Wayman Court development Bins and Cycle storage engagement

Summary report

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Background

An initial engagement with residents of Wayman Court took place on Thursday 12 June 2025 to hear their views around the existing bins and cycle storage on the estate and potential ways that improvements could be made to both increase storage of both bins and cycles.
The discussions covered:

- Ways to improve how bins are collected
- Opening up opportunities to de-clutter the open space
- Enhance the landscape and make the estate safer
- Encourage active travel by providing resident dedicated cycle storage that is free and matches what is being provided for new residents of the proposed development of 22 new homes on Wayman Court estate.

Following this initial discussion, the design prepared some options and a follow-up engagement event was organised on Wednesday 30 July to seek further feedback on options.

Purpose of this report

This report provides a neutral account of the feedback received at a drop-in event on Wednesday 30 July and during the online consultation that took place on the Council's engagement platform Citizen Space. The scope of the survey was to check with residents that they understood the need to make changes and whether their views from June had been correctly heard; and then which of two options developed in response to feedback from June they preferred and why. In addition, residents were asked their priorities for the type and design of storage facilities and landscape improvements that could be delivered. As a result, it would allow the Council to better understand how to develop the bins and cycle storage for the existing estate and integrate this into the proposals for new homes, which will be submitted for planning in autumn / winter 2025.

Distribution
- Flyers to all residents of Wayman Court estate.
- Communications via the resident WhatsApp group.
- In-person reminders via email.
- Text on the day sent by the Residents Participation team.

Engagement

3

- An online survey was hosted on Hackney Council's consultation hub between 30 July and 27 August.

Responses

3 responses were received from the online survey and 8 paper responses from the drop-in event.

<u>Overview of results</u>

Question 1. Are you a...
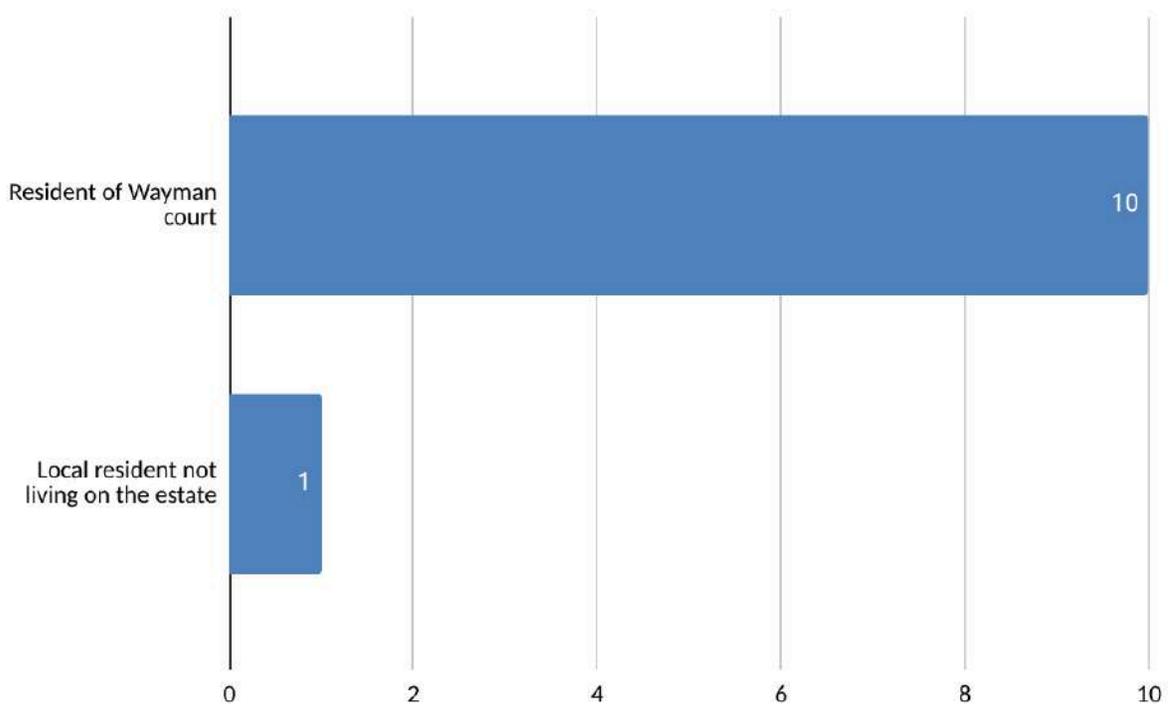
| Resident of Wayman court	10
Local resident not living on the estate	1

Question 2. Do you understand why we need to make improvements to the shared spaces and landscape of Wayman Court?
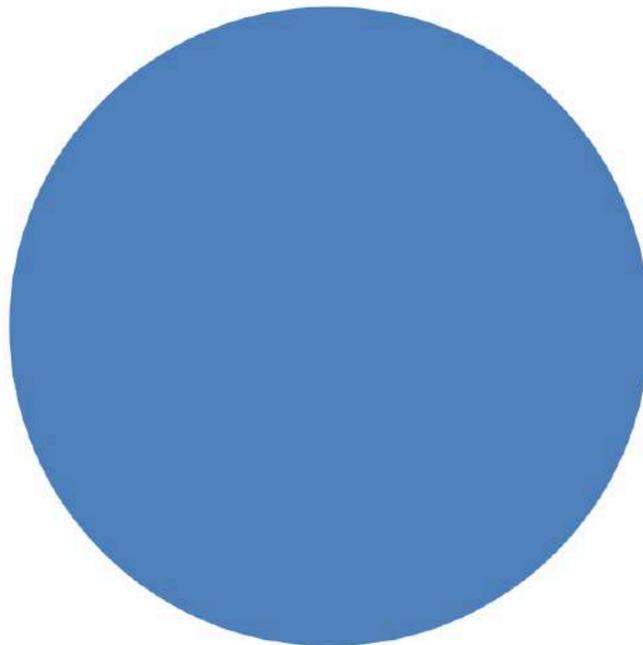
Yes

Yes	10
No	0
Not sure	0

All responses (10 out of 11) understood the need to make improvements to the shared spaces and landscape of Wayman Court, with one resident choosing not to answer this question.

