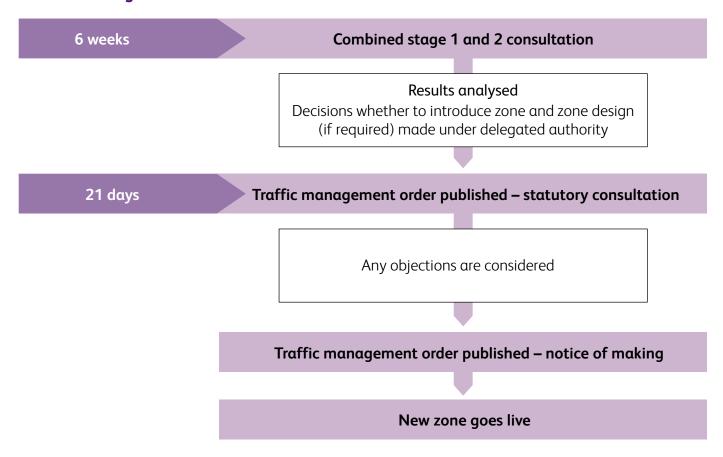
As Zone U displacement is an expansion of the current parking zone U, it will adopt the same operational hours as zone U which are: **Monday to Saturday 8.30am to 6.30pm**.

Please be aware that Parking Services review the restrictions and operational hours of a new zone one year after its implementation. During this time you will be able to have your say on the hours of operation and design for Zone U.

What happens next?

August 2019 Statutory Consultation

Combined stage 1 & 2 Consultation



Now that the public consultation has been completed and recommendations have been approved, the Council is required to carry out a Statutory Consultation, where a Traffic Management Order notice is advertised in Hackney Gazette for a 21 day period. This process allows anyone to formally declare their representations on the changes proposed. All representations received will be considered. The Council is then required to draft a decision audit report detailing the objections and its recommendation on whether these objections will be upheld or not. The report is then approved by the Director of Public Realm prior to the measures being implemented.

The proposed Traffic Management Order will be advertised in Hackney Gazette on **15 August 2019** which will allow members of the public the ability to comment or provide their feedback to our proposals.

All feedback will need to be received by the Council by **Thursday 5 September 2019**. Any feedback received after this date will not be considered.

October 2019

Parking Permit Applications

Residents and businesses can begin applying for a parking permit from **Monday 14 October 2019** pending statutory consultation, either online at **www.hackney.gov.uk/resident-permits**, or via post to:

LONDON BOROUGH OF HACKNEY PERMITS AND VOUCHER APPLICATION PO BOX 75935 LONDON E5 5FA

Your parking permit will allow you to park in any street within existing parking zone U.

If you require an application form please call Parking Services on 020 8356 8877 to be sent a copy. Alternatively you can download a copy from our website: **www.hackney.gov.uk/parking**

When making your application please remember to send all supporting documents such as proof of identification, address and vehicle ownership. Further details can be found on the application form and the website.

Please ensure that you enter **11 November 2019** as your start date when you purchase your permit online.

As a Hackney resident, you are only entitled to one resident permit in your name, even if you have more than one vehicle.

During lining works, we will be sending you a temporary permit which will allow you to park in existing Zone U.

IMPORTANT

Please ensure that you check if your property is subject to 'car free status' as part of a Car Free Development before applying for a permit, as residents in these properties are NOT ELIGIBLE for a parking permit.

Information regarding the car free status of your property will be under a Section 106 agreement and can be found in your lease or deeds.

October 2019 Lining Works

We plan to start lining works in the Zone U displacement area in **October 2019**. This is subject to statutory consultation. During this time, we will organise road closures in order to carry out the works. This will mean that cars should be parked on adjacent roads whilst the works are taking place.

Signs will be erected on site to inform you of the dates of the lining works. Please help us by moving your vehicle as indicated by the temporary signs.

In order to help us complete the works as quickly as possible, parking on roads will be suspended whilst we carry out lining works. Residents and businesses will be able to park in nearby uncontrolled roads whilst the works are being carried out.

We will write to residents closer to the implementation date to provide further details regarding lining works and parking suspensions on their road.

