



Proposed Parking Zone V (Stamford Hill West)

FAQs



Frequently Asked Questions

What is a Parking Zone (PZ)?

A PZ is an area in which all on-street parking is controlled. Parking bays are painted on the road to show where it is safe to park and all other kerbside is marked with yellow lines. This helps keep the street safe for both road users and pedestrians, and allows priority for parking to be given to disabled people, residents and local businesses according to the Council's hierarchy of parking need.

During the PZ operational hours, vehicles need to display a permit, visitor voucher, or 'pay & display' ticket according to the type of bay they are parked in. The Council has the powers to issue a penalty charge notice to people who park in bays without the appropriate permit or ticket, or on yellow lines. You do not need to display a permit, visitor voucher, or 'pay & display' ticket outside of these hours, however other restrictions such as double yellow lines (no waiting at any time) will still apply.

What benefits does a PZ have?

A PZ provides many benefits for the surrounding community, including:

- Greater ease in finding parking spaces close to home for residents and their visitors.
- Easier parking near shops, schools, and other amenities within the area with nearby 'pay & display' bays.
- Reduced traffic congestion due to less inappropriate parking as all road edges will be controlled, either through designated parking bays or yellow lining.
- A safer road environment for motorists, cyclists, and pedestrians due to less dangerous parking; yellow lining at junctions will ensure better visibility and pavements will be clear of parked cars.
- Greater access for emergency vehicles, as we will be able to maintain a safe 'running width' on narrow or busy roads, and powers to act on vehicles blocking access to private property.
- A tidier, less cluttered street environment through the use of existing lamp posts for signs where possible and better maintenance of street furniture.
- Reduced crime levels; the presence of parking attendants helps discourage car crime and street vandalism and they can also enforce on untaxed and abandoned vehicles.

What is Displacement parking?

The introduction of parking controls in one area can cause an increase in demand for available parking in other nearby 'uncontrolled' roads as motorists may choose not to purchase a parking permit to park within their zone. As a result, when considering what areas to consult, a larger boundary is consulted to take into account displacement parking.

We are giving you the opportunity to have your say about the introduction of parking controls as your street may be experiencing displacement parking from nearby streets.

How will a decision be made on whether my street is included in a PZ or not?

The feedback received from the residents and businesses will be analysed on a street by street basis. If a street or part of a street has majority support for controls and forms part of a logical boundary, it will be included in the PZ.

The decision to include a street into the PZ may not solely be based on majority support. There are a number of other factors that may be considered which may result in the street being incorporated into a PZ.

The Council may, in exceptional circumstances, need to introduce a PZ without a clear majority for reasons of road safety, traffic flow, supply and demand for parking, and the environmental impact of parking. The need for a logical boundary may also result in some roads or parts of roads receiving controls without majority support.

Any decision to incorporate a street will be detailed in the Delegated Report and will be available to the public. For those streets which are not incorporated into a PZ, we will continue to monitor the situation closely and would consult again where a need is shown.

Can I have my say on the design of parking controls?

If your road is included in a parking zone once the Stage One consultation is complete, you will be consulted on the design for parking controls as part of the stage two consultation at a later date.

Can I have my say on the hours of operation?

If your road is included within a parking zone, you will be consulted on the hours of operation as part of the stage two consultation and will be given a choice of standardised hours, with the decision on what hours to implement being based on this feedback.

What if I live on an estate?

Any Council housing estates in the area which have their own parking regulations in place, including areas of Woodberry Down, would not have these affected by the introduction of a parking zone as they are independent. Estate residents would however be entitled to purchase an on-street permit if their address falls within a parking zone and is not designated as car free.

Woodberry Down

The residents in the eastern section of Woodberry Down estate have been given the opportunity to have their say on the proposed parking controls in the area as they are currently surrounded by the uncontrolled roads being consulted and may be affected by the introduction of parking controls in those roads. (See enclose map for more information).

How would the PZ affect me?

Would I have to buy a permit if a PZ was introduced?

Yes, if you are a resident or business whose address falls within the PZ you would need to purchase either a resident or business permit to park in the PZ, if introduced. Permits will have to be displayed at all times during the operational hours.

How much will a permit cost?

The way we charge for parking has been changing over the past three years as part of a drive to reduce pollution in the borough and will see parking permits charged according to CO2 emissions instead of engine size. This will mean cheaper parking permits for low emission vehicles and higher charges for the most polluting vehicles.

To help residents and businesses prepare for these changes to charging, CO2 emissions-based charging was phased in over two years from September 2016, with all residents and businesses paying half of the difference between the previous permit price and the new charges in the first year. All new permits from September 2017 have been charged at the full rates based on CO2 emissions, as below:

Band		3 months	6 months	12 months
1	No local emissions	£10.00	£10.00	£10.00
2	Up to 120 g/km	£26.50	£38.50	£61.00
	Price including diesel supplement	£39.00	£63.50	£111.00
3	121 - 185 g/km, or under 1200cc*	£43.00	£67.00	£112.00
	Price including diesel supplement	£55.50	£92.00	£162.00
4	186 - 225 g/km, or 1200-2000cc*	£59.50	£95.50	£163.00
	Price including diesel supplement	£72.00	£120.50	£213.00
5	226 g/km +, or 2001cc*+	£76.00	£124.00	£214.00
	Price including diesel supplement	£88.50	£149.00	£264.00

The diesel supplement will be £50 per year, and will be pro-rated for 3 and 6 month permits.