Question 3. To what extent do you agree or disagree that we have correctly heard residents' concerns and comments in June about bins and bikes?
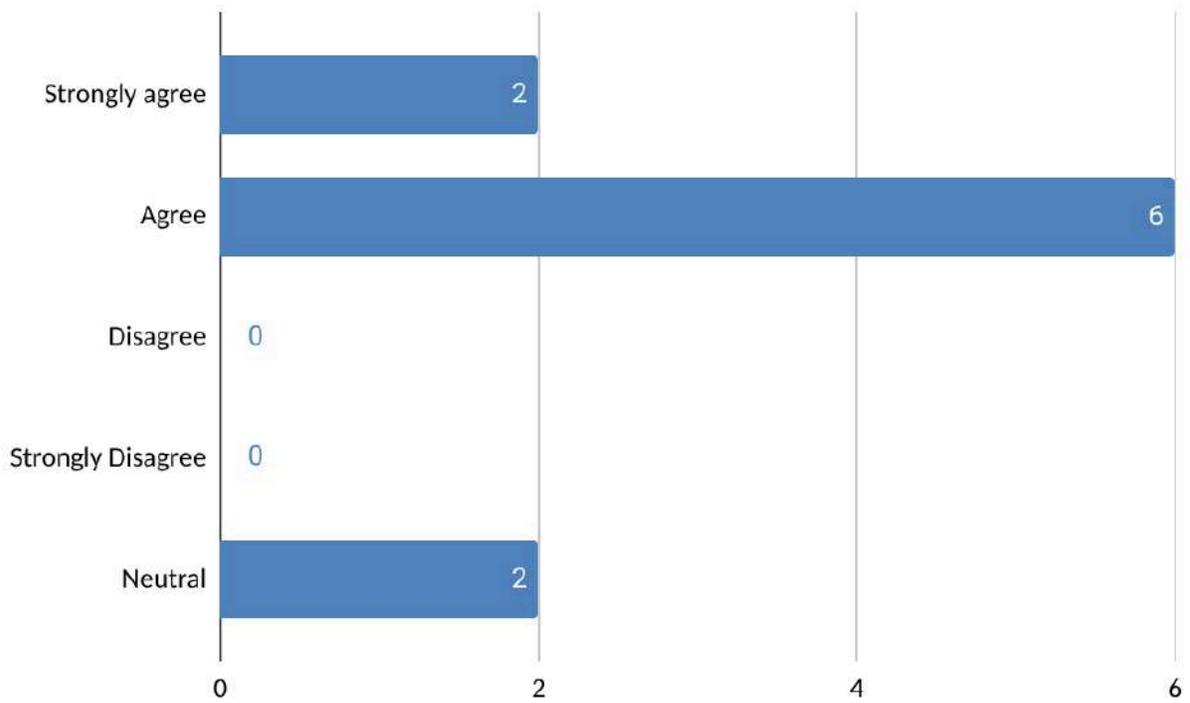
Strongly agree	2
Agree	6
Disagree	0
Strongly Disagree	0
Neutral	2

8 respondents agreed strongly or agreed that their views had been heard correctly, with 2 being neutral and one no answer.

Question 4a. Do you prefer Option 1 or Option 2?
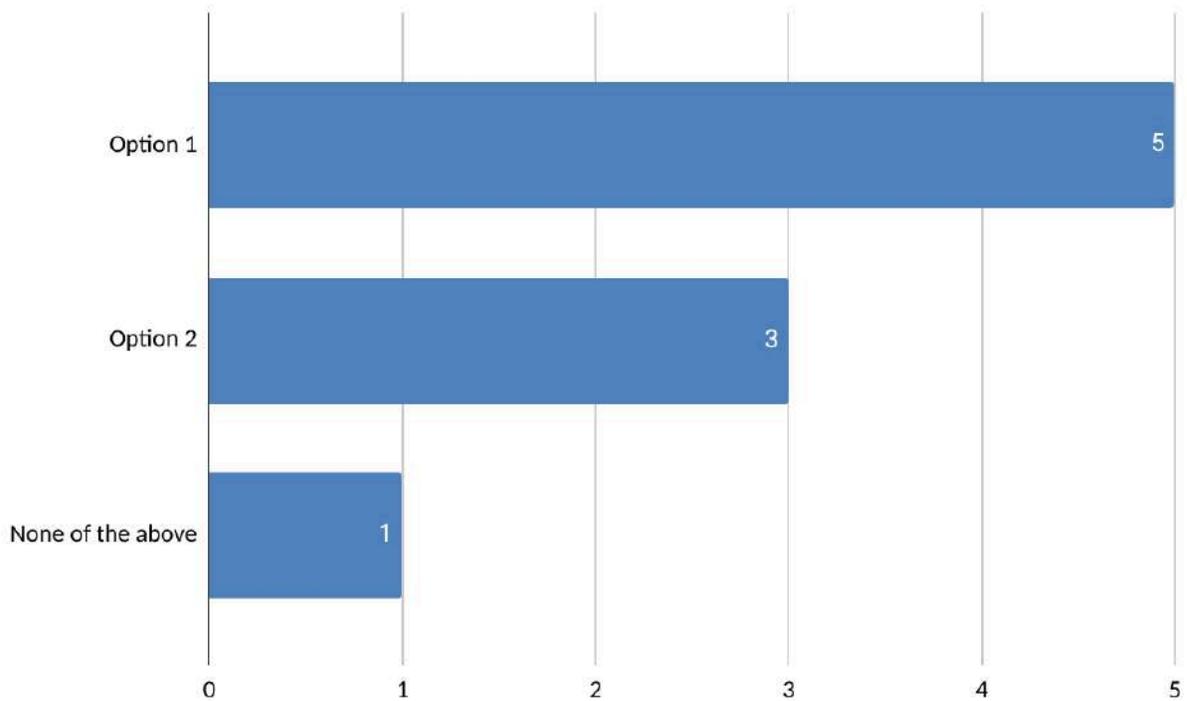
Option 1	5
Option 2	3
None of the above	1

Of the 11 respondents 5 were positive about Option 1, with one being neutral (not preferring one or the other option). 3 preferred Option 2, with one of those being a non-estate resident. One respondent did not answer this question and another said 'none of the above' options as they are concerned about positioning any bin or bike stores at the Richmond Road entrance considering this 'a real downgrade to the estate'. Taking account of the non resident response and neutral response and excluding the 'none of the above' responses there is 66% support for Option 1.