November 2019Parking Restrictions Implemented

Pending statutory consultation, we plan to begin enforcement of the parking restrictions in your street from **11 November 2019**. From this date, all motorists will need to have a valid Zone U parking permit, visitor voucher or pay and display session during the operational hours of the parking zone. Failure to have a valid permit, visitor voucher or valid visitor parking session may result in the driver receiving a Penalty Charge Notice (PCN).

In advance of 11 November, we will place notices throughout the parking zone advertising that enforcement will begin from this date.

Frequently Asked Questions

Will I have to buy a parking permit?

If your property is located within a parking zone and you do not live within a car free development, you will need to purchase either a resident or business permit to park on your street during the operational hours of the parking zone.

E-permits

The Council has now introduced e-permits which mean resident permits and Companion badges are now electronic. This means you will not receive or need to display a paper permit on your vehicle. An E-permit becomes active from the date you select in your application. Once the permit has been purchased, an enforcement officer can confirm that a permit is valid by looking up the vehicle registration number into their hand held devices.

Visitor vouchers will remain as paper permits until further notice and will be delivered by courier.

All permits can be applied and paid for online by visiting the website https://www.hackney.gov.uk/parking

There is also a postal application service for those who do not have access to the internet. Please contact parking services on 020 8356 8877 to request an application.

How much will a parking permit cost?

The way we charge for parking has been changing over the past three years as part of a drive to reduce pollution and improve air quality, these changes mean that parking permits are charged according to CO2 emissions instead of engine size.

This will mean cheaper parking permits for low emission vehicles and higher charges for the most polluting vehicles. Other changes include:

- Cars built before 2001 will move up a band in the charging scheme, reflecting the levels of CO2 they produce.
- Diesel vehicles will incur a £50 levy, which represents the high levels of particulate matter pollution.

Resident permit prices, using emission-based charging (CO2) 2019-20:

Band		3 months	6 months	12 months
1	No local emissions	£10.00	£10.00	£ 10.00
2	Up to 120 g/km	£26.50	£38.50	£ 61.00
	Price including diesel supplement	£39.00	£63.50	£ 111.00
3	121 - 185 g/km, or under 1200cc*	£43.00	£ 67.00	£ 112.00
	Price including diesel supplement	£55.50	€92.00	£ 162.00
4	186 - 225 g/km, or 1200-2000cc*	£ 59.50	£95.50	£ 163.00
	Price including diesel supplement	£ 72.00	£ 120.50	€213.00
5	226 g/km +, or 2001cc*+	£76.00	£ 124.00	€214.00
	Price including diesel supplement	£88.50	£ 149.00	£ 264.00

The diesel supplement will be £50 per year, and will be pro-rated for 3 and 6 month permits. *Where no information is held on a vehicle's CO2 emissions, permit price will be calculated on engine size Information on CO2 emissions for all UK vehicles can be accessed on the government website: https://www.gov.ukco2-and-vehicle-tax-tools

Where can my visitors park?

Residents are eligible to purchase visitor vouchers which allow visitors to park in any available resident permit, general permit (resident or business permits) or shared use (pay and display or permit) bay in the PZ.

You only need to use a voucher during operational hours. There are two types of vouchers that can be purchased by residents:

- A book of 20, 2hr scratch cards at a cost of £23
- A book of 5, one day scratch cards at a cost of £20

Businesses are also able to buy vouchers for their own vehicles and their visitors, which cost £225 for a book of 10 scratch cards which allow parking in all zones for one day. We also provide Pay & Display parking for business visitors wherever possible.

More information on costs

For more information about the cost of permits and visitor vouchers please refer to our website **www.hackney.gov.uk/parking** or call Hackney Parking Services on **020 8356 8877**.

What if I live on a Car Free Property?

A Car Free Property will be designated under a car free restriction in a planning legal agreement, and should be included in your lease or deeds. If you live on a Car Free Property you are not be eligible to purchase a parking permit. However, you are eligible to purchase visitor vouchers for your visitors.

