

# Flooding: Is your business prepared?

Flooding costs businesses  
**£82,000** on average,  
contributing to **40%** not  
reopening

This pack includes practical advice to help  
reduce the impact of flooding. See back  
for all links and QR codes.

# Quick Preparation

Below are quick and easy actions you can do now. See [link 1](#) for more information.

Tick as you go:






- Contact an electrician to raise plug sockets
  - Move expensive or hazardous equipment above ground level
  - Keep a hard copy of your insurance and up to date internal and external photos in an alternate location.
  - Write a business flood plan. See **Business Planning** section.
  - Share how to stay safe during a flood with your employees. See **Take Action** section.
  - Talk to your fellow business owners and discuss how you can respond to a flood.
  - Become a volunteer flood warden. For more information contact [HNL enquiries@environment-agency.gov.uk](mailto:HNL enquiries@environment-agency.gov.uk).
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# Take Action

- Turn off your electricity, gas and water.
- Raise valuables and important documents onto shelves or above ground.
- Deploy property flood resilience products e.g. flood barriers. See [link 3](#).

# Stay Safe

## If you experience flooding:

-  Do not drive or walk in floodwater.
-  Always stay on high ground. Do not go into basements.
-  Do not attempt to go to work or enter the premises if it is not safe to do so.
-  Pay attention to weather reports and flood warnings.
-  Do not use any sink or toilet. It could cause you or your neighbour to be flooded.

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## Recover

### Insurance

Contact your insurance company to start your claim.

Get advice from the Association of British Insurers by using [link 4](#).

## Health and Safety

-  Take rests when cleaning. It's normal to be tired, anxious or have sleep issues after a flood.
-  Wash your hands regularly with warm soapy water to remove any contamination from floodwater.
-  Contact your GP or NHS **111** if you have health concerns

For more detailed information about cleaning and recovery see [link 5](#).

# Useful links



## Link 1

Flood Warnings and Planning  
[hackney.gov.uk/floods](https://hackney.gov.uk/floods)



## Link 2

Preparing your business for flooding GOV.UK  
[bit.ly/businessfloodplan](https://bit.ly/businessfloodplan)



## Link 3

Property Flood Resilience - EnvironmentAgency  
[bit.ly/Propertyfloodresilience](https://bit.ly/Propertyfloodresilience)



## Link 4

Advice for businesses affected by flooding ABI.ORG.UK  
[bit.ly/Adviceforbusinessesaffectedbyflooding](https://bit.ly/Adviceforbusinessesaffectedbyflooding)



## Link 5

Cleaning and repairs: getting back to normal  
EnvironmentAgency [bit.ly/BeFloodPrepared](https://bit.ly/BeFloodPrepared)

## Business Planning

A Business Flood Plan will help keep people safe and help your business reopen quicker.

For more information see [link 2](#).

## Useful Equipment

To re-open after a flood as quickly as possible it would be useful to stock the following equipment:



Camera/smartphone to record flood damage



Cleaning equipment (scrubbing brushes, bags, mops and buckets etc.)



Gloves and protective clothing



Heaters/Dehumidifiers