Question 4b. Please explain why:

Reasons why people prefer Option 1:
- Don't want the rose garden to be moved
- Making the estate safer not having vehicles
- A good option for making the bin area tidy
- Greening of the area
- Proximity to more residents
- Bin stores available to residents only

Concerns with Option 1:
- Loss of 'pensioners garden' space (offset by new greening proposals)
- Placing of bins and cycle storage at the Richmond Road entrance which is a primary entrance into the estate and is already narrow

Reasons why people prefer Option 2:
- Rose garden relocation makes it more central and prominent
- Good use of 'wasted' space
- No loss of rear garden access
- Being located on the main road / less disturbance
- Need for more secure bicycle parking spaces in the area

Concerns with Option 2:
- Moving the rose garden
- Location not central to the estate
- Placing of bins and cycle storage at the Richmond Road entrance which is a primary entrance into the estate and is already narrow

Suggestions Option 1 and 2
- Create a better access at the existing Richmond Road entrance by:
  - Removing disused bin store
  - Widening the path on the existing Richmond Road entrance (not placing new bins and cycle storage here that would degrade this entrance and cause blockage of movement too)
  - Upgrading the landscape on the existing Richmond Road entrance to match Eleanor Road gateway
- Provide new discreet additional bin storage at the new location off Navarino Road, which is not a main entrance to the estate

Other considerations:

- A resident would like to understand how the access control at the entrance off Eleanor Road will be controlled and by who.

Question 5. Of the design features for bins and bikes listed below, please rank each aspect in order of importance to you, with 1 as the 'most important'.
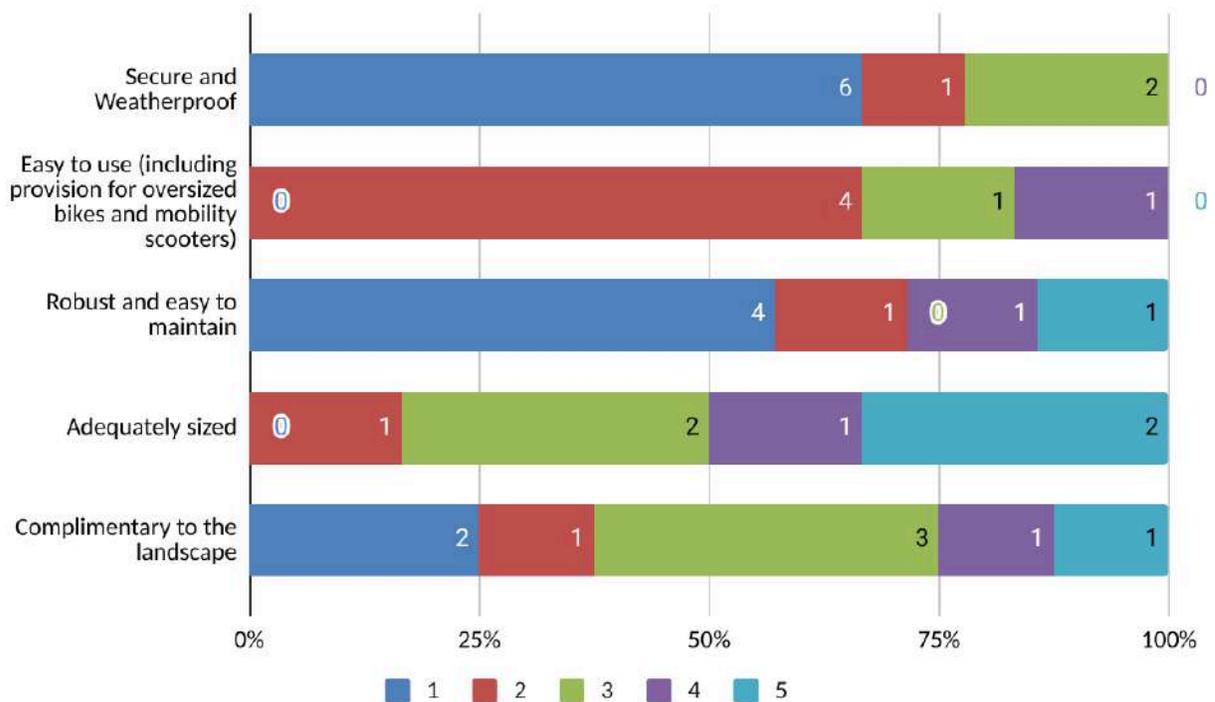
	1	2	3	4	5
Secure and Weatherproof	6	1	2	0	0
Easy to use (including provision for oversized bikes and mobility scooters)	0	4	1	1	0
Robust and easy to maintain	4	1	0	1	1
Adequately sized	0	1	2	1	2
Complimentary to the landscape	2	1	3	1	1

Note: Some people voted twice for their choices, others only listed their top choices and 2 people didn't answer this question at all.

Top priorities are secure and waterproof storage that is robust and compliments the landscape.