Please ensure that you check the car free status of your property before applying for a permit. Information regarding the car free status of your property can be found in your lease or deeds.

If you want to apply for a permit and are not sure if you live in one of these areas please call us on **020 8356 8877**.

Where can I load and unload if I receive deliveries?

Active loading and unloading can take place on all single and double yellow lines where there are no loading restrictions and also in parking bays. For any specific requests, such as removals, you can request a dispensation or a bay suspension. Please visit our website for more information **www.hackney.gov.uk/parking**.

How can I apply for a disabled bay?

If you are a Blue Badge holder with no access to off street parking, you may be able to get a disabled parking bay installed outside your home. However, in order to qualify for a bay, there is a set criteria which you need to meet including an assessment by Social Services.

Although a disabled parking bay is registered to an individual once installed, it can be used by any Blue Badge holder as the bay is not personalised.

For any advice about disabled bays, please email disabledparking@hackney.gov.uk call 020 8356 8328.

What if I have a Blue Badge or a Companion Badge?

Blue Badge holders are eligible to park in all shared use bays (pay and display and permit) and pay and display only bays for an unlimited amount of time and for a maximum of 3 hours on single and double yellow lines, providing there are no loading restrictions in place and that the vehicle is not causing an obstruction. Blue Badge holders can also use any disabled bay.

Companion badge holders can park in the same bays as Blue Badge holders, but have the added advantage of being able to park in resident and permit parking bays within their home parking zone. For more information on Companion Badges please visit http://hackney.gov.uk/companion-badge

What if I live on an estate?

There are a number of Council housing estates in the area which have their own parking regulations; these are independent of parking zones and would not be affected. However, estate residents whose addresses fall within a parking zone and are not car free are entitled to purchase an on-street permit.

Allocation of parking bays

In a parking zone, parking bays are allocated for different uses including disabled motorists, local residents, businesses and local visitors according to the Council's 'hierarchy of parking needs' - please see the table below. Please refer to the enclosed user friendly map for the bay locations.

Type of parking bay	Permit, voucher or ticket required	
Canada Dawnit nadina hay	Resident or business parking permit	
General Permit parking bay	Resident or business visitor voucher	
	Resident or business parking permit	
Shared Use parking bay	Resident orbusiness visitor voucher	
	Pay & display ticket	
Resident parking bay	Resident parking permit	
Business parking bay	Business parking permit	

What if I own a motorcycle?

Motorcycles can park free of charge in all bays within a PZ where residents and businesses can park. (This excludes Zone B where parking for motorcycles are restricted to motorcycle bays only and pay and display bays within all zones).

Motorcycles should be parked at a right angle to the kerb and, if possible at the end of the parking bay. Dedicated motorcycle bays should be used if available, rather than resident permit bays.

Do you consider road safety?

When reviewing parking restrictions, we have taken into account the safety of both pedestrians and motorists. We install either single or double yellow lines (no waiting at any time) to help prevent unsafe parking.

Any design changes are made in consultation with the Emergency Services (Ambulance, Fire Service and the Police) to ensure that there is sufficient road width to allow for the safe passage of emergency vehicles.

All design changes will conform to the design standards recommended by the Department for Transport (DfT). Most existing yellow lines in existing design have been placed for safety or access reasons and are unlikely to change. Examples of these are:

• Junction protection - double yellow lines placed around the edges of road junctions to ensure visibility

for drivers, cyclists, and pedestrians, and to allow space for wheelchair and pram users to safely cross.

- Double yellow lines painted across access points to private property and housing estates, so that we can remove any obstructing vehicles.
- Yellow lines painted along narrow roads to improve access or provide a passing point for vehicles

Are parking zones just a money making scheme for the Council?

No. By law revenue generated from PZs must be invested back into transport-related improvements such as highways, street scene, parking enforcement and safer car parks. It also contributes to the funding of the Freedom Pass scheme.

More information



For more information about the consultation results, when the works are planned to take place or any other parking related enquiries please:

Visit our website: www.hackney.gov.uk/parking-hys

Email: consultparking@hackney.gov.uk

Call: **020 8356 8877**.

name, address and phone number at the botton	
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