*Where no information is held on a vehicle's CO2 emissions, permit price will be calculated on engine size.

Other changes include:

- Cars built before 2001 will move up a band in the charging scheme, reflecting the levels of CO2 they produce
- Diesel vehicles will incur a £50 levy, reflecting the high levels of particulate matter pollution they produce

What about Visitor Permits?

Residents are eligible to purchase visitor vouchers which allow visitors to park in any available resident permit, general permit (resident or business permits) or shared use (pay and display or permit) bay in the PZ.

You only need to use a voucher during operational hours. There are two types of vouchers that can be purchased by residents:

- A book of 20, 2hr scratch cards at a cost of £23
- A book of 5, one day scratch cards at a cost of £20

Businesses are also able to buy vouchers for their own vehicles and their visitors, which cost £225 for a book of 10 scratch cards to allow parking in all zones for one day. We also provide Pay & Display parking for businesses visitors wherever possible.

How does my permit work?

The Council has now introduced e-permits which means that resident permits and Companion badges are now electronic, so you will not receive or need to display a paper permit on your vehicle. An 'E-permit' becomes active from the date you select in your application. Once the permit has been purchased, an enforcement officer can confirm that a vehicle has a valid permit by entering the vehicle registration number into their hand held devices.

Business permits and visitor vouchers will remain as paper permits until further notice. Business permits will be

dispatched by first class post and visitor vouchers will be delivered by courier.

All permits can be applied and paid for online by visiting the website <https://www.hackney.gov.uk/parking>.

There is also a postal application service for those who do not have access to the internet. Please contact parking services on 020 8356 8877 if you do not access to the internet.

Where can I load and unload if I receive deliveries?

Active loading and unloading can take place on all single and double yellow lines where there are no loading restrictions and also in parking bays. For any specific requests, such as removals, you can request a dispensation or a bay suspension. Please visit our website for more information www.hackney.gov.uk/parking.

What if I have a Blue Badge or a Companion Badge?

Blue Badge holders are eligible to park in all shared use bays (pay and display and permit) and pay and display only bays for an unlimited amount of time and for a maximum of 3 hours on single and double yellow lines. Blue Badge holders can also use any disabled bay.

Companion badge holders can park in the same bays as Blue Badge holders, but have the added advantage of being able to park in resident and permit parking bays within their home parking zone.

For more information on Companion Badges please visit <http://hackney.gov.uk/companion-badge>

How can I apply for a disabled bay?

If you are a Blue Badge holder with no access to off street parking, you may be able to get a disabled parking bay installed outside your home. However, in order to qualify for a bay, there are set criteria which you need to meet including an assessment by Social Services.

Although a disabled parking bay is registered to an individual once installed, it can be used by any Blue Badge holder as the bay is not personalised.

For advice about disabled bays, please email disabledparking@hackney.gov.uk call **020 8356 8328**.

Allocation of parking bays

In a parking zone, parking bays are allocated for different uses including disabled motorists, local residents, businesses and local visitors according to the Council's 'hierarchy of parking need' – as per the table below. Please refer to the enclosed user friendly map for the bay locations.

Type of parking bay	Permit, voucher or ticket required
General Permit parking bay	Resident or business parking permit Resident or business visitor voucher
Shared Use parking bay	Resident or business parking permit Resident or business visitor voucher Pay & display ticket
Resident parking bay	Resident parking permit
Business parking bay	Business parking permit

What if I own a motorcycle?

Motorcycles can be parked free of charge in all bays within a PZ where residents and businesses can park. This excludes Zone B where parking for motorcycles are restricted to motorcycle bays only and pay and display bays within all zones.

Motorcycles should be parked at a right angle to the kerb and, if possible at the end of the parking bay; you should use the dedicated motorcycle bays if available, rather than resident permit bays.

Do you consider road safety?

When reviewing parking restrictions, we have taken into account the safety of both pedestrians and motorists. We install either single or double yellow lines (no waiting at any time) to help prevent unsafe parking.

Any design changes are made in consultation with the Emergency Services (Ambulance, Fire Service and the Police) to ensure that there is sufficient road width to allow for the safe passage of emergency vehicles.

All design changes will conform to the design standards recommended by the Department for Transport (DfT). Most existing yellow lines in existing design have been placed for safety or access reasons and would be unlikely to change. Examples of these are:

- Junction protection - double yellow lines placed around the edges of road junctions to ensure visibility for drivers, cyclists, and pedestrians, and to allow space for wheelchair and pram users to safely cross.
- Double yellow lines painted across access points to private property and housing estates, so that we can remove any obstructing vehicles.
- Yellow lines painted along narrow roads to improve access or provide a passing point for vehicles

What if I live on a Car Free Property?

A Car Free Property will be designated under a Section 106 agreement and will be included in your lease or deeds. If you live on a Car Free Property you can still have your say on the design and hours of your parking zone but you will not be eligible to purchase a parking permit. However, you are eligible to purchase visitor vouchers for your visitors.

If you want to apply for a permit and are not sure if you live in one of these areas please call Parking Services on **020 8356 8877**.

Are parking zones just a money making scheme for the Council?

No. By law revenue generated from PZs must be invested back into transport-related improvements such as highways, street scene, parking enforcement and safer car parks. It also contributes to the funding of the Freedom Pass scheme.

More information

For more information about the cost of permits and visitor vouchers please refer to our website www.hackney.gov.uk/parking or call Hackney Parking Services on **020 8356 8877**.