Most important design feature:
- Secure and Weatherproof (6 votes)
- Robust and easy to maintain (4 votes)
- Complimentary to the landscape (2 votes)

2nd most important design feature:
- Easy to use, including provision for oversized bikes and mobility scooters (4 votes)
- Secure and Weatherproof (1 vote)
- Robust and easy to maintain (1 vote)
- Adequately sized (1 vote)
- Complimentary to the landscape (1 vote)

3rd most important design feature:
- Complimentary to the landscape (3 votes)
- Secure and Weatherproof (2 votes)
- Adequately sized (2 votes)

4th most important design feature:
- Easy to use, including provision for oversized bikes and mobility scooters (1 vote)
- Robust and easy to maintain (1 vote)
- Adequately sized (1 vote)
- Complimentary to the landscape (1 vote)

Least important design priority
- Adequately sized (2 votes)
- Robust and easy to maintain (1 vote)
- Complimentary to the landscape (1 vote)

An average of the above indicates priority as:
1. Secure and waterproof (40 points)
2. Robust and easy to maintain (27 points)
3. Complimentary to the landscape (26 points)
4. Easy to use (18 points)
5. Adequately sized (12 points)

Question 6. Of the design features for landscape elements listed below, please rank each aspect in order of importance to you, with 1 as the 'most important'.
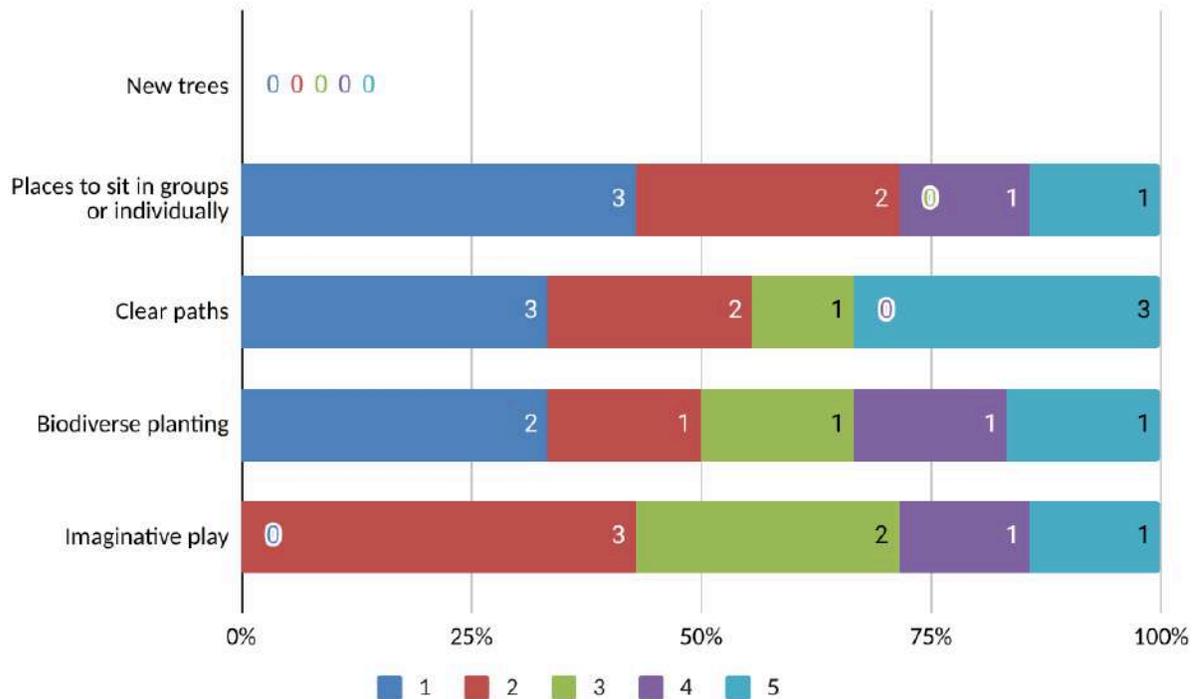
	1	2	3	4	5
New trees	0	0	0	0	0
Places to sit in groups or individually	3	2	0	1	1
Clear paths	3	2	1	0	3
Biodiverse planting	2	1	1	1	1
Imaginative play	0	3	2	1	1

Note: Some people voted twice for their choices, others only listed their top choices and 1 person didn't answer this question at all.

Top priorities are places to sit and new trees.

Most important landscape element:
- New trees (3 votes)
- Places to sit in groups or individually (3 votes)
- Clear paths (2 votes)
- Imaginative play (1 vote)

2nd most important landscape element:
- Biodiverse planting (3 votes)
- New trees (2 votes)
- Places to sie in groups or individually (2 votes)
- Clear paths (1 vote)
- Imaginative play (1 vote)

3rd most important landscape element:
- Biodiverse planting (2 votes)
- Imaginative play (2 votes)
- Places to sie in groups or individually (1 vote)
- Clear paths (1 vote)

4th most important design feature:
- Imaginative play (3 votes)
- New trees (1 vote)
- Clear paths (1 vote)
- Biodiverse planting (1 vote)

Least important design priority
- Places to sie in groups or individually (2 votes)
- New trees (1 vote)
- Biodiverse planting (1 vote)
- Clear paths (1 vote)

An average of the above indicates priority as:
1. Places to sit individually or in groups (28 points)
2. New trees (26 points)
3. (equal) Imaginative play (21 points)
4. (equal) Biodiverse planting(21 points)
5. (equal) Clear paths (20 points)

About You

Gender: Are you...
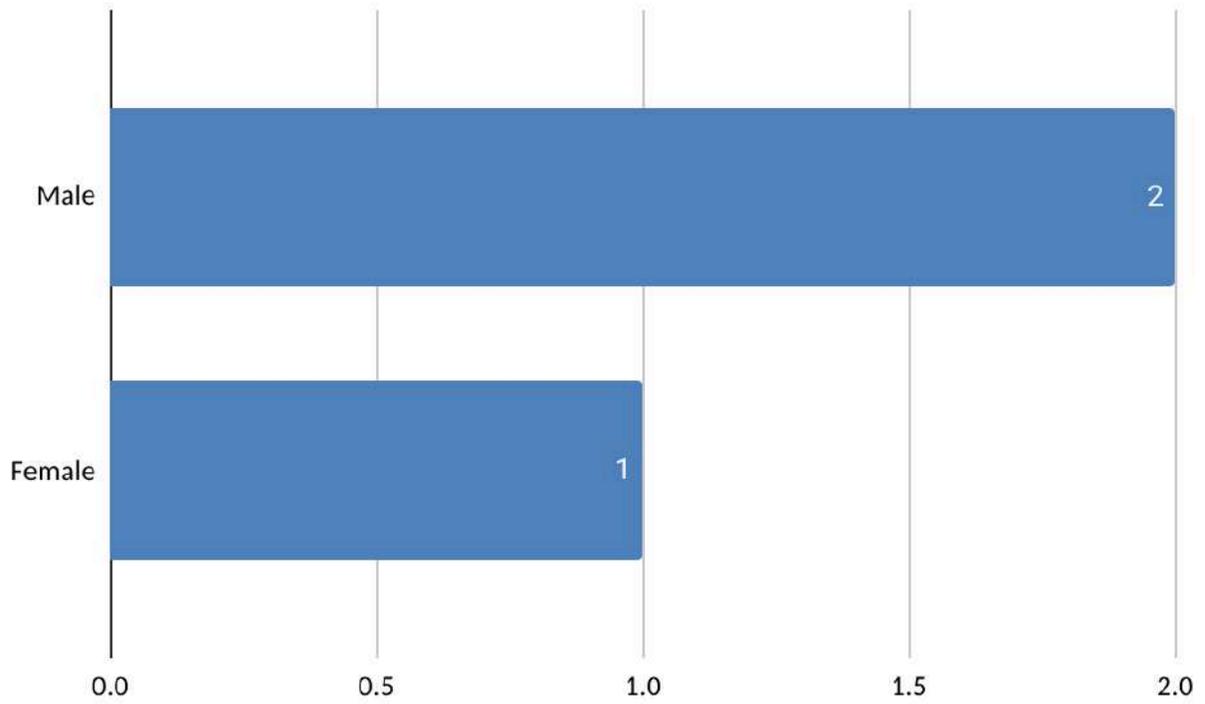
Male	2
Female	1
Non Binary	0
Another term	0
Prefer not to say	0

Are you transgender or do you have a history of being transgender?
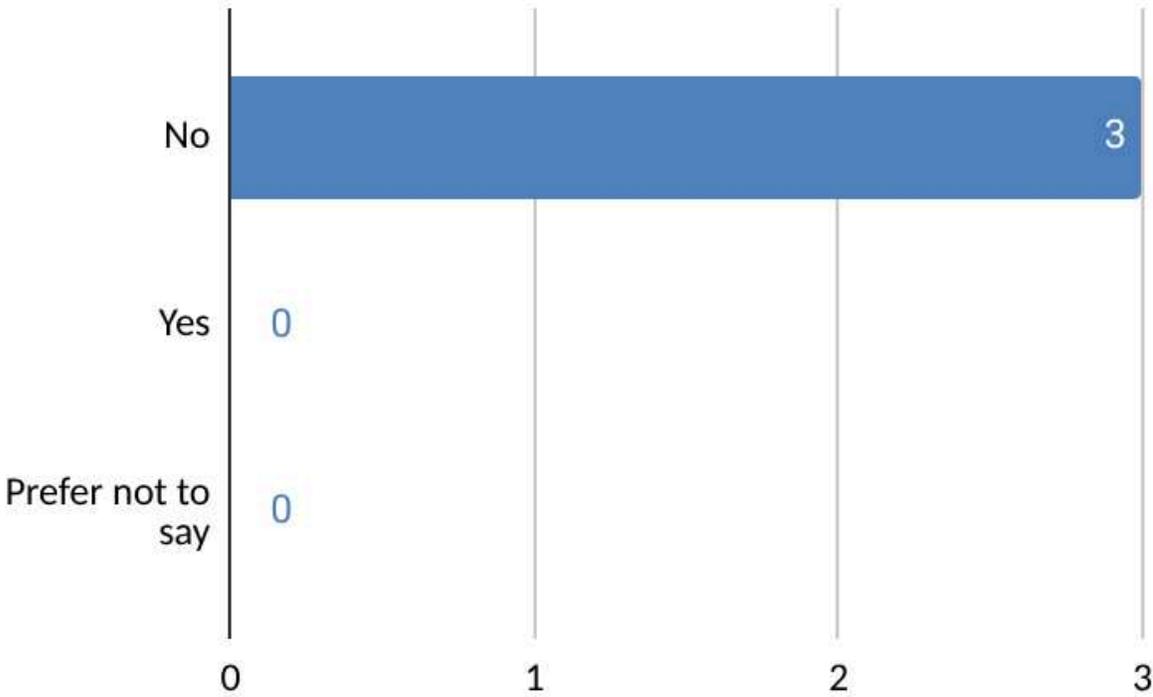
No	3
Yes	0
Prefer not to say	0

Age: what is your age group?
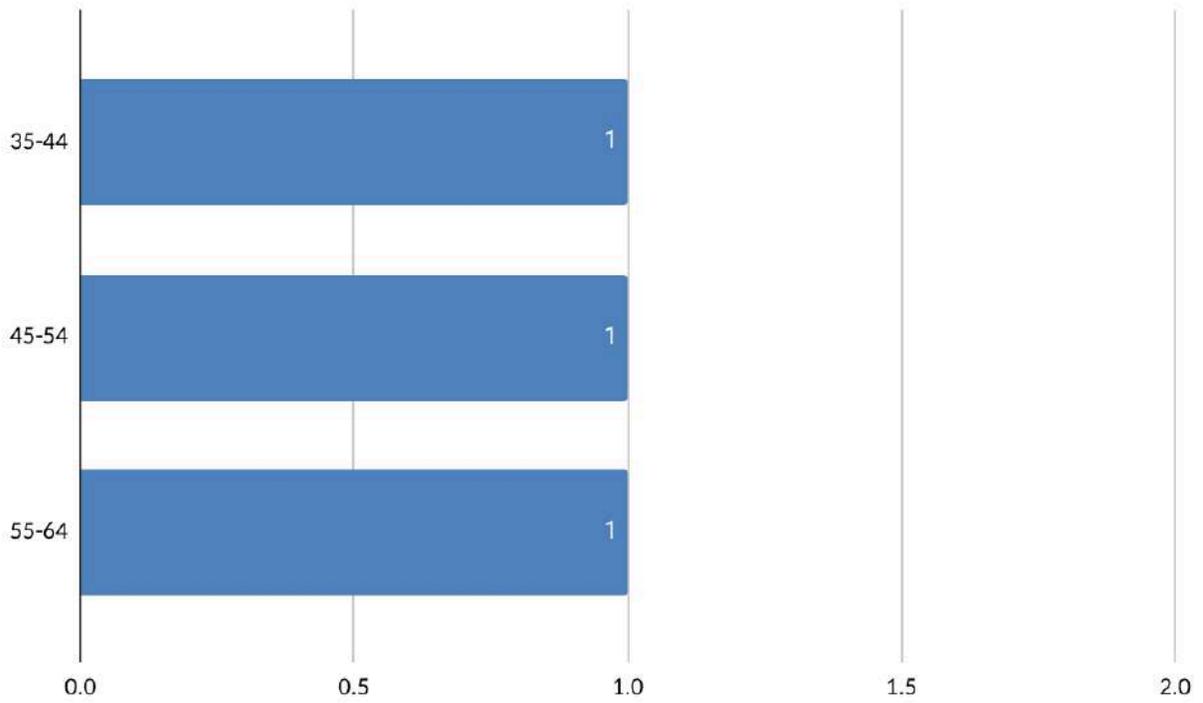
Under 16	0
16-17	0
18-24	0
25-34	0
35-44	1
45-54	1
55-64	1
65-74	0
75-84	0
85+	0

Disability
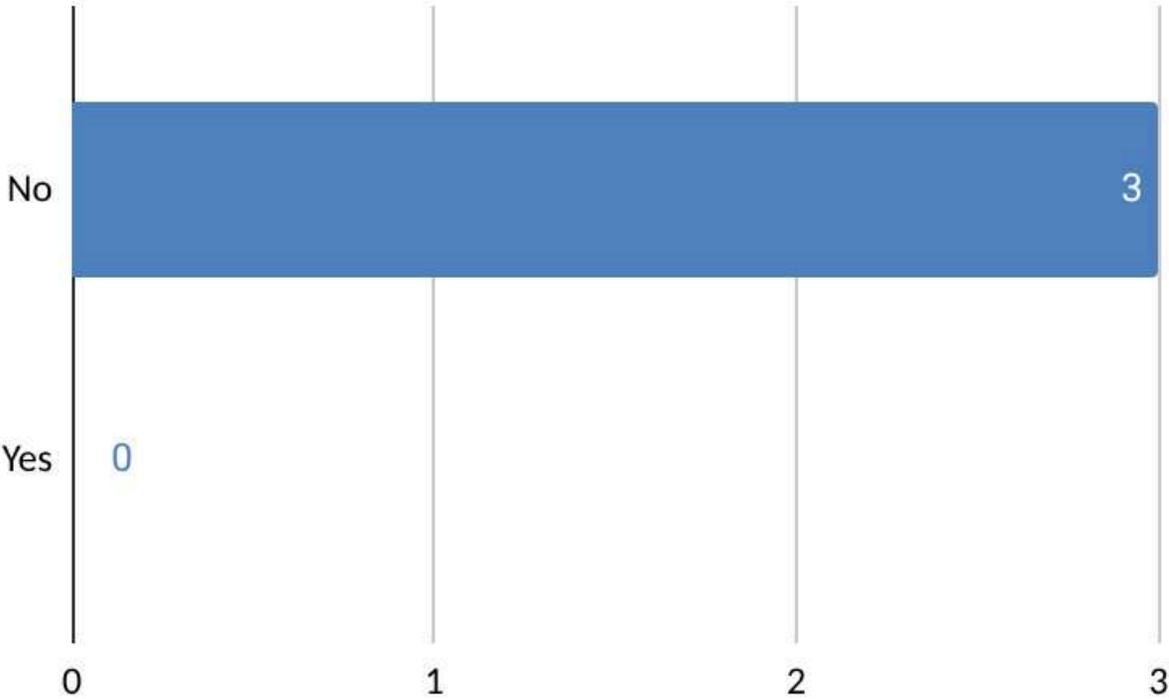
No	3
Yes	0

Caring responsibilities
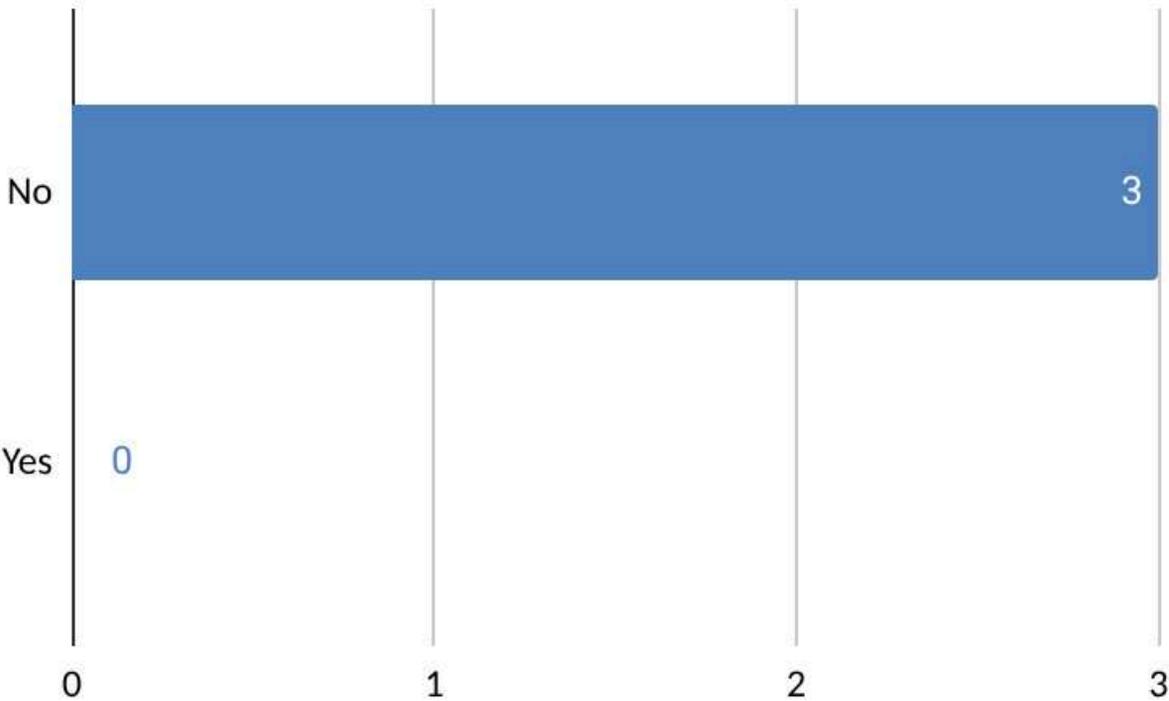
No	3
Yes	0

Ethnicity: Are you...
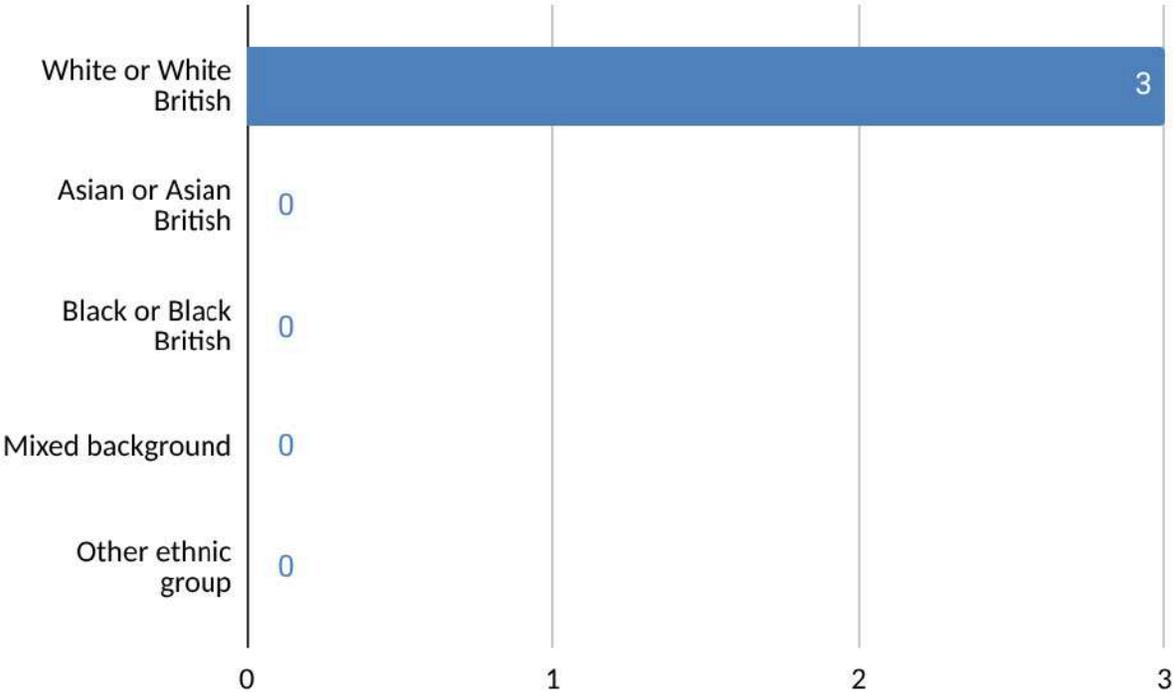
White or White British	3
Asian or Asian British	0
Black or Black British	0
Mixed background	0
Other ethnic group	0

Religion or belief: Are you or do you have...
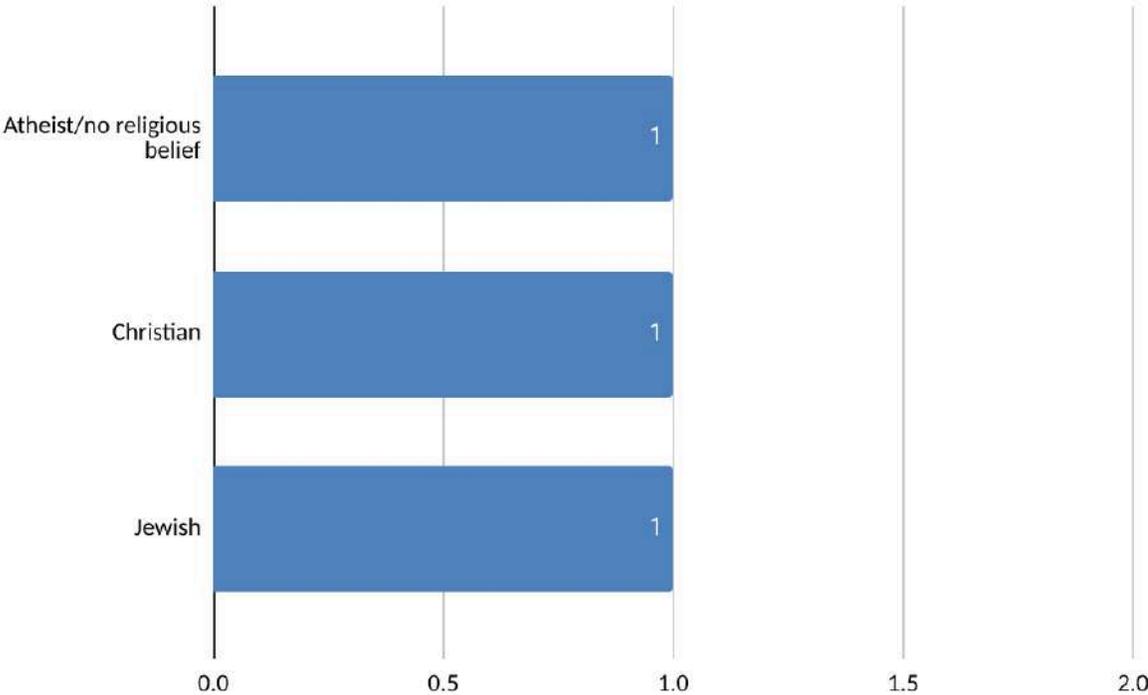
Atheist/no religious belief	1
Christian	1
Jewish	1
Muslim	0
Buddhist	0
Hindu	0
Secular beliefs	0
Charedi	0
Sikh	0
Other (please state if you wish):	0

Sexual orientation: Are you...
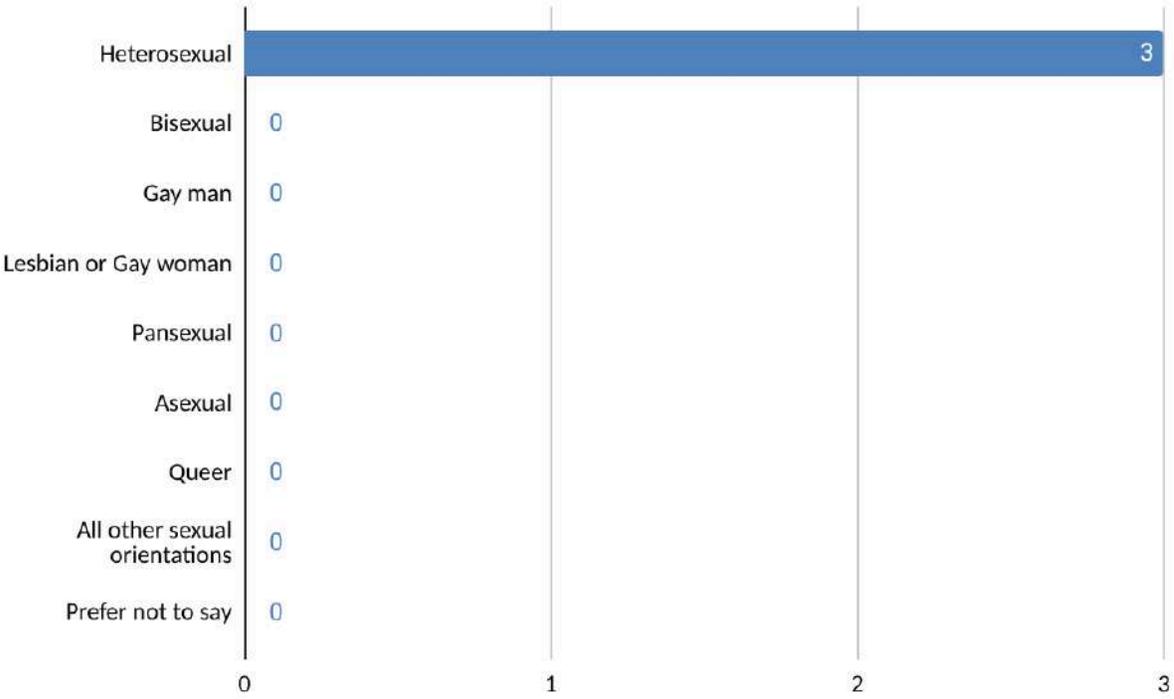
Heterosexual		3
Bisexual		0
Gay man		0
Lesbian or Gay woman		0
Pansexual		0
Asexual		0
Queer		0
All other sexual orientations		0
Prefer not to say		0

Heterosexual	3
Bisexual	0
Gay man	0
Lesbian or Gay woman	0
Pansexual	0
Asexual	0
Queer	0
All other sexual orientations	0
Prefer not to say	0

Housing Tenure:
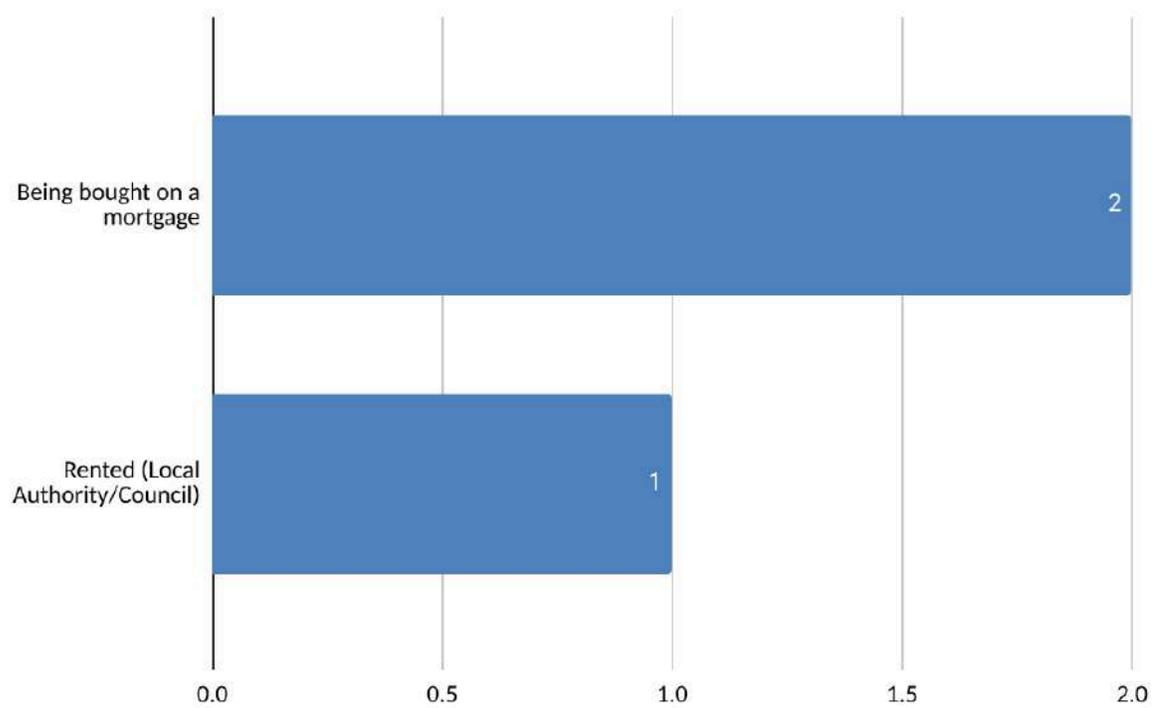
Being bought on a mortgage	2
Rented (Local Authority/Council)	1
Owned outright	0
Rented (Housing Association/Trust)	0
Rented (private)	0
Shared ownership (part rent/part buy)	0
Don't know